

BUS COMPLIANCE CASES

YEAR 2008

Southern Region

Request Date	Town Where Monitor Required	Date Monitoring Commenced	Date Monitoring Concluded	Number of Days	No. of Obs	% N/C	No. of Incorrect Destinations	No. of DDA Breaches	Date of Public Inquiry	Compliant C		Outcome
										Compliant C	Non-Compliant N	
15 January 2008	Wrexham	08 October 2007	25 October 2007	6	34	18.00%	0	0	14 May 2008		N	PI cancelled by TAO. Re-monitor requested. See below.
Re-monitor	Wrexham	04 August 2008	22 September 2008	11	87	9.00%	0	0			N	
10 April 2008	Gwynedd	17 April 2008	26 June 2008	15	148	3.00%	0	0		C		
10 April 2008	Gwynedd	17 April 2008	26 June 2008	14	108	3.00%	0	0		C		
10 April 2008	Gwynedd	13 May 2008	26 June 2008	8	38	5.00%	0	0		C		
25 March 2008	Gwynedd	27 March 2008	08 May 2008	11	35	26.00%	0	0			N	
28 April 2008	Flintshire	23 April 2008	28 July 2008	6	51	8.00%	0	0			N	
28 April 2008	Flintshire	24 April 2008	17 July 2008	5	36	0.00%	0	0		C		
28 April 2008	Flintshire	02 July 2008	14 July 2008	3	23	0.00%	0	0		C		
23 June 2008	N & Mid Wales	04 June 2008	22 September 2008	29	115	10.00%	0	0			N	
23 June 2008	Mid Wales/Newtown	CANCELLED										
29 November 2007	Anglesey & Gwynedd	13 December 2007	24 January 2008	4	51	2.00%	0	0		C		
23 June 2008	Gwynedd, Conwy	04 June 2008	18 September 2008	27	416	19.00%	0	0	19 March 2009		N	Fined £4,800 @ Public Inquiry 19 March 09 @ Machynlleth. Re monitor within 12 months.
29 October 2008	North East Wales	30 October 2008	29 January 2009	22	207	9.00%	0	0	08 October 2009		N	Public Inquiry 10th October 2009. Licence surrendered
29 October 2008	North East Wales	30 October 2008	29 January 2009	19	116	12.00%	0	0	10 October 2009		N	Fined £2,800
29 October 2008	North East Wales	30 October 2008	04 February 2009	19	103	24.00%	0	0	10 October 2009		N	Fined £1,250
29 November 2007	Wrexham	18 December 2007	28 February 2008	13	56	10.00%	0	0			N	
29 November 2007	Wrexham	18 December 2007	07 February 2008	11	120	7.50%	0	0			N	
29 November 2007	Various	18 December 2007	17 March 2008	24	482	5.00%	0	0		C		
29 November 2007	Wrexham	18 December 2007	29 January 2008	6	50	3.00%	0	0		C		
01 April 2008	Gwynedd	01 April 2008	08 May 2008	11	33	42.00%	0	0			N	
27 March 2008	Gwynedd	27 March 2008	08 May 2008	11	20	0.00%	0	0		C		
27 March 2008	Gwynedd	27 March 2008	08 May 2008	113	109	3.00%	0	0		C		
28 April 2008	North East Wales	29 May 2008	28 July 2008	4	15	7.00%	0	0			N	
01 December 2008	Wrexham	04 December 2008	04 February 2009	8	105	10.00%	0	0	10 October 2009		N	Fined £5,600
24 January 2008	Eastbourne	05 March 2008	20 June 2008	9	283	4.00%	0	0				
21 April 2008	Faversham	11 March 2009	17 April 2009	4	8	0.00%	0	0				
21 April 2008	Medway & Faversham	22 January 2009	30 April 2009	16	380	11.84%	0	0				
21 April 2008	Lightwater	18 February 2009	03 April 2009	5	218	10.00%	5	0				
06 June 2008	Folkestone	09 June 2008	04 August 2008	6	15	60.00%	0	0	17 October 2008			
08 September 2008	Allington	11 September 2008	26 November 2008	9	239	10.00%	0	0				
23 September 2008	Eastbourne	02 October 2008	05 December 2008	5	611	8.00%	0	0				
01 October 2008	Canterbury	27 October 2008	13 November 2008	4	369	7.00%	0	0				
01 January 2008	Maidstone	24 October 2008	26 November 2008	3	60	11.00%	0	0				
31 October 2008	Guildford	24 November 2008	15 January 2009	5	92	9.00%	0	0				
12 February 2008	Tunbridge Wells	Delayed by road works										
20 February 2008	Brighton	29 April 2008	18 August 2008	4	260	7.00%	0	0				
21 February 2008	Horsham	18 March 2008	16 July 2008	4	449	1.00%	0	0				
21 February 2008	various	05 March 2008	20 June 2008	9	397	10.00%	0	0				
21 February 2008	Eastbourne	02 October 2008	05 December 2008	5	731	3.00%	0	0				
21 February 2008	Crawley, Horsham	07 March 2008	16 July 2008	8	356	5.00%	0	0				
10 March 2008	Medway	27 January 2009	01 May 2009	5	556	14.57%	0	0	21 October 2009			
08 March 2008	Brighton	11 March 2008	11 March 2008	1	5	0.00%	0	0				
03 January 2008	various	10 April 2008	09 July 2008	14	443	5.00%	0	0				
27 February 2008	various	21 December 2007	21 March 2008	20	39	31.00%	0	0	24 September 2008			Fined £350 at P.I.
15 October 2007	Various	29 October 2007	12 March 2008	49	449	15.00%	0	0				
03 January 2008	Various	07 January 2008	11 April 2008	12	143	15.00%	0	0	16/17 September 2008			Fined at P.I.
06 June 2008	various	30 May 2008	27 August 2008	35	235	5.00%	0	0				
20 June 2008	various	23 June 2008	17 December 2008	23	210	6.00%	0	0				
20 June 2008	various	16 June 2008	29 August 2008	13	827	8.00%	0	0	n/a			
20 June 2008	various	23 June 2008	17 December 2008	23	325	4.00%	0	0	n/a			
08 April 2008	Greenfell Park	14 March 2008	22 May 2008	12	15	27.00%	1	0				
17 July 2008	various	31 July 2008	27 August 2008	5	55	7.00%	0	0				
29 July 2008	various	23 July 2008	04 November 2008	11	98	4.00%	0	0	n/a			
29 July 2008	various	29 July 2008	04 November 2008	8	42	7.00%	0	0				
12 May 2008	various	22 January 2008	11 July 2008	35	327	5.00%	0	0				
11 August 2008	various	09 July 2008	29 August 2008	27	827	8.00%	0	0				
12 August 2008	various	19 August 2008	31 October 2008	20	130	11.00%	0	0				
10 November 2008	various	10 November 2008	18 November 2008	8	223	6.00%	0	0				
24 November 2008	various	27 November 2008	27 March 2009	17	52	9.00%	0	0				
24 November 2008	Carmarthen	24 November 2008	14 January 2009	12	179	6.00%	0	0				
24 November 2008	Carmarthen	24 November 2008	14 January 2009	4	5	0.00%	0	0	n/a			
24 November 2008	Carmarthen	24 November 2008	14 January 2009	6	11	0.00%	0	0	n/a			
24 November 2008	Carmarthen	24 November 2008	14 January 2009	10	45	4.00%	0	0	n/a			

24 November 2008	Carmarthen	24 November 2008	14 January 2009	10	40	0.00%	0	0	n/a			
11 December 2008	Cardiff and district	08 January 2009	30 January 2009	8	452	2.00%	0	0	n/a			
11 December 2008	Aberdare Bargoed	09 June 2009	02 October 2009	16	264	76.14%	69	0	09 April 2010			Fined £4800 at PI 9/4/10
07 June 2008	Greenfell Park	23 September 2008	05 December 2008	19	23	100.00%	0	0				
23 April 2008	various	06 May 2008	23 May 2008	11	133	93.00%	1	0	06 January 2009			Fined £550 at PI 6/1/09
23 April 2008	various	13 May 2008	12 June 2008	8	11	26.00%	0	0	06 January 2009			Fined £5600 at PI 6/1/09
16 May 2008	Tamworth	17th June 2008	1st July 2008	15	119	5.00%	0	0	n/a			
03 July 2008	Walsall	04 July 2008	11 July 2008	6	101	75.00%	1	0	02 February 2009			£500 per Vehicle total £2000
03 July 2008	Tamworth	15 July 2008	21 August 2008	13	69	100.00%	0	0				
21 July 2008	Birmingham	5th Sept 2008	25th Sept 2008	7	57	91.00%	1	0	n/a			
18 August 2008	Birmingham	26 August 2008	30 August 2008	4	42	100.00%	n/a	n/a	n/a			
06 October 2008	Birmingham	30 October 2008	05 November 2008	10	65	88.00%	0	0	24 February 2009			£550 per vehicle total £1650 no new services to be registered for 1 year
06 October 2008	Birmingham	04 October 2008	08 November 2008	6	55	95.00%	0	0	24 February 2009			£550 per vehicle total £1650 no new services to be registered for 1 year
24 October 2008	Erdington	n/a	n/a									
21 October 2008	Bartley Green	21 October 2008	31 October 2008	6	31	100.00%	0	0	25 February 2009			£550 per vehicle total £1100 no new services to be registered for 1 year
21 October 2008	Birmingham	23 October 2008	02 December 2008	6	50	100.00%	0	0	19 March 2009			£550 per vehicle total £1650
12 December 2007	various	12 December 2007	26 February 2008	25	79	63.00%	0	0	06 January 2009			Fined £5000
14 January 2008	Water Orton	02 February 2008	09 February 2008									
03 January 2008	Various	11 December 2007	06 February 2008	23	692	75.00%	0	0	04 September 2008			licence revoked on Maintenance Fined Total of £19,800 for Bus Compliance
16 January 2008	Bristol	24 January 2008	11 June 2008	19	354	36.00%	0	0			N	
03 July 2008	Swindon	26 June 2008	11 July 2008	4	131	3.00%	0	0		C		
02 July 2008	various	28 July 2008	03 October 2008	7	283	19.00%	0	n/a	20 May 2009		N	
03 January 2008	Weymouth, Dorchester, Yeovil	19 December 2007	26 February 2008	9	100	38.52%	0	0	05.09.08		N	PI 05.09.08. Traffic Commissioner fined operator £85 per vehicle total £1105
03 January 2008	Bournemouth, Poole, Wimborne	14 January 2008	16 April 2008	15	1053	23.30%	0	0	29.09.08 & 22.10.08		N	PI adj part heard continuation on 22.10.08. Traffic Commissioner fined operator £13,200.
03 January 2008	various	14 January 2008	16 April 2008	14	618	8.00%	0	0			N	
10 April 2008	Torquay/Brixham	02 April 2008	02 April 2008	1	0	0.00%	n/a	n/a				
21 April 2008	Somerset	27 May 2008	02 July 2008	6	45	44.00%	0	0	none		N	
03 June 2008	Newquay	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a			
15 June 2008	Weston Super Mare	02 June 2008	02 July 2008	4	96	27.00%	0	0			N	
23 June 2008	Swindon	26 June 2008	11 July 2008	4	275	4.00%	0	n/a		C		
17 July 2008	Bath	24 September 2008	01 October 2008	2	171	111.00%	0	0			N	
29 July 2008	St Ives	14 August 2008	15 August 2008	2	29	100.00%	1	n/a	10 February 2009		N	licence revoked at PI.
06 August 2008	St Ives	14 August 2008	15 August 2008	2	45	4.00%	0	n/a			N	
02 July 2008	various	28 July 2008	03 October 2008	8	361	20.00%	0	0	13 May 2009		N	
06 August 2008	St Ives	14 August 2008	15 August 2008	2	39	100.00%	1	n/a			N	
13 October 2008	various in Devon	29 October 2008	16 December 2008	9	110	17.00%	0	n/a			N	
30 October 2008	Truro	06 November 2008	14 January 2009	11	375	35.00%	0	n/a			N	
17 November 2008	St Ives	To commence April/May 2009										
24 November 2008	various	04 March 2009	20 May 2009	15	402	26.62%	12		15/16 March 2010			PI 15/16 March 2010, Fine £12500
29 September 2008	Bristol	14 October 2008	07 November 2008	4	98	21.00%	0	n/a			N	
01 December 2008	Bristol	03 March 2009	21 May 2009	18	63	50.79%	39	n/a	05 February 2010			PI 27/1/10 Fine £6270
16 January 2009	Isle of Wight	20 January 2009	23 January 2009	4	375	8.00%	0	n/a				

BUS COMPLIANCE CASES
YEAR 2009
Northern Region

Request Date	Town Where Monitor Required	Date Monitoring Commenced	Date Monitoring Concluded	Number of Days	No. of Obs	% N/C	No. of Incorrect Destinations	No. of DDA Breaches	Date of Public Inquiry	Compliant C		Outcome
										C	N	
13 January 2009	Suffolk	16 March 2009	17 August 2009	12	114	24.56%	10	0			X	
19 January 2009	Cambridge	28 January 2009	01 April 2009	4	20	80.00%	0	0			X	
07 January 2009	Cambridge	06 January 2009	01 May 2009	17	1620	33.00%	0	0	06 October 2009		X	PI 6/10/09 awaiting TC decision
07 January 2009	Huntingdon, St Neots	10 February 2009	20 May 2009	10	350	20.00%	0	0			X	
07 January 2009	Leicester	18 March 2009	18 March 2009	1	N/A	N/A	N/A	N/A	N/A			
19 January 2009	Potters Bar	19 March 2009	28 May 2009	5	233	18.00%	0	0			X	
20 January 2009	Tenterden	20 January 2009	20 January 2009	1	3	66.00%	N/A	N/A	N/A		X	
19 January 2009	Barry	15 January 2009	15 June 2009	23	344	15.00%	22	not noted	10 December 2009		X	Fined £1260 @ PI 10/12/09
15 January 2009	Cowbridge/Bridgend	19 January 2009	15 June 2009	25	216	8.00%	6	not noted	10 December 2009		X	Fined £300 @ PI 10/12/09
29 January 2009	Newport	08 January 2009										
29 January 2009	Merthyr Tydfil	02 February 2009	21 April 2009	14	313	0.30%	0.3%	not noted	N/A		X	
29 January 2009	Merthyr, Swansea	02 February 2009	03 June 2009	38	381	43.31%	48	not noted	November 4 2009		X	PI £2750 ALL registrations cancelled. Prohibited from operating bus services in WTA for 12 months.
13 January 2009	Shrewsbury	22 January 2009	27 January 2009	4	62	3.23%	0	n/a	n/a			
19 January 2009	NE Wales/Cheshire	20 January 2009	29 January 2009	N/A	N/A	N/A	N/A	N/A	08 October 2009		X	Operator status CNS. No further action
19 January 2009	Wrexham	20 January 2009	29 January 2009	N/A	N/A	N/A	N/A	N/A	08 October 2009		X	Operator status CNS. No further action
10 February 2009	Rhyl-Llandudno	11 February 2009	17 March 2009	13	511	4.00%	0	0	N/A	X		
23 March 2009	Ruabon/Llangollen	23 March 2009	03 April 2009	5	49	22.00%	0	0	N/A		X	
21 April 2009	Ruabon/Llangollen	08 May 2009	02 June 2009	4	41	0.00%	0	0	N/A	X		
30 March 2009	Corwen	Cancelled	Cancelled						N/A			
21 April 2009	Mold, Flint, Wxm	21 April 2009	09 June 2009	13	55	0.00%	0	0	N/A	X		
21 April 2009	Denbigh, Ruthin, Mold	21 April 2009	09 June 2009	12	122	9.00%	13	0	N/A		X	
11 May 2009	Anglesey	13 May 2009	24-Sep-09	20	110	5.00%	0	0	N/A	X		
11 May 2009	Anglesey	13 May 2009	23 June 2009	9	109	1.00%	0	0	N/A	X		
08 June 2009	Wrexham area	11 June 2009	16 September 2009	19	111	5.00%	0	0	n/a	X		
12 June 2009	Bangor/Bethesda	15 June 2009	09 July 2009	11	179	25.00%	3	1	n/a		X	
12 June 2009	Bangor/Bethesda	15 June 2009	09 July 2009	10	72	2.78%	0	0	N/A	X		
30 June 2009	Gwynedd area	30 June 2009	22 October 2009	33	451	16.00%	4	0	18 March 2010		X	PI called 18/03/2010. Fined £5400
07 July 2009	Trawscambria	30 June 2009	17 September 2009	27	142	6.00%	1	0	N/A		X	
20 October 2009	Porthmadog	14 July 2009	26 November 2009	10	21	0.00%	0	0	n/a	X		
01 September 2009	Holyhead	11 August 2009	22 Sept 2009	2	24	0.00%	0	0	N/A	X		
01 September 2009	Anglesey	15 June 2009	01 October 2009	5	39	5.00%	2	0	n/a	X		
01 December 2009	North Powys	15 December 2009	26 February 2010	21	170	11.76%	11	0	n/a		X	
20 October 2009	Blaenau Ffestiniog	15 July 2009	25 November 2009	6	27	0.00%	0	0	N/A	X		
10 January 2009	Aberdare	23 January 2009	03 June 2009	38	381	43.00%	48	0	04.11.09			PI 4th November
24 February 2009	Ipwich	16 March 2009	16 July 2009	10	454	26.21%	18	0	09 February 2010		X	warning, remonitor
25 February 2009	Ashford	06 March 2009	11 June 2009	6 (+9)	751	4.39%	3	0	n/a	X		
03 February 2009	Warwick	10 February 2009	12 March 2009	9	138	1.00%	4	0				
18 March 2009	Grenfell Park	06 March 2009	31.March 2009	11	13	0.00%	0	0	N/A	X		
07 July 2009	St. Albans	15 July 2009	12 September 2009	8	465	23.23%	84	0			X	
03 June 2009	Hatfield	22 June 2009	12 September 2009	9	856	19.98%	9	0			X	
23 March 2009	Brentwood/Chelmsford	18 April 2009	06 October 2009	4	2038	12.12%	42	0			X	
04 March 2009	Taunton	06 March 2009	01 May 2009	5	77	24.00%	1	0	07 January 2010		X	PI 7/1/2010, PI rearranged to 14/1/2010 due to weather. Formal Warning.
31 March 2009	Chichester/Bognor	10 March 2009	28 April 2009	6	357	7.00%	8	0	n/a		X	
20 April 2009	Tenby, Pembroke, Milford	07 May 2009	03 August 2009	15	220	6.36%	1	0			X	
20 April 2009	Tenby, Pembroke, Milford	07 May 2009	22 July 2009	13	397	4.63%	0	0	n/a	X		
14 April 2009	Various	26 January 2009	20 April 2009	19	191	9.00%	0	0	N/A		X	
28 April 2009	Trumpington P & R	28 January 2009	01 April 2009	4	149	6 + all off rd	0	0			X	
28 April 2009	Ipwich, Felixstowe	19 June 2009	30th Sept 2009	13	266	36.84%	107	0				
08 May 2009	Wimborne	10 June 2009										
27 May 2009	Cardigan, Fishguard, H. west	10 June 2009	22 September 2009	14	421	9.00%	10	0	N/A		X	
02 May 2009	Solihull	22 April 2009	12 May 2009	7	156	67.00%	0	0	05 June 2009			TC requested re-monitoring
02 May 2009	Solihull	22 April 2009	12 May 2009	7	189	1.00%	0	0				
13 July 2009	Kent	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a			
13 July 2009	St Ives	03 August 2009	18 September 2009	5	overall figure due to timetable						X	
08 September 2009	Redditch	16 September 2009	16 September 2009	1	3	n/a	n/a	n/a	n/a	X		
20 November 2009	various	24 November 2009	14 May 2010	17	179	12.85%	0	0	n/a			
24 July 2009	St Ives	03 August 2009	18 September 2009	5	106	66.04%	20	n/a	09 February 2010		X	PI 9/2/2010. Condition attached to Licence. No registered services to be operated
27 July 2009	Bedwas	07 July 2009	21 July 2009	10	19	n/a	n/a	not noted	n/a			
27 July 2009	various	23 June 2009	23 July 2009	3	n/a	n/a	n/a	n/a	n/a			
27 July 2009	various	17 June 2009	13 August 2009	15	199	100.00%	0	2	November 4 2009		X	Fined £2750, services cancelled, prohibited from re-registering for 6 months at PI 4/1/09
25 June 2009	Guildford	26 June 2009	9th September 2009	8	96	8.33%	11	0	08 January 2010		X	Fined £6750
29 July 2009	Gatwick, Crawley	30 July 2009	21 September 2009	7	36	100.00%	0	0	09 April 2010		X	Formal warning at PI

28 October 2009	Ashford	24 November 2009	14 May 2010	9	309	8.09%	0	0			X	
29 July 2009	Crawley	30 July 2009	13 August 2009	3	72	100.00%	n/a	n/a	n/a		X	
06 June 2009	Guildford	26 June 2009	19 October 2009	11	208	4.81%	60	0	N/A			
24 April 2009	Redhill, Epsom	01 May 2009	29 June 2009	6	262	5.00%	4	0	N/A			
24 April 2009	Burgess Hill, Horsham,	24 April 2009	01 July 2009	6	59	8.00%	4	0	N/A		X	
12 August 2009	Bournemouth	19 August 2009	01 October 2009	6	43	44.19%	7	0		25 May 2010		Warning, Restriction on licence to 2 registered services
20 August 2009	Gatwick, Redhill, Caterham	16 September 2009	25 November 2009	9	110	10.00%	1	0		26 May 2010	X	Fined £6375 at PI 26/5/10
10 July 2009	Chelmsley wood/birmingham	14 July 2009	2nd September 2009	14	228	43.42%	0	0		02 March 2010	X	Fined £4000 @ PI
27 August 2009	Newport	09 September 2009	18 January 2010	14	523	5.54%	2	0	n/a		x	
11 September 2009	Bristol	25 August 2009	n/a	n/a	n/a	n/a	n/a	n/a	n/a			
24 September 2009	Pontypridd	16 October 2009	14 December 2009	14	327	7.65%	2	N/A				
14 September 2009	Walsall	16 September 2009	17 September 2009	2	2	n/a	n/a	0				
24 September 2009	Harlow	08 October 2009	03 December 2009	9	358	49.16%	52	0	tba			
12 August 2009	Birmingham	15 August 2009	15 August 2009	1	5	100.00%	n/a	n/a	n/a		X	
12 August 2009	Birmingham	08 September 2009	10 September 2009	15	106	90.00%	31	0		18 March 2010	X	Fined £2750, services cancelled WEF 16/5/10, prohibited from re-registering for 3 months
07 October 2009	Cardiff	16 October 2009	19 November 2009	8	363	1.65%	12	n/a	N/A		X	
07 October 2009	Cardiff, Pontypridd	16 October 2009	12 November 2009	10	364	74.73%	6	n/a		8 & 9 February 2010	X	PI 8/2/2010, Penalty £400 x 12 discs , £4,800 to be paid within 28days.
30 September 2009	Slough	06 October 2009	10 February 2010	14	513	11.31%	103	0		07 October 2010	X	PI 7/10/10
07 October 2009												
20 October 2009	High Wycombe	27 October 2009	08 March 2010	12	346	37.86%	66	0				
20 October 2009	Bristol	06 November 2009	15 January 2010	16	1456	23.56%	28	N/A	tba			
03 November 2009	various	12 November 2009	13 November 2009	1	14			n/a				
10 November 2009	Brownhills	13 November 2009	11 March 2010	39	556	16.00%	11	0				
16 November 2009	Denbigh,Ruthin,Mold	18 November 2009	10 December 2009	6	47	2.00%	0	0	n/a		X	
27 November 2009	Bangor/Bethesda	02 December 2009	09 December 2009	4	36	0.00%	0	0	n/a		X	
27 November 2009	Bangor/Bethesda	02 December 2009	09 December 2009	4	52	4.00%	0	0	n/a		X	
30 November 2009	Bury St Edmunds/Chelmsford	07 December 2009	17 December 2009	5	162	31.48%	5	0		31 March 2010		Licence revoked due to maintenance, no financial penalty
02 December 2009	Bedford	25 January 2010	28 January 2010	4	45	35.56%	0	0			X	
01 December 2009	Harlow	03 December 2009	15 December 2009	4	45	31.11%	0	0		09 April 2010	X	Fined £1400

