



Vehicle & Operator Services Agency

From: **Information Access**
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Information Access Team
Berkeley House
Croydon Street
Bristol
BS5 0DA

BY E-MAIL

Tel: 0300 123 9000
Fax: 0117 954 2546

Your ref:
Our ref: **F0003708**

Date: 10th November 2011

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your e-mail of 28th October 2011 addressed to *****. This has been passed on to this office to respond. We have dealt with this request under the terms of the Freedom of Information Act 2000.

You asked for details of testing throughput, income from testing and any other quantitative information relating to the Heavy Goods Vehicle Testing Station (HGVTS) in Shrewsbury operated by the Vehicle and Operator Services Agency (VOSA). This information for 2009, 2010 and 2011 (to the end of September) is contained within the spreadsheet attached to the covering e-mail.

Testing fees for statutory testing carried out on heavy goods and passenger service vehicles are laid down in legislation and the amount payable is based on axles, rather than tests. The latest fee information can be found by clicking on the following links, <http://www.dft.gov.uk/vosa/repository/HGV%20Fees%20Poster%20A4%202010.pdf> (HGV) and <http://www.dft.gov.uk/vosa/repository/PSV%20Fees%20Poster%202010%20A4.pdf> (PSV) also includes details of the maximum pit fees which can be charged when a vehicle is tested at an Alternative Testing Facility (ATF).

Full details of Pit Fees can be found in paragraphs 7.10 to 7.14 of the draft ATF contract which can be found by clicking on the following link <http://www.transportoffice.gov.uk/crt/repository/ATF%20Contract.pdf>.

If you have any queries about this letter, please contact me. Please remember to quote the reference number **F0003708** in any future communications.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

Yours sincerely

VOSA Information Access