



Ministry of  
**JUSTICE**

National Offender  
Management Service

# National Offender Management Service

Probation trust  
annual performance  
ratings 2011/12

24 July 2012

# Probation trust annual performance ratings

## Introduction

The National Offender Management Service (NOMS) is responsible for agreeing and publishing annual performance ratings for each probation trust. The publication of probation trust ratings is designed to ensure transparency of the final performance assessments, with ratification from the NOMS Agency Board and independent assurance provided by the NOMS Non-Executive Directors.

## Understanding the ratings

NOMS produces data driven assessments of performance for probation trusts using an assessment framework – the Probation Trust Rating System (PTRS) – which has been agreed by the NOMS Agency Board, including its Non-Executive Directors. The PTRS assesses the 35 probation trusts in England and Wales by looking at performance in 12 indicators. Performance is shown in the three domains that best describe the work of probation: public protection; reducing re-offending; and sentence delivery. By comparing the performance in each metric against target and, where appropriate, against the national average, performance is graded into one of four bands. These bands are 4: Exceptional Performance, 3: Good Performance, 2: Requiring Development and 1: Serious Concerns.

There is then opportunity for the ratings to be considered for moderation. A moderation proposal may be submitted by probation trusts or by NOMS as the commissioning and contracting authority and is a request to adjust the data-driven performance rating on the basis of additional evidence. Trusts for which a moderation proposal resulted in an overall band change are marked with an asterisk in the table below.

NB: The updates made to the Probation Trust Rating System for 2011/12 included a streamlining of indicators used to calculate the overall rating – the ratings below are not comparable to the previously published performance ratings.

## Annual performance ratings

**Key:** Rating 4 = Exceptional performance  
Rating 2 = Requiring development

Rating 3 = Good performance  
Rating 1 = Serious concerns

<b>Probation Trust</b>	<b>Performance Rating</b>
Avon and Somerset Probation Trust	3
Bedfordshire Probation Trust	3
Cambridgeshire & Peterborough Probation Trust	3
Cheshire Probation Trust	3
Cumbria Probation Trust	3
Derbyshire Probation Trust	3
Devon and Cornwall Probation Trust	3
Dorset Probation Trust	3
Durham Tees Valley Probation Trust	4
Essex Probation	3
Gloucestershire Probation Trust	3
Greater Manchester Probation Trust	3
Hampshire Probation Trust	3
Hertfordshire Probation Trust	3
Humberside Probation Trust	4
Kent Probation	3
Lancashire Probation Trust	3
Leicestershire & Rutland Probation Trust	3
Lincolnshire Probation Trust	3
London Probation Trust	3
Merseyside Probation Trust	3
Norfolk and Suffolk Probation Trust	3
Northamptonshire Probation Trust	3
Northumbria Probation Trust*	4
Nottinghamshire Probation Trust	3
South Yorkshire Probation Trust	3
Staffordshire and West Midlands Probation Trust	3
Surrey and Sussex Probation Trust	3

<b>Probation Trust</b>	<b>Performance Rating</b>
Thames Valley Probation	3
Wales Probation Trust	3
Warwickshire Probation Trust	4
West Mercia Probation Trust	3
West Yorkshire Probation Trust	3
Wiltshire Probation Trust	3
York and North Yorkshire Probation Trust	3

© Crown copyright, produced by the National Offender Management Service