



Vehicle & Operator Services Agency

**From: Information Access**  
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Our Ref: **F0002666**

Date: 2<sup>nd</sup> June 2010

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Dear

## **FREEDOM OF INFORMATION ACT 2000**

I refer to your correspondence dated 18<sup>th</sup> May 2010 requesting information, which we have dealt with under the terms of the Freedom of Information Act 2000.

You asked for the organisational structures of VOSA's Marketing/Communications and Human Resources departments.

Please find enclosed copies of VOSA's organisational charts for its Marketing, Communications and Human Resources departments.

Please be aware that the names of junior officers in these documents have been withheld from the copy provided as VOSA considers that the information contained is believed to be personal data, relating to a living individual, that can be used to identify that individual. This information is being withheld under section 40(2)&(3)(a)(i) of the Act:

*Section 40(2) Any information to which a request for information relates is also exempt information if –*

- (a) it constitutes personal data which do not fall within subsection (1), and*
- (b) either the first or the second condition below is satisfied.*

*(3) the first condition is –*

- (a) in a case where the information falls within any of paragraphs (a) to (d) of the definition of "data" in section 1(1) of the Data Protection Act 1998, that the disclosure of the information to a member of the public otherwise than under this Act would contravene –*

- (i) any of the data protection principles*

It is considered that disclosure of this information is likely to be unfair to the individuals and therefore in breach of the first principle of the Data Protection Act. This is because they are unlikely to expect that such personal data about them would be made public.

If you have any queries about this letter, please contact us, quoting reference **F0002666**.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,  
Berkeley House,  
Croydon Street,  
Bristol,  
BS5 0DA

or email [vosa.corporateoffice@vosa.gsi.gov.uk](mailto:vosa.corporateoffice@vosa.gsi.gov.uk)

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner ([www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk)). The Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF

Yours sincerely

VOSA Information Access