

FOI release 26794

1. Current ICT contracts and their respective suppliers. For each I would like to receive its cost, its start date and its duration.

The table below is a redacted version of the list of current ICT contracts and their respective suppliers.

Supplier Name	Contract Name	Contract Start Date	Contract End Date	Proportional 12/13 Contract Value
192.com (ICD PUBLISHING)	Data Verification	08/03/2010	07/03/2013	£36,000
3M Cogent Inc., UK	Mobile Identification at Scene	23/02/2010	01/08/2014	£1,256,000
Airwave Solutions LTD	Provision of Radio Service	23/12/1999	21/12/2020	£214,173,000
Arqiva Ltd	Provision of Spectrum Services	01/08/2009	30/12/2012	£155,000
Atkins Limited	Accommodation Helpdesk Service	31/03/2008	30/06/2013	£1,904,000
Atos Origin	Hosting Maintenance and Provision for Desktop and Networks	01/11/2004	01/02/2016	£37,841,000
Autoscan	Linfile Maintenance	01/11/2011	31/10/2012	£2,000
(Redacted)	Supply and Maintenance	01/12/2008	31/03/2017	£81,000
(Redacted)	Supply and Maintenance	01/12/2008	31/03/2017	£32,000
Braun	(Redacted)	27/07/2005	15/02/2013	£218,000
BrightSolid	Online Publishing	30/01/2012	30/01/2014	£18,000
Brijot Imaging Systems Inc	Brijot Cameras	18/03/2008	18/03/2013	£400,000
BT/DFTS	WAN and telephony service	01/04/2011	Rolling contract	£15,000
Cable & Wireless	Provision of Disaster Recovery Services	01/09/2006	31/03/2014	£743,000
Cable & Wireless Worldwide	Managed Telecommunications Services	07/11/2006	06/11/2013	£14,994,000
Callcredit Limited	(redacted)	03/04/2012	03/04/2015	£57,000
Canon Uk Ltd	Managed Print Solution	23/03/2011	22/03/2013	£195,000
Capita IT via SPRINTii Framework	Network Support & Maintenance	18/09/2010	17/09/2013	£113,000

(SCC)				
Capita Secure Information Services, Ultra Electronics, Damovo UK Ltd	Digital Interviewing Framework Arrangement	31/01/2011	31/03/2013	£5,529,000
Careline	Customer Services Helpline	01/06/2009	31/05/2013	£0.00
(Redacted)	Provision of Evaluation and Consultancy	01/04/2005	31/03/2013	£105,000
Chelton	Communications Service	23/12/2003	22/12/2012	£137,000
Chubb Systems Ltd	Maintenance of CCTV (Current)	01/09/2005	30/09/2012	£12,000
Computacenter	Delivery of Software Licences, Services and Support	22/09/2007	21/09/2012	£1,184,000
Comscore	Provision of Analytics for Intranet	02/07/2012	30/06/2014	£9,000
CSC	Application & Enrollment, Transforming Customer Experience and Desktop support	22/04/2009	01/04/2019	£28,649,000
CSC Computer Sciences limited	Visa Application Centres worldwide	01/04/2007	31/03/2014	£19,992,000
Equifax Ltd	(redacted)	01/11/2010	31/12/2014	£2,328,000
Experian	(redacted)	03/04/2012	03/04/2015	£57,000
Faraday Tracing Bureau Ltd	Solutions for tracing & Mortality Screening	16/01/2012	16/01/2015	£57,000
Focus Europe	Supply and Maintenance	01/04/2010	31/03/2013	£116,000
Fujitsu	Supply and Maintenance	01/06/2006	24/06/2014	£2,258,000
Fujitsu	Support & Maintenance	01/05/2006	30/04/2014	£13,583,000
Fujitsu	Maintenance	01/02/2001	31/01/2016	£66,642,000
Fujitsu	Desktop IT	06/10/2000	01/02/2016	£2,609,000
GE Security	Scanners	22/01/2008	22/01/2013	£183,000
Grey Matters	(redacted)	17/09/2010	10/03/2013	£400
Group 4	Access control	01/04/2012	27/02/2013	£2,500
Group 4 TEC	Supply and Maintenance	01/07/2003	27/02/2013	£11,000
IBM UK LIMITED	Software	03/04/2006	04/12/2012	£12,000

Infor Global Solutions	Software Agreement Licences	15/01/2010	15/01/2020	£2,000
Information Processing Limited	Statistic reporting	15/01/2009	14/06/2016	£710,000
Interactive Intelligence (ININ)	Call Centre Supply and Maintenance	01/04/2012	31/03/2014	£13,000
IPL (information processing limited)	Software provision	20/12/2011	19/12/2014	£33,000
KCOM Group LPC	(redacted)	07/03/2012	07/03/2013	£17,000
Knowledge Advisors	Learning evaluation software	01/08/2011	31/07/2013	£41,000
Kodak	Service contract for Film scanner, reader printer, carrier, zoom lens and laser printer (for Archives equipment)	01/04/2012	31/03/2013	£3,000.
Krauss Maffei Wegmann	(redacted)	24/03/2010	31/03/2013	£255,000
Liberata UK	Software Management Service	01/04/2011	31/03/2016	£0.00
Logica UK Limited	Case Management information system	01/02/2011	30/01/2016	£2,001,000
Logica UK Limited	Software Management Service	01/04/2009	31/03/2016	£10,896,000
Logica UK Limited	Remote SAP Support	19/01/2009	16/11/2012	£25,000
Microcopy Services	Microfiche Services	01/07/2011	30/06/2013	£9,000
MM Teleperformance (Contact Centre)	Contact Centre Services	31/01/2008	31/01/2014	£9,991,000
Mortality Manifesto Ltd	Case Management	01/04/2012	29/03/2015	£57,000
NCC	Provision of ICT Testing Services	18/07/2011	31/03/2015	£16,000
Northgate Information Solutions UK Limited	(redacted)	29/06/2009	28/06/2016	£2,736,000
Northgate Information Solutions UK	(redacted)	25/10/2007	24/10/2013	£625,000

Limited				
Northgate Information Solutions UK Limited	Processing system	01/09/2005	30/04/2013	£188,000
Northgate Information SoutionsUK Ltd	Statistics programme	17/12/2007	01/12/2012	£380,000
Northrop Grumman	Supply and Maintenance	01/04/2005	31/03/2015	£22,994,000
Nuctech	Maintenance	01/09/2011	31/08/2016	£356,000
October Sun	Provision of Marketing Brand and strategy Consulting Services	12/04/2010	12/04/2014	£25,000
OfCom	OfCom UK3 spectrum requirement	01/04/2012	31/03/2013	£1,800,000
Oracle	Oracle Support and Maintenance	27/11/2011	26/11/2012	£1,277,000
Originally Panel of 18 suppliers	Provision of IT Health Check Services	01/09/2009	31/08/2013	£375,000
Plassdata	support and maintenance	01/09/2010	31/08/2014	£0.00
ProcServe Ltd	Provision for policing	31/03/2011	31/03/2018	£1,684,000
Q- Matic UK Ltd	Provide Service and maintainence to Qmatic Machines	01/09/2011	31/08/2012	£13,000
Quotium	Monitoring and maintenance	19/03/2012	31/03/2013	£66,000
Rapiscan	Supply and Maintenance of Technology	03/03/2009	28/02/2019	£748,000
Red-M Wireless Ltd.	(redacted)	18/03/2009	16/03/2013	£359,000
Road Safety Support Ltd (RSS)	Database Management	15/03/2009	31/03/2014	£24,000
Rock Kitchen Harris	(redacted)	20/11/2009	30/09/2012	£62,000
Rufus Leonard	(redacted)	01/02/2009	31/12/2012	£12,000
SAIC	Annual maintenance of equipment	01/12/2011	31/03/2017	£510,000
SAIC	Maintenance of Hardware	04/01/2011	03/01/2016	£366,000
SAP UK Ltd	SAP Support & Maintenance	06/02/2004	31/03/2013	£190,000
SCC/Recipero	Register of	01/04/2011	31/03/2014	£239,000

	information			
Serco Ltd	Carrier Gateway Services	15/04/2011	14/04/2013	£14,450,000
Serco Ltd	Software Development Support Services	21/01/2002	22/10/2013	£49,000
Serco Ltd	System Support Services	21/01/2002	22/10/2013	£255,000
Siemens Enterprise Communications Ltd	Supply of equipment and services	01/04/2009	31/03/2013	£4,099,000
Siemens Enterprise Communications Ltd	Supply of IT application	13/03/2009	31/03/2013	£1,900,000
Steria Ltd	(redacted)	01/10/2010	22/04/2019	£6,541,000
Steria Ltd	Support & Maintenance	01/04/2011	31/03/2014	£434,000
Streamline	Maintenance of machines	20/11/2000	31/03/2013	£7,000
Synectics	System Support Services	13/02/2012	13/02/2015	£19,000
Thales	Supply of equipment and services	31/07/2008	31/07/2014	£2,906,000
Todd Research	Maintenance & support	01/10/2011	30/09/2012	£25,000
Tracesmart Limited	Database access	23/02/2012	23/02/2015	£57,000
Trustmarque	Provision of Software	10/05/2010	09/05/2013	£347,000
Ultratec Ltd	Disposal of IT assets	28/05/2012	31/03/2013	£0.00
Vector Command Limited	(redacted)	23/12/2008	22/12/2013	£75,000
Vodafone	Mobiles & Blackberry	01/01/2011	31/12/2014	£150,000
Vodafone	Mobile Telecoms	30/06/2011	29/06/2015	£2,000,000
Vordel XML	Service and support contract	01/04/2009	31/03/2020	£64,000
Worldplay	(redacted)	27/03/2012	27/03/2013	£1,201,000

- 2. The number of end-user devices belonging to your organisation in each of the following categories: (i) desktop computers, (ii) laptop computers, (iii) tablets, and (iv) smartphones.**

Numbers of end-user devices as at the end of February 2013:

Desktops	21,755
Laptops	4,505
Blackberries	2,402
Tablets	Nil

- 3. The total number of email messages sent from email addresses belonging to your organisation's domain (e.g. "abc@example.gov.uk"). Please break this down into the number that were sent to:**

a. Other email addresses in your organisation (i.e. belonging to the same domain). b. External email addresses.

3a. On average, there are 14.5 million emails sent within the domain that the Home Office uses on a monthly basis.

3b. Approximately 1.1 million of the 14.5 million emails are to external addresses.

It should be noted that the information provided in response to your request above relates only to the Home Office, and excludes data from linked organisations, which may also be subject to exclusions under FOI Act legislation.