



Department
for Environment
Food & Rural Affairs

helpline@defra.gsi.gov.uk
www.defra.gov.uk

Your ref:
Our ref: RFI 6135
Date: 29 January 2014

Dear [REDACTED]

REQUEST FOR INFORMATION: Number of phones/laptops issued

Thank you for your request for information about the number of mobile phones, tablets and laptops issued in Defra in the last three financial years, and the number of them reported lost or stolen, which we received on 1 January 2014. As you know, we have handled your request under the Freedom of Information Act 2000 (FOIA).

We have answered your questions below:

1. Please provide figures for how many departmental staff have been issued with a) smart phones b) standard mobile phones c) tablet computers d) standard laptops in each of the past three financial years.

Defra operates a laptop only policy which means that with the exception of certain circumstances, all of our staff operate using a laptop. Figures per financial year are not available for laptops and phones, however we have provided the figures for each of the last three calendar years for laptops and for phones we have provided figures for each year at specific points. The laptop and phone figures are the numbers being used at the time, not the number issued. Records for the phones are broken down into Blackberries and standard mobile phones, our records do not differentiate between smart phones and standard mobile phones.

Phones:

January 2011 – Blackberry 462, other phones 465

November 2012 – BlackBerry 587, other phones 202

December 2013 – BlackBerry 590, other phones 189, smart phones as part of an iPad trial 16



Tablet computers:

2010/11 – 0

2011/12 – 0

2012/13 – 2

Laptops:

2011 – 2655

2012 – 2623

2013 - 2769

2. How many of these smart phones have been reported as lost or stolen in each of the past three years.

Please see the table below.

3. How many of these mobile phones have been reported as lost or stolen in each of the past three years.

Please see the table below.

4. How many of these tablet computers have been reported as lost or stolen in each of the past three years.

Please see the table below.

5. How many of these laptops have been reported as lost or stolen in each of the past three years.

Please see the table below.

	2010/11	2011/12	2012/13
Smartphones (BlackBerry)	4	9	6
Mobile phones	3	0	1
Laptop computers	10	12	13
Tablet computers	0	0	0

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on www.gov.uk together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours



Email: is.communications@defra.gsi.gov.uk

Annex A

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our website.

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF