

# Work Programme Official Statistics to June 2013

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## Introduction

Work Programme was launched throughout Great Britain in June 2011 and is part of a number of welfare to work reforms<sup>1</sup> aimed at getting unemployed people into sustained work. An overview of Work Programme can be found on page 2.

The Work programme uses private and public companies, called providers, to find work for claimants transferred to them from Jobcentre Plus at specified points in their claim<sup>2</sup>. The providers are primarily paid for defined outcomes related to sustained employment.

Figures in this release give an overview of monthly intakes to the Programme tracked over time. They can be used to monitor the type and volume of individuals and outcomes achieved as defined in the payment model and contractual agreements.

A summary of the monthly volumes of outcomes over time, rather than by intake, is also presented with breakdowns by characteristics of the participants on the scheme and their status on the programme.

Statistics are primarily sourced from data originally collected via administrative systems. To reflect any updates, the full historical statistical series is refreshed with each release and so previous figures may be updated based on new data<sup>2</sup>.

## Key findings

### By monthly intakes of Referrals

**More recent intakes attain a higher proportion of Job Outcome payments than earlier intakes with the same duration of support. 13.0% of June 2012 intake achieved a Job Outcome payment within 12 months (8.5% for June 2011 intake).**

**Early monthly intakes continue to attain Job Outcome payments the longer they spend on the Programme. By 24 months, 22.5% of June 2011 intake achieved a Job Outcome payment.**

**Monthly intakes of Referrals have generally decreased however in recent months the rate of decrease has slowed.**

**Currently the proportion of the Jobseekers Allowance (JSA) intake to the Work Programme attaining a job outcome within 12 months is 3-4 times higher than the Employment and Support Allowance (ESA) intake.**

### By all Referrals from June 1 2011 to June 30 2013

**14.7% of all referrals who had spent sufficient time on the programme to do so, achieved a Job Outcome payment, with 168 thousand payments overall.**

**1.31 million individuals have been referred to the Work Programme.**

**960 thousand Sustainment payments were made to providers for 149 thousand individual participants.**

**Nearly 2/3rds of claimants, who achieved a Job Outcome payment, remained in employment, in the period covered by this release.**

**To date almost 14 thousand claimants have stayed in sustained employment long enough to qualify for the maximum number of Sustainment payments possible.**

**To date 54 thousand claimants returned to Jobcentre Plus after completing 104 weeks on the scheme.**

<sup>1</sup> For more information on the full range of schemes see

<https://www.gov.uk/government/publications/employment-programme-official-statistics>

<sup>2</sup> For further information see Work Programme Official Statistics background information note accessed via:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

# Work Programme: overview

## Referral

Jobcentre Plus **refer** Claimants to the Work Programme.

Claimants' circumstances dictate the entry point and the nature of participation.

## Attachment

Providers contact the claimant and register an **attachment** to the Work Programme.

There are 18 Providers (private, public and voluntary and community sector organisations) holding 40 contracts.

Contracts are assessed in financial years against Minimum Performance Levels for three Payment Groups.

The average time for a referral to attach is currently 16 days. Approximately 2% never attach.

## Outcome Payments

Providers are paid for defined **outcomes**.

Outcome Payments are subject to validation procedures to ensure Providers are only paid for valid outcomes.

### Job Outcome Payment

Following a defined period of continuous or cumulative spells in employment, the Provider will receive a **Job Outcome Payment**.

The time it takes to achieve a Job Outcome Payment is defined by the Payment Group.

Only one Job Outcome payment can be claimed per referral. There are no payments for job entry.

### Sustainment Payments

Following a job outcome payment and after a further four continuous weeks in employment the provider will receive a **Sustainment payment**.

Subsequent sustainment outcomes can be claimed following further periods of four weeks continuous employment. The maximum number of Sustainment payments is defined by Payment Group.

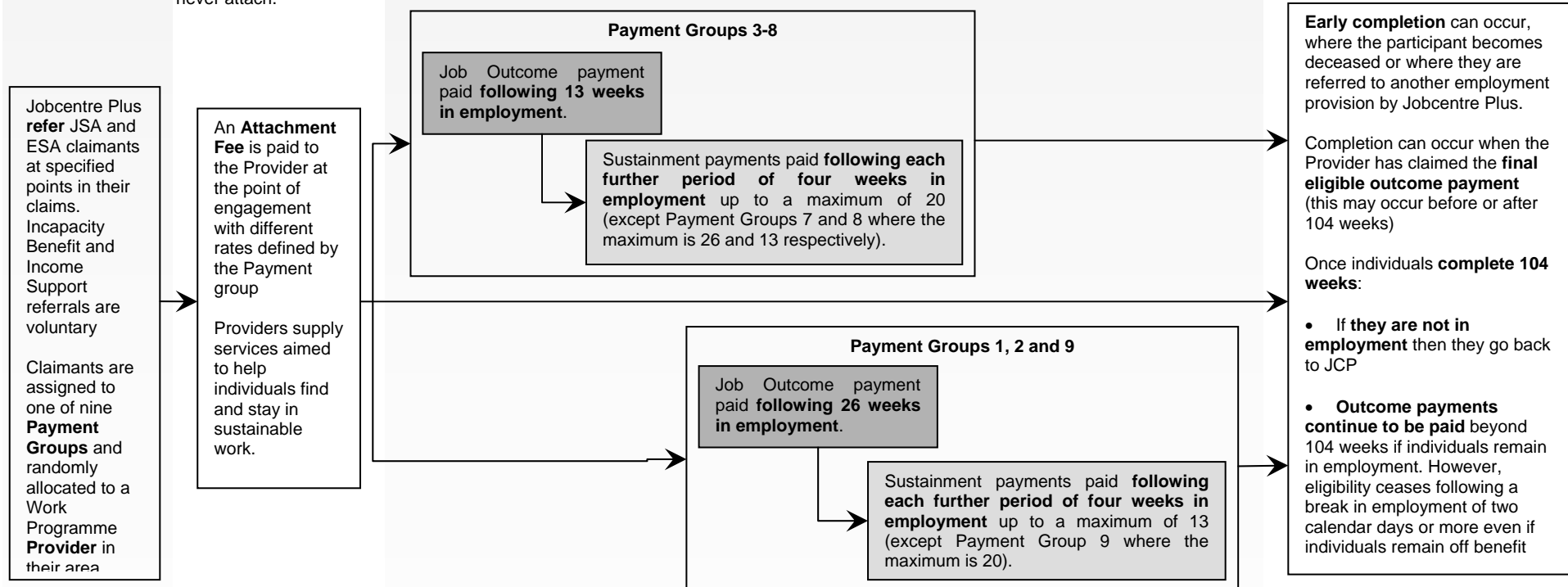
Breaks in employment of up to two calendar days will be accepted as long as the individual does not return to benefit. Gaps of any length are permitted between four week spells of employment.

## Completion

Once referred, individuals remain on the Work Programme for an **allotted time of 104 weeks**, unless they complete early.

During this time participants may leave or change benefits or move into employment. Jobcentre Plus will continue to see them to check that they are meeting their conditions for claiming benefits (if applicable).

Participants cannot be re-referred to the Work Programme within their 104 week support period.



## In this Summary

This Summary contains the latest Work Programme Official Statistics on Referrals, Attachments and validated Job Outcome and Sustainment payments to June 30<sup>th</sup> 2013 developed in accordance with the Code of Practice and supporting Principles.

Since Outcome Payments are paid following a defined period of employment, comparisons of total Outcome Payments with Referrals in the same period will include those who have not had long enough to achieve an Outcome payment. Hence the main focus of this summary (in section A) is comparing monthly intakes of Referrals that have had the same duration of support, an approach endorsed by the UK Statistics Authority.

To aid presentation in Payment Group (PG) charts, PGs 3, 4 and 9 are presented together as “other JSA” and PG 5, 7 and 8 presented together as “Other ESA/IB”. PG1 (JSA Claimants aged 18 to 24), PG2 (JSA Claimants aged 25 and over) and PG 6 (ESA new customers) are presented individually.

## Further Work Programme Statistics

The DWP tabulation tool and data visualisation tool enable users to examine many more tables and interactive charts in greater detail than provided in this summary.

The full suite of statistics plus further detailed background information can be accessed here: <https://www.gov.uk/government/organisations/departments-for-work-pensions/series/work-programme-statistics--2>

## New in this release

This release is presented in a revised format, DWP welcome feedback and views.

Statistics describing the current status of all Referrals to the Work Programme including those who have completed their allotted time have been published for the first time this month. Also published for the first time in this release are statistics on the proportions of cohorts who achieve a Job Outcome payment within 24 months of Referral.

## Future Releases

The next release will be in 19<sup>th</sup> December 2013 and contain data to 30 September 2013. DWP are currently running a consultation (until 22<sup>nd</sup> November 2013) on plans for Work Programme Official Statistics beyond this release.

## Table of Contents

<b>1. Official Statistics and commentary .....</b>	<b>4</b>
<b>A. Analysis by monthly intakes of referrals</b>	
A1. Referrals.....	4
A2. Job Outcome payments made to providers.....	5
A3. Job Outcome payments by Payment Group.....	6
A4. Sustainment payments made to providers.....	7
A5. Benefit status analysis.....	8
<b>B. Analysis of all referrals</b>	
B1. Status of all Work Programme Referrals.....	9
B2. Outcome payments made to providers: Time Series....	10
B3. Outcome payments made to providers: Further Sustainment analysis.....	11
B4. Contracts: Referrals with 12 months support.....	12
B5. Personal Characteristics and Geography.....	13
<b>2. Supplementary Tables.....</b>	<b>15</b>
C1. Supplementary Tables on monthly intake (cohort) of Referrals analysis.....	15
C2. Supplementary Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment Payments.....	17
C3. Supplementary Tables of characteristics.....	18
<b>3. Notes.....</b>	<b>26</b>

# A. Analysis by monthly intakes of referrals

## A1. Referrals

Chart 1a: Referrals to the Work Programme by month: to end of June 2013

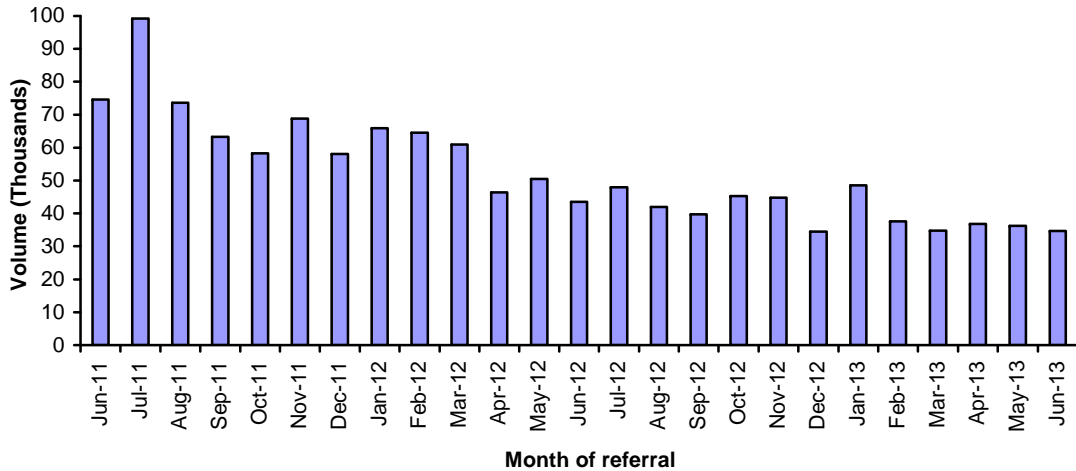
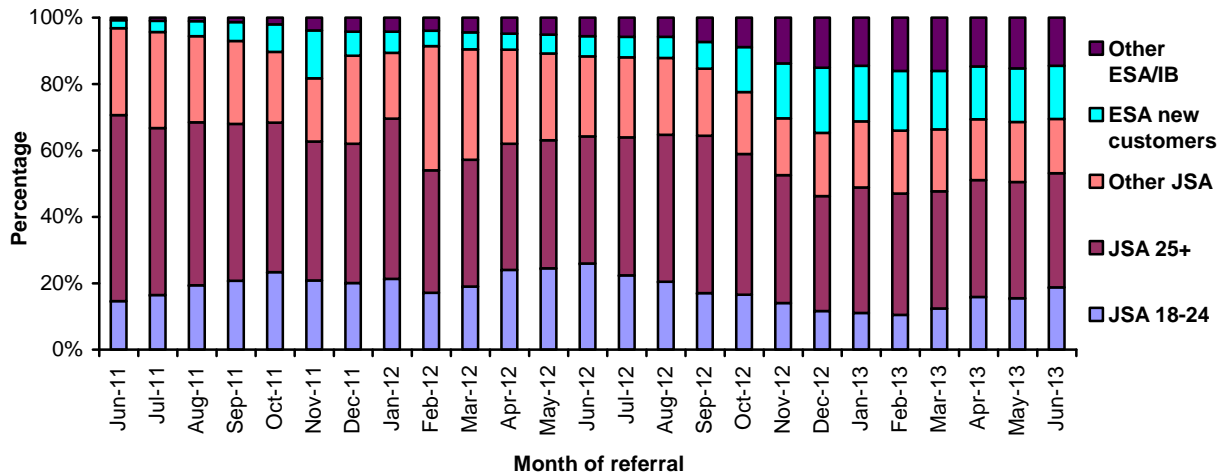


Chart 1b: Referrals to the Work Programme by Payment Group: to end of June 2013



## Key messages

- Monthly intakes of Referrals have generally decreased, however in recent months this rate of decrease has slowed
- The Payment Group composition of monthly intakes is changing with later intakes containing a higher proportion of individuals expected to require more support and assistance, although in later months these proportions have become more stable.

**Chart 1a** shows intake to the Work Programme generally decreasing each month since June/July 2011 (when participants of its predecessor Flexible New Deal were transferred to the Programme). This would be expected since individuals can only be referred to the scheme once. Between Oct 11 and Feb 12 there were a number of changes to access to the programme<sup>2</sup> which saw an increase in intake. Following this, levels of Referrals becoming more consistent month on month.

There were 74,630 Referrals in June 2011, compared to 43,550 in June 2012 and 34,670 in June 2013 (see **Supplementary table 2.6** in Section C2 for full data).

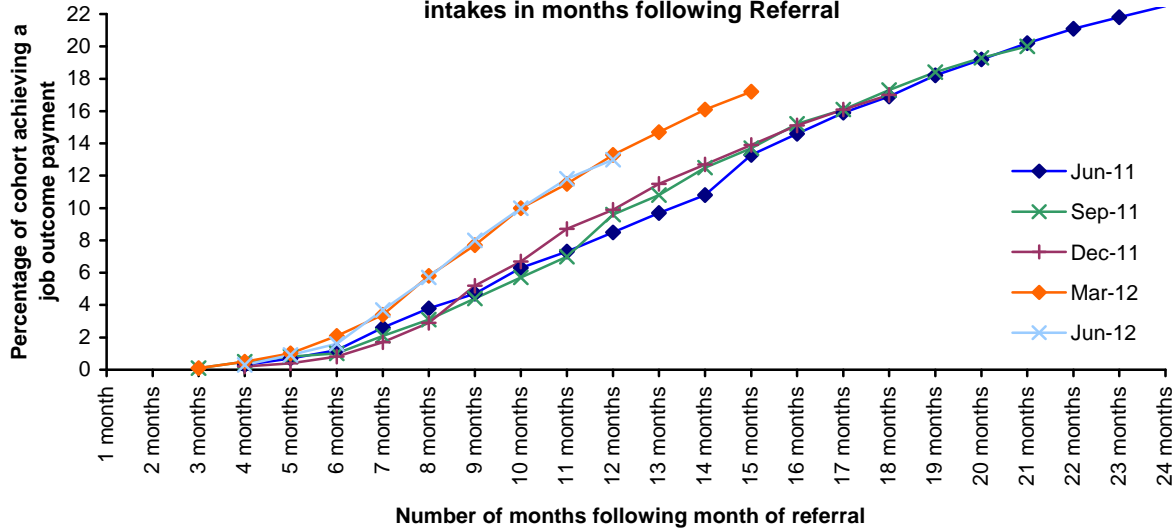
The series is also affected by the number of working days in each month. For example, the reduction in monthly Referrals in December 2011 and 2012 are a result of the public holidays in these months.

**Chart 1b** shows the Payment Group composition of each monthly intake. This is changing over time reflecting the roll out activity and changes in access to the programme, however over the last 6 months the proportions of each group have become more stable.

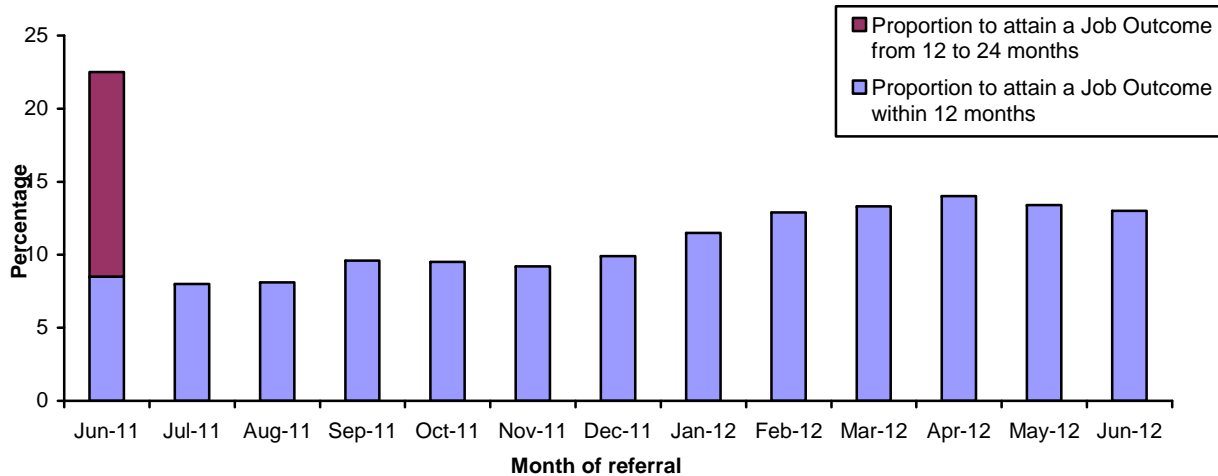
More recent intakes include a higher proportion of individuals expected to require more support and assistance to find and stay in sustainable employment. For example 3% of the June 2011 monthly intake were from an ESA group compared to nearly a third of the June 2013 intake. This reflects changes in access to the Programme, especially for ESA claimants including the introduction of information sessions for potential ESA volunteers, a Jobcentre Plus exercise to identify eligible ESA Claimants who had not been referred to the Programme and the immediate referral of people expected to be fit for work within 6 months from October 2011<sup>2</sup>

## A2. Job Outcome payments made to providers

**Chart 2a: Percentage of cumulative Job Outcome payments achieved by monthly intakes in months following Referral**



**Chart 2b: Proportion of monthly intakes of referrals for whom providers were paid a Job Outcome payment within 12 and 24 months following referral**



## Key messages

- Early monthly intakes continue to attain Job Outcome payments the longer they spend on the Programme
- More recent intakes attain a higher proportion of Job Outcome payments than earlier intakes with the same amount of support
- 22.5% of the June 2011 cohort achieved a Job Outcome payment within 24 months of Referral, this compares to 8.5% which achieved a Job Outcome payment after 12 months.

**Chart 2a** tracks the proportion of monthly intakes achieving a Job Outcome payment over time. For ease of interpretation every fourth monthly intake is presented. The conclusions drawn remain valid. See **Supplementary table 2.1**, in Section C1, for data on all intakes.

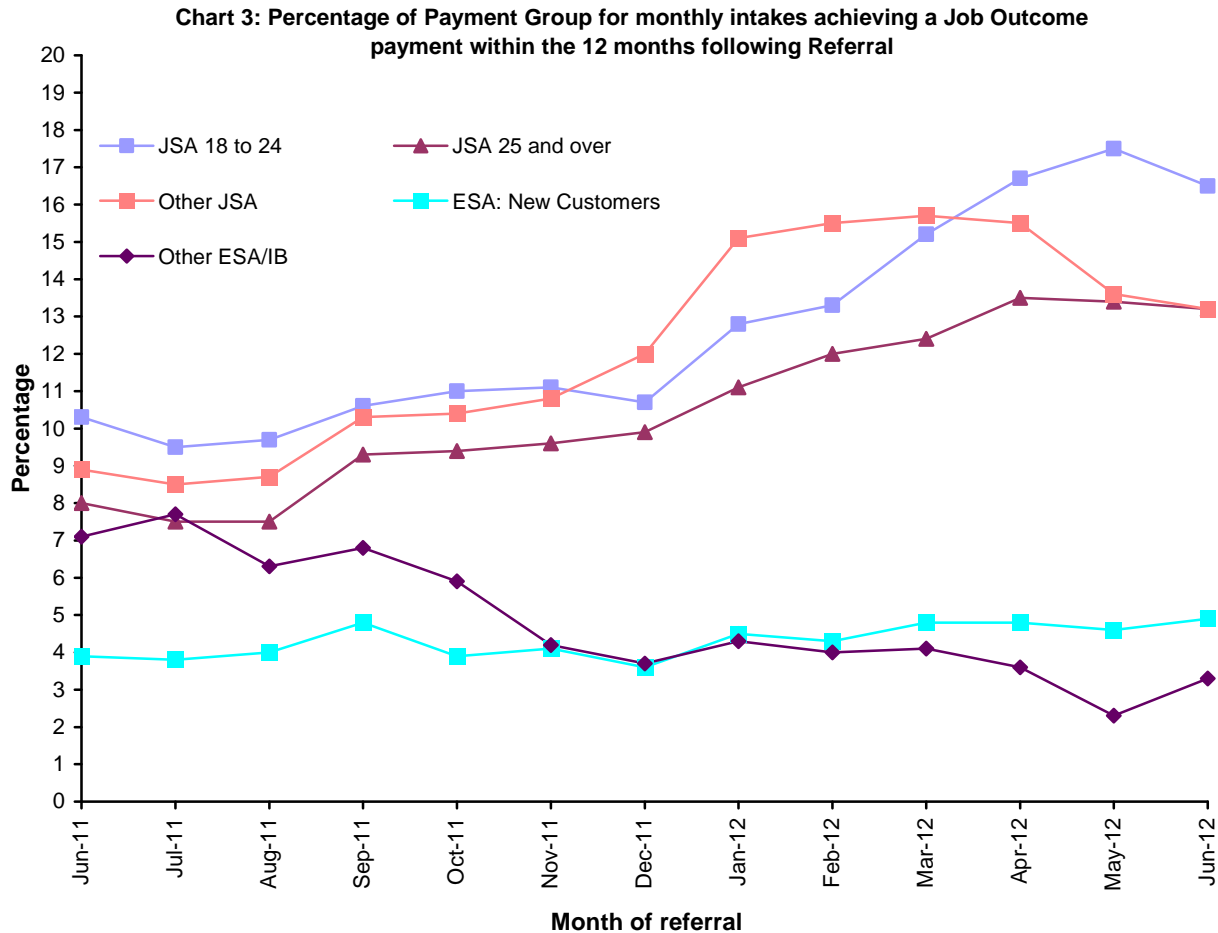
Each monthly intake continues to show an increasing proportion of individuals attaining a Job Outcome payment the longer they are on the Programme. For example after 24 months on the Programme, over one in five of the first intake in June 2011 had achieved a Job Outcome payment, this compares to less than one in twenty after nine months support.

More recent monthly intakes generally attain higher proportions of Job Outcome payments than earlier intakes with the same duration of support. This is illustrated by **Chart 2b** (see also **Supplementary table 2.1** in Section C1) which presents the DWP Business Plan Transparency Indicator for the Work Programme i.e. the proportion of those referred to the Work Programme each month for whom providers were paid a Job Outcome payment within the following 12 months, alongside an equivalent 24 month measure.

8.5% of the June 2011 intake achieved a Job Outcome within 12 months of Referral compared to 14.0%, 13.4% and 13.0% for the April, May and June 2012 monthly intakes respectively. This shows that proportions of later monthly intakes are higher than the earlier intakes; however there has been a small decrease within in the last 2 intakes to pass 12 months support on the scheme.

June 2011 cohort is the first and only intake to reach 24 months after referral. For this cohort 22.5% of the Referrals achieved a Job Outcome payment within the 24 months.

### A3. Job Outcome Payments by Payment Group



### Key messages

- The proportion of the Employment and Support Allowance (ESA) New Customers intake group attaining a Job Outcome payment within a year has remained fairly constant at around 1 in 25.
- For Jobseekers Allowance (JSA) groups this proportion is currently around 3 to 4 times higher. The proportion has generally increased with each monthly intake, however the last 3 months has seen each JSA group either level off or show a slight decrease.

**Chart 3** (see also **Supplementary table 2.9** in Section C3) shows, for each monthly intake, the percentage of each Payment Group for whom providers were paid a Job Outcome payment within 12 months following referral.

Until the most recent quarter, the proportion of JSA intake groups achieving a Job Outcome payment within a year has increased month to month. Whilst the general trend is still increasing the most recent quarter shows a decrease in these levels.

For the June 2012 JSA intake, the most recent intake that has spent a year on the Programme, the proportions are 16.5% of JSA 18-24 year olds, 13.2% of the JSA group aged 25 and over and 13.2% for the other JSA group. This compares with 10.3%, 8.0% and 8.9% respectively for the June 2011 intake.

For ESA, around 1 in 25 of each monthly intake of ESA new claimants attained a Job Outcome payment within a year.

Prior to November 2011, a higher proportion of the intake from other ESA/IB groups attained a Job Outcome payment within a year. More recently this the proportion has dropped to below that of the ESA new customers. The initial higher level is likely a result of the comparatively smaller early intake compared to those from November onwards. Intake from other ESA/IB was 560 in June 2011 and over four times that level in June 2012 at 2,420 (see **Supplementary table 2.10C** in Section C3). This increase coincides with the changes in access to the Programme discussed in section A1.

## A4. Sustainment payments made to providers

Chart 4a: Proportion of monthly Referrals attaining Sustainment payments by number attained: to end of June 2013

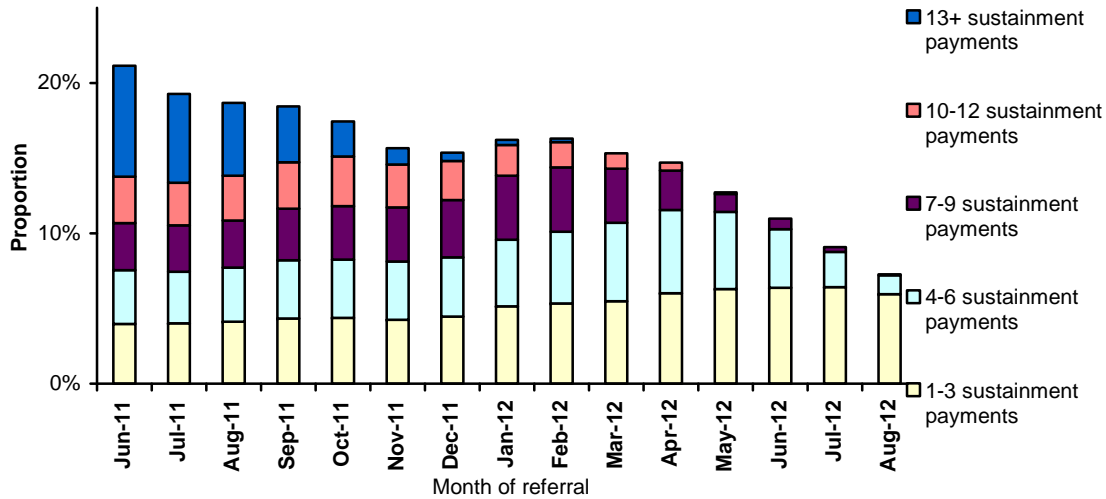
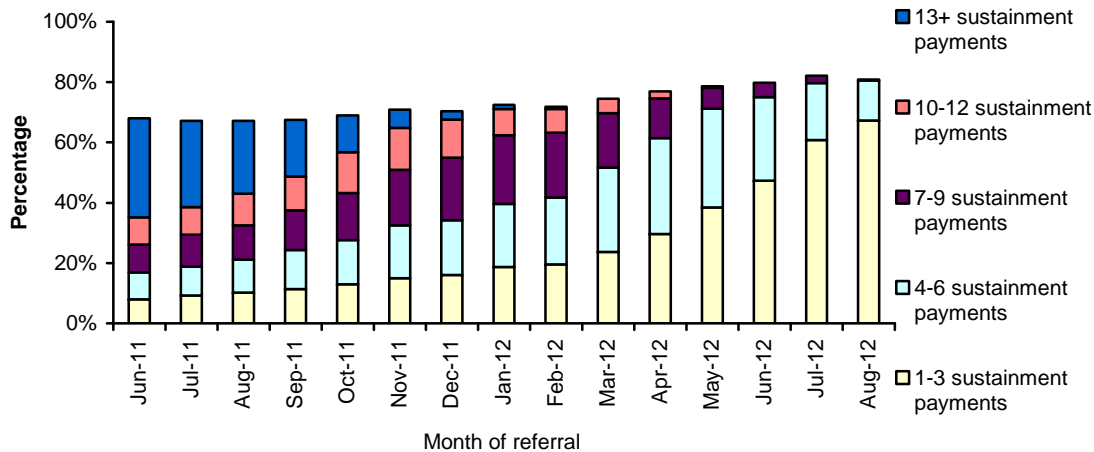


Chart 4b: Proportion of each monthly cohort of referrals that achieved the maximum number of Sustainment payments possible up to end of June 2013, broken down by number of Sustainment payments achieved



## Key messages

- Earlier intakes generally have a higher proportion attaining Sustainment payments and higher proportions with larger numbers of payments to providers.
- Further time will be needed to develop a clear understanding of Sustainment trends as the Programme matures.

Comparing Sustainment payments for monthly intakes is difficult for this early data series since reasonable and standard amounts of time should be allowed both for the initial job outcome payment to be attained and for subsequent Sustainment payments to be tracked.

The DWP consultation on future plans includes proposals for Sustainment payment measures. Ahead of this, comparisons to the end of June 2013 are presented. Proportions are of intakes that have attained a Job Outcome payment.

**Chart 4a** (see also **Supplementary table 2.4** in Section C1) shows for each monthly intake, the proportion with at least one Sustainment payment up to the end of June 2013, broken down by the number of payments.

Earlier intakes have a higher proportion attaining Sustainment payments and higher proportions with larger numbers of payments than later intakes. This is intuitive as earlier intakes have had a longer period of support and more opportunity to attain Outcome payments

**Chart 4b** (see also **Supplementary table 2.5** in Section C1) presents the proportion of each monthly intake that achieved all the Sustainment payments they could to the end of June 2013, broken down by the number of payments.

In each of the intakes over 2/3rds attained all possible Sustainment payments, following a Job Outcome, to the end of June 2013. Whilst the number of payments achieved is generally higher for earlier intakes, a lower overall proportion attained all the Sustainment payments compared to more recent intake. Again this is intuitive as earlier intakes have had more opportunity to attain Outcome payments than later intakes. They will also have had more time for a break in employment to occur.

## A5. Benefit status analysis

Table 1.1: Proportion of monthly intakes to the Work Programme who spent time off benefit in the 12 months following referral

Intake month	Volume of intake (thousand)	% with a break in benefit	% who are off benefit at the end of 12 month period	% with a 13 week spell off benefit	% with a 26 week spell off benefit
Jun 11	74.63	52.4	31.5	29.2	18.2
July 11	99.22	51.9	30.4	28.1	17.2
Aug 11	73.68	53.5	31.5	28.7	17.3
Sept 11	63.29	54.1	32.4	28.7	17.1
Oct 11	58.27	54.9	33.3	29.4	17.3
Nov 11	68.78	52.2	31.9	27.8	16.2
Dec 11	58.09	53.4	32.4	29.2	16.9
Jan 12	65.89	56.6	34.0	32.9	19.3
Feb 12	64.58	57.7	34.3	33.8	19.8
Mar 12	60.95	60.7	36.7	35.4	22.1
Apr 12	46.38	64.1	39.6	38.3	24.7
May 12	50.50	64.1	40.3	38.1	25.0
Jun 12	43.55	63.7	40.5	38.1	24.2

## Key messages

- Intake to the programme in more recent months spent more time off benefit, in the 12 months following Referral, than those referred in the early months of the scheme.

Analysis of the benefit status of participants on the Work Programme shows that, for those who have received 12 months support, the later monthly intakes show a greater proportion with a break in benefit than earlier months.

**Table 1.1** examines break in benefit for each monthly intake of Referrals that has received 12 months support on the Programme. The most recent monthly intakes have larger proportions with any break in benefit within those 12 months. For example for the April, May, June 2012 intake of Referrals – 64.1%, 64.1% and 63.7% had a break in benefit compared with 52.4% of those referred in June 2011.

The proportion with a continuous break in benefit of 13 and 26 weeks within the 12 months is also higher for later monthly intakes. For example for the June 2012 intake of Referrals 38.1% and 24.2% had a continuous break in benefit of 13 and 26 weeks compared with 29.2% and 18.2% for the June 2011 intake.

Whilst these figures represent evidence of movement off benefit, they do not, in isolation, provide direct evidence of movement into sustained employment or link with Job Outcome payments. This is because the breaks in benefit tables track continuous spells off benefit whereas providers can claim a Job Outcome payment based on the total time employed, irrespective of the number of spells.



## B. Analysis of all Referrals

### B1. Status of all Work Programme Referrals

Table 1.2: The status of all Work Programme Referrals as at June 2013

Thousands

	Total	Completed the programme <sup>3</sup>					Still on the scheme and hasn't reached 104 weeks after referral
		Left programme before completing 104 weeks of support.	Completed 104 weeks of support and returned to Jobcentre Plus	Completed 104 weeks of support, returning to Jobcentre Plus after this point.	Completed 104 weeks of support and provider still receiving payments.	Achieved the maximum possible number of Sustainment payments <sup>4</sup>	
Referrals	1310.72	1.76	53.72	0.53	26.34	13.76	1214.62
Of which							
Job Outcome payments	168.42	0.09	3.14	0.06	11.49	13.36	140.27
Of which Sustainment Payments							
1-4	61.34	0.02	1.29	0.03	3.11	.	56.89
5-8	41.68	0.02	0.72	0.01	3.03	.	37.91
9-12	26.32	0.02	0.40	0.01	3.09	.	22.80
13+	20.10	0.01	0.09	-	1.66	13.76	4.57

<sup>3</sup> This will include people referred up till the 3<sup>rd</sup> of July 2011 as claimants are on the programme for 104 weeks, slightly less than 2 years.

<sup>4</sup> Total individuals for Referrals and Sustainment payments will not equal the total number of individuals for Job Outcome payments due to differences in the validation procedure. For more information please see the background information note on the Work Programme home page.

## Key messages

- To date approaching 14 thousand claimants have stayed in sustained employment long enough to qualify for the maximum number of Sustainment payments possible.
- To date 54 thousand claimants returned to Jobcentre Plus after completing 104 weeks on the scheme, with over 3 thousand of these being in sustained employment for 3 or 6 months within the 104 weeks.

The large majority of the referrals to the programme are still on the scheme as most claimants will not have had chance to receive 104 weeks of support.

Almost 14 thousand claimants achieved the maximum number of Sustainment payments allowable on the scheme. A proportion of these will have achieved this within 104 weeks from referral and will have left the scheme, with the others remaining in employment after the 104 week point.

Fewer than 2 thousand claimants left the programme early, either due to being referred to another scheme or in a minority of cases due to death.

54 thousand claimants, who completed 104 weeks of support on the programme, were on benefit at that point and returned to Jobcentre Plus. A further 530 claimants were not on benefit after completing 104 weeks of support but did return to benefit after this point, without achieving the maximum number of Sustainment payments.

Over 26 thousand claimants completed the 104 weeks of support and are still in employment, with their providers still receiving payment. Eligibility to further payments for these individuals will cease following a break in employment.

The DWP consultation on future plans includes proposals for completers of the programme with Table 1.2 our proposed measure. If you have any views on this or anything else relating to the Work Programme, please see:

<https://www.gov.uk/government/consultations/work-programme-official-statistics-after-june-2013-content-and-presentation>

## B2. Outcome Payments made to providers: Time Series

Chart 6a: Numbers of Job Outcome payments paid to providers by month: to end of June 2013

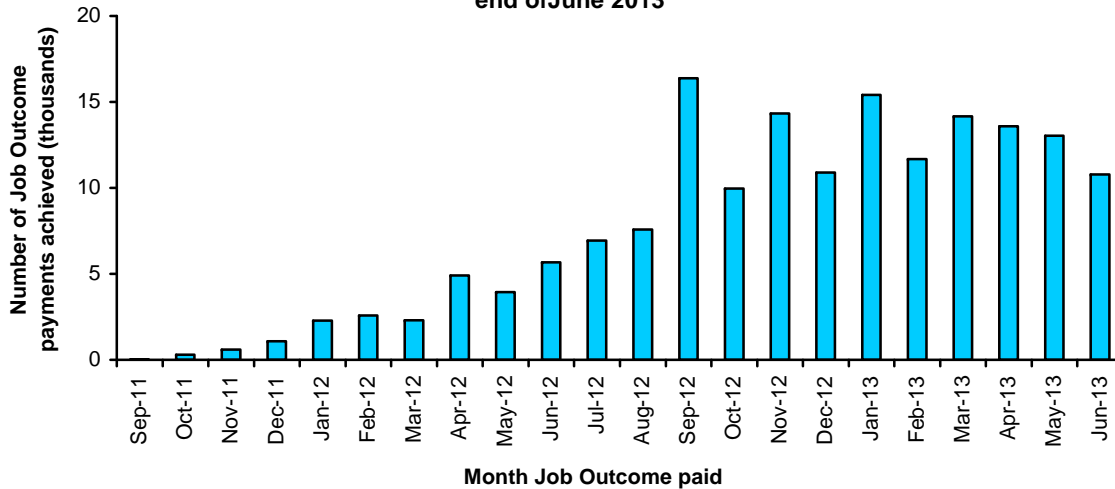
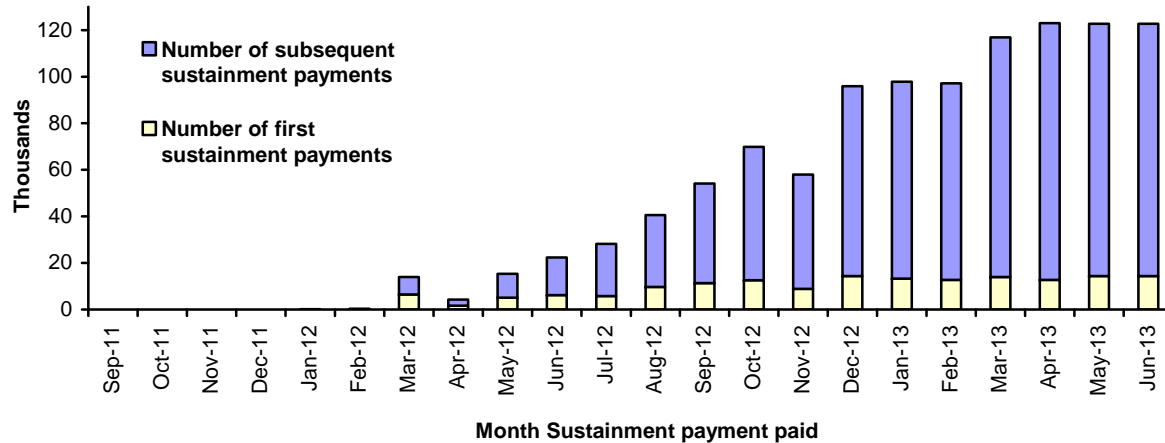


Chart 6b: Numbers of Sustainment payments paid to providers by month: to end of June 2013



## Key messages

- Numbers of Job Outcome payments generally increase month on month till September 2012 and fluctuate thereafter. More recently this rate of increase has slowed down.
- Numbers of Sustainment payments made to providers each month have generally increased since the start of the scheme.

Chart 6a (see also **Supplementary table 2.6** in Section C2) shows the number of Job Outcome payments made to Work Programme providers each month.

In total up to 30<sup>th</sup> June 2013 providers have received almost 170 thousand Job Outcome payments. In the month of June 2013 there were 11 thousand Job Outcomes payments made to providers

The month of payment is affected by the number of working days in each month. This is likely to explain the reduction in monthly Job Outcomes payments in December (and corresponding increase in January) as a result of the public holidays. The month of payment is also affected by Operational activity during the schemes infancy. The spike in September 2012 was due to around 8,000 Job Outcomes which were released for payment having initially failed automated checks and been subject to further validation. See background information note for further detail on these Operational activities.

Chart 6b (see also **Supplementary table 2.6** in Section C2) shows the number of Sustainment payments paid to providers each month, broken down by first and subsequent payments attained by an individual.

The number of Sustainment payments paid steadily increased from when they could first be paid in September 2011. By June 2013 there had been 960 thousand Sustainment payments made to providers, with 149 thousand individual Participants attaining at least one Sustainment payment.

Monthly fluctuations in the Sustainment payment time series can also be attributed to the same effects that affect the Job Outcome time series.

## B3. Outcome payments paid to providers: Further Sustainment analysis

Table 1.3: Number of Sustainment payments achieved by Participants, following a Job Outcome payment, on the Work Programme: June 2011 to June 2013

Defined Job Outcome period	Number of Sustainment payments paid to providers	Number of Participants	Numbers of Participants with Sustainment payments by the number of Sustainment payments paid			
			1-4	5-8	9-12	13+
			<b>All</b>	<b>960.14</b>	<b>149.44</b>	<b>61.34</b>
3 month	314.55	44.41	16.51	12.60	8.58	6.71
6 month	645.59	105.03	44.83	29.08	17.73	13.38

Thousands

Table 1.4: Number of Referrals to the Work Programme with sufficient time following a Job Outcome payment to achieve at least one Sustainment payment, by the number they achieved and whether it was the maximum possible in the period covered by the statistics (end of June 2013)

Maximum number of Sustainment payments achieved	Number of Referrals who could have achieved maximum number of Sustainment payments	Number of Referrals that did achieve the maximum number of Sustainment payments	Proportion of Referrals, who could have achieved the maximum number of sustainment payments, that did achieve the maximum number
<b>Total</b>	<b>157.56</b>	<b>104.50</b>	<b>66.3%</b>
1	11.72	10.33	88.1%
2	11.04	9.16	83.0%
3	11.77	9.60	81.6%
4	11.63	9.00	77.4%
5	11.29	8.08	71.6%
6	11.82	7.94	67.2%
7	10.89	6.89	63.3%
8	10.75	6.76	62.9%
9	10.24	6.13	59.8%
10	9.68	5.48	56.5%
11	8.08	4.19	51.8%
12	6.42	2.54	39.6%
13+	32.22	18.39	57.1%

Thousands

## Key messages

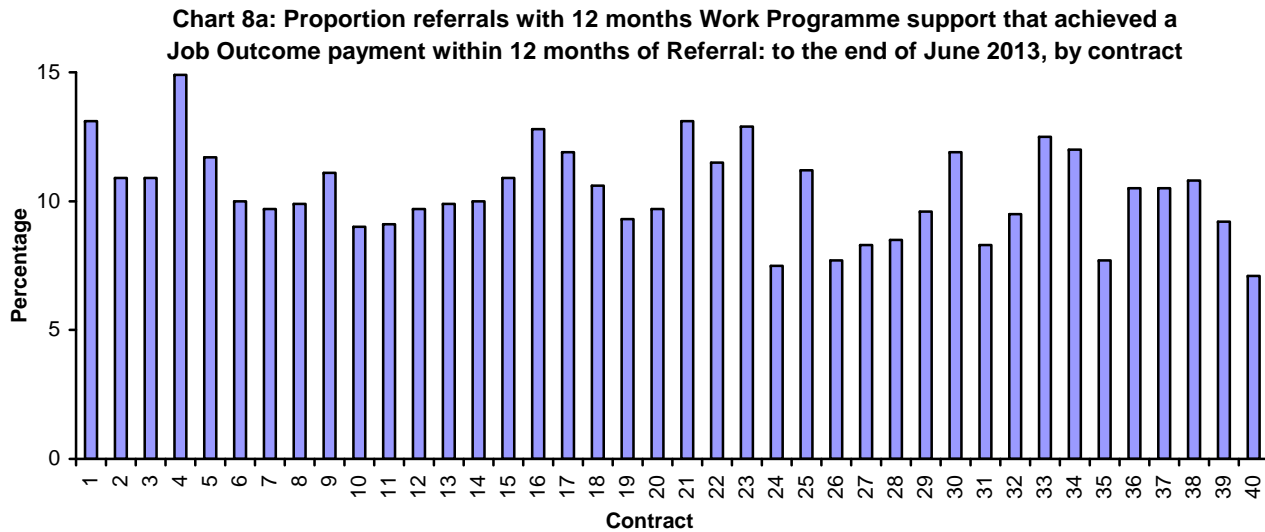
- Approaching 6 in 10 Referrals who achieve a Job Outcome payment go on to claim 5 or more Sustainment payments: to end of June 2013.
- Almost 2/3rds of claimants went on to achieve the maximum possible number of Sustainment payments in the period covered by this release.

**Table 1.3** (see also **Supplementary table 2.7** in Section C2) shows the breakdown by numbers of Sustainment payments achieved by individuals. 59% (88 thousand) of the individuals that achieve at least one Sustainment payment attained five or more by end June 2013.

**Table 1.4** shows the number of individual Referrals who achieve the maximum number of Sustainment payments that they could up to the end of June 2013, broken down by number of Sustainment payments.

Overall, for all Referrals with sufficient time following a Job Outcome payment, 66.3% of individuals attained the maximum possible number of Sustainment payments they could by 30<sup>th</sup> June 2013. Of those 32 thousand Referrals who had the opportunity to attain 13 or more Sustainment payments following a Job Outcome payment, over half (57.1%) did so.

## B4. Contracts: Referrals with 12 months support



### Key messages

- Over 1 in 10 Referrals of all Referrals who had a least 12 months support achieved a Job Outcome payment.

**Chart 8d** (see also **Supplementary table 2.16** in section C3) shows the proportion of all Referrals who have received at least 12 months of support on the Work Programme and have achieved a Job Outcome payment within 12 months.

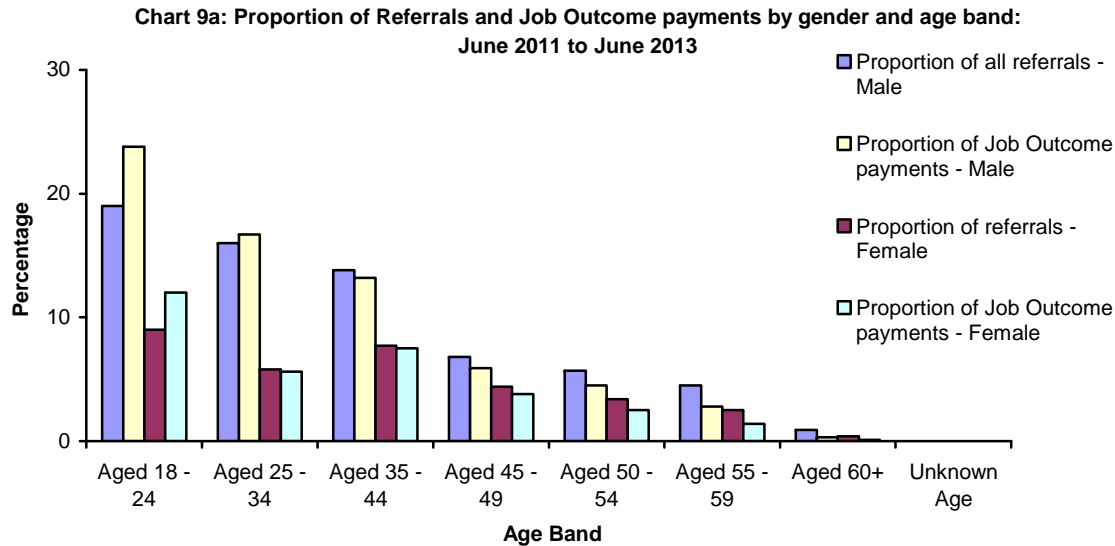
There is a distinct variation across contracts ranging from 7.1% to 14.9% across providers.

For all monthly intakes of Referrals who have received at least 12 months support on the Work Programme, 10.5% have achieved a Job Outcome payment within a year of Referral.

### Legend for chart 8a

- 1: East of England: Ingeus UK LTD
- 2: East of England: Seetec
- 3: East Midlands: A4e Ltd
- 4: East Midlands: Ingeus UK Ltd
- 5: West London: Ingeus UK Ltd
- 6: West London: Maximus Emp UK Ltd
- 7: West London: Reed in Partnership Ltd
- 8: East London: A4e Ltd
- 9: East London: Careers Development Group Ltd
- 10: East London: Seetec
- 11: North East: Avanta Enterprise Ltd
- 12: North East: Ingeus UK Ltd
- 13: Merseyside, Halton, Cumbria, Lancs: A4e Ltd
- 14: Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD
- 15: Manchester, Cheshire, Warrington: Avanta Enterprise Ltd
- 16: Manchester, Cheshire, Warrington: G4S
- 17: Manchester, Cheshire, Warrington: Seetec
- 18: Scotland: Ingeus UK LTD
- 19: Scotland: Working Links (Emp) Ltd
- 20: Thames Valley, Hamps, Isle of Wight: A4e Ltd
- 21: Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd
- 22: Surrey, Sussex, Kent: Avanta Enterprise Ltd
- 23: Surrey, Sussex, Kent: G4S
- 24: Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd
- 25: Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd
- 26: Glouc, Wilts, Swindon, West of England: JHP Group Ltd
- 27: Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP
- 28: Wales: Rehab jobfit LLP
- 29: Wales: Working Links (Emp) Ltd
- 30: Birmingham, Solihull, Black Country: EOS-Works Ltd
- 31: Birmingham, Solihull, Black Country: Corp. of Newc. College
- 32: Birmingham, Solihull, Black Country: Pertemps
- 33: Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd
- 34: Coventry, Warwicks, Staffs, the Marches: Serco Ltd
- 35: West Yorkshire: Interserve Working Futures
- 36: West Yorkshire: Ingeus UK LTD
- 37: South Yorkshire: A4e Ltd
- 38: South Yorkshire: Serco Ltd
- 39: NE Yorks, The Humber: G4S
- 40: NE Yorks, The Humber: Corp. of Newc. College

## B5. Personal Characteristics and Geography



**Table 1.5: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment - Region by Ethnicity Summary: June 2011 to June 2013**

*Thousands*

	Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
<b>Total</b>	<b>1310.72</b>	<b>1267.18</b>	<b>168.42</b>	<b>149.44</b>
<b>White</b>	1034.10	999.54	131.47	116.14
<b>Mixed</b>	25.53	24.43	3.20	2.86
<b>Asian or Asian British</b>	70.84	68.71	9.57	8.62
<b>Black or Black British</b>	90.87	87.97	12.11	10.92
<b>Chinese or Other Ethnic Group</b>	29.10	28.10	3.67	3.31
<b>Prefer Not to Say</b>	60.04	58.18	8.39	7.57
<b>Unknown</b>	0.25	0.23	0.01	0.01

## Key messages

- The gender, age, ethnicity and regional split of claimants being referred to the Work Programme are broadly in line with the benefits from which claimants are referred.
- The proportion of Work Programme claimants who achieve a Job Outcome payment split by gender, ethnicity and region are broadly in line with those referred to the scheme. However a higher proportion of younger claimants go on to achieve a Job Outcome compare to those that are referred.

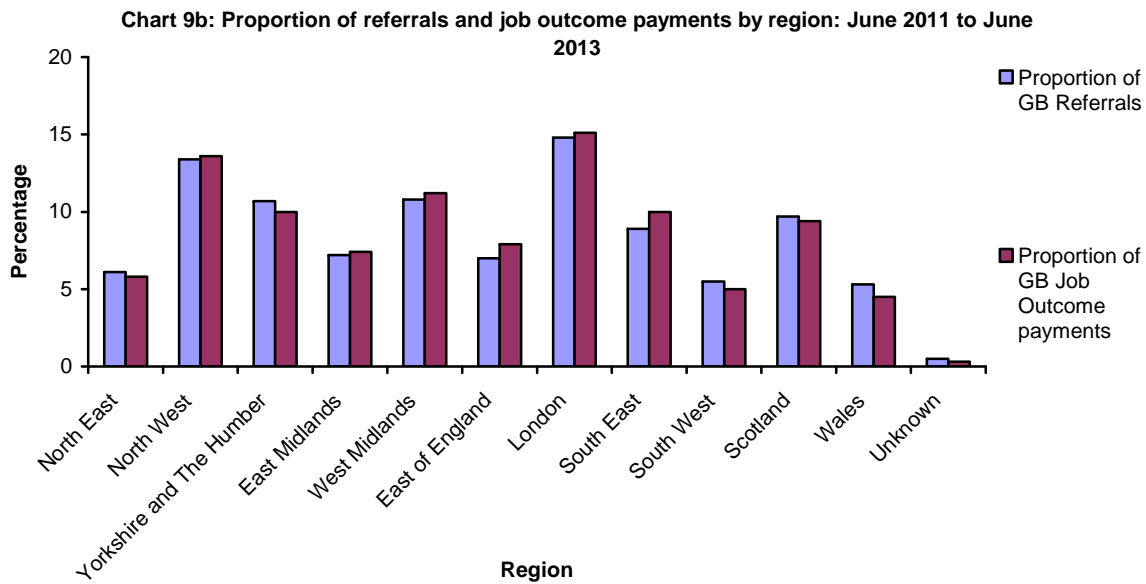
**Chart 9a** (see also **Supplementary table 2.11** in section C3) shows the proportion of referrals and Job Outcome payments broken down by age and gender.

Just over two thirds of Work Programme Referrals and Job Outcome payments are for male claimants. This is a similar proportion to those claiming JSA. A little over half of ESA Claimants are male.

Half of Referrals are under the age of 34 which is consistent with the proportion of JSA claimants as a whole. A little over a quarter of ESA claimants are under 34. Comparatively more younger people achieve a Job Outcome than are referred. For example 28% of all Referrals are aged 18-24 but the same age range is responsible for 36% of all Job Outcome payments paid to providers.

**Table 1.5** shows the ethnicity summary breakdown Work Programme Referrals and Job Outcome payments. Almost 8 in 10 of Referrals are from Participants who view their ethnicity as “white”; roughly 1 in 15 as “Black/Black British” and just over 1 in 20 as “Asian/Asian British”. These proportions are consistent with the proportion of JSA claimants as a whole.

The proportion of Job Outcome payments achieved across the ethnicity groups is consistent with the proportion of Referrals from each of these groups. For example the largest proportion of Job Outcomes payments was achieved by participants who viewed their ethnicity as ‘White’ which was comparable with the proportion of Referrals in this group.



**Chart 9b** (see also **Supplementary table 2.12** in Section C3) shows the proportion of the total Referrals to the Work Programme and Job Outcomes payments since the start of the scheme by region.

The highest proportion of Referrals to the Work Programme (3 in 20 referrals) was in the London region followed by North West (slightly less than 3 in 20 referrals) then West Midlands and Yorkshire and the Humber (both slightly over 2 in 20 referrals). This is comparable with the proportions of all JSA and ESA claimants in these regions.

The proportion of Job Outcome payments achieved across all regions is relatively consistent with the proportion of referrals.

## C. Supplementary Tables

### C1. Supplementary Tables on monthly intake of Referrals analysis

The following definitions and conventions are used in the following tables

"-" Nil or Negligible; "." Not applicable; Figures are rounded to the nearest ten; some additional disclosure control has also been applied. Totals may not sum due to rounding. Figures are refreshed each time they are published and are subject to change. Months are calendar months. Volumes displayed are in thousands.

Supplementary table 2.1: Percentage of monthly intakes of Referrals to the Work Programme that achieved a Job Outcome payment in the subsequent months following referral

Number of months after intake	Percentage														
	2011							2012							
	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
<b>Volume of intake (Thousands)</b>	74.63	99.22	73.68	63.29	58.27	68.78	58.09	65.89	64.58	60.95	46.38	50.50	43.55	47.98	41.98
1 month	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2 months	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3 months	.	0.1	0.1	0.1	0.1	0.1	.	.	.	0.1	0.1	0.1	.	.	0.1
4 months	0.3	0.4	0.4	0.5	0.3	0.1	0.2	0.2	0.4	0.5	0.5	0.5	0.3	0.4	0.4
5 months	0.7	0.8	0.8	0.8	0.4	0.3	0.4	0.5	1.1	1.0	1.2	0.9	0.9	0.9	1.0
6 months	1.2	1.4	1.2	1.0	0.8	0.6	0.8	1.0	1.9	2.1	1.9	1.8	1.6	1.9	1.7
7 months	2.6	2.4	1.8	2.1	1.6	1.3	1.7	2.1	3.8	3.4	4.0	3.3	3.7	3.5	3.5
8 months	3.8	3.3	3.3	3.1	2.9	2.4	2.9	4.4	5.5	5.8	6.0	5.9	5.7	5.8	5.8
9 months	4.7	4.8	4.4	4.4	4.2	3.6	5.2	6.0	7.8	7.7	8.5	7.7	8.0	8.0	7.7
10 months	6.3	5.8	5.6	5.7	5.5	6.0	6.7	8.3	9.4	10.0	10.2	9.9	10.0	9.8	9.1
11 months	7.3	6.8	6.9	7.0	8.1	7.3	8.7	9.7	11.5	11.5	12.2	11.8	11.8	11.2	.
12 months <sup>5</sup>	<b>8.5</b>	<b>8.0</b>	<b>8.1</b>	<b>9.6</b>	<b>9.5</b>	<b>9.2</b>	<b>9.9</b>	<b>11.5</b>	<b>12.9</b>	<b>13.3</b>	<b>14.0</b>	<b>13.4</b>	<b>13.0</b>	.	.
13 months	9.7	9.1	10.5	10.8	11.1	10.3	11.5	12.8	14.4	14.7	15.5	14.7	.	.	.
14 months	10.8	11.5	11.7	12.5	12.3	11.9	12.7	14.4	15.9	16.1	16.6	.	.	.	.
15 months	13.3	12.7	13.3	13.7	13.8	13.0	13.9	15.7	17.1	17.2	.	.	.	.	.
16 months	14.6	14.2	14.3	15.2	14.8	14.3	15.1	16.9	18.2	.	.	.	.	.	.
17 months	15.9	15.2	15.7	16.1	16.1	15.4	16.1	17.8	.	.	.	.	.	.	.
18 months	16.9	16.5	16.6	17.3	17.2	16.3	17.0	.	.	.	.	.	.	.	.
19 months	18.2	17.4	17.8	18.4	18.2	17.1	.	.	.	.	.	.	.	.	.
20 months	19.2	18.5	18.7	19.3	19.0	.	.	.	.	.	.	.	.	.	.
21 months	20.2	19.4	19.5	20.0	.	.	.	.	.	.	.	.	.	.	.
22 months	21.1	20.1	20.2	.	.	.	.	.	.	.	.	.	.	.	.
23 months	21.8	20.8	.	.	.	.	.	.	.	.	.	.	.	.	.
24 months	<b>22.5</b>	.	.	.	.	.	.	.	.	.	.	.	.	.	.

<sup>5</sup> For further information see the background information note available on the WP landing page:

<https://www.gov.uk/government/organisations/departments-for-work-pensions/series/work-programme-statistics--2>.

**Supplementary table 2.2: Proportion of monthly intakes of Referrals to the Work Programme who spent time off benefit by the end of June 2013**

*Percentage*

Number of months after intake	2011							2012							
	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Volume of intake (Thousands)	74.63	99.22	73.68	63.29	58.27	68.78	58.09	65.89	64.58	60.95	46.38	50.50	43.55	47.98	41.98
Percentage of people with a break in benefit	72.0	68.8	68.9	68.2	67.7	63.7	64.0	65.4	65.5	66.4	67.9	66.3	63.7	60.9	57.9
Percentage of people with a 13 week spell off benefit	48.7	46.4	46.2	45.2	44.7	41.6	41.0	42.5	41.4	42.1	42.9	40.5	38.1	35.1	31.4
Percentage of people with a 26 week spell off benefit	39.1	36.3	35.5	34.5	33.6	30.6	29.6	30.5	29.3	29.1	29.3	26.7	24.2	21.3	17.5
Percentage of people who are off benefit at the end of June 2013	45.4	41.8	41.2	41.1	41.1	39.4	39.3	41.0	40.8	41.9	43.0	42.1	40.5	39.1	37.4

**Supplementary table 2.3: Proportion of Participants achieving a Job Outcome payment by the number of Participants that could have achieved a Job Outcome payment (up to the end of June 2013).**

*Thousands*

	Referrals	Referrals able to attain a Job Outcome payment	Referrals achieving a Job Outcome payment	Percentage of the Referrals that could achieve a Job Outcome payment that did (%)
<b>Great Britain</b>		1310.72	1144.63	14.7

**Supplementary table 2.4: Numbers of Sustainment payments achieved by Participants on the Work Programme up to the end of June 2013 by monthly intake of referral**

*Thousands*

Monthly Intake	No Sustainment payments	1-3 Sustainment payments	4-6 Sustainment payments	7-9 Sustainment payments	10-12 Sustainment payments	13+ Sustainment payments
Jun-11	58.85	2.98	2.67	2.32	2.31	5.50
Jul-11	80.10	4.00	3.39	3.07	2.81	5.86
Aug-11	59.92	3.04	2.65	2.29	2.21	3.56
Sep-11	51.61	2.75	2.46	2.16	1.96	2.36
Oct-11	48.11	2.56	2.26	2.07	1.91	1.37
Nov-11	58.01	2.92	2.67	2.48	1.95	0.75
Dec-11	49.17	2.60	2.28	2.22	1.50	0.32
Jan-12	55.21	3.39	2.91	2.81	1.34	0.22
Feb-12	54.06	3.45	3.07	2.76	1.09	0.15
Mar-12	51.62	3.34	3.18	2.18	0.62	0.00
Apr-12	39.56	2.79	2.57	1.21	0.25	0.00
May-12	44.07	3.18	2.58	0.60	0.06	0.00
Jun-12	38.77	2.78	1.70	0.30	0.00	0.00
Jul-12	43.62	3.08	1.13	0.15	0.00	0.00
Aug-12	37.22	2.39	0.50	0.02	0.00	0.00



**Supplementary table 2.5: Proportion of each monthly intake of Referrals to the Work Programme (who had enough time to achieve at least one Sustainment payment) that achieved the maximum number of Sustainment payments possible in the period up to the end of June 2013, broken down by number of Sustainment payments achieved.**

<b>Monthly intake</b>	<b>Total proportion for each intake</b>	<b>1-3 Sustainment payments</b>	<b>4-6 Sustainment payments</b>	<b>7-9 Sustainment payments</b>	<b>10-12 Sustainment payments</b>	<b>13+ Sustainment payments</b>
<b>Jun-11</b>	<b>68.0</b>	8.0	8.9	9.2	9.1	32.8
<b>Jul-11</b>	<b>67.2</b>	9.2	9.6	10.6	9.2	28.6
<b>Aug-11</b>	<b>67.2</b>	10.2	11.0	11.3	10.5	24.2
<b>Sep-11</b>	<b>67.5</b>	11.4	12.9	13.2	11.2	18.8
<b>Oct-11</b>	<b>69.0</b>	13.0	14.6	15.6	13.5	12.3
<b>Nov-11</b>	<b>70.9</b>	15.0	17.5	18.4	13.9	6.1
<b>Dec-11</b>	<b>70.3</b>	16.0	18.2	20.7	12.7	2.7
<b>Jan-12</b>	<b>72.5</b>	18.7	20.9	22.8	8.7	1.4
<b>Feb-12</b>	<b>71.8</b>	19.6	22.2	21.4	7.9	0.7
<b>Mar-12</b>	<b>74.5</b>	23.7	28.0	18.0	4.8	.
<b>Apr-12</b>	<b>76.9</b>	29.6	31.8	13.2	2.3	.
<b>May-12</b>	<b>78.6</b>	38.5	32.7	6.9	0.5	.
<b>Jun-12</b>	<b>79.8</b>	47.3	27.7	4.8	.	.
<b>Jul-12</b>	<b>82.1</b>	60.8	18.9	2.4	.	.
<b>Aug-12</b>	<b>80.9</b>	67.3	13.2	0.4	.	.

*Percentage*

## C2. Supplementary Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment payments

Supplementary table 2.6: Time series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments paid to providers and achieved by individuals: June 2011 to June 2013

Thousands

Month	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers	Number of people who have achieved their first Sustainment payment
Jun-11	74.63	28.57	.	.	.
Jul-11	99.22	97.65	.	.	.
Aug-11	73.68	79.26	.	.	.
Sep-11	63.29	68.46	0.02	.	.
Oct-11	58.27	58.16	0.30	-	-
Nov-11	68.78	64.97	0.59	0.02	0.01
Dec-11	58.09	55.49	1.08	0.06	0.04
Jan-12	65.89	65.97	2.29	0.17	0.10
Feb-12	64.58	65.18	2.58	0.27	0.16
Mar-12	60.95	61.11	2.31	-	-
<b>Year 1 total</b>	<b>687.39</b>	<b>644.81</b>	<b>9.17</b>	<b>0.52</b>	<b>0.31</b>
Apr-12	46.38	47.51	4.91	13.92	6.49
May-12	50.50	51.19	3.94	4.20	1.60
Jun-12	43.55	44.43	5.67	15.32	5.11
Jul-12	47.98	48.54	6.93	22.29	6.14
Aug-12	41.98	42.89	7.58	28.26	5.73
Sep-12	39.69	40.15	16.37	40.48	9.67
Oct-12	45.28	40.77	9.97	54.06	11.42
Nov-12	44.79	46.71	14.33	69.91	12.60
Dec-12	34.49	32.75	10.89	57.89	8.92
Jan-13	48.53	46.27	15.41	95.86	14.36
Feb-13	37.56	39.08	11.67	97.79	13.26
Mar-13	34.80	35.43	14.17	97.07	12.75
<b>Year 2 total</b>	<b>515.53</b>	<b>515.73</b>	<b>121.85</b>	<b>597.04</b>	<b>108.06</b>
Apr-13	36.87	36.25	13.59	116.82	13.93
May-13	36.26	36.18	13.03	123.05	12.69
Jun-13	34.67	34.20	10.78	122.73	14.45
<b>Overall Total</b>	<b>1310.72</b>	<b>1267.18</b>	<b>168.42</b>	<b>960.14</b>	<b>149.44</b>

Supplementary table 2.7: Number of Sustainment payments achieved by Participants on the Work Programme: June 2011 to June 2013

Thousands

Defined Job Outcome period	Number of Sustainment payments paid to providers	Number of Participants	Numbers of Participants with Sustainment payments by the number of Sustainment payments paid									
			1	2	3	4	5	6	7	8	9	10+
All	960.14	149.44	18.68	15.04	14.55	13.06	12.21	11.11	9.69	8.66	8.30	38.11
3 month	314.55	44.41	5.08	3.53	3.93	3.98	3.66	3.52	2.81	2.61	2.59	12.71
6 month	645.59	105.03	13.60	11.51	10.63	9.09	8.55	7.60	6.89	6.05	5.71	25.40

### C3. Supplementary Tables of characteristics

Supplementary table 2.8: The cumulative number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme, by Payment Group to end of June 2013

Thousands

	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
<b>Total</b>	<b>1310.72</b>	<b>1267.18</b>	<b>168.42</b>	<b>960.14</b>
PG 1: JSA 18 to 24	241.40	234.74	40.91	209.33
PG 2: JSA 25 and over	557.34	545.19	75.93	436.26
PG 3: JSA Early Entrants	264.00	257.55	43.21	270.92
PG 4: JSA Ex-Incapacity Benefits	18.35	17.75	1.20	5.34
PG 5: ESA Volunteers	46.62	43.41	1.41	8.11
PG 6: New ESA Customers	116.40	111.53	4.50	25.26
PG 7: ESA Ex-Incapacity Benefits	33.41	31.60	0.31	1.43
PG 8: IB/IS Volunteers	2.70	2.58	0.34	2.40
PG 9: JSA Prison Leavers	30.50	22.84	0.63	1.10

Supplementary table 2.9: Percentage of monthly intakes of Referrals to the Work Programme achieving a Job Outcome within 12 months following referral

Percentage

Monthly intake	All	PG1	PG2	PG6	PG3	PG4	PG9 <sup>6</sup>	PG5	PG7	PG8
Jun-11	8.5	10.3	8.0	3.9	8.9	11.1	.	6.7	-	5.9
Jul-11	8.0	9.5	7.5	3.8	8.5	8.1	.	8.0	8.3	6.9
Aug-11	8.1	9.7	7.5	4.0	8.7	7.1	.	8.7	-	4.8
Sep-11	9.6	10.6	9.3	4.8	10.3	8.3	.	8.5	-	4.5
Oct-11	9.5	11.0	9.4	3.9	10.4	9.5	.	6.8	2.4	11.1
Nov-11	9.2	11.1	9.6	4.1	10.8	7.4	.	5.1	1.2	8.3
Dec-11	9.9	10.7	9.9	3.6	12.1	10.0	.	4.3	1.5	6.3
Jan-12	11.5	12.8	11.1	4.5	15.2	11.8	.	4.9	2.5	13.3
Feb-12	12.9	13.3	12.0	4.3	15.7	9.6	7.1	5.0	2.5	9.1
Mar-12	13.3	15.2	12.4	4.8	16.6	11.3	4.1	5.1	2.0	11.1
Apr-12	14.0	16.7	13.5	4.8	17.5	10.8	4.9	4.7	1.1	-
May-12	13.4	17.5	13.4	4.6	15.6	12.2	4.8	2.9	1.8	14.3
Jun-12	13.0	16.5	13.2	4.9	15.3	11.3	5.3	4.8	0.9	16.7
					Other JSA			Other ESA/IB		
Jun-11							8.9			7.1
Jul-11							8.5			7.7
Aug-11							8.7			6.3
Sep-11							10.3			6.8
Oct-11							10.4			5.9
Nov-11							10.8			4.2
Dec-11							12.0			3.7
Jan-12							15.1			4.3
Feb-12							15.5			4.0
Mar-12							15.7			4.1
Apr-12							15.5			3.6
May-12							13.6			2.3
Jun-12							13.2			3.3

<sup>6</sup> Payment Group 9: JSA Prison Leavers started in February 2012

**Payment Group Legend:**

- Payment Group 1: JSA 18 to 24
- Payment Group 2: JSA 25 and over
- Payment Group 3: JSA Early Entrants
- Payment Group 4: JSA Ex-Incapacity Benefits
- Payment Group 5: ESA Volunteers
- Payment Group 6: New ESA Customers
- Payment Group 7: ESA Ex-Incapacity Benefits
- Payment Group 8: IB/IS Volunteers
- Payment Group 9: JSA Prison Leavers

**Supplementary table 2.10a: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the 18-24 and JSA 25 and over Payment Groups (with a 26 week Job Outcome qualifying period): June 2011 to June 2013**

*Thousands*

	Payment Group									
	26-Week Job Outcome payments									
	JSA 18 to 24					JSA 25 and over				
	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%
Jun-11	10.92	4.16	.	.	.	41.79	16.81	.	.	.
Jul-11	16.35	15.26	.	.	.	49.87	50.46	.	.	.
Aug-11	14.30	13.85	.	.	.	36.17	39.52	.	.	.
Sep-11	13.15	13.71	.	.	.	29.85	33.25	.	.	.
Oct-11	13.62	12.78	.	.	.	26.21	27.04	.	.	.
Nov-11	14.34	13.75	.	.	.	28.81	28.21	.	.	.
Dec-11	11.65	11.19	0.01	.	.	24.36	23.70	0.06	.	.
Jan-12	14.04	13.98	0.24	-	.	31.85	31.58	0.72	0.02	.
Feb-12	11.05	11.91	0.45	0.02	.	23.86	26.13	1.12	0.07	.
Mar-12	11.60	11.36	0.55	-	.	23.25	23.65	1.27	-	.
<b>Year total<sup>1</sup></b>	<b>131.02</b>	<b>121.94</b>	<b>1.25</b>	<b>0.02</b>	<b>1.0</b>	<b>316.01</b>	<b>300.35</b>	<b>3.18</b>	<b>0.09</b>	<b>1.0</b>
Apr-12	11.17	10.82	1.14	1.37	.	17.59	18.38	2.54	3.56	.
May-12	12.37	12.53	0.91	0.77	.	19.48	19.95	2.09	1.89	.
Jun-12	11.30	11.61	1.24	2.95	.	16.69	17.10	2.40	6.43	.
Jul-12	10.74	11.25	1.25	4.53	.	19.93	20.26	2.99	9.81	.
Aug-12	8.58	9.06	1.58	5.44	.	18.58	18.68	3.32	12.69	.
Sep-12	6.75	7.40	3.36	8.10	.	18.82	19.20	7.41	17.23	.
Oct-12	7.50	6.98	2.25	10.10	.	19.17	17.99	4.58	24.64	.
Nov-12	6.30	7.12	3.49	14.08	.	17.25	19.06	6.53	32.57	.
Dec-12	4.02	4.08	2.61	12.18	.	11.93	11.81	4.61	26.26	.
Jan-13	5.38	5.41	4.09	20.67	.	18.34	17.46	6.73	44.08	.
Feb-13	3.95	4.24	3.11	20.56	.	13.71	14.53	5.17	46.09	.
Mar-13	4.32	4.41	4.26	21.82	.	12.29	12.86	6.99	45.02	.
<b>Year total<sup>2</sup></b>	<b>92.39</b>	<b>94.91</b>	<b>29.30</b>	<b>122.56</b>	<b>31.7</b>	<b>203.78</b>	<b>207.28</b>	<b>55.35</b>	<b>270.26</b>	<b>27.2</b>
Apr-13	5.85	5.79	4.06	27.04	.	12.96	12.80	6.69	54.49	.
May-13	5.63	5.65	3.64	29.66	.	12.67	12.86	6.20	55.57	.
Jun-13	6.51	6.44	2.66	30.04	.	11.92	11.90	4.51	55.85	.
<b>Total</b>	<b>241.40</b>	<b>234.74</b>	<b>40.91</b>	<b>209.33</b>		<b>557.34</b>	<b>545.19</b>	<b>75.93</b>	<b>436.26</b>	

**Supplementary table 2.10b: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the other JSA Payment Group (with a 13 week Job Outcome qualifying period): June 2011 to June 2013**

*Thousands*

Payment Group					
13-Week Job Outcome payments					
Other JSA					
	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%
Jun-11	19.56	6.79	.	.	.
Jul-11	28.70	28.29	.	.	.
Aug-11	19.13	21.92	.	.	.
Sep-11	15.86	17.18	0.02	.	.
Oct-11	12.43	13.32	0.29	-	.
Nov-11	13.09	12.57	0.55	0.02	.
Dec-11	15.45	14.18	0.92	0.05	.
Jan-12	13.01	13.45	1.23	0.13	.
Feb-12	24.13	21.29	0.90	0.16	.
Mar-12	20.31	20.30	0.44	-	.
<b>Year 1 total</b>	<b>181.67</b>	<b>169.30</b>	<b>4.35</b>	<b>0.36</b>	<b>2.4</b>
Apr-12	13.14	13.54	1.10	8.29	.
May-12	13.23	13.09	0.82	1.39	.
Jun-12	10.50	10.60	1.81	5.44	.
Jul-12	11.59	11.30	2.40	7.24	.
Aug-12	9.72	9.78	2.44	9.13	.
Sep-12	8.00	7.89	4.92	13.60	.
Oct-12	8.47	7.37	2.81	17.13	.
Nov-12	7.67	8.01	3.81	20.66	.
Dec-12	6.59	5.82	3.23	17.23	.
Jan-13	9.65	9.12	3.97	27.53	.
Feb-13	7.10	7.21	2.88	27.38	.
Mar-13	6.47	6.47	2.54	26.53	.
<b>Year 2 total</b>	<b>112.13</b>	<b>110.21</b>	<b>32.74</b>	<b>181.55</b>	<b>29.2</b>
Apr-13	6.79	6.61	2.43	30.67	.
May-13	6.58	6.43	2.60	32.96	.
Jun-13	5.68	5.59	2.92	31.82	.
<b>Total</b>	<b>312.85</b>	<b>298.14</b>	<b>45.03</b>	<b>277.36</b>	

**Supplementary table 2.10c: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the new ESA customer and other ESA/IB Payment Groups (with a 13 week Job Outcome qualifying period): June 2011 to June 2013**

*Thousands*

	Payment Group									
	13-Week Job Outcome payments									
	New ESA customers					Other ESA/IB				
Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	
Jun-11	1.80	0.60	.	.	.	0.56	0.20	.	.	.
Jul-11	3.39	2.91	.	.	.	0.91	0.73	.	.	.
Aug-11	3.29	3.11	.	.	.	0.80	0.86	.	.	.
Sep-11	3.55	3.43	0.00	.	.	0.88	0.89	0.00	.	.
Oct-11	4.82	4.04	0.01	-	.	1.19	0.97	0.00	-	.
Nov-11	9.90	8.59	0.03	-	.	2.65	1.85	0.01	-	.
Dec-11	4.16	4.65	0.05	-	.	2.46	1.76	0.03	-	.
Jan-12	4.23	4.62	0.06	0.01	.	2.77	2.33	0.04	0.01	.
Feb-12	3.03	3.42	0.07	0.01	.	2.52	2.43	0.04	0.01	.
Mar-12	3.13	3.15	0.04	-	.	2.67	2.64	0.01	-	.
<b>Year 1 total</b>	<b>41.29</b>	<b>38.54</b>	<b>0.25</b>	<b>0.03</b>	<b>0.6</b>	<b>17.39</b>	<b>14.69</b>	<b>0.14</b>	<b>0.02</b>	<b>0.80</b>
Apr-12	2.27	2.48	0.09	0.45	.	2.21	2.28	0.04	0.25	.
May-12	2.85	2.80	0.09	0.10	.	2.57	2.82	0.03	0.05	.
Jun-12	2.65	2.69	0.17	0.34	.	2.42	2.43	0.05	0.17	.
Jul-12	2.94	3.00	0.20	0.51	.	2.77	2.73	0.10	0.20	.
Aug-12	2.66	2.78	0.16	0.72	.	2.44	2.58	0.09	0.29	.
Sep-12	3.23	2.93	0.47	1.06	.	2.89	2.72	0.20	0.50	.
Oct-12	6.14	5.08	0.22	1.48	.	4.00	3.36	0.11	0.71	.
Nov-12	7.42	7.05	0.34	1.69	.	6.15	5.47	0.16	0.90	.
Dec-12	6.74	6.24	0.31	1.51	.	5.22	4.81	0.13	0.72	.
Jan-13	8.11	7.85	0.42	2.46	.	7.05	6.42	0.19	1.12	.
Feb-13	6.77	6.91	0.34	2.58	.	6.03	6.19	0.17	1.18	.
Mar-13	6.14	6.21	0.26	2.52	.	5.59	5.49	0.13	1.18	.
<b>Year 2 total</b>	<b>57.91</b>	<b>56.02</b>	<b>3.06</b>	<b>15.41</b>	<b>5.3</b>	<b>49.32</b>	<b>47.31</b>	<b>1.40</b>	<b>7.26</b>	<b>2.8</b>
Apr-13	5.84	5.80	0.29	3.10	.	5.43	5.25	0.12	1.52	.
May-13	5.83	5.80	0.41	3.30	.	5.56	5.45	0.19	1.55	.
Jun-13	5.54	5.37	0.48	3.42	.	5.02	4.89	0.21	1.58	.
<b>Total</b>	<b>116.40</b>	<b>111.53</b>	<b>4.50</b>	<b>25.26</b>		<b>82.73</b>	<b>77.59</b>	<b>2.05</b>	<b>11.93</b>	

Supplementary table 2.11: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment – Age by gender: June 2011 to June 2013

		<i>Thousands</i>			
		Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
Male	Aged 18 - 24	248.98	238.53	40.16	34.97
	Aged 25 – 34	210.08	201.33	28.07	24.67
	Aged 35 – 44	180.41	174.62	22.17	19.79
	Aged 45 – 49	89.76	87.38	9.94	8.90
	Aged 50 – 54	74.44	72.69	7.59	6.77
	Aged 55 – 59	59.15	57.83	4.70	4.22
	Aged 60+	12.22	11.81	0.58	0.53
	Unknown Age	0.01	0.01	-	-
Female	Aged 18 - 24	117.80	114.33	20.13	17.80
	Aged 25 – 34	76.58	73.98	9.36	8.44
	Aged 35 – 44	101.21	98.36	12.68	11.53
	Aged 45 – 49	57.23	55.73	6.47	5.87
	Aged 50 – 54	45.12	43.91	4.21	3.81
	Aged 55 – 59	32.90	32.01	2.28	2.06
	Aged 60+	4.82	4.64	0.10	0.09
	Unknown Age	0.02	0.01	-	-

Supplementary table 2.12: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Sustainment payments paid to providers – by Region: June 2011 to June 2013

	<i>Thousands</i>			
	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
<b>Total</b>	<b>1310.72</b>	<b>1267.18</b>	<b>168.42</b>	<b>960.14</b>
North East	80.57	78.29	9.76	53.57
North West	176.05	170.05	22.85	127.43
Yorkshire and the Humber	140.06	136.26	16.90	90.33
East Midlands	93.96	90.19	12.38	71.46
West Midlands	141.32	136.79	18.83	103.17
East of England	91.45	89.11	13.30	74.19
London	194.64	187.63	25.40	157.67
South East	116.85	113.51	16.79	102.78
South West	72.59	70.08	8.47	43.85
Scotland	126.96	122.42	15.75	91.88
Wales	69.38	67.17	7.56	41.69
Unknown	6.89	5.68	0.43	2.13

Supplementary table 2.13: Number of Claimants in receipt of JSA/ESA/IB in Great Britain, by region - November 2012 snapshot.

Thousands

	Number of Individuals in the Population Claiming JSA/ESA/IB (Caseload - thousands)	Claimants claiming JSA/ESA/IB in each Region (%) as a proportion of the GB total
<b>GB</b>	2448.97	-
<b>North East</b>	142.74	5.8%
<b>North West</b>	337.18	13.8%
<b>Yorkshire and The Humber</b>	248.56	10.2%
<b>East Midlands</b>	170.36	7.0%
<b>West Midlands</b>	248.31	10.1%
<b>East of England</b>	185.70	7.6%
<b>London</b>	349.38	14.3%
<b>South East</b>	228.12	9.3%
<b>South West</b>	156.91	6.4%
<b>Wales</b>	141.02	5.8%
<b>Scotland</b>	240.71	9.8%
<b>Unknown</b>	-	-

Source: [www.nomis.co.uk](http://www.nomis.co.uk)



**Supplementary table 2.14: Number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme – by Contract: June 2011 to June 2013**

Contract	<i>Thousands</i>			
	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
East of England: Ingeus UK LTD	46.70	45.24	7.14	41.49
East of England: Seetec	45.68	44.73	6.27	33.34
East Midlands: A4e Ltd	46.80	44.44	5.31	30.47
East Midlands: Ingeus UK Ltd	47.22	45.63	7.01	40.66
West London: Ingeus UK Ltd	27.41	26.32	3.92	25.32
West London: Maximus Emp UK Ltd	27.07	25.95	3.55	23.41
West London: Reed in Partnership Ltd	27.10	25.99	3.42	22.67
East London: A4e Ltd	38.03	36.40	4.82	27.43
East London: Careers Development Group	37.97	37.05	5.22	32.56
East London: Seetec	37.62	36.37	4.47	26.32
North East: Avanta Enterprise Ltd	40.67	39.30	4.89	27.25
North East: Ingeus UK Ltd	40.63	39.61	4.92	26.48
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	43.80	41.37	5.14	29.15
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	43.66	42.34	5.37	29.95
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	29.98	28.90	3.87	21.65
Manchester, Cheshire, Warrington: G4S	29.85	29.27	4.31	25.15
Manchester, Cheshire, Warrington: Seetec	29.49	28.77	4.22	21.80
Scotland: Ingeus UK LTD	64.04	61.84	8.30	49.19
Scotland: Working Links (Emp) Ltd	63.37	60.93	7.48	42.84
Thames Valley, Hamps, Isle of Wight: A4e Ltd	26.60	25.56	3.29	18.89
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	26.76	26.43	4.07	25.94
Surrey, Sussex, Kent: Avanta Enterprise Ltd	32.06	31.00	4.57	29.30
Surrey, Sussex, Kent: G4S	32.46	31.44	4.96	29.29
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	18.83	18.08	2.05	9.39
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	18.94	18.48	2.44	13.97
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	17.60	17.00	1.94	9.84
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	17.57	16.73	2.02	10.48
Wales: Rehab jobfit LLP	34.56	33.13	3.68	19.38
Wales: Working Links (Emp) Ltd	35.03	34.18	3.87	22.25
Birmingham, Solihull, Black Country: EOS-Works Ltd	30.71	30.08	4.55	25.60
Birmingham, Solihull, Black Country: Corp of Newc. College	30.69	29.39	3.56	19.55
Birmingham, Solihull, Black Country: Pertemps	30.67	29.63	3.68	21.82
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	25.04	23.79	3.54	18.06
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	25.21	24.81	3.59	18.59
West Yorkshire: Interserve Working Futures	31.07	30.34	3.41	16.50
West Yorkshire: Ingeus UK LTD	31.26	30.34	4.24	23.72
South Yorkshire: A4e Ltd	20.33	19.43	2.48	13.16
South Yorkshire: Serco Ltd	20.35	20.06	2.62	13.77
NE Yorks, The Humber: G4S	18.99	18.55	2.32	12.91
NE Yorks, The Humber: Corp of Newc College	18.90	18.30	1.91	10.62

**Supplementary table 2.15: In year (financial year) proportion of Referrals to the Work Programme who have achieved a Job Outcome payment, by contract- for the Payment Groups which have a Minimum Performance Level (MPL): June 2011 to June 2013**

Percentage

Contract	June 2011 – March 2012 (Year 1)			April 2012 – March 2013 (Year 2)		
	JSA 18 to 24	JSA 25 or more	ESA new customers	JSA 18 to 24	JSA 25 or more	ESA new customers
East of England: Ingeus UK LTD	1.2	1.4	0.5	33.6	34.8	7.6
East of England: Seetec	1.1	1.0	0.7	28.7	30.1	5.7
East Midlands: A4e Ltd	1.3	1.0	0.5	31.1	17.1	4.2
East Midlands: Ingeus UK Ltd	1.8	1.3	1.3	40.7	24.0	6.2
West London: Ingeus UK Ltd	1.7	1.8	0.8	39.6	41.7	6.6
West London: Maximus Emp UK Ltd	1.1	1.2	0.3	36.5	38.7	4.4
West London: Reed in Partnership Ltd	2.0	1.8	0.6	27.8	35.5	5.0
East London: A4e Ltd	0.7	0.9	0.6	26.1	30.2	5.1
East London: Careers Development Group	0.7	1.3	0.4	29.7	34.3	3.7
East London: Seetec	0.6	0.9	0.4	26.6	29.0	4.3
North East: Avanta Enterprise Ltd	0.7	0.6	0.2	31.8	21.8	5.9
North East: Ingeus UK Ltd	1.2	0.9	0.8	29.4	22.0	5.5
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	0.3	0.9	0.5	28.4	33.6	4.2
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	0.2	0.7	0.4	31.6	32.9	5.4
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	1.0	0.6	0.7	33.8	21.7	6.2
Manchester, Cheshire, Warrington: G4S	1.5	1.1	1.0	38.6	24.0	6.4
Manchester, Cheshire, Warrington: Seetec	1.2	0.9	1.0	36.3	23.7	6.9
Scotland: Ingeus UK LTD	1.3	1.3	0.5	36.7	32.3	5.7
Scotland: Working Links (Emp) Ltd	0.8	1.1	0.7	34.1	29.1	6.0
Thames Valley, Hamps, Isle of Wight: A4e Ltd	0.5	0.9	0.2	32.8	36.0	5.3
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	1.0	1.6	1.2	39.4	45.2	6.2
Surrey, Sussex, Kent: Avanta Enterprise Ltd	1.3	0.8	0.7	37.1	25.3	5.2
Surrey, Sussex, Kent: G4S	1.9	1.0	0.9	41.7	24.8	6.0
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	0.7	0.5	0.4	32.6	26.7	4.3
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	0.8	1.3	0.7	34.7	28.8	6.0
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	0.6	0.8	0.6	25.0	28.4	4.8
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	0.7	0.8	0.3	25.1	29.7	6.1
Wales: Rehab jobfit LLP	0.6	0.6	0.4	26.6	16.0	3.8
Wales: Working Links (Emp) Ltd	1.2	0.6	0.3	24.5	15.5	4.7
Birmingham, Solihull, Black Country: EOS-Works Ltd	1.3	0.8	0.9	33.6	24.7	5.4
Birmingham, Solihull, Black Country: Corp. of Newc. College	0.1	0.2	-	28.1	19.4	3.5
Birmingham, Solihull, Black Country: Pertemps	0.4	0.3	0.3	29.7	19.7	4.1
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	1.1	0.8	0.4	34.7	22.7	4.2
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	0.7	0.6	1.7	37.3	23.7	4.4
West Yorkshire: Interserve Working Futures	0.5	0.9	0.2	25.4	26.9	4.8
West Yorkshire: Ingeus UK LTD	0.6	1.3	0.2	29.6	35.4	8.0
South Yorkshire: A4e Ltd	1.5	1.0	0.8	25.7	15.4	5.5
South Yorkshire: Serco Ltd	1.0	0.7	0.6	29.4	17.2	5.3
NE Yorks, The Humber: G4S	1.3	0.6	1.0	28.9	18.8	5.7
NE Yorks, The Humber: Corp of Newc. College	0.2	0.4	-	24.9	15.7	2.8

**Supplementary table 2.16: Proportion of Referrals to the Work Programme that have received at least a year of support on the Work Programme and achieved a Job Outcome payment within 12 months: to the end of June 2013.**

<b>Contract</b>	<b>Number of Referrals (Thousands)</b>	<b>Number of Job Outcomes (Thousands)</b>	<b>Proportion of Referrals Achieving a Job Outcome at 12 months (Percentage)</b>
<b>All</b>	<b>827.82</b>	<b>86.74</b>	<b>10.5</b>
East of England: Ingeus UK LTD	28.90	3.79	13.1
East of England: Seetec	28.22	3.08	10.9
East Midlands: A4e Ltd	26.54	2.88	10.9
East Midlands: Ingeus UK Ltd	26.86	3.99	14.9
West London: Ingeus UK Ltd	18.34	2.14	11.7
West London: Maximus Emp UK Ltd	18.01	1.81	10.1
West London: Reed in Partnership Ltd	17.96	1.74	9.7
East London: A4e Ltd	25.30	2.51	9.9
East London: Careers Development Group	25.28	2.81	11.1
East London: Seetec	25.19	2.27	9.0
North East: Avanta Enterprise Ltd	26.32	2.40	9.1
North East: Ingeus UK Ltd	26.11	2.53	9.7
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	26.35	2.60	9.9
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	26.47	2.65	10.0
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	18.27	2.00	10.9
Manchester, Cheshire, Warrington: G4S	18.18	2.32	12.8
Manchester, Cheshire, Warrington: Seetec	18.05	2.15	11.9
Scotland: Ingeus UK LTD	41.70	4.44	10.6
Scotland: Working Links (Emp) Ltd	41.37	3.86	9.3
Thames Valley, Hamps, Isle of Wight: A4e Ltd	16.75	1.62	9.7
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	16.82	2.20	13.1
Surrey, Sussex, Kent: Avanta Enterprise Ltd	20.10	2.31	11.5
Surrey, Sussex, Kent: G4S	20.30	2.61	12.9
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	11.22	0.84	7.5
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	11.34	1.27	11.2
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	11.08	0.85	7.7
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	11.01	0.91	8.3
Wales: Rehab jobfit LLP	21.02	1.78	8.5
Wales: Working Links (Emp) Ltd	21.08	2.02	9.6
Birmingham, Solihull, Black Country: EOS-Works Ltd	20.84	2.47	11.9
Birmingham, Solihull, Black Country: Corp. of Newc. College	20.84	1.74	8.3
Birmingham, Solihull, Black Country: Pertemps	20.75	1.97	9.5
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	15.43	1.93	12.5
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	15.62	1.88	12.0
West Yorkshire: Interserve Working Futures	19.92	1.53	7.7
West Yorkshire: Ingeus UK LTD	20.04	2.11	10.5
South Yorkshire: A4e Ltd	12.67	1.33	10.5
South Yorkshire: Serco Ltd	12.65	1.36	10.8
NE Yorks, The Humber: G4S	12.47	1.15	9.2
NE Yorks, The Humber: Corp. of Newc. College	12.45	0.89	7.1

**SOURCE:** DWP: Information, Governance and Security Directorate (IGS)

**Notes:**

**Referrals (Thousands)** Referrals shown are 'net' Referrals which do not include rejections, cancellations or Referrals to ESA information sessions.

**Attachments (Thousands)** The date of the first engagement activity between the provider and the Participant as recorded on the payment administrative system.

**Job Outcomes (Thousands)** The Work Programme IT payment system was updated on the 26<sup>th</sup> March 2012 and validation processes introduced in April 2012. The early data series following this was subject to fluctuations as the new system and processes bedded in. For further details please see section 4.1 of the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Sustainment payments (Thousands)** Tables shows the number of Sustainment payments paid to providers in each calendar month. The Work Programme IT payment system update went live in April 2012. All Sustainment payments prior to this were recorded clerically and uploaded to the system during April and May 2012. The payment date for these is based on the date the information was uploaded to the system. For Sustainment payments recorded after this, payment dates are based on the date that payments were made to providers. For further details see the information note available on the WP landing page: <http://research.dwp.gov.uk/asd/index.php?page=wp>.

**Payment Group** Payment Groups are assigned by Jobcentre Plus, on the basis of a Claimant's circumstances, and benefit they receive. For more information on the Payment Groups, when they commenced and inconsistencies please see the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Job Outcome length** The length of time before a Claimant qualifies for a Job Outcome is dependent on their assigned Payment Group. For more information please see the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Primary Health Condition** Primary Health Condition is for Employment and Support Allowance/Incapacity Benefit Claimants only. Causes of incapacity are based on the International Classification of Diseases, 10th Revision, published by the World Health Organisation. Medical condition is based on evidence provided and this in itself does not confer entitlement to Employment Support Allowance/Incapacity Benefit.

**Age** Age is fixed at the time of referral.

**Ethnicity Summary** Ethnic Group is self assessed and recorded on the Jobcentre Plus administrative system.

**Region** The Claimant's Region (formerly Government Office Region) at the time of referral.

**Contract** The Prime Provider and their contract area where they are responsible for delivering the Work Programme. Prime Providers can be responsible for delivering a number of contracts across Great Britain.

## 2.6 Notes

### 2.6.1. Employment Programme Statistics

The release strategy for statistics on Pre-Work Programme support and the Work Programme is represented by a table containing an overview of the schemes and a timetable of when the statistics will be released. Users can click on links within the table to view details about the scheme and the latest official statistics. Details are available here: <https://www.gov.uk/government/publications/employment-programme-official-statistics>

The Work Programme and Pre-Work Programme statistics can be accessed via the link above or alternatively Work Programme statistics can be accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2> and Pre-Work Programme support schemes via: <https://www.gov.uk/government/publications/pre-work-programme-support>

### 2.6.2. Work Programme Statistics

The Department for Work and Pensions (DWP) publish a regular Statistical Release on the Work Programme official statistics on Referrals, Attachments, Job Outcome payments and Sustainment payments.

Alongside this, there are a large number of tables which enable the user to delve into the detail. These are provided to the user as:

- The DWP Tabulation Tool – this provides the user with an interactive tool to select one of thousands of possible tabulations.
- A data visualisation tool - this allows the user to view the figures as various animated charts.

Both tools can be found on the Work Programme Statistics web page:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

The following characteristic breakdowns are available on those being referred to the Work Programme, attached by a provider and on those for whom a provider has claimed a Job Outcome payment or Sustainment payments: age, gender, disability indicator, ethnicity, primary health condition (for IB and ESA Claimants) and lone parent status (for JSA and IS Claimants).

Lower level geography information is available for the Participant by local authority, parliamentary constituency and Jobcentre Plus district. Tables also contain information broken down by contract, contract package area and Payment Group.

The official statistics are released quarterly in September, December, March and June.

Achieving this improvement on the previously announced six monthly cycle; which involves aligning more frequent quarterly releases to financial year reporting with more timely publication, within three rather than four months of the reporting period.

Future release dates will be announced via the Employment Support Official Statistics homepage:

<https://www.gov.uk/government/publications/employment-programme-official-statistics> and ONS release calendar found via this link: <http://www.statistics.gov.uk/hub/release-calendar/index.html>

### 2.6.3. Definitions

For full definitions see background information note available via this link

<https://www.gov.uk/government/publications/work-programme-official-statistics-background-information-note>

### 2.6.4. Work Programme referral points and Payment Groups.

Claimants have different referral points to the Work Programme depending on their circumstances, such as age and benefit type. See table below for a summary of the different Payment Groups and referral points.

## Mandatory Payment Groups

Participant	Entry/Access Point	PG	Participation
JSA Claimants aged 18 to 24.	Required from 9 months	PG 1	Mandatory
JSA Claimants aged 25 and over.	Required from 12 months	PG 2	Mandatory
JSA 18 year old NEET Participants.	Required from 3 months	PG 3	Mandatory
JSA Repeaters.	Required from 3 months	PG 3	Mandatory
JSA Ex-IB Participants.	Required from 3 months	PG 4	Mandatory
JSA Early Access Participants.	Optional from 3 months	PG 3	Mandatory
JSA Prison Leaver	Required from Day One of release from prison or the first date of claim if made within 13 weeks	PG 9	Mandatory
ESA (IR) WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) Ex-IB WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
ESA (IR) Ex-IB WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
Existing ESA (IR) WRAG with 3 or 6 Month Prognosis.	Mandatory from 10/9/12	PG 6	Mandatory
ESA (IR) WRAG with 12 Month Prognosis.	Mandatory from 12 Nov 2012	PG 6	Mandatory
ESA (c) WRAG Participants.	Optional from WCA outcome	PG 5	Mandatory

## Voluntary Payment Groups

Participant	Entry/Access Point	PG	Participation
IS Participants.	Optional from benefit entitlement	PG8	Voluntary
IB Participants.	Optional	PG 8	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 7	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 12 Month +.	Optional from WCA outcome	PG 5	Voluntary
ESA (c) WRAG (with Youngest Child Under 5 OR Full-Time Carer).	Optional from WCA outcome	PG 5	Voluntary
ESA (IR) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA (c) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (c) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA Credit Only.	Optional from WCA outcome	PG 5	Voluntary
Pension Credit Claimants.	Optional from 12 months (claiming benefits)	PG 2	Voluntary
Pension Credit Claimants with Health Conditions.	Optional from benefit entitlement	PG 5	Voluntary

**WCA** - Work Capability Assessment.

**Existing ESA Claimants** - Where the date of a Claimant's initial WCA decision was prior to the end date for Referrals to Pathways to Work.

**Notes:**

(1) An exception to mandatory participation are those Claimants in receipt of JSA Credits Only. These Claimants will be given the option of accessing the Work Programme and taking part on an entirely voluntary basis from their eligible entry point. They do not have a separate Opportunity/Claimant Group or Payment Group (PG) on PRaP.

(2) Referrals to the JSA Prison Leavers Payment Group started in February 2012. Attachments to the JSA Prison Leavers Payment Group started on the 1<sup>st</sup> March 2012.

Note: Full details can be seen in Annex A at <http://www.dwp.gov.uk/docs/wp-pg-chapter-2.pdf>

### **2.6.5. Code of Practice for Official Statistics**

In developing The Work Programme Official Statistics, DWP has acted in accordance with the Code of Practice and supporting Principles. Detailed policy statements and statement of compliance with the pre-release access to official statistics order 2008 are given below:

The Work Programme Official Statistics will undergo the formal assessment process by the Statistic Authority to determine compliance with the Code and designation with the quality mark 'National Statistics'.

#### DWP policy statements

DWP would like to hear your views on our statistical publications. If you use any of our statistics publications, we would be interested in hearing what you use them for and how well they meet your requirements. Please email DWP at [stats-consultation@dwp.gsi.gov.uk](mailto:stats-consultation@dwp.gsi.gov.uk). If you would like to receive occasional e-mails from DWP to directly inform you of documents seeking the views of users, please email [general.statistics@dwp.gsi.gov.uk](mailto:general.statistics@dwp.gsi.gov.uk) giving details of the DWP publications you use.

### **2.6.6. Other National and Official Statistics issued by the Department for Work and Pensions**

Details of other National and Official Statistics produced by the Department for Work and Pensions can be found on the DWP website at the following links:

- A list of Tabulation Tools: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/dwp-statistics-tabulation-tool>;
- A schedule of statistical releases over the next 12 months and a list of the most recent releases: <https://www.gov.uk/government/organisations/department-for-work-pensions/about/statistics> ;
- In accordance with the Code of Practice for Official Statistics, all DWP National Statistics are also announced via the UK Statistics Authority publication hub at: [http://www.statistics.gov.uk/hub/statistics-producers/publications/index.html?newquery=\\*%&source-agency=Work+and+Pensions&pagetype=release-landing-page](http://www.statistics.gov.uk/hub/statistics-producers/publications/index.html?newquery=*%&source-agency=Work+and+Pensions&pagetype=release-landing-page)

In addition, users can find links to DWP additional statistical analyses that have not been included in our standard publications at <https://www.gov.uk/government/organisations/department-for-work-pensions/series/ad-hoc-statistical-publications-list>

### **2.6.7. Revisions**

Each scheduled release of Work Programme Official Statistics is subject to a complete historical revision to previous figures as well as entirely new records relating to the latest time period i.e. they are fully retrospective

The Department's policy statement describes more generally how DWP will handle revisions <https://www.gov.uk/government/publications/policy-statement-on-the-revision-of-dwp-statistics>

### **2.6.8. Profiles**

The Office of Budget Responsibility produces an independent aggregate Claimant count projection that is the basis of the Department's forecasting of Jobseeker's Allowance. The Department produces inflow and off-flow projections consistent with this overall projection, including splits into over and under 25 age groups, using assumptions based on trends in historical data.

Indicative Claimant volumes attaching to the Work Programme from the jobseeker's allowance (JSA) 18-24 group are profiled by applying an assumption about the rate of attachment of eligible Claimants to the Department's forecast volumes of JSA 18-24 year olds that reach the 9 month threshold stage of their claims.