



Social Security and Child Support Statistics: 1 April 2011 to 30 June 2011

Statistical Notice

Published 29 July, 2011

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Introduction

This Statistical Notice presents information on the activity of the Social Security and Child Support (SSCS) tribunal for the period, 1 April 2011 to 30 June 2011.

I have taken the decision to release this information outside the usual timetable for Statistical Releases due to the amount of Parliamentary and media interest in the work of SSCS over recent months and to ensure that debate is informed by the latest data. It should be noted that information is provisional management information and may be amended when Official Statistics are published. This notice will be published monthly until the end of August 2011 when we will review the need for monthly publication. This is the sixth of such reports and they have been published at www.justice.gov.uk/publications/statistics-and-data/tribunals/sscs-stats.htm.

Quarterly Official Statistics for Tribunals, for all four quarters of 2010-11 (April 2010 to March 2011) have been published and are available at www.justice.gov.uk/publications/statistics-and-data/tribunals/quarterly.htm.

Annual Official Statistics for Tribunals for 2010-11 have been published. The report is available at www.justice.gov.uk/publications/statistics-and-data/tribunals/annual-stats.htm.

Iain Bell

Chief Statistician

Ministry of Justice

Key Findings 1

Social Security and Child Support (SSCS) had 90,100 receipts between 1 April 2011 and 30 June 2011, a decrease of 7% compared to the same period last year (96,500), but 47% higher than for the same period in 2009 (61,100). There has been a 30% increase in the number of disposals by this jurisdiction from 81,800 in the year to 30 June 2010, to 106,300 in the year to 30 June 2011. There were 71% more disposals in the three months ending 30th June 2011 when compared with the same three-month period in 2009

Receipts and Disposals

- Receipts in June 2011 (33,100) were 5% lower than June 2010, but 44% higher than June 2009.
- The level of disposals has increased since April 2011 and were 37,200 in June 2011 - the second highest recorded.
- In June 2011, the number of disposals exceeded receipts for the sixth consecutive month.
- For Employment Support Allowance (ESA) and Incapacity Benefit (IB) specifically:
 - The number of ESA/IB receipts in June 2011 (16,700) was 13% higher than last month, but 16% lower than in June 2010 (19,800).
 - Disposals in June 2011 were 20,400, 19% higher than in June 2010 and the second highest recorded.
 - ESA/IB disposals outstripped receipts in June 2011 for the eighth consecutive month.

Caseload Outstanding

At 30 June, 2011, the

- At 30 June, 2011, the caseload outstanding was 179,700, a decrease of 2% on the number at 31 May 2011. This has decreased in four of the last five months. However, it is still 13% higher than at 31 June 2010 and 162% higher than the 68,500 outstanding at 30 June 2009.
- For ESA and IB cases, disposals have exceeded receipts for the last eight months and the number outstanding has continued to fall from 96,200 in May 2011 to 93,100 in June 2011.

¹ Some figures for 2010-11 may have changed slightly from earlier publications as a result of a final end of year reconciliation.

Clearances and Timeliness

 The average clearance time (from receipt to disposal) has been increasing over the last couple of years. In June 2011, this average was 23.7 weeks compared with 24.1 weeks in May 2011 and 18.3 weeks in June 2010.

Commentary

Receipts and Disposals (Tables 1.1 and 2.1)

- 1. The Social Security and Child Support (SSCS) tribunal had 90,100 receipts in the period 1 April 2011 to 30 June 2011. Receipts to SSCS have been increasing over the last couple of years, with peaks of 40,100 in August 2010 and 40,200 in March 2011. The level of receipts has varied since August 2010 and the 90,100 receipts in the period 1 April 2011 to 30 June 2011 are 7% lower than in the same period of 2010-11 (96,500). However, they are still 47% higher than the same period in 2009 (61,100).
- 2. The number of receipts in June 2011 (33,100) was 5% lower than June 2010, but 44% higher than June 2009.

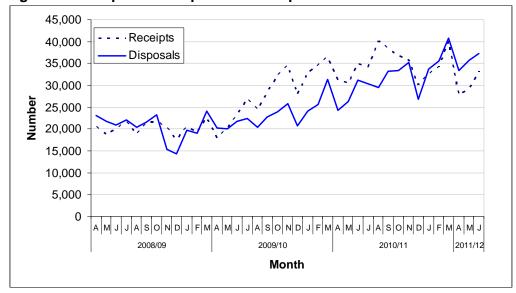


Figure 1: Receipts and Disposals from April 2008 to June 2011

Source: SSCS monthly returns

- 3. Between 1 April 2011 and 30 June 2011, SSCS disposed of 106,300 cases an increase of 30% on the number disposed of in the same period in 2010, and 71% on the number in 2009.
- 4. **Figure 1** shows the trend in both receipts and disposals. The number of disposals has generally been rising since December 2009. The number of disposals in June 2011 (at 37,200) was the second highest recorded and exceeded receipts for the sixth consecutive month. In that month there were 37,200 disposals as compared with 33,100 receipts.

Receipts and Disposals by Benefit Type (Tables 1.1 and 2.1)

- 5. Of those 90,100 cases received between 1 April 2011 and 30 June 2011:
 - 46,500 or 52% related to Employment Support Allowance (ESA)/Incapacity Benefit (IB);
 - 18,800 or 21% were for Disability Living Allowance/Attendance Allowance (DLA/AA);
 - 12,700 or 14% were for Job Seeker's Allowance (JSA).
- 6. The rise in SSCS receipts over recent years has mainly been caused by the introduction of Employment Support Allowance in October 2008 to replace Incapacity Benefit. In the period 1 April 2011 to 30 June 2011, SSCS had 46,500 receipts for these two benefit types 16% lower than the same period last year, but nearly double those received in the year to date to 30 June 2009. Individually, receipts in Employment Support Allowance fell by 7% compared with 1 April 2010 to 30 June 2010, whilst receipts for Incapacity Benefit fell by 61% over the same period.
- 7. Sizeable monthly increases in ESA/IB receipts were seen from June 2009 when receipts were 10,200, and the number generally continued to rise until August 2010, when ESA/IB receipts reached a peak of 23,600. Since August 2010, the number of ESA/IB receipts fell each month until December 2010. After a further fall between April and May 2011, ESA/IB receipts of 16,700 for June 2011 have again risen to earlier levels.
- 8. Examining the other benefit types, the majority saw a fall in the number of receipts when comparing the period 1 April 2011 to 30 June 2011 with the same period in 2010. There were however, increases in the number of receipts for Job Seeker's Allowance (JSA), Social Fund, Carers Allowance and Pension Credits.

Between 1 April -30 June 2010 and 1 April - 30 June 2011:

- Pension Credit receipts increased by 72%,to 570;
- Carers Allowance receipts increased by 63% to 510;
- Industrial Injuries Disablement Benefit (IIDB) fell by 47%, from 2,600 to 1,400;
- JSA receipts increased by 44% to 12,700;
- Income Support fell by 34%, from 3,900 to 2,600;
- Social Fund receipts increased by 30% to 1,600;
- Housing/Council Tax benefits fell by 14% from 3,100 to 2,700; and,
- Disability Living Allowance/Attendance Allowance increased by 4% from 18,100 to 18,800.

- 9. In the period 1 April 2011 to 30 June 2011, 59,400 ESA/IB cases were disposed of 56% of all SSCS disposals for that period. This is 30% greater than the number in April to June 2010 and 172% higher than the number of in the same period in 2009.
- 10. Similarly to receipts, the number of ESA/IB disposals has been generally increasing since June 2009. Disposals in June 2011 (20,400) are 19% higher than June 2010 and the second highest recorded. The number of ESA/IB disposals has outstripped receipts for each of the past eight consecutive months.

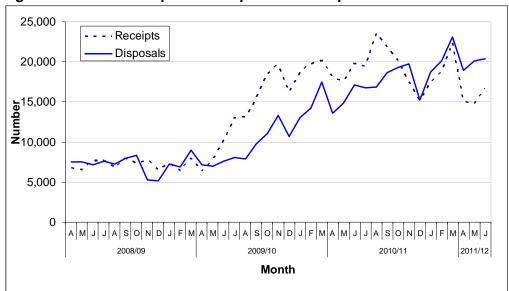


Figure 2: ESA/IB Receipts and Disposals from April 2008 to June 2011

Source: SSCS monthly returns

Outcome of hearings (Table 2.2)

- 11. Table 2.2 provides some information on the outcome of Social Security and Child Support cases that were cleared at hearing², and whether the decision was found in favour of the appellant or if the original decision made by DWP was upheld. In the period 1 April to 30 June 2011, there were 81,700 hearing clearances. Of these, 35% were found in favour of the appellant (but there is some variation in that proportion by benefit type:
- 39% of ESA/IB cases in favour of the appellant;
- 38% of DLA/AA;

² These are cleared via a Tribunal (could be a panel or a member of the Judiciary sitting alone) with a decision/outcome.

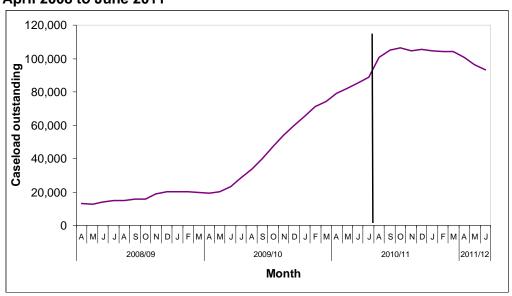
- 28% of Income Support;
- 15% of JSA; and
- 8% of Social Fund.

Caseload Outstanding (Table 3.1)

12. At 30 June, 2011, the caseload outstanding was 179,700, a decrease of 2% on the number at 31 May 2011 and 7% on the number at 31 March 2011. Although this is the fourth decrease in the last five months, it is still 13% higher than at 30 June 2010 and 162% higher than the 68,500 outstanding at 30 June 2009. Over half of the outstanding caseload is ESA and IB cases. Examining just the "04 Tribunal Category", which is where ESA and IB cases are predominately recorded, the outstanding caseload was 87,800 at 30 June 2011 (as compared with 98,700 in March 2011 and 85,400 at 30 June 2010).

13. Figure 3 shows significant rises in the caseload outstanding (for the "04 Tribunal Category/ ESA/IB"³) around the time that receipts of ESA/IB started to increase. As disposals have exceeded receipts for the last eight consecutive months, the numbers outstanding have continued to fall.

Figure 3: Caseload Outstanding for "04 Tribunal Category/ESA/IB" from April 2008 to June 2011³



Source: SSCS monthly returns

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³ There is a discontinuity in the data series. All ESA/IB outstanding caseload captured from August 2010. Prior to this date some cases were dealt with as Category 01 and are not included.

Timeliness

14. A measure of timeliness has been examined showing the average amount of time (in weeks) taken from receipt at the tribunal to clear or dispose of a case. Figure 4 shows that the average clearance time has been increasing over the last couple of years. In June 2011, this average was 23.7 weeks for all benefits combined, a reduction from the position held in May 2011 of 24.1. The average clearance time for ESA/IB cases was 24.6 weeks in June 2011. Individually, the average clearance time for ESA cases was 24 weeks, IB cases 27.7 weeks, DLA 28.5 weeks and JSA cases 12.2 weeks for June 2011.

30.00 25.00 20.00 0.00 AMJJASONDJFMAMJJASONDJFMAMJJASONDJFMAMJ 2008/09

2009/10

Month

Figure 4: Average Clearance time for all SSCS disposals from April 2008 to June 2011

Source: SSCS monthly returns

Explanatory notes

Data quality and sources

Information presented in this report is drawn from administrative sources. It should be noted that some information contained in this notice is provisional management information and may be amended when Official Statistics are published.

Definitions

Receipt – Volumetric term covering the acceptance of a case within Her Majesty's Courts and Tribunals Service.

Disposal – A disposal is the closure of a case when work has ceased to be done. This can be through a claim being withdrawn, settled, dismissed or being heard at a hearing.

Hearing clearance – these are cleared via a Tribunal (could be a panel or member of the Judiciary sitting alone) with a decision/outcome.

Non-hearing clearance – these are cases withdrawn prior to a hearing, struck out or superseded. There are some Tribunal judgements (some go the judge who decides that they should be struck out).

Hearing – The hearing is a meeting at which the tribunal panel considers evidence (either orally or paper based) and reaches a decision (where the decision may be to adjourn or to agree a final outcome). If the hearing is adjourned and restarted, it counts as one hearing.

Examples of hearings include:

- Paper hearings;
- Oral hearings;
- Case Management Discussions;
- Decision on Eligibility.

Oral Hearing – A hearing where the party(ies) and/or their representative(s) have been invited to attend (this can be by telephone or by video conference).

Paper Hearing – Consideration of the case using documents, and not requiring any physical appearance by the parties.

Decision in favour – Decision in favour of the appellant.

Decision upheld – Decision made by the First Tier Agency (Department of Work and Pensions) upheld by the Tribunal.

Withdrawal – The applicant/claimant/appellant ceases action either before or at the hearing.

Settlement – Cases settled without the need for a hearing. A third party may have been involved in the process.

Outcome of hearing – The outcome of the hearing is the final determination of the proceedings or of a particular issue in those proceedings.

Caseload outstanding – The number of cases outstanding at the end of the period and still waiting to be dealt with to completion.

Contact points for further information

Current and previous editions of this publication are available for download at http://www.justice.gov.uk/publications/statistics-and-data/tribunals/sscs-stats.htm.

Spreadsheet files of the tables and graphs contained in this document are also available for download from this address.

Press enquiries should be directed to the Ministry of Justice press office:

Email: press.office@justice.gsi.gov.uk

Other enquiries about these statistics should be directed to:

HM Courts and Tribunals Service

Performance, Analysis and Reporting Team 4th Floor Taylor House 88 Rosebery Avenue London EC1R 4QU

Email: tsstats@hmcts.gsi.gov.uk

General enquiries about the statistical work of the Ministry of Justice can be e-mailed to: statistics.enquiries@justice.gsi.gov.uk

General information about the official statistics system of the UK is available from www.statistics.gov.uk

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Tables

Symbols and conventions

Figures in the tables are rounded independently and thus may not add to totals because of rounding. The following conventions have been used throughout:

- Values less than 100 remain as unit values.
- Values from 100 to 999 are rounded to the nearest 10.
- Values of 1,000 and over are rounded to the nearest hundred.

The following symbols have been used throughout the tables in this bulletin:

- . = Not applicable
- .. = Not available
- = Small Value
- 0 = Nil
- (r) = Revised data
- (p) = Provisional data

Table 1.1 SSCS Receipts by Benefit Type

Rounded Numbers

| | | | 2009-10 | | | | | 2010-11 | | 2011-12 ^p | | | | | | |
|---|--------|--------|---------|---------|---------|--------|---------|---------|---------|----------------------|--------------|-----------------------|-------------|-----------------|--|--|
| Benefit | Q 1 | Q 2 | Q 3 | Q 4 | Total | Q1 | Q2 | Q3 | Q4 | Total | April 2011 P | May 2011 ^p | June 2011 P | Q1 ^p | | |
| Attendance Allowance | 790 | 1,000 | 980 | 1,100 | 3,900 | 870 | 1,100 | 1,100 | 1,100 | 4,200 | 300 | 300 | 340 | 940 | | |
| Disability Living Allowance | 15,900 | 16,900 | 18,800 | 20,100 | 71,700 | 17,300 | 21,000 | 21,400 | 19,900 | 79,400 | 4,900 | 6,000 | 6,900 | 17,800 | | |
| Bereavement Benefit | 140 | 140 | 150 | 120 | 530 | 120 | 110 | 140 | 120 | 500 | 44 | 40 | 58 | 140 | | |
| Carer's Allowance | 260 | 380 | 260 | 210 | 1,100 | 310 | 440 | 420 | 460 | 1,600 | 150 | 150 | 200 | 510 | | |
| Child Benefit Lone Parent | 340 | 490 | 350 | 420 | 1,600 | 340 | 640 | 480 | 500 | 1,900 | 130 | 100 | 100 | 340 | | |
| Child Support Allowance | 1,100 | 1,000 | 940 | 1,100 | 4,200 | 940 | 930 | 920 | 940 | 3,700 | 250 | 260 | 310 | 820 | | |
| Credits (Other) | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - | 5 | 0 | - | - | - | | |
| Tax Credits | 390 | 340 | 300 | 550 | 1,600 | 710 | 720 | 670 | 930 | 3,000 | 240 | 270 | 380 | 880 | | |
| COEG | - | - | - | 0 | - | - | - | - | 0 | - | 0 | 0 | 0 | 0 | | |
| Compensation Recovery Unit | 83 | 73 | 120 | 94 | 370 | 75 | 87 | 100 | 100 | 370 | 27 | 33 | 36 | 96 | | |
| Housing/Council Tax | 3,100 | 3,200 | 3,100 | 3,100 | 12,500 | 3,100 | 3,300 | 3,000 | 3,000 | 12,300 | 810 | 850 | 1,000 | 2,700 | | |
| Disability Working Allowance | - | 0 | 0 | - | - | 0 | 0 | - | 0 | - | 0 | 0 | 0 | 0 | | |
| Employment Support Allowance | 10,100 | 29,000 | 41,100 | 46,500 | 126,800 | 46,000 | 55,700 | 44,800 | 50,800 | 197,400 | 13,300 | 13,500 | 16,000 | 42,900 | | |
| Health in Pregnancy Grant | 0 | 120 | 270 | 220 | 610 | 120 | 93 | 50 | 130 | 390 | 31 | 24 | 25 | 80 | | |
| Home Responsibilities Protection | - | - | 12 | 10 | 25 | 7 | 6 | - | 9 | 25 | 0 | 0 | - | - | | |
| Incapacity Benefit | 14,200 | 12,600 | 13,100 | 12,200 | 52,200 | 9,400 | 9,100 | 8,000 | 7,700 | 34,300 | 1,800 | 1,200 | 660 | 3,600 | | |
| Income Support | 3,900 | 4,100 | 3,800 | 4,200 | 16,000 | 3,900 | 4,000 | 4,000 | 3,100 | 15,100 | 750 | 910 | 950 | 2,600 | | |
| Industrial Death Benefit | 0 | 0 | - | - | - | - | 0 | 0 | 0 | - | 0 | - | 0 | - | | |
| Industrial Injuries Disablement Benefit | 1,700 | 1,100 | 1,800 | 2,700 | 7,300 | 2,600 | 2,200 | 2,300 | 2,100 | 9,200 | 450 | 500 | 460 | 1,400 | | |
| Job Seekers Allowance | 6,900 | 7,300 | 7,600 | 9,300 | 31,100 | 8,800 | 11,500 | 12,900 | 13,800 | 47,000 | 3,900 | 4,200 | 4,700 | 12,700 | | |
| Lookalikes | 0 | - | - | - | - | - | - | - | - | 8 | - | - | 0 | - | | |
| Maternity Benefit/Allowances | 67 | 64 | 54 | 69 | 250 | 57 | 71 | 57 | 48 | 230 | 8 | 24 | 19 | 51 | | |
| Others (Extinct/Rare Benefits) | 16 | 19 | 31 | 14 | 80 | 37 | 58 | 33 | 16 | 140 | - | 0 | 7 | 10 | | |
| Penalty Proceedings | 0 | 0 | 0 | 0 | 0 | - | 0 | 0 | - | - | 0 | 0 | 0 | 0 | | |
| Pension credit | 400 | 370 | 460 | 460 | 1,700 | 330 | 360 | 390 | 530 | 1,600 | 170 | 190 | 210 | 570 | | |
| Retirement Pension | 250 | 160 | 190 | 220 | 810 | 220 | 190 | 270 | 280 | 960 | 59 | 66 | 69 | 190 | | |
| Severe Disablement Benefit/Allowance | 33 | 32 | 29 | 36 | 130 | 26 | 23 | 42 | 39 | 130 | 11 | 10 | 7 | 28 | | |
| Social Fund | 1,400 | 1,200 | 970 | 1,100 | 4,700 | 1,300 | 1,000 | 1,200 | 1,400 | 4,800 | 430 | 470 | 740 | 1,600 | | |
| Vaccine Damage Appeals | 0 | - | - | - | 6 | - | - | - | - | 7 | 0 | 0 | - | - | | |
| Total | 61,100 | 79,800 | 94,600 | 103,800 | 339,200 | 96,500 | 112,600 | 102,500 | 106,900 | 418,500 | 27,800 | 29,100 | 33,100 | 90,100 | | |

Figures may not add to totals because of rounding

- . Not applicable
- .. Not available
- Small Value
- 0 Nil
- (r) Revised data
- (p) Provisional data

Source: SSCS Quarterly and Annual Reconciled Returns/SSCS GAPS 2 database

Table 2.1 SSCS Disposals by Benefit Type

Rounded Numbers

| | | | 2009-10 | | | | | 2010-11 | | 2011-12 ^p | | | | | |
|---|--------|--------|---------|--------|---------|--------|--------|---------|---------|----------------------|--------------|-----------------------|-------------|-----------------|--|
| Benefit | Q 1 | Q 2 | Q 3 | Q 4 | Total | Q1 | Q2 | Q3 | Q4 | Total | April 2011 p | May 2011 ^p | June 2011 p | Q1 ^p | |
| Attendance Allowance | 880 | 920 | 910 | 840 | 3,500 | 850 | 860 | 850 | 1,000 | 3,600 | 350 | 380 | 410 | 1,100 | |
| Disability Living Allowance | 17,500 | 17,000 | 15,500 | 15,500 | 65,400 | 15,600 | 16,300 | 15,100 | 18,200 | 65,100 | 6,200 | 6,300 | 7,200 | 19,600 | |
| Bereavement Benefit | 120 | 150 | 130 | 120 | 520 | 110 | 100 | 110 | 150 | 480 | 34 | 44 | 42 | 120 | |
| Carer's Allowance | 320 | 340 | 280 | 260 | 1,200 | 220 | 340 | 370 | 400 | 1,300 | 130 | 160 | 150 | 430 | |
| Child Benefit Lone Parent | 450 | 450 | 380 | 370 | 1,700 | 350 | 450 | 480 | 510 | 1,800 | 150 | 150 | 150 | 450 | |
| Child Support Allowance | 1,200 | 1,200 | 1,000 | 880 | 4,300 | 860 | 870 | 860 | 990 | 3,600 | 240 | 330 | 310 | 880 | |
| Credits (Other) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | - | - | - | 0 | - | - | |
| Tax Credits | 320 | 430 | 330 | 350 | 1,400 | 510 | 700 | 730 | 860 | 2,800 | 260 | 280 | 290 | 820 | |
| COEG | 0 | 0 | - | - | - | 0 | 0 | 0 | - | - | 0 | - | 0 | - | |
| Compensation Recovery Unit | 96 | 88 | 89 | 86 | 360 | 71 | 79 | 100 | 88 | 340 | 25 | 30 | 34 | 89 | |
| Housing/Council Tax benefit | 3,300 | 3,300 | 3,100 | 3,200 | 12,900 | 2,800 | 3,100 | 3,100 | 3,300 | 12,300 | 850 | 910 | 1,100 | 2,800 | |
| Disability Working Allowance | 0 | - | 0 | 0 | - | 0 | 0 | - | - | - | 0 | 0 | 0 | 0 | |
| Employment Support Allowance | 2,300 | 11,200 | 23,400 | 33,600 | 70,500 | 35,500 | 42,700 | 45,900 | 52,500 | 176,600 | 16,000 | 17,100 | 17,700 | 50,800 | |
| Health in Pregnancy Grant | 0 | 50 | 140 | 230 | 420 | 160 | 130 | 83 | 120 | 480 | 25 | 29 | 45 | 99 | |
| Home Responsibilities Protection | - | - | - | 10 | 16 | 7 | 11 | - | 10 | 30 | - | - | - | 7 | |
| Incapacity Benefit | 19,500 | 14,400 | 11,600 | 11,200 | 56,800 | 10,100 | 9,500 | 8,400 | 9,400 | 37,400 | 2,900 | 3,000 | 2,700 | 8,600 | |
| Income Support | 5,300 | 4,700 | 4,000 | 3,800 | 17,700 | 3,500 | 3,900 | 4,100 | 4,300 | 15,700 | 1,000 | 1,100 | 1,200 | 3,300 | |
| Industrial Death Benefit | 0 | 0 | 0 | 0 | 0 | - | - | 0 | 0 | - | 0 | 0 | 0 | 0 | |
| Industrial Injuries Disablement Benefit | 1,700 | 1,700 | 1,300 | 1,400 | 6,000 | 1,900 | 2,100 | 2,000 | 2,100 | 8,100 | 720 | 670 | 700 | 2,100 | |
| Job Seekers Allowance | 6,900 | 7,600 | 6,900 | 7,500 | 28,800 | 7,700 | 10,000 | 11,400 | 14,000 | 43,100 | 3,800 | 4,500 | 4,400 | 12,700 | |
| Lookalikes | 0 | 0 | - | - | - | - | - | 0 | - | 6 | - | 0 | 0 | - | |
| Maternity Benefit/Allowances | 65 | 68 | 54 | 54 | 240 | 58 | 69 | 60 | 47 | 230 | 15 | 28 | 22 | 65 | |
| Others (Extinct/rare Benefits) | 23 | 21 | 14 | 20 | 78 | 18 | 15 | 28 | 18 | 79 | 8 | 7 | - | 18 | |
| Penalty Proceedings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | 0 | - | 0 | 0 | 0 | 0 | |
| Pension Credit | 430 | 420 | 370 | 430 | 1,600 | 360 | 390 | 430 | 480 | 1,700 | 150 | 170 | 200 | 520 | |
| Retirement Pension | 260 | 220 | 160 | 200 | 850 | 190 | 190 | 210 | 270 | 870 | 63 | 76 | 90 | 230 | |
| Severe Disablement Benefit/Allowance | 41 | 32 | 24 | 22 | 120 | 27 | 27 | 36 | 28 | 120 | 12 | 8 | 10 | 30 | |
| Social Fund | 1,400 | 1,300 | 990 | 980 | 4,700 | 1,000 | 1,200 | 1,000 | 1,300 | 4,500 | 370 | 460 | 470 | 1,300 | |
| Vaccine Damage Appeals | - | 0 | - | - | - | 0 | - | - | - | 8 | - | 0 | - | - | |
| Total | 62,100 | 65,600 | 70,500 | 81,000 | 279,300 | 81,800 | 93,000 | 95,300 | 110,100 | 380,200 | 33,300 | 35,700 | 37,200 | 106,300 | |

Figures may not add to totals because of rounding

- . Not applicable
- .. Not available
- Small Value
- 0 Nil
- (r) Revised data
- (p) Provisional data

Source: SSCS Quarterly and Annual Reconciled Returns/SSCS GAPS 2 database

Table 2.2 SSCS Hearing Outcomes by Benefit Type ¹

| | | | | | | | | 2010-11 | | | | | | | | | | | | | 201 | 1-12 ^p | | | | | |
|---|--------------------------|---------------------------------------|---------------------------------|--------------------------|---------------------------------------|---------------------------------|--------------------------|-----------|---------------------------------|----------------------------|----------|---------------------------------|--------------------------|------------|---------------------------------|--------------------------|-----------|---------------------------------|--------|---------------------------------------|---------------------------------|-------------------|----------|---------------------------------|--------------------------|-----------------|--------------------|
| | | Quarter 1 | | | Quarter 2 | | | Quarter 3 | 3 | G | uarter 4 | | 20 | 10-11 Tota | l | А | pril 2011 | 9 | ı | May 2011 | р | Ju | ine 2011 | р | | Q1 ^p | |
| | Cleared at Hearing | Decision in Favour ² | Decision Upheld ³ | Cleared at Hearing | Decision in Favour ² | Decision Upheld ³ | Cleared at Hearing | in | Decision Upheld ³ | Cleared I at Hearing | in | Decision Upheld ³ | Cleared at Hearing | in ' | Decision Upheld ³ | Cleared at Hearing | in | Decision Upheld ³ | at | Decision in Favour ² | Decision Upheld ³ | at | in | Decision Upheld ³ | Cleared at Hearing | in | Decision Upheld |
| Benefit | | % | % | | % | % | | % | % | | % | % | | % | % | | % | % | | % | % | | % | % | | % | % |
| Attendance Allowance | 600 | 24 | 74 | 580 | 24 | 74 | 550 | 22 | 76 | 670 | 26 | 73 | 2,400 | 24 | 74 | 260 | 29 | 71 | 260 | 23 | 76 | 310 | 23 | 77 | 840 | 25 | 75 |
| Disability Living Allowance | 12,500 | 39 | 59 | 12,700 | 38 | 61 | 11,600 | 38 | 61 | 14,100 | 38 | 61 | 50,900 | 38 | 60 | 5,000 | 39 | 60 | 5,100 | 40 | 58 | 5,700 | 39 | 60 | 15,800 | 39 | 60 |
| Bereavement Benefit | 75 | 9 | 91 | 80 | 5 | 95 | 72 | 21 | 78 | 110 | 7 | 93 | 340 | 10 | 90 | 23 | 17 | 83 | 37 | 3 | 97 | 27 | 19 | 81 | 87 | 11 | 8 |
| Carer's Allowance | 140 | 9 | 91 | 200 | 11 | 87 | 250 | 9 | 91 | 260 | 15 | 85 | 850 | 11 | 88 | 77 | 12 | 88 | 98 | 9 | 90 | 87 | 13 | 85 | 260 | 11 | 88 |
| Child Benefit Lone Parent | 210 | 8 | 91 | 260 | 11 | 88 | 300 | 6 | 94 | 330 | 9 | 91 | 1,100 | 8 | 91 | 96 | 11 | 89 | 110 | 7 | 92 | 96 | 6 | 92 | 300 | 8 | 9 |
| Child Support Allowance | 600 | 47 | 51 | 630 | 44 | 53 | 630 | 39 | 58 | 700 | 40 | 57 | 2,600 | 42 | 55 | 180 | 39 | 52 | 220 | 42 | 50 | 180 | 40 | 57 | 580 | 41 | 53 |
| Credits (Other) | 0 | | | 0 | | | 0 | | | - | - | - | - | - | - | 0 | | | 0 | | | - | - | - | - | - | |
| Tax Credits | 300 | 9 | 91 | 440 | 7 | 92 | 420 | 14 | 86 | 470 | 9 | 89 | 1,600 | 10 | 89 | 120 | 9 | 90 | 160 | 11 | 87 | 150 | 12 | 88 | 430 | 11 | 88 |
| COEG | 0 | | | 0 | | | 0 | | | - | - | - | - | - | - | 0 | | | - | - | - | 0 | | | - | - | |
| Compensation Recovery Unit | 43 | 37 | 63 | 49 | 41 | 59 | 57 | 42 | 56 | 41 | 29 | 71 | 190 | 38 | 62 | 13 | 31 | 69 | 15 | 60 | 40 | 14 | 64 | 36 | 42 | 52 | 48 |
| Housing/Council Tax benefit | 1,900 | 27 | 72 | 2,000 | 21 | 78 | 2,200 | 23 | 76 | 2,300 | 22 | 77 | 8,300 | 23 | 76 | 540 | 24 | 75 | 580 | 22 | 77 | 680 | 21 | 79 | 1,800 | 22 | 77 |
| Disability Working Allowance | 0 | | | 0 | | | - | | - | - | - | - | - | - | - | 0 | | | 0 | | | 0 | | | 0 | | |
| Employment Support Allowance | 26,200 | 39 | 60 | 31,000 | 37 | 62 | 31,800 | 36 | 63 | 38,200 | 38 | 62 | 127,100 | 37 | 62 | 12,800 | 38 | 61 | 13,400 | 37 | 62 | 14,400 | 37 | 62 | 40,700 | 38 | 62 |
| Health in Pregnancy Grant | 91 | 11 | 89 | 72 | 8 | 92 | 58 | 3 | 97 | 66 | 5 | 95 | 290 | 7 | 93 | 18 | 11 | 89 | 19 | 5 | 95 | 27 | 4 | 96 | 64 | 6 | 94 |
| HRP | - | - | - | 8 | 0 | 100 | - | - | - | 7 | 0 | 100 | 21 | 0 | 100 | - | - | - | - | - | - | - | - | - | 6 | 17 | 83 |
| Incapacity Benefit | 8,400 | 52 | 47 | 7,900 | 49 | 50 | 7,000 | 48 | 52 | 7,900 | 50 | 49 | 31,200 | 50 | 50 | 2,500 | 49 | 50 | 2,500 | 49 | 50 | 2,400 | 51 | 49 | 7,400 | 50 | 50 |
| Income Support | 2,300 | 32 | 67 | 2,600 | 26 | 73 | 2,700 | 28 | 70 | 3,000 | 27 | 72 | 10,500 | 28 | 71 | 690 | 28 | 71 | 730 | 29 | 71 | 830 | 28 | 71 | 2,200 | 28 | 71 |
| Industrial Death Benefit | - | - | - | - | - | - | 0 | | | 0 | | | - | - | - | 0 | | | 0 | | | 0 | | | 0 | | |
| Industrial Injuries Disablement Benefit | 1,400 | 37 | 60 | 1,700 | 32 | 64 | 1,500 | 34 | 62 | 1,600 | 35 | 62 | 6,300 | 35 | 62 | 610 | 33 | 66 | 560 | 28 | 68 | 570 | 37 | 61 | 1,700 | 33 | 65 |
| Job Seekers Allowance (JSA) | 4,700 | 15 | 84 | 6,300 | 12 | 88 | 7,500 | 14 | 86 | 9,000 | 13 | 87 | 27,500 | 13 | 86 | 2,400 | 16 | 84 | 2,900 | 13 | 86 | 2,700 | 15 | 85 | 8,000 | 15 | 85 |
| Lookalikes | - | - | - | - | - | - | 0 | | | - | - | - | 5 | 40 | 60 | - | - | - | 0 | | | 0. | | | - | - | |
| Maternity Benefit/Allowances | 41 | 15 | 85 | 38 | 13 | 87 | 38 | 11 | 89 | 32 | 6 | 94 | 150 | 11 | 89 | 12 | 0 | 100 | 19 | 5 | 89 | 12 | 0 | 100 | 43 | 2 | 95 |
| Others (Extinct/rare Benefits) | 8 | 38 | 63 | 11 | 45 | 55 | 24 | 29 | 58 | 11 | 36 | 64 | 54 | 35 | 59 | - | - | - | - | - | - | - | - | - | 8 | 38 | 50 |
| Penalty Proceedings | 0 | | | 0 | | | - | - | - | 0 | | | - | - | - | 0 | | | 0 | | | 0. | | | 0 | | |
| Pension Credit | 230 | 20 | 78 | 260 | 23 | 76 | 270 | 32 | 68 | 280 | 19 | 79 | 1,000 | 23 | 75 | 79 | 35 | 65 | 85 | 18 | 81 | 91 | 23 | 75 | 260 | 25 | 74 |
| Retirement Pension | 130 | 8 | 92 | 120 | 3 | 97 | 150 | 7 | 92 | 200 | 10 | 89 | 600 | 7 | 92 | 43 | 9 | 91 | 52 | 4 | 92 | 60 | 7 | 92 | 160 | 6 | 92 |
| Severe Disablement Benefit/Allowance | 21 | 38 | 62 | 24 | 38 | 63 | 22 | 45 | 50 | 21 | 24 | 76 | 88 | 36 | 63 | 8 | 38 | 63 | 6 | 33 | 67 | 6 | 33 | 67 | 20 | 35 | 65 |
| Social Fund | 700 | 10 | 90 | 910 | 11 | 89 | 750 | 9 | 91 | 920 | 8 | 92 | 3,300 | 9 | 91 | 260 | 8 | 92 | 320 | 7 | 91 | 320 | 9 | 91 | 910 | 8 | 91 |
| Vaccine Damage Appeals | 0 | | | - | - | - | - | - | - | - | - | - | 6 | 17 | 83 | - | - | - | 0 | | | - | - | - | - | - | |
| Total | 60,500 | 38 | 61 | 67,800 | 34 | 65 | 67,800 | 33 | 66 | 80,300 | 34 | 65 | 276,400 | 35 | 64 | 25,800 | 36 | 64 | 27,200 | 35 | 64 | 28,700 | 35 | 64 | 81,700 | 35 | 64 |

Source:

Figures may not add to totals because of rounding

- . Not applicable
- .. Not available
- Small Value

p Provisional

¹ Cases cleared at hearing include some withdrawals.

² Decision in favour of the appellant

³ Decision made by 1st Tier Agency upheld by the Tribunal

Table 3.1 SSCS Caseload Outstanding¹

Rounded Numbers

| | | 2009 | 9-10 | | | 2010 |)-11 | 2011-12 ^p | | | | |
|-----------------------------------|--------|--------|---------|---------|---------|---------|---------|----------------------|-------------------------|-----------------------|------------------------|--|
| | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | April 2011 ^p | Мау 2011 ^р | June 2011 ^p | |
| Social Security and Child Support | 68,500 | 85,400 | 112,600 | 138,800 | 158,400 | 182,600 | 193,400 | 194,200 | 189,300 | 183,400 | 179,700 | |

Source: SSCS Gaps 2 database

Figures may not add to totals because of rounding

- . Not applicable
- .. Not available
- Small Value
- 0 Nil
- (r) Revised data
- (p) Provisional data

¹ As on the last day of the period