

Concessionary Travel Survey (2013) – List of questions

1(a)	Name of Local Authority (LA)? Answer	
1(b)	LA Type Answer	
2(a)	In 2012/13, if your Local Authority was part of a scheme, please specify the name of the scheme. Answer	
2(b)	In 2012/13, if your Local Authority was part of a scheme, please specify the Scheme Lead Authority. Answer	
2(c)	In 2012/13, if your Local Authority was part of a scheme, please specify other Joint Authorities involved in the scheme.	
	Other Authorities	
	Answer	
2(d)	Are your answers to a, b & c the same for 2013/14? Yes/No	
2(e)	If no, please give details of changes Answer	
3(a)	Your Name Answer	
3(b)	Your e-mail address Answer	
3(c)	Your telephone number Answer	
4(a)	Number of ENCTS passes for older or disabled people	Answer
4(a)i	Of which ENCTS passes for older people	Answer
4(a)ii	Of which ENCTS passes for disabled people	Answer
4(b)	Discretionary passes for older people	Answer
4(c)	Discretionary passes for disabled people	Answer
4(d)	How many of the disabled passes listed in (a)ii and (c) include a companion entitlement - either as part of the disabled pass itself or an additional pass issued alongside the disabled pass.	Answer
4(e)	Please provide details of the basis for your estimates (e.g. method to calculate annual averages, treatment of individuals who qualify for ENCTS). Answer	
5(a)	Total concessionary bus journeys by older/disabled people	Answer
5(b)	Of which ENCTS statutory bus journeys	Answer
5(c)	Please provide details of the basis for your estimates and assessment of the reliability of the figures/underlying the data in Q5. Answer	
6(a)	Total Net Current Expenditure (£)	Answer
6(b)	Of which ENCTS statutory net expenditure (£)	Answer
6(c)	Of which ENCTS enhancements net expenditure (£)	Answer
6(d)	Of which Other concessions net expenditure (£)	Answer
6(e)	Please provide details of the basis for your estimates (e.g. methodology used to split expenditure between statutory and discretionary) and assessment of the reliability of the figures/underlying data. Answer	
7	Total reimbursement due (£)	Answer
8(a)	Total revenue forgone (£)	Answer
8(b)	Average fare forgone for the TCA (£)	Answer
9(a)	Total generated journeys	Answer
9(b)	Total additional costs (£)	Answer

9(b)i	Of which Scheme administration costs (£)	Answer	
9(b)ii	Of which Total Marginal Operating Costs (MOCs) (£)	Answer	
9(b)iii	Of which Total Marginal Capacity Costs (MCCs) (£)	Answer	
9(b)iv	Of which Total Peak Vehicle Requirement (PVR) costs (£)	Answer	
10	<p>If you are unable to supply details of some or all of your reimbursement arrangements because they are different from the format requested, please provide further information below (e.g. fixed pots). Please provide any additional comments which you think may be helpful in understanding your data (e.g. significant changes since last year).</p> <p>Answer</p>		
11	Do you have any fixed term arrangements for reimbursement?	Yes/No	
12	Are you using some or all elements of the DfT guidance, as either a starting point for negotiations with bus operators or to calculate reimbursement due in 2013/14?	Yes/No	
13	If you use the guidance, which elements do you use?		
	Average Fares		
	a	Discount fare method	Yes/No
	b	Basket of fares method	Yes/No
	Demand		
	c	DfT RF Calculator (Single Demand Curve)	Yes/No
	Additional costs		
	d	Marginal Operating Costs (MOCs) calculator	Yes/No
	e	Marginal Capacity Costs (MCCs) model in DfT calculator	Yes/No
	Please state whether you use default values, local values or a mixture of both.		
	i	Default values	Yes/No
ii	Local Values	Yes/No	
f	Peak Vehicle Requirement (PVR) calculations	Yes/No	
14	<p>If you do not use the guidance at all, or do not use certain elements of it, please provide brief reasons for this and specify what methods you use instead.</p> <p>Answer</p>		
15	Please specify what discretionary concessions you offer in addition to the statutory scheme and for various groups of people.		
		2013/14	Add details if you do offer concessions
	a	Older people below the eligible pension age	Yes/No
	b	Disabled people who do not meet the statutory eligibility criteria	Yes/No
	c	Companions to disabled people	Yes/No
	d	Young people	Yes/No
	e	Unemployed people	Yes/No
f	Others	Yes/No	
16	Please specify what discretionary concessions you offer to ENCTS passholders in respect of time of travel.		
		2013/14	
	a	Statutory minimum only (9.30am to 11pm Mon-Fri)	Yes/No
	b	Pre-9.30 start Mon-Fri	Yes/No
	c	If a pre-9.30 concession is offered, please specify start times and whether a fare is charged	Answer
d	Extension beyond 23:00 Mon-Fri	Yes/No	
17	Please specify what discretionary concessions you offer to ENCTS passholders in addition to the statutory scheme		

	in respect of services plus any details of restrictions on services or eligibility.		
		2013/14	Add details if you do offer concessions
	a	Trams / light rail / metro services	Yes/No
	b	National rail services (excluding discounted Railcards)	Yes/No
	c	Ferry services	Yes/No
	d	On-demand transport services (Dial-a-Ride)	Yes/No
	e	Park and Ride	Yes/No
	f	Taxi tokens / travel vouchers / direct payments	Yes/No
	g	Community Transport	Yes/No
	h	Other (e.g. discounted Rail Cards, heritage train services)	Yes/No
	i	If you offer 'other' enhancements, please specify what these are....	
18	If there are any restrictions on service or eligibility which you have not mentioned above, please do so here. You can also use this section to expand on the details of what you offer, explain concessions offered to non-statutory groups, variations across authorities within the scheme, or any other types of discretion not covered in this section.		
19(a)	Do the main bus operators in your authority / scheme offer commercial concessions to young people in 2013/14?		Yes/No
19(b)	If you have answered Yes to question 19(a) please provide further information. Answer		
20(a)	Do you publish a Transport Policy Statement for 16-19 year olds?		Yes/No
20(b)	If you have answered Yes to question 20(a) please provide details of the web link. Answer		
21	Please provide further details on the age groups covered, fare charged, time period covered, geographical restrictions and any other information as appropriate. Please do not include the statutory travel to school responsibilities or contracted school services. Answer		
22	If you have any comments on the data supplied, please let us know. Answer		
23	We appreciate that some of the data supplied may be commercially sensitive. Please let us know whether you would be happy for the following data items to be published at TCA-level.		
	Yes - I am happy for this data to be published for this individual TCA or No - this data should be kept confidential?		Response
	a	Statutory and discretionary expenditure	Yes/No
	b	Number of concessionary journeys	Yes/No
	c	Number of passes and journeys per pass	Yes/No
	d	Total reimbursement and reimbursement per journey	Yes/No
	e	Reimbursement methods used	Yes/No
	f	Reimbursement costs breakdown	Yes/No
24	Final return complete - I confirm that the information supplied is accurate to the best of my knowledge.		
	a	Name of person completing form (in case of queries) Answer	
	b	Contact Email Answer	
	c	Contact Telephone Number Answer	