



Department
for Environment
Food & Rural Affairs

helpline@defra.gsi.gov.uk
www.defra.gov.uk

By email

Your ref:
Our ref: RFI 5732
Date: 28th August 2013

Dear [REDACTED]

REQUEST FOR INFORMATION: IT Related Questions

Thank you for your request for information about 9 IT related questions, which we received on 22nd August 2013. As you know, we have handled your request under the Freedom of Information Act 2000 (FOIA).

I have answered your questions below:

1. If your IT is not totally Outsourced then how many individual Staff (headcount) are employed within your IT Department?
IBM are our Strategic IT Partner and Prime IT Supplier.
2. To which Company or Companies are the following areas of IT Outsourced:
Infrastructure? IBM are our Strategic IT Partner for Infrastructure.
Desktops/Laptops/Thin Clients? IBM are our Strategic Partner for Desktops and Laptops.
Systems Development / Applications Management? IBM are our Strategic Partner for Systems Development and Applications Management.
3. How many Desktops are in use? Desktops – 83 ¹
4. How many Laptops are in use? Laptops – 3,204 ¹
5. How many Thin Clients are in use? 0
6. Which Server Platform(s) and Operating System(s) do you use?

Server platforms operated by IBM are Wintel and Unix and the operating systems in use are as follows:

Wintel
WINDOWS 2000 ADVANCED SERVER



INVESTORS
IN PEOPLE

WINDOWS 2000 SERVER
WINDOWS NT SERVER
WINDOWS SERVER 2003
WINDOWS SERVER 2008
ESX 3.5
ESX 5.1

Unix
AIX
SOLARIS
SINIX-Y

7. How many Physical Servers are in use? 664²
8. How many Virtual Servers are in use? 283²
9. What is the name and job title of the most senior person in IT? Julie Pierce is Chief Information Officer.

¹ From July *Laptop Desktop Operational Baseline Count*.

² Servers provide services for core Defra and a number of agencies and non-Departmental Public Bodies

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on www.gov.uk together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours

Julie Knapton

Email is.communications@defra.gsi.gov.uk

Annex A

Copyright

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs or logos) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents produced by Defra will be protected by Crown Copyright. Most Crown copyright information can be re-used under the Open Government Licence. For information about the OGL and about re-using Crown Copyright information please see The National Archives website.

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party see the Intellectual Property Office's website.

Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF