



Vehicle & Operator Services Agency

From: **Information Access**
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Information Access Team
Berkeley House
Croydon Street
Bristol
BS5 0DA

BY E-MAIL

Tel: 0300 123 9000
Fax: 0117 954 2546

Your ref:
Our ref: **F0003713**

Date: 15th November 2011

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 3rd November in which you requested information relating to Graduated Fixed Penalty and Deposit Notices issued by the Vehicle and Operator Services Agency (VOSA) in the 2010/11 financial year. The information requested is given below.

Notice Type	Number Issued	Value of Notices Issued
Non-UK Resident Driver – Court Deposit Notice	92	£63,600
Non UK Resident Driver – Fixed Penalty Deposit Notice	15,743	£1,680,720
UK Resident Driver – Fixed Penalty Notice	6,678	£830,090
TOTAL	22,513	£2,574,410

TOP 5 OFFENCES	TOTAL
Excess weight	3346
Braking system defective	3203
Fail to produce tacho charts/driver card/print out Article 15.7 EC 3821/85	1464
Insufficient weekly rest period (Band >3 hrs) contrary to Article 8.6 Reg EC 561/2006	1430
View to front	721

If you have any queries about this letter, please contact us, quoting reference **F0003713**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access