

# Universal Credit – experimental official statistics to November 2013

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## Issued by:

Information, Governance and Security Directorate  
Department for Work and Pensions

Telephone:

Press Office: 0203 267 5129

Out of hours: 0203 267 5144

Website:

[www.gov.uk](http://www.gov.uk)

Twitter

[www.twitter.com/dwppressoffice](http://www.twitter.com/dwppressoffice)

## Statistician:

Mark Burley  
Information, Governance and Security Directorate  
Department for Work and Pensions  
Kings Court  
Hanover Way  
Sheffield  
S3 7UF

Telephone: 0114 209 8214

Email:

[mark.burley1@dwp.gsi.gov.uk](mailto:mark.burley1@dwp.gsi.gov.uk)

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*If you have any comments or suggestions regarding this publication, please contact DWP via [stats-consultation@dwp.gsi.gov.uk](mailto:stats-consultation@dwp.gsi.gov.uk).*

## Introduction

Universal Credit is a new benefit that has started to replace six existing benefits and tax credits with a single monthly payment. Universal Credit will eventually replace:

- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Income Support
- Working Tax Credit
- Child Tax Credit
- Housing Benefit

The main differences between Universal Credit and the current welfare system are:

- Universal Credit is available to people who are in work and on a low income, as well as to those who are out-of-work
- most people will apply online and manage their claim through an online account
- Universal Credit will be responsive – as people on low incomes move in and out of work, they'll get ongoing support
- most claimants on low incomes will still be paid Universal Credit when they first start a new job or increase their part-time hours
- claimants will receive a single monthly household payment, paid into a bank account in the same way as a monthly salary
- support with housing costs will usually go direct to the claimant as part of their monthly payment

Universal Credit was launched as a Pathfinder in areas of the North West commencing in April 2013. The four initial Pathfinder offices were Ashton-under-Lyne, Oldham, Warrington, and Wigan. Six further sites are rolling out between October and spring 2014, which started with Hammersmith on 28 October, followed by Rugby and Inverness on 25 November and will expand to Harrogate, Bath, and Shotton by spring 2014.

## Key findings

### Starters

- Between April 2013 and 30<sup>th</sup> November 2013, a total of 3,610 people have started on Universal Credit.
- Gender breakdowns of starters to Universal Credit show that the majority are males, with a male to female ratio around 7:3.
- The majority of new claims are for unemployed people aged under 25;

### Caseload

- On the 30<sup>th</sup> November 2013, a total of 3,200 people were on the Universal Credit caseload.
- Nearly 7 in 10 of the Universal Credit caseload on 30<sup>th</sup> November 2013 are younger people, under the age of 25.

## In this Summary

This Summary contains data on Universal Credit on the benefits starters and caseload to 30<sup>th</sup> November 2013. These have been developed and released in accordance with the Code of Practice for statistics and its supporting principles.

This report contains two measures:

- A **starter** to Universal Credit is defined as an individual who has completed the Universal Credit claim process, attended a Universal Credit interview with a work coach, and has received at least one Universal Credit payment. The reporting month in relation to **starts** to Universal Credit relates to the calendar month, i.e. the first day of the month up to and including the last day of the month.
- The caseload of Universal Credit claimants includes those who have started Universal Credit (as above) and have not had a termination recorded for this spell, up to the reporting point. The reporting month in relation to the caseload on Universal Credit relates to the last day of the month, e.g. for November 2013, the measure is Universal Credit claimants on the 30<sup>th</sup> November 2013.

This report covers the period up to 30<sup>th</sup> November 2013 and includes summary statistics for the seven Universal Jobcentre Plus offices, Ashton-under-Lyne, Oldham, Warrington, Wigan, Hammersmith, Rugby and Inverness, who had implemented Universal Credit up to this reporting period. Please note that the offices in Rugby and Inverness went live on 25<sup>th</sup> November 2013 therefore these statistics will only cover the first few days of Universal Credit in these offices. The postcodes covered by these offices begin:

- CV21, CV22
- IV1, IV2, IV3, IV4, IV5, IV8, IV9, IV10, IV11, IV12, IV13, IV21, IV22, IV26, IV54, IV63
- M35, M43
- OL1, OL2, OL3, OL4, OL6, OL7, OL8, OL9
- PH19, PH20, PH21, PH22, PH23, PH24, PH25, PH26, PH32
- SK16
- W6, W14, WA1, WA2, WA3, WA4, WA5, WA13, WN1, WN2, WN3, WN5, WN6

**It is important to note that the Universal Credit statistics currently include all people claiming this benefit, both those people in work and out-of-work. People on Universal Credit who are in employment may or may not be receiving a Universal Credit payment. As new claims for Universal Credit in the Pathfinder stage have been restricted to single, unemployed people without children then most claimants will be unemployed. Work is being undertaken within DWP to publish statistics that distinguish between these two groups by mid-2014. The unemployed UC claimant information will be supplied to ONS but it is a matter for ONS to decide how they include them within the Claimant Count.**

## Future Releases

The next release of Universal Credit statistics will be in March 2014 and will contain data to 31 December 2013.

DWP plans to expand the range of statistics included in future editions of this release as their reliability is confirmed.

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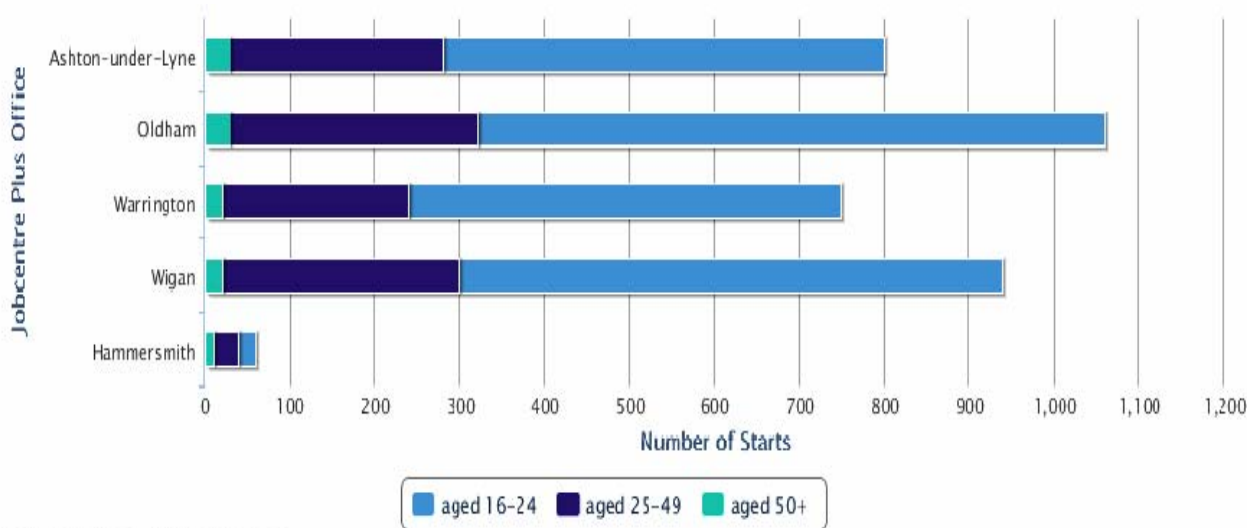
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# Section 1. Official statistics and commentary

*\*\* Further breakdowns are available for some of the charts below in Stat-Xplore – where available, click on link to explore further, or go directly to the Stat-Xplore visualisation page at: <https://sv.stat-xplore.dwp.gov.uk/views/> \*\**

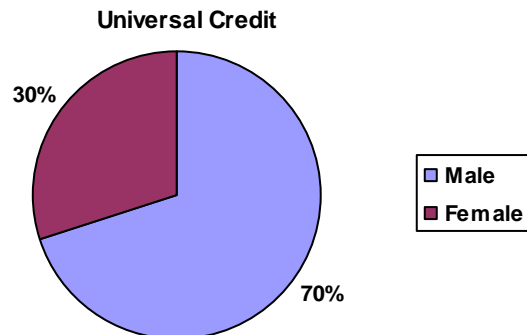
## 1a. Analysis of starters

Chart 1.1 Universal Credit starters, cumulative to 30<sup>th</sup> November 2013, by age band



Source: Department for Work and Pensions

Chart 1.2: Universal Credit starters, cumulative to 30<sup>th</sup> November 2013, by gender



## Key messages

- Between April 2013 and 30<sup>th</sup> November 2013, a total of 3,610 people have started on Universal Credit;
- Nearly 7 out of 10 new claims are for people aged under 25 and reflect the initial take-on for Universal Credit, of single, non home owning, unemployed people without any children;
- The ratio of male to female starters to Universal Credit is around 7:3.

**Table 2.1** shows a time series of monthly starts to Universal Credit, split by office.

- This shows that for each office in the pathfinder areas after an initial increase in the first 3 months of going live, the numbers of new on-flows to the benefit have started to decline.
- By November 2013 the highest number of new starters, in that month, were in Oldham, followed by Wigan and then Warrington.

**Chart 1.1** shows the cumulative number of new starters. During the period May to November 2013 3,610 people started on the benefit.

**Chart 1.2** (and **table 2.2**) shows the proportion of the cumulative Universal Credit starters by gender, in the period looked at by this release you can see that the ratio of male to female starters is around 7:3.

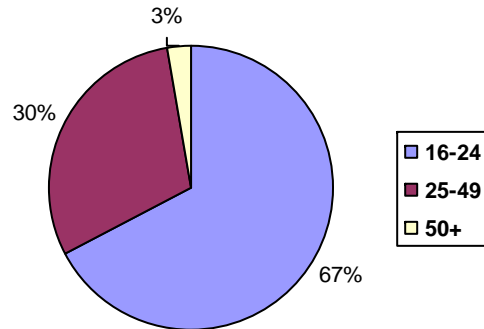
## 1b: Analysis of caseload

Chart 1.3: Universal Credit caseload, as at end of month, by Jobcentre Plus office



Source: Department for Work and Pensions

Chart 1.4: Universal Credit caseload, at 30<sup>th</sup> November 2013, by age band



## Key messages

- On the 30<sup>th</sup> November 2013, the total caseload of Universal Credit claimants was 3,200 people;
- Nearly 7 in 10 claimants of the Universal Credit caseload on 30<sup>th</sup> November 2013 are younger people, less than the age of 25.

**Chart 1.3** (and **table 3.1**) shows the time series of the monthly caseloads of Universal Credit. The highest caseload at end of November is in Oldham, followed by Wigan.

**Chart 1.4** (and **table 3.1**) shows the percentage of October's caseload of Universal Credit, split by age. This shows that nearly 7 in 10 claimants of the Universal Credit in the latest month were under 25.

**Table 3.2** and **3.3** break the Universal Credit caseload, at 30<sup>th</sup> November 2013, down by further geographies (based on the latest held address of the claimant).

## Section 2. Tables on Universal Credit starters

\*\* Further breakdowns of statistics in the tables below are available in Stat-Xplore – go to <https://sv.stat-xplore.dwp.gov.uk/views/> to explore further \*\*

The following definitions and conventions are used in the next two sections

"-" Nil or Negligible;

"." Not applicable;

Figures are rounded to the nearest ten.

Totals may not sum due to rounding.

Figures are refreshed each time they are published and are subject to change.

Local Authorities and Parliamentary Constituencies are assigned by matching the claimant's postcode against the relevant postcode directory and may therefore differ to those given by Jobcentre Office.

**Table 2.1 Monthly numbers of starters to Universal Credit**

		May	Jun	Jul	Aug	Sep	Oct	Nov
<b>Total</b>		<b>120</b>	<b>120</b>	<b>400</b>	<b>770</b>	<b>880</b>	<b>710</b>	<b>610</b>
<b>Gender</b>	Male	80	90	250	520	610	520	440
	Female	40	40	150	250	260	190	180
<b>Age</b>	16-24	70	80	280	540	630	450	380
	25-49	40	40	110	200	230	240	210
	50+	-	-	10	20	20	20	20
<b>Jobcentre Office</b>	Ashton-Under-Lyne	120	120	170	100	110	90	80
	Wigan	.	.	210	200	210	180	150
	Warrington	.	.	10	210	220	180	130
	Oldham	.	.	10	260	330	250	190
	Hammersmith	.	.	.	.	.	-	50
	Rugby	.	.	.	.	.	.	-
	Inverness	.	.	.	.	.	.	-

**Table 2.2 Cumulative numbers of starters to Universal Credit**

		May	Jun	Jul	Aug	Sep	Oct	Nov
<b>Total</b>		<b>120</b>	<b>240</b>	<b>640</b>	<b>1,410</b>	<b>2,280</b>	<b>2,990</b>	<b>3,610</b>
<b>Gender</b>	Male	80	170	420	940	1,550	2,070	2,510
	Female	40	70	220	460	730	920	1,100
<b>Age</b>	16-24	70	150	430	980	1,610	2,060	2,440
	25-49	40	80	190	390	620	860	1,070
	50+	-	10	20	40	60	80	100
<b>Jobcentre Office</b>	Ashton-Under-Lyne	120	240	400	510	620	710	800
	Wigan	.	.	210	410	620	800	950
	Warrington	.	.	10	220	440	620	750
	Oldham	.	.	10	270	600	860	1,050
	Hammersmith	.	.	.	.	.	-	50
	Rugby	.	.	.	.	.	.	-
	Inverness	.	.	.	.	.	.	-

## Section 3. Tables on Universal Credit caseload

Table 3.1 Caseload of Universal Credit at the end of each month

		May	Jun	Jul	Aug	Sep	Oct	Nov
<b>Total</b>		<b>110</b>	<b>230</b>	<b>620</b>	<b>1,360</b>	<b>2,140</b>	<b>2,750</b>	<b>3,200</b>
<b>Gender</b>	Male	80	160	410	910	1,460	1,920	2,240
	Female	40	70	210	450	680	830	960
<b>Age</b>	16-24	70	150	430	960	1,520	1,890	2,150
	25-49	40	80	180	370	580	790	960
	50+	-	10	20	40	50	70	90
<b>Jobcentre Office</b>	Ashton-Under-Lyne	110	230	390	480	570	640	690
	Wigan	.	.	210	400	590	740	840
	Warrington	.	.	10	220	420	580	690
	Oldham	.	.	10	270	560	780	930
	Hammersmith	.	.	.	.	.	-	50
	Rugby	.	.	.	.	.	.	-
	Inverness	.	.	.	.	.	.	-
<b>Duration</b>	Up to 3 months	110	230	620	1,260	1,930	2,170	2,040
	3 - 6 months	.	.	10	100	210	560	1,070
	More than 6 months	.	.	.	.	.	10	90

Table 3.2 Universal Credit Caseload by Local Authority: at the end of November 2013

	30 <sup>th</sup> November
<b>Oldham</b>	920
<b>Tameside</b>	670
<b>Warrington UA</b>	660
<b>Wigan</b>	800
<b>Halton UA</b>	10
<b>Manchester</b>	10
<b>West Lancashire</b>	10
<b>St. Helens</b>	30
<b>Hammersmith and Fulham</b>	40
<b>Other local authority<sup>1</sup></b>	100

**Table 3.3 Universal Credit Caseload by Parliamentary Constituency: at the end of November 2013**

	30th November
Ashton-under-Lyne	600
Denton and Reddish	90
Makerfield	350
Oldham East and Saddleworth	360
Oldham West and Royton	480
Stalybridge and Hyde	50
Warrington North	350
Warrington South	310
Wigan	450
Hammersmith	40
Leigh	10
Manchester Central	10
St. Helens North	30
Weaver Vale	10
West Lancashire	10
Other constituency <sup>1</sup>	70

<sup>1</sup>Note the “Other” categories will contain claimants that were originally based in Universal Credit areas when their claim started for but have since moved to another area.

## Section 4. Methodology

### 4a. Data Source

These official statistics have been compiled using data from systems within local offices and records of Universal Credit payments made by the Department.

These are the first official statistics to be released on Universal Credit, using a new data source and a new methodology. The statistics have been developed using guidelines set out by the UK Statistics Authority, and are new official statistics undergoing evaluation they have accordingly been badged as being Experimental Statistics. Users are invited to comment on the development and relevancy of these statistics at this stage.

As the data available for Universal Credit evolves over time, the methodology used and definitions may develop also. Users of these statistics are, therefore, asked to note the status as experimental official statistics<sup>2</sup> and that subsequent releases may include revisions to the time series already released.

### 4b. Definitions used

A starter to Universal Credit is defined as an individual who has completed the Universal Credit claim process, attended a Universal Credit interview with a personal adviser, and has received a Universal Credit payment.

A Universal Credit claimant is recorded as being on the caseload if they have started Universal Credit and are not recorded (up to the reporting point) as having terminated their Universal Credit spell.

## Section 5. Further roll out

Five further sites have started to roll out between November 2013 and the spring 2014, starting with Rugby and Inverness on 25 November and will expand to Harrogate, Bath, and Shotton by spring 2014. Eligibility for Universal Credit will be the same as in the Pathfinder areas. Newly unemployed people who would formerly have made a straightforward claim for Jobseeker’s Allowance and who meet certain additional criteria.

<sup>2</sup> For further details of experimental statistics, see: <http://www.statisticsauthority.gov.uk/news/assessment-and-designation-of-experimental-statistics.html>