

- In groups of 4, read the Henderson/Miller family case study and individual stories.
- Each member of the group should take one role:
 - 1 person to represent Claire Henderson
 - 1 person to represent Darren Miller
 - 1 person to represent the professional outlining their concern
 - 1 observer
- Role play the discussion between the professional and the parents outlining the areas/issues of concern about neglect, remembering to avoid the use of jargon words or ensuring that the words are clearly explained.
- The observer should note what helps and what is less effective.

Groups should discuss together with feedback from the members taking part in the role play and then the observer.

Engaging parents and carers E21