Dear [redacted]

Thank you for your FOI request.

The Office of the Advocate General (OAG) is a UK Government department.  We lease offices within the Scottish Government buildings at Victoria Quay, Edinburgh.

The Office of the Advocate General's information technology and telephony services are provided by the Scottish Government.  All requests for information in relation to the telephony services run by the Scottish Government need to be submitted to them.

I can tell you however that all 46 staff within OAG have access to a telephone.

The following link will take you to the FOI section on the Scottish Government website.

<http://www.scotland.gov.uk/About/Information/FOI>

Regards

[redacted]

**From:** [redacted]  
**Sent:** 11 March 2013 18:01  
**To:** [redacted]  
**Subject:** Speaking clock FOI

Dear Freedom of Information Officer,

I am writing to request information under the Freedom of Information Act.

I am looking for information about the number of times calls have been made to the speaking clock or directory inquires. Please could you provide me with the following:

1. How many times has the speaking clock been called over the past five years? Please could you break this down year-by-year for the past five calendar years (up to and including March 2013). To clarify, the number of calls to 123 from a landline or a work mobile phone.
2. How many times have numbers beginning with “118” been called over the past five years? Please could you break this down year-by-year for the past five calendar years (up to and including March 2013). To clarify, the number of calls to numbers beginning with 118 from a landline or a work mobile phone.
3. Please could you tell me approximately how many staff have access to a telephone.

If FOI requests of a similar nature have already been asked could you also please include your responses to those requests.

I would be grateful if you could confirm in writing that you have received this request, and I look forward to hearing from you in the near future.

[redacted]