



Vehicle & Operator Services Agency

From: **Information Access**
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Our Ref: **F0002955**

Date: 28th October 2010

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your letter of 20 October 2010 in which you requested information relating to the publication of operator licence detail in the Notices and Proceedings booklet. I note that you are specifically interested in the detail of operator licences that have previously been published in the category *licences not renewed*.

You will be aware of changes to the operator licensing system in relation to fee reform contained within the Public Service Vehicles (Operators' Licences) (Amendment) Regulations 2009.

These reforms reduced and then abolished annual or five yearly fees on operator licences, this element of the operator licence fee is now amalgamated with the vehicle test fee.

As a follow on from the removal of this element of an operator licence fee from 31 March 2010, the category of information previously published as '*licence not renewed*' no longer exists.

Operator licences are now either surrendered by the operator or revoked by the Traffic Commissioner, you are aware that both these categories of *cessation* of an operator licence continue to be published in the Notices and Proceedings booklets as appropriate.

VOSA does not therefore hold the information that you are seeking, the information is published in the new categories as applicable.

If you have any queries about this letter, please contact us, quoting reference **F0002955**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access