



PAVING THE WAY FOR BUSINESS
BUILDING A BETTER INVESTMENT CLIMATE

Year 2 Quarter 2 report

July to September 2013



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1. List of abbreviations

ARC	Africa Risk Capacity
BIS	Department for Business, Innovation & Skills
BRDO	Better Regulation Delivery Office
DECC	Department of Energy and Climate Change
DFID	Department for International Development
DWP	Department for Work and Pensions
FCO	Foreign & Commonwealth Office
GAD	Government Actuary's Department
HMRC	Her Majesty's Revenue and Customs
IC	Investment climate
IFC	International Finance Corporation
IUK	Infrastructure UK
IFUSE	Investment Facility for Utilising UK Specialist Expertise
MA	IFUSE managing agent
M&E	Monitoring and evaluation
NIC	National Insurance Commission of Ghana
ODA	Overseas development assistance
OC	IFUSE Oversight Committee
OFT	Office of Fair Trading
RICS	Royal Institution of Chartered Surveyors
RRA	Rwanda Revenue Authority
SARS	South African Revenue Authority
SOCA	Serious Organised Crime Agency
TA	Technical assistance
TRA	Tanzania Revenue Authority
TPCPA	Ethiopian Trade Practices and Consumer Protection Authority
UKTI	UK Trade & Investment
WTO	World Trade Organisation

2. Summary of progress for this period

2.1. Summary of progress for this period

This report covers quarter two (Q2) of Year 2 of IFUSE implementation, from July to September 2013 – halfway through its second year of operations. Below is a summary of the main highlights:

- **12 deployments were completed in Q2** – six deployments in July, three in August and three in September. In total 24 deployments have been carried out in the first 2 quarters of Year 2 against an overall Year 2 target of 50. A further five deployments are already confirmed for October and early November in Q3. Some deployments have been delayed as a result of external factors such as the security situation in Nairobi. In order to ensure that we reach the Year 2 target, we are refreshing our awareness-raising strategy with the intention of significantly boosting demand. This will be the main focus for Q3. Annex 1 includes a summary of pending IFUSE requests; Annex 3 gives more detail on the deployments completed in Q2.
- **We have piloted IFUSE’s first joint deployment** involving two separate bodies: the Better Regulation Delivery Office (BRDO) and the Royal Institute of Chartered Surveyors (RICS). Three experts travelled to Bangladesh to help address the urgent need for improvements in safety and building standards in the country’s garment sector following the collapse of the Rana Plaza building in Dhaka in April this year, in which over 1,100 garment factory workers lost their lives. Initial feedback from BRDO and RICS has been extremely positive. This deployment is the first time that a non-core participating department has been used to support an IFUSE request. The UK government press release can be found here: <https://www.gov.uk/government/news/uk-experts-to-help-prevent-future-bangladesh-factory-tragedies>
- **Through Bangladesh we have also piloted a deployment using a standards body (RICS).** The purpose was to establish the feasibility of tapping into non-Whitehall expertise to satisfy IFUSE requests whilst maintaining the ethos of IFUSE. IFUSE will continue to examine ways in which demand can be met in this way whilst giving first preference to the participating government departments.
- **We have increased the number of DFID priority countries supported by IFUSE.** In year 2 IFUSE supported 14 UK ODA-eligible countries; in Q2 we have supported also two new DFID partner countries for assignments carried out by the BRDO: Nepal and Zambia.
- **We have launched new communications materials tailored to IFUSE users.** This takes the form of an updated brochure, a new document setting out the comparative expertise of each participating department, and an updated webpage. The new material makes more explicit the shared interest in investment climate reform between DFID, participating departments and recipient countries. We have also made targeted communications on specific thematic areas, such as IFUSE’s expertise in promoting good practice in the extractive industries. In particular, we have received a positive response to the release of promotional material on extractives expertise from DFID’s Africa extractives advisers.
- **We have selected the first round of deployments for more in-depth monitoring and evaluation.** Five deployments were shortlisted according to the approved criteria and we are exploring the approach for each with the participating departments involved. Evaluations will typically take place six months after completion of the relevant deployment(s) and focus on (1) producing outcome-level data, and (2) evaluating the degree to which IFUSE gives ‘additionality’ over other forms of technical assistance.
- **We have widened the pool of UK government departments taking part in IFUSE** – We are in discussions with OFCOM, the communications regulator, to support an inward visit from a representative from the Independent Communications Authority of South Africa. The visit is designed to build capacity and knowledge of TV white space technology, which has the potential to give internet access to the



poorest and most marginalised citizens. We are also in discussions with HM Treasury on their proposed participation in IFUSE.

- **There has been strong engagement by participating departments in IFUSE's Oversight Committee (OC).** Ten participating departments participated the OC meeting in September, this was an increase from the OC meeting in May. We will continue to press for greater engagement by participating departments at the OC meeting and revisit its format to keep the discussions interesting and productive.

2.2. Key risks and issues

The key challenge this quarter has been with building and sustaining a strong pipeline of demand: IFUSE's pipeline is kept buoyant through constant awareness-raising activity. While we have had an active pipeline throughout Q2 and there are a number of planned deployments, the goal is to move away from cyclical awareness-raising of IFUSE in order for the Facility to become a long-term resource for DFID. As a consequence we are producing a note which proposes a range of additional initiatives to supplement the current awareness-raising strategy. The note will build on an earlier memo produced in March 2013 and make suggestions as to how to involve participating departments even further in publicising IFUSE and generating demand, as well as proposals on how to translate the reputation of the facility into concrete demands for assistance leading to an even greater number of deployments.

An updated summary of the risks set out at IFUSE's inception and which are still live, their current status and mitigating actions is set out in the table below:

Risk/issue	Actions	R/A/G status
Insufficient demand for IFUSE	DFID, the MA and participating departments are working on a revised communications and engagement strategy for IFUSE which will be actioned in November. The implementation of this strategy should improve understanding of IFUSE, and increase demand with a view to bring renewed impetus for deployments in the second half of Y2.	
Requests for support cannot be satisfied because of an absence of suitable and available experts from participating departments.	We will continue to encourage participating departments to to increase their role in and further publicise IFUSE. We ware tackling this supply side challenge by: (1) asking participating departments to think creatively about how they can promote their expertise and 'products' to potential users; (2) creating a 'talking heads' video featuring experts who have participated in IFUSE, discussing their views on the benefits of participation; and (3) engaging more departments and expanding the thematic areas covered by IFUSE.	

2.3. Summary of requests

Status of technical assistance (TA) requests

During Q2 we received three new requests, making a total of 63 since the start of IFUSE. Given the multi-stage nature of some of these requests (i.e. single requests made up of two or more deployments) the overall total should be read as 75 (in Q2 some three follow up requests were made).

12 deployments were completed during Q2, bringing the total of completed deployments in Year 2 to 24. We have five deployments confirmed for October and early November. The challenge at this point, as mentioned above, is to make sure that the demand pipeline remains buoyant and that pending requests translate into deployments.

Please refer to Annex 1 for full details of all requests pending at the end of Q2.

2.4. Status report summary

The table below summarises progress against key activities planned in the last reporting period as well as progress on further agreed activities.

Key activities planned	Progress made in this period
Oversight Committee meeting	<ul style="list-style-type: none"> The ninth OC meeting was held on 24 September 2013, with a wider range of representation from participating departments than at previous meetings, including new representatives from SOCA, RICS, Land Registry, and the IPO. This represents an increasing interest in IFUSE and understanding of the facility's objectives. Progress with the IFUSE programme was discussed, representatives shared experiences from deployments and a presentation was made by GAD. The next OC meeting is planned for 4th December 2013. This meeting will focus primarily on capturing lessons learned in order to develop IFUSE further and increase demand and supply.
Send letter from DFID permanent secretary to counterparts in participating departments to stimulate further cross-Whitehall engagement in IFUSE.	<ul style="list-style-type: none"> Letters were sent to each participating department involved in the IFUSE programme in July. The response has been positive and DFID and the MA are following up.
Create 'talking heads' videos where experts describe the benefits of their IFUSE experiences, place this on IFUSE website and promote through other channels.	<ul style="list-style-type: none"> This will be completed in November for reasons of experts' availability, and screened at the OC meeting in December before being posted on the gov.uk website.
Produce summary of IFUSE extractives capabilities for circulation to extractives	<ul style="list-style-type: none"> This was circulated to extractives advisers across DFID Africa offices in August 2013. Feedback has been positive and the MA will now follow up to explore how this interest can be translated

Key activities planned	Progress made in this period
advisers across DFID Africa offices.	into concrete requests for assistance.
Renew awareness-raising campaign to DFID partner country governments, DFID country offices and other stakeholders.	<ul style="list-style-type: none"> • We have revised IFUSE promotional material and circulated it to beneficiary organisations, PwC network firms and a range of other organisations interested in IFUSE. • DFID further promoted IFUSE at its private sector development advisers' retreat in September. • Revised publicity material was circulated to those DFID country offices in August.
Arrange sample of deployments (target threshold 30%) to monitor and evaluate outcomes over a longer period, according to agreed criteria set out in the IFUSE handbook.	<ul style="list-style-type: none"> • We have agreed with DFID a sample of deployments that should be subject to further in-depth evaluation and approached the participating departments concerned to discuss timings and methodology. We will report further on this in Q3, at which point the first evaluations will have been conducted.
Select participating department to give thematic presentation at next OC meeting.	<ul style="list-style-type: none"> • GAD presented on microinsurance at the Oversight Committee meeting on 24 September 2013.
Maintain regular IFUSE internal meetings	<ul style="list-style-type: none"> • The IFUSE team meets weekly, and further weekly briefings are held between the director, operations lead and the project partner. In addition, periodic update meetings are scheduled with DFID.

3. Progress against logframe

3.1. Logframe

The revised logframe is set out below, as well as the data on outputs and outcomes for Year 2 (includes Q1 and Q2) and Year 1, aggregated where appropriate. The data was compiled on 30 September 2013.

Impact	Impact Indicator 1		Year 2	Year 1	Comments/risks
IFUSE TA contributes to reform improvements that reduce monetary time and cost of doing business, increasing predictability of investment climate and promoting fair and competitive markets in five priority countries.	Improvements in specific areas of ease of doing business in priority countries.		-	-	For discussion with DFID.
	Impact Indicator 2		Year 2	Year 1	Comments/risks
	Qualitative assessment of investment climate in priority countries shows discernible improvements.		-	-	As above.
Outcome	Outcome Indicator 1		Year 2	Year 1	Comments/risks
Improved design and implementation of investment climate reform	Proportion of IFUSE recipients who note 'additionality' of UK government support as against other forms of technical assistance.	Planned	85%	80%	
		Achieved	Too early to report	46%	It is too early to report on 'additionality' for Year 2 since the questionnaires designed to capture this information were finalised during Q1 of Year 2 and the sample of completed questionnaires received to date is too low to provide meaningful data. We anticipate that we will be able to report on this data from Q3 onwards.

					In Year 1 the figure is based on a qualitative assessment of the outcomes of completed assignments.
	Outcome Indicator 2		Year 2	Year 1	Comments/risks
	Proportion of IFUSE assignments selected for further evaluation within the reporting period by MA & DFID that have resulted in implementation of policy/legislation/procedural reform recommendations.	Planned	60%	40%	
		Achieved	Too early to report¹	40%	In Year 1 this figure is based on a qualitative assessment of the outcomes of completed assignments, based on beneficiary feedback. For Year 2 this will be based on more in-depth post deployment feedback on selected assignments and this will be reported on in Q3.
Output 1	Outcome Indicator 1.1		Year 2	Year 1	Comments/risks
High quality advisory expertise in investment climate reform delivered by Whitehall network on agreed scale	Number of assignment delivered against agreed targets	Planned	50	30	
		Achieved	24	21	At the end of Q2 we are half way to meeting the Y2 target. The focus for Q3 will be to generate further demand so that the overall Y2 target is met.
	Outcome Indicator 1.2		Year 2	Year 1	Comments/risks
	Percentage of assignments rated “very good” or “excellent” by end	Planned	90%	80%	

¹ As set out in the summary section of this report, a series of criteria have been agreed during this quarter for selecting assignments for follow up. Certain qualifying assignments have been identified but the follow up work, which will generally occur some six months after the deployment’s end, has yet to be carried out.

	user ("6-7" in beneficiary feedback form)	Achieved	79%	88%	Note: The percentage for Year 2 is based on feedback received from seven of the 14 completed deployments. The figure will be revised on receipt of this additional information.
	Outcome Indicator 1.3		Year 2	Year 1	Comments/risks
	Percentage of assignments with clear ToRs that meet IFUSE criteria (i.e. clear IC improvement objectives, feasible scope of work and clear deliverables)	Planned	100%	90%	
		Achieved	100%	95%	-
	Outcome Indicator 1.4		Year 2	Year 1	Comments/risks
	Percentage of applicable assignments where deliverables are assessed by beneficiaries as in accordance with the terms of reference	Planned	95%	75%	
		Achieved	86%	100%	Please note: The percentage for Year 2 is based on feedback received from only 14 of the 24 completed deployments. The figure will be revised on receipt of this additional information and included in the Q3 report.
Output 2	Output Indicator 2.1		Year 2	Year 1	Comments/risks
Processes and procedures set up	Percentage of completed assignments where MA deployment	Planned	95%	90%	

and function	processes meet agreed schedules and policies	Achieved	100%	95%	Note that this is an assessment of the MA's compliance with schedules and IFUSE policies; other factors, such as delays by beneficiaries or participating departments, do not count towards this rating.
	Output Indicator 2.2		Year 2	Year 1	Comments/risks
	Percentage of deployed experts who rate technical briefing provided by MA as "very good" or "excellent" ("6-7" according to feedback rating) (not including, for example, repeat assignments or knowledge sharing events)	Planned	90%	90%	
		Achieved	92%	75%	-
	Output Indicator 2.3		Year 2	Year 1	Comments/risks
	Percentage of deployed experts who rate logistical support provided by MA as "very good" or "excellent" ("6-7" according to feedback rating)	Planned	95%	90%	
Achieved		89%	94%	The percentage for Year 2 is based on feedback received from 19 of the 24 completed deployments. Feedback for Q2 will be reported on in Q3.	
Output 3	Output Indicator 3.1		Year 2	Year 1	Comments/risks
High quality knowledge sharing among IFUSE participants, partner government professionals and UK government professionals	Percentage of completed deployments that create effective institutional engagement relationships	Planned	60%	50%	
		Achieved	21%	43%	This figure is calculated by aggregating feedback from beneficiaries and experts and so requires complete feedback for both. At the time of writing we are able to report on 14 out of 24 deployments. This figure will be revised as further feedback is received.

	Output Indicator 3.2		Year 2	Year 1	Comments/risks
	Percentage of deployments that involve either (1) more than one beneficiary country or (2) institution within a beneficiary country	Planned	10%	10%	
		Achieved	46%	10%	
	Output Indicator 3.3		Year 2	Year 1	Comments/risks
	Percentage of deployments that <u>either</u> lead to (1) a follow-up deployment covering the same country or (2) a deployment of the same type in another ODA-eligible country or region	Planned	35%	15%	
		Achieved	38%	48%	The percentage for Year 2 is based on 24 completed deployments and will be updated in Q3's report on receipt of further feedback.

4. Lessons learned

Below is a summary of some of the key lessons drawn from Q2 of Year 2. These and other lessons will form the focus of the December OC meeting.

- **Early engagement with DFID country offices and advisers is advisable:** Q2 has shown the importance of informing of requests soon as a sufficiently detailed summary is available (in circumstances where DFID is not the requestor). The aim of this is to understand whether there is complementarity or overlap with existing or planned DFID initiatives, and also to gauge to what extent the DFID country office would like to be involved in development of the ToRs. This is particularly important for 'non-priority' DFID country deployments, where messages about the type of assistance offered by the UK government need to be managed carefully. Where necessary the MA may seek the assistance of the DFID IFUSE team to facilitate communications with the relevant DFID adviser(s).
- **The importance of DFID's in-country briefings:** experts have underlined the value of the initial in-country briefing that we organise with DFID. Intended as a means of bringing experts rapidly up to speed on the country context, this short briefing also gives an opportunity for substantive discussion on the deployment. The briefing also allows the expert to clarify expectations and to provide a practical demonstration of the support that IFUSE can provide. Whilst not compulsory, and taking into account availability and engagement of DFID advisers, we will continue to work towards a complete success rate for in-country briefings.
- **Beneficiary feedback indicates that they would like more tangible recognition of what they have gained from IFUSE:** beneficiaries have indicated in at least three separate deployments in Year 2 "that they would like formal recognition of the training (or even knowledge transfer that has taken place through IFUSE. We will explore this possibility with DFID for the future.
- **Asking the right questions to get meaningful post-deployment feedback:** we have found that beneficiary feedback questions are read quite differently by government counterparts and that there is occasional misunderstanding. This risks impacting on the quality of data needed to report against IFUSE logframe indicators. To address this we have revised the beneficiary feedback form and added guidance notes to make them more accessible.

5. Financial reporting

5.1. Quarterly spending

Overview of programme financials to date

	Planned	Actual	Variance
Inception	£75,000	£75,000	-
Year 1	£475,499	£354,273	£121,226
Year 2 to date	£475,616	£306,558	£169,058

These financials include the total MA fee and the managed fund costs to date. Of the 24 deployments, 18 have been fully invoiced during Year 2. The variance in Year 2 relates to outstanding invoices from six of the 24 completed deployments. We are currently following up on these unbilled amounts.

Quarterly forecasting

The table below provides an overview of forecasted expenditure for the IFUSE programme for the month of October 2013 to March 2014. The costs include the agreed monthly management fee for the programme as a whole, the agreed management fee per deployment, as well as associated expenses, which include salary, flights and accommodation for deployments. Forecasted expenses are based on the average managed fund costs which for the month of October 2013 equate to £6,749 per deployment (excluding the deployment fee). Expenses for each deployment are included in the month following the deployment.

	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14						
Deployments delivered (actual)	3	3.5												
Deployments forecasted			1	6	6	6	6	6						
Monthly management fee (£)	£6,913	£6,913	£6,913	£6,913	£6,913	£6,913	£6,913	£6,913						
Deployment fee (£)	£10,125	£11,813	£3,375	£16,875	£16,875	£20,250	£20,250	£20,250						
Managing agent monthly cost (£)	£17,038	£18,726	£10,288	£23,788	£23,788	£27,163	£27,163	£27,163						
Managed fund cost (£)	£102,863	£37,349	£73,475	£40,496	£40,496	£40,496	£40,496	£40,496						
Other expenses e.g. printing, communication and travel costs	£378	£378	£378	£378	£378	£378	£378	£378						
Annual audit								£5,000						
Monthly cost (£)	£120,279	£56,452	£84,141	£64,662	£64,662	£68,037	£68,037	£73,037						
<p>Key:</p> <table> <tr> <td style="background-color: #d9ead3;"></td> <td>Actual (invoiced to DFID)</td> </tr> <tr> <td style="background-color: #f4cccc;"></td> <td>Combination of actual and forecasted (wait for outstanding invoices from OGDs)</td> </tr> <tr> <td style="background-color: #fff2cc;"></td> <td>Forecasted</td> </tr> </table>										Actual (invoiced to DFID)		Combination of actual and forecasted (wait for outstanding invoices from OGDs)		Forecasted
	Actual (invoiced to DFID)													
	Combination of actual and forecasted (wait for outstanding invoices from OGDs)													
	Forecasted													

Year to date

Year to date			
	Planned	Actual	Planned vs actual
MA total costs	£139,353	£124,166	£15,187
Managed fund total costs	£336,263	£182,392	£153,871
Total	£475,616	£306,558	£169,058

5.2. Value for money

We have agreed with DFID that the costs of undertaking a more in-depth evaluation of selected assignments will be absorbed as part of the existing iFUSE fees charged by the MA. The target is to evaluate 30% of total deployments over three years (where repeat deployments are classified as part of the originating request). This agreement is premised on the MA being able to realise certain efficiency measures in iFUSE management which will allow us to absorb this additional work within the existing fee arrangements, representing better value for money for DFID.

6. Summary of activities planned for next reporting period

6.1. Summary of activities planned for next reporting period

This table sets out the key activities for the next reporting period alongside the core MA management tasks which are intended to drive forward the IFUSE strategy. These are structured by theme: governance, programme management, communications and engagement and monitoring and evaluation.

Key activities planned for next period	Due date	Responsible	Comments
Governance			
Hold Oversight Committee meeting, incorporating a lessons-learned session.	4 December 2013	MA	
Programme management			
Revise IFUSE handbook to streamline procedures maximise VFM and introduce specific provisions on dealing with non-DFID priority countries and non-Whitehall departments	November 2013	MA and DFID	For distribution to participating departments once complete
Communications and engagement			
Agree and action revised communications and engagement strategy	By end November 2013	MA with DFID and participating departments' input	Building on previous strategy finalised and approved in March 2013
Finalise 'talking heads' videos where experts describe the benefits of their IFUSE experiences, place this on IFUSE website and promote through other channels.	By end November 2013	MA and participating departments	-
Publish IFUSE article in <i>Civil Service Quarterly</i> (https://www.gov.uk/government/collections/civil-service-quarterly-publications)	By end 2013	MA and DFID	Subject to editorial approval by the CSQ team.
Monitoring and evaluation			
Design and implement first round of in-depth evaluations	TBD- on average six months after end of deployment	MA, participating departments and beneficiaries	
Arrange sample of deployments to monitor and evaluate outcomes over a longer period, according to agreed criteria.	On a rolling basis	DFID, MA and participating departments	

Annexes

Annex 1: Pending requests for technical assistance

This table sets out the requests for technical assistance, in reverse chronological order that were pending at the end of the reporting period.

Request No.	Country	Requestor (institution)	Target participating department	IC issue	Type of support	Status at end of reporting period	Target deployment date
77	South Africa	Independent Communications Authority of South Africa	OFCOM	Internet access for the poor and marginalised	Promoting Last-Mile Internet Connectivity: TV White Space Knowledge Share in South and Southern Africa	Finalise ToRs	Early November 2013
75	Tanzania	Tanzania Revenue Authority	HMRC	Customs reform	Development of a New Customs System (NCS) which will replace the current Customs software system in operation in the port of Dar es Salaam. The TRA have requested that the UK provide support to the current TRA project team in ensuring that the system is fully operational by the target date of 1st March 2014	Pre-deployment	31 October to 15 November 2013
71	Rwanda	Rwanda Social Security Board	DWP ²	Pensions	Provide assistance with implementing a Provident Fund (a defined contribution scheme) to be managed by Rwanda Social Security Board	Confirm supply	TBC
67	Pakistan	Competition Commission of Pakistan	OFT/ Competition Commission	Competition policy	Technical capacity building of the professional staff of the Competition Commission of Pakistan - advanced economic analysis and merger techniques	Pre-deployment	16-22 November 2013
56	Malawi	Ministry for Industry & Trade	HMRC	Taxation	Design of a training programme on tax education	Confirm supply	End October 2013
55	Malawi	Ministry for Industry & Trade	Land Registry	Land legislation, registration or title transfers	Design of a land development support programme for Malawi	Confirm supply	TBC
49	Malawi	Ministry for Industry & Trade	OFT	Competition policy	Review of the Competition and Fair Trading Regulations and provision of support for effective enforcement of the Competition and Fair Trading Act	Confirm supply	Mid November 2013
48	Kyrgyzstan/	Kyrgyzstan/	BRDO	Industry specific	Knowledge sharing event on regulatory	Confirm demand and	TBC

² Note: not currently an IFUSE member.

Request No.	Country	Requestor (institution)	Target participating department	IC issue	Type of support	Status at end of reporting period	Target deployment date
	Tajikistan/ Afghanistan	Tajikistan/ Afghanistan		regulations / law	reform	supply	
34	Pakistan	DFID Pakistan	IUK	PPPs	Capacity assessment of the government of Pakistan's PPP unit and assess opportunities for DFID Pakistan to infrastructure partners in Pakistan	Confirm demand and supply	TBC
33	Tanzania	IFC	IUK	PPPs	Provide ministry of finance PPP unit with practical guidance and support in implementing guidelines	Confirm demand and supply	TBC
7	Kenya	IFC	BRDO	Industry specific regulations / law	Regulatory reform advice	Confirm demand and supply	TBC
6	Kenya	IFC	BRDO	Industry specific regulations / law	Second deployment to support the city council of Nairobi build on previous reform work by improving implementation procedures for risk assessment	Finalise ToRs	On hold because of government restructuring

Annex 2: Sources of requests

The table below details the source of TA requests received by the MA since the start of IFUSE implementation, broken down by implementation year.

Source of TA requests	Total number Year 1	Total number Year 2 to date
DFID	19	13
IFUSE participating department	16	4
DFID partner country government	7	2
Foreign & Commonwealth Office (FCO)	2	0
Total	44	19

One clarification is necessary: given the multi-stage nature of some of the TA requests (i.e. single requests made up of two or more deployments) the overall total should be read as 75 (of which three follow up deployments were requested in Q2).

TA requests by country: The table below breaks down, in alphabetical order, the countries for which TA requests have been received to date, during Year 1 and in the Year 2 reporting period:

Country / region	Total no. of TA requests Year 1	Total no. of TA requests Year 2	Total deployments completed	Country / region	Total no. of TA requests Year 1	Total no. of TA requests Year 2	Total no. of deployments completed
Afghanistan	1 ³	1 ²	0	Mozambique	2 ²	0	2 ²
Africa (regional)	0	2	1	Nepal	0	2 ²	1
Bangladesh	2	3 ²	2	Nigeria	4 ²	0	0
Botswana	1	0	0	Pakistan	5	2	2
Burma	3	0	2	Palestinian Territories	0	1	0
Burundi	1	0	0	Rwanda	4	2	5
DR Congo	0	1 ²	0	Somalia	0	1	0
Ethiopia	2	0	2	South Africa ⁴	1	0	1
Ghana	2	1	3	Tajikistan	3 ²	2 ²	3 ²
Kenya	3 ²	0	3 ²	Tanzania	3 ²	5	11 ²
Kyrgyzstan	3 ²	1 ²	3 ²	Turks & Caicos Islands	1	0	0

³ This number is based on requests/deployments for support which cover multiple countries simultaneously (e.g. in the context of knowledge sharing events or international conferences).

⁴ Whilst originating from DFID South Africa, this request covered the southern Africa region.

Liberia	1	1	2	Uganda	2	1	3 ²
Montserrat	1	0	0	Vietnam	1	0	1
Malawi	0	3	0	Zambia	1	1	1

Annex 3: IFUSE deployments in Year 2

IFUSE deployments in Q2 Year 2								
Dates of deployment	Country / region	Requestor	Target participating department	Beneficiary	Type of deployment	IC issue	Type of support	Follow up (Y/N)
29 June – 5 July 2013	Ghana	GAD	GAD	National Insurance Commission (NIC) of Ghana	In-country deployment	Microinsurance	Support the NIC of Ghana to build capacity with respect to microinsurance both in the microinsurance industry itself and within the NIC	No – this was the second of two deployments
1-5 July 2013	Kenya	OFT	OFT	Competition Authority of Kenya	In-country deployment	Competition policy	To support the development of guidelines on unfair pricing, abuse of intellectual property rights (IPRs) and consumer protection in terms of 'unconscionable conduct'	Yes – beneficiary currently drafting ToRs
1-5 July 2013	Nepal	BRDO	BRDO	The Ministry of Industry, Commerce and Supplies along with the Department of Food Technology and Quality Control and the Ministry of Culture, Tourism and Civil Aviation	In-country deployment	Regulatory reform	Promoting the value of business inspection reform with Government counterparts, providing practical support to improve the effectiveness of the inspection process	Yes – currently scoping second deployment
1-10 July 2013	Tanzania	DFID Tanzania	HMRC	DFID Tanzania and Tanzania Revenue Authority	In-country deployment	Taxation	Help define details of a successor programme and provide material for a draft Business Case for DFID Tanzania	Yes – second deployment
1-15 July 2013	Ethiopia	DFID Ethiopia	DECC	Ethiopian Ministry of Water and Energy	In-country deployment	Natural resources	Support to the finalisation of Ethiopia's Energy Policy	-
July-August 2013	Africa Union	DFID Africa Regional Department	GAD	Africa Risk Capacity (ARC)	Desk-based review	Financial analysis	Critically review and assess the financing proposal developed by the ARC Secretariat and its accompanying dynamic financial analysis, and provide advice to DFID in relation to its proposed	-

iFUSE deployments in Q2 Year 2								
Dates of deployment	Country / region	Requestor	Target participating department	Beneficiary	Type of deployment	IC issue	Type of support	Follow up (Y/N)
							contribution to ARC	
6-9 August 2013	Zambia	DFID Zambia	BRDO	Cabinet Office, Ministry of Commerce, Trade & Industry Bank of Zambia, Ministry of Justice, and Ministry of Finance	Inward visit	Regulation	To provide a practical example and experience of a functioning business regulator system from which Zambia can draw lessons and good practice	-
10-24 August 2013	Tanzania	DFID Tanzania	HMRC	Tanzania Revenue Authority	In-country deployment	Taxation	Set out proposals for the high level design and an implementation roadmap for TRA alongside measurements of success (monitoring and review) and recommendations for resourcing and risk management	This was the third of three deployments
17-25 August 2013	Liberia	BRDO	BRDO	Ministry of Commerce and Industry	In-country deployment	Regulatory reform	Supporting inspection reforms in the Republic of Liberia through cross-governmental workshop focussed on an analysis of the key hazards facing the Liberian economy which better inspection could address	This was the second of two deployments
31 August – 14 September 2013	Tanzania	DFID Tanzania	HMRC	DFID Tanzania and Tanzania Revenue Authority	In-country deployment	Taxation	Supporting DFID Tanzania develop the business case for a five year programme of support tied to TRA 4th Corporate Plan (CP4), involving substantial technical advice and support from HMRC and £20 million of financial aid over five years	This was the second of two deployments
13-21 September 2013	Bangladesh	DFID Bangladesh	BRDO and RICS	RAJUK's (Capital Development Authority of Bangladesh)	In-country deployment	Regulation and buildings standards	Support to Government of Bangladesh to assess the challenges and gaps around building standards compliance, recommend possible areas of improvement that fall within RAJUK's (Capital Development Authority of Bangladesh) jurisdiction, and identify support that	Pending

IFUSE deployments in Q2 Year 2								
Dates of deployment	Country / region	Requestor	Target participating department	Beneficiary	Type of deployment	IC issue	Type of support	Follow up (Y/N)
							may be required	
August – September 2013	Bangladesh and Ghana	DFID	GAD	DFID + various donors	Desk-based review	Insurance	Advisory support for the Political Champions initiative: Partnership for stimulating insurance penetration in lower income countries.	Yes
8-18 April 2013	Tanzania	DFID Tanzania	HMRC	Tanzania Revenue Authority (TRA)	In-country deployment	Taxation	To conduct a scoping study and a feasibility study for establishing a taxpayer advocate service in the Tanzania Revenue Authority	Yes – second deployment inward visit
8-12 April 2013	Rwanda	Rwanda Revenue Authority	HMRC	Rwanda Revenue Authority	Inward visit	Taxation	Design of an audit skills training course for two-four tax auditors from the Rwanda Revenue Authority (RRA) and a 'train the trainer' exercise to deliver this course on their return to Rwanda	-
22-25 April 2013	South Africa	HMRC	HMRC	South African Revenue Service (SARS)	In-country deployment	Taxation	Scoping mission to explore the possibility of establishing a partnership between HMRC and the SARS to assist SARS develop its role as a regional capacity builder in Southern Africa. This deployment forms part of DFID's tax capacity building initiative.	-
23 April - 1 May 2013	Tanzania	DFID Tanzania	HMRC	Tanzania Revenue Authority	In-country deployment	Taxation	Fifth deployment to finalise content of the TRA website, address the outcomes identified in the action plan in order to prepare for the formal launch the TRA website on 30 April 2013.	-
29 April – 3 May 2013	Burma	DFID Burma	OFT	Population Services International as the implementing partner to a joint DFID and Gates	In-country deployment	Competition policy	Review possible anticompetitive implications of antimalarial drug programme and mitigating actions.	No

IFUSE deployments in Q2 Year 2								
Dates of deployment	Country / region	Requestor	Target participating department	Beneficiary	Type of deployment	IC issue	Type of support	Follow up (Y/N)
				Foundation programme				
29 April – 3 May 2013	Tajikistan	Ministry of Commerce Tajikistan	BRDO	Ministry of Commerce Tajikistan	In-country deployment	Regulatory reform	To promote the value of business inspection reform with government counterparts and recommend next steps for driving the implementation of the inspection reforms	Yes – second deployment pending
12-22 May 2013	Bangladesh	DFID Bangladesh	BIS	DFID Bangladesh	In-country deployment	Investment climate improvement	Support to the annual review of the DFID- and World-Bank sponsored Investment Climate Facility.	-
27-31 May 2013	Ethiopia	DFID Ethiopia	OFT	Ethiopian Trade Practice and Consumer Protection Authority (TPCPA)	In-country deployment	Competition and consumer protection	To carry out an assessment of the TPCPA's enforcement capacity and make appropriate recommendations	-
2-7 June 2013	Ghana	DFID and WTO	HMRC	Ghanaian government	In-country deployment	Trade policy	Assignment under the WTO Trade Facilitation national needs assessment project	-
2-7 June 2013	Tanzania	DFID Tanzania	HMRC	Tanzania Revenue Authority	Inward visit	Taxation	Second deployment: HMRC officials will use the experience of deployment one to plan a programme of visits and meetings aimed at enabling TRA officials to explore the UK disputes system	Yes – third deployment scheduled for August 2013
10-15 June 2013	Uganda	Uganda Revenue Authority (URA)	SOCA	Uganda Revenue Authority	In-country deployment	Taxation	To review the current proposal for the URA tax investigation training curriculum with particular focus on tax fraud investigations	Yes – URA has asked expert to do a repeat visit.
18-22 June 2013	Rwanda	National Bank of Rwanda	GAD	National Bank of Rwanda	In-country deployment	Insurance	Providing training to insurance regulators within the national bank to assist with their insurance regulation role.	-

We certify that any expenditure shown above in this report and detailed in the accompanying Statement of Expenditure has been actually and necessarily undertaken on behalf of the project as specified in the Project Document and as agreed by the Department for International Development. Any forecast of expenditure shown above and detailed in the accompanying Forecast of Expenditure represents a realistic forecast of payments to be made by the end of the forecast period.