

- 1. Licence should be renewed annually as best practice, but with the logistic side of it every two years would be a better bet, so that offences/convictions could be picked up earlier.*
- 2. there should be a requirement on the licence holder to inform the issuing authority of any convictions and that authority should have the power to take actions in relation to any convictions.*
- 3. An enhanced CRB check should be a definite, rather than the basic check currently used.*
- 4. It should also be mandatory that any person attending and passing a personal licence course should be able to read and write and fluently speak English (how can someone adhere to the challenge 21 policy if they cannot ask a customer for their age).*
- 5. is there a national minimum standard of pass rate for the personal licence course and if not then perhaps there should be.*