

The Green Deal

How can I check if I'm dealing with a Green Deal authorised trader



Department
of Energy &
Climate Change

You can check whether someone claiming to be authorised under the Green Deal is genuinely authorised:

Look for the Green Deal Quality Mark which may only be displayed by those authorised under the Green Deal. It shows what the organisation is authorised for and its registration number. If the company is an installer they should also list the measures for which they are authorised to install under the Green Deal.



Assessor*

Reg. No. CBA
*Domestic



Provider

Reg. No. GDPA



Installer*

Reg. No. CBA
*Cavity wall insulation,
external wall insulation systems

If someone displays the Green Deal Quality Mark and you want further assurance that they have done so accurately, you may call the Energy Saving Advice Service (England and Wales) or Home Energy Scotland help lines to ask whether the organisation is authorised under the Green Deal.

Call the Energy Saving Advice Service on 0300 123 1234 (England and Wales) or Home Energy Scotland on 0808 808 2282

Do not make any payments or sign anything if you are unsure about the authenticity of the organisation. Authorised organisations should not pressure you into making payments or other commitments.

Further information about the actions that count as unfair trading practices, including misleading the consumer and aggressive selling, is available from Citizens Advice, at the following link:

<http://tinyurl.com/alzpvq8>

Citizens Advice consumer helpline 08454 04 05 06

**GET
HELP**

Free and impartial advice about the Green Deal is available. Call the Energy Saving Advice Service (England and Wales) on 0300 123 1234 or Home Energy Scotland on 0808 808 2282. Alternatively, visit www.gov.uk/greendeal