LARA 1.1
Known Issues

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Introduction

This document provides users with a list of Known Issues recognised to be affecting LARA 1.1.

This document can change at any point in the lifecycle of the LARA version it represents as issues are discovered and advice is issued by the Data Service.

Users are advised to regularly check this document prior to reporting issues and raising queries with the Data Service.

Advice and Suggested actions are covered within the document.

Changes in this Known Issues document:

04th November 2013	**Blank Pathway codes have been removed from web site and published LARA MDB**
11th October 2013	**ENTRY_SUB_LEVEL_CODE table issue within the CSV file format**
06th September 2013	**Resolution of the duplicated Validity Details ID**
08th August 2013	**Issue with default year on LARA defaulting to 11/12**
18th July 2013	**Missing SSA Tier 1 codes fixed 04/07/2013**
10th July 2013	**Missing SSA Tier 1 codes**
10th July 2013	**Update on Validity Details Duplicated ID**
10th July 2013	**Update on Any Tab issue**
23rd May 2013	**FR0 errors against Framework codes 494 and 548 has now been resolved within the Framework Table**
23rd May 2013	**Update on Any Tab issue**
23rd May 2013	**QAA Data – Issue with report format now resolved**
23rdApril 2013	**ALR Funding Issue – Invalid SLN2 Value issue now resolved**
05th April 2013	**Issue with Section 96 (16-18 Apprenticeships) was resolved at 15:00. Providers are now able to submit and validate learners through the Online Data Collections System.**
05th April 2013	**There is a known issue with Section 96 (16-18 Apprenticeships)**

21st March 2013	**Update on Any Tab**
21st March 2013	**Update on issue with framework s 494 and 548**
21st March 2013	**Validity Details duplicated ID number 119807 against ASL Funding Model**
4th March 2013	**Publishing Downloads has been resolved.**
22nd February 2013	**Issue with Publishing Downloads**
19th February 2013	**Stand Alone Qualifications Validity Start Date**
18th February 2013 - 11:15 am	**LARA Search issue has been resolved.**
18th February 2013 – 9:45 am	**LARA Search bringing back error message.**
18th February 2013	**Update for ANY tab – Framework 494 and 548 – Incorrect Data sent.**
14th February 2013	**Resolved Issue - Framework 501 and 455.**
12th February 2013	**Issue with Framework 501 and 455.**
7th February 2013	**Update QAA Data plus Issue found with a selection of ALR Funding Aims**
6th February 2013	**Update on ANY Tab**
31st January 2013	**Publication Delay and Framework 501 is Resolved plus update on ANY Tab**
30th January 2013	**QAA Delayed in sending Data plus updates on Active Known Issues**
28th January 2013	**Issue found with Publication**
25th January 2013	**Issue found with Framework 501**
16th January 2013	**Duplicated on Framework Data - moved to Resolved Known Issues**

Types of Known Issues

☐ Active Known Issues are current issues under review or in progress.

☐ Standing Known Issues are issues which cannot or that we do not expect to be fixed.

☐ Resolved Known Issues are issues which have been fixed.

Active Known Issues

1.1

The ANY Tab

Information supplied from OFQUAL relating to Operational End and Certification End dates is not being reflected in the ANY model Last Date for New Starts and End Date respectively on LARA.

Investigation is underway to correct this error and the target resolution date is end of January. There is no work-round available for this error.

30th Jan Update – We are now in testing for the resolution for this problem.

31st Jan Update – Unfortunately the testing has revealed discrepancies in the data and work will need to be continued to fix the problem. We estimate that 17 to 20 thousand aims will be affected. A decision has been made to deploy any fixes to the bugs after February 6th.

18th Feb – after re- testing and coding a fix should be deployed into the system this week.

21st March – ANY tab issue's work In progress with an expected resolution date of mid April.

23rd May – Update on Any tab issue, we expect to resolve this query week beginning 28th May 2013.

10th July – ANY tab issue's is still in progress with an expected resolution date of end of July.

A note to Providers – if you are experiencing issues with your submission due to this problem please contact the Service Desk and the LARA team will update your records manually until a global solution can be applied.

1.2

Update from Agency regarding Stand Alone Qualifications Validity Start Date

In the Skills Funding Statement (2012) it was announced that certain stand alone health and safety, emergency first aid at work and food safety qualifications, along with fork lift truck qualifications, would be funded for new starts for those unemployed learners that are in receipt of Job Seekers Allowance (JSA)/Employment & Support Allowance (ESA) (Work Related Activity Group (WRAG)) from 1st January 2013.

The Agency is aware that a number of these qualifications are currently showing on LARA with an earlier start date than 1st January 2013. This is an error and we are working to rectify this. In the interim, please note that new starts are only eligible from 1st January 2013.

A list of the qualifications which currently hold an incorrect Validity Start Date can be found at the bottom of this document.

If you have any questions regarding any of the stand alone qualification information on LARA, please contact the Qualification Team on qualifications@skillsfundingagency.bis.gov.uk

1.3

The LARA web page is currently displaying the Teaching Year as 2011/2012.

Can you please make sure that you alter the Teaching Year to display 2012/2013.

Investigation is underway to correct this error.

1.4

Incorrect data type found within the CSV file:- ENTRY_SUB_LEVEL_CODE table

Currently for levels1/2, 2/3 and 1/2/3 are showing in the wrong format. This is currently displayed in either data type dd/mm/yyyy or mm/yy where it should be a level.

This problem will not be resolved until the new LARS application is available.

Standing Known Issues

1.1

Section 96 Approval End Date and 19 Plus Column

Early this year, DFE (Department for Education) will be working to change the field name 'Approval End Date' to 'Archive Date' on their data sheet for legal reasons, and look to remove column 19+. DFE will advise us when this is completed.

As we are in development for a new system no changes will be made to the current LARA 1.1 and the field name will remain titled as Approval End Date.

Resolved Known Issues

1.1

Duplicated on Framework Data

Duplicated Framework Data was present on the LARA downloads that went on to affect MI systems.

An Urgent request was approved and raised with our technical suppliers on the 5th December. The technical supplier deleted the data (15th January) and the amendments reflected in the download from the 17th January.

1.2

LARA MDB Downloads

The LARA DOWNLOADS web page publishes the data in 3 formats, one of which is Access. These particular downloads are not compacted before being zipped and uploaded onto the site and that this has caused frustration due to the lengthy extraction time.

We approached our technical supplier who advised that the issue was problematic and costly to resolve so have found a workaround in that the team will compact the files on site and upload them to another page – Misc Downloads. The most recently published data has been compacted and uploaded to this page.

Please note that the LARA team update data weekly and so providers should notice that the compacted download will reflect the date of the latest published changes. This is unlike the automated uploading on LARA Downloads which is daily regardless of change to the data.

Please follow the link below:
https://gateway.imservices.org.uk/sites/lara/Pages/MiscDownloads.aspx

1.3

Framework 501

Framework 501's aims did not display if a framework type with a pathway description of 1 or 2 was selected. This issue also delayed the regulated weekly publication of LARA updates.

A fix was deployed on the 30th January and the aims should now be visible. The delayed data will be published onto LARA for Monday 4th February.

1.4

Publication on LARA updates are on Hold

The Issue described relating to Framework 501 caused a delay in publication. The fix has been deployed into live and publication ran successfully. The LARA team will update the data on hold from Monday 28th January on the system. This set of data will therefore publish onto LARA for Monday 4th February.

1.5

Frameworks 501 and 455

There were further duplicated ID numbers produced by the system. In the short term 29 duplicated aims were worked on. The issue is now fixed. A permanent fix to duplication will be deployed in due course.

1.6

LARA Website Search – 18/02/2013 - 09:45 am

Error messages were appearing when using the search function. This was flagged with our technical supplier who maintains the website and downloads are now available.

1.8

Known issue with Section 96 (16-18 Apprenticeships)

Issue with Section 96 (16-18 Apprenticeships) was resolved at 15:00pm. Providers are now able to submit and validate learners through the Online Data Collections System.

1.9

ALR Funding Issue – Invalid SLN2 Value

A selection of Adult LR QCF aims which were displaying invalid SLN2 Values; this issue has now been resolved.
Affected Aims list has now been removed.

1.10

QAA Data

QAA data reports are now being received correctly each month.

1.11

Framework - 494 and 548

Incorrect data has been supplied and loaded onto LARA and recalled by NAS. The FR number and AFO issue Number appear to be in the wrong fields. A request has been submitted to our technical supplier to delete this data.

23rd May – Issue now resolved the FR0 framework codes are no longer contained within the LARA.MDB file.

1.12

Issue with incorrect SSA Tier one codes on LARA

The LARA team are currently investigating, why there are over 6,000 learning aims currently displaying a NULL value instead of the correct SSA tier 1 code.

Issue now resolved and the LARA MDB file dated the 04/07/2013 contains all the missing data.

1.13

Validity Details Duplicated ID number 119807 against ASL funding stream for learning aim 50091104

A call has been raised to find out why the above issue has occurred to are technical team

A workaround will be to use the compacted LARA file which is available from the on LARA Misc Downloads page, which does not contain the validity error which was causing issues for providers MI systems and the LIS application.

https://gateway.imservices.org.uk/sites/lara/Pages/MiscDownloads.aspx

10th July – Update on this issue, the LARA team has requested an urgent update on progress for this issue.

Can all providers please continue to use the LARA MDB file.

06th September issue now resolved duplicated Validity ID removed from the Validity Details Table.

1.14

Frameworks which contained blank Pathways

Issue now resolved empty pathways have now been removed from the LARA website and the LARA MDB file.

Active Known Issue – 1.2

Stand Alone Qualifications Validity Start Date – Affected Aims

Please note that the Agency is currently working to amend the funding and validity information so funding is only available from 1st January 2013 onwards.

Accreditation Number	Qualification Title	Awarding Body Full Name	Level
50075597	Lantra Awards Level 2 Award in Emergency First Aid at Work (QCF)	Lantra Awards	Level 2
50096497	VTCT Level 2 Award in Emergency First Aid at Work (QCF)	VTCT	Level 2
50098317	BSC Level 1 Award in Health and Safety at Work (QCF)	British Safety Council	Level 1
50113021	BIIAB Level 2 Award in Food Safety in Catering (QCF)	BIIAB	Level 2
50117208	EDEXCEL BTEC Level 2 Award in Food Safety for Retail (QCF)	Pearson Education Ltd	Level 2
50118547	EDI Level 2 Award in Emergency First Aid at Work (QCF)	EDI	Level 2
5012237X	FAQ Level 1 Award in Health and Safety in the Workplace (QCF)	Future (Awards and Qualifications) Ltd	Level 1
50122526	City & Guilds Level 2 Award in Health and Safety in the Workplace (QCF)	City and Guilds of London Institute	Level 2
50123233	STA Level 2 Award in Emergency First Aid at Work (QCF)	Safety Training Awards	Level 2
60001343	MPQC Level 2 NVQ Certificate in Plant Operations (Extractives - Fork Lift Trucks) (QCF)	Mineral Products Qualifications Council	Level 2
60000685	BIIAB Level 2 Award in Emergency First Aid at Work (QCF)	BIIAB	Level 2
60005981	HABC Level 2 Award in Health and Safety in the Workplace (QCF)	Highfield Awarding Body for Compliance	Level 2

6000325X	RSPH Level 1 Award in Health and Safety in the Workplace (QCF)	Royal Society for Public Health	Level 1
6000082X	RSPH Level 2 Award In Health and Safety in the Workplace (QCF)	Royal Society for Public Health	Level 2
60003431	Ascentis Level 2 Award in Food Safety in Catering (QCF)	Ascentis	Level 2
60009925	QNUK Level 2 Award in Emergency First Aid at Work (QCF)	Qualifications Network	Level 2
60004733	CIEH Level 2 Award in Practical Food Safety for Catering (QCF)	Chartered Institute of Environmental Health	Level 2
60013060	FAQ Level 2 Award In Food Safety in Catering (QCF)	Future (Awards and Qualifications) Ltd	Level 2
60022140	IQ Level 2 Award In Food Safety in Catering (QCF)	Industry Qualifications	Level 2
60027319	EDI Level 2 Award In Health and Safety in the Workplace (QCF)	EDI	Level 2
60027769	FAA Level 2 Award In Health and Safety in the Workplace (QCF)	First Aid Awards Ltd	Level 2
6003287X	Edexcel BTEC Level 2 Award in Food Safety in Catering (QCF)	Pearson Education Ltd	Level 2
60032789	BIIAB Level 2 Award In Health and Safety in the Workplace (QCF)	BIIAB	Level 2
6003354X	AIM Awards Level 2 Award in Food Safety in Health and Social Care and Early Years and Childcare Settings (QCF)	AIM Awards	Level 2
60039188	QNUK Level 2 Award in Food Safety in Catering (QCF)	Qualifications Network	Level 2
60042151	FDQ Level 2 Award in Food Safety for Retail (QCF)	FDQ Limited	Level 2
60042618	QNUK Level 2 Award in Health and Safety in the Workplace (QCF)	Qualifications Network	Level 2
60043349	TLM Level 2 Award in Food Safety in Catering (QCF)	The Learning Machine	Level 2
60043258	AIM Awards Level 2 Award in Health and Safety in the Workplace (QCF)	AIM Awards	Level 2
60046788	VTCT Level 2 Award in Food Safety in Catering (QCF)	VTCT	Level 2
60046958	City & Guilds Level 2 Certificate In Forklift Truck (Counter Balance) Operations (QCF)	City and Guilds of London Institute	Level 2
60052077	NCFE Level 1 Award in Health and Safety Awareness (QCF)	NCFE	Level 1

60066453	AOFAQ Level 2 Award in Food Safety in Catering (QCF)	AoFA Qualifications	Level 2
60070079	City & Guilds Level 2 Award In Land-Based Forklift Truck Operations (Counterbalance Type) (QCF)	City and Guilds of London Institute	Level 2
60070110	City & Guilds Level 2 Award In Land-Based Forklift Truck Operations (Reach Truck, Side Loader and Order Picker Types) (QCF)	City and Guilds of London Institute	Level 2
60070109	City & Guilds Level 2 Award In Land-Based Forklift Truck Operations (Rough Terrain, Masted and Telescopic Types) (QCF)	City and Guilds of London Institute	Level 2
5005093X	RSPH Level 2 Award in Food Safety for Retail (QCF)	Royal Society for Public Health	Level 2
50051337	City & Guilds Level 2 Award in Health and Safety for the Workplace (QCF)	City and Guilds of London Institute	Level 2
50051866	City & Guilds Level 2 Award in Food Safety in Catering (QCF)	City and Guilds of London Institute	Level 2
50053711	RSPH Level 2 Award in Food Safety for Manufacturing (QCF)	Royal Society for Public Health	Level 2
50054806	RSPH Level 2 Award in Food Safety in Catering (QCF)	Royal Society for Public Health	Level 2
50054855	HABC Level 2 Award in Food Safety in Catering (QCF)	Highfield Awarding Body for Compliance	Level 2
50062104	NCFE Level 2 Award in Practical Food Safety for Catering (QCF)	NCFE	Level 2
50062608	EDI Level 2 Award in Food Safety in Catering (QCF)	EDI	Level 2
5006261X	EDI Level 2 Award in Practical Food Safety in Catering (QCF)	EDI	Level 2
50063522	HABC Level 2 Award in Food Safety for Manufacturing (QCF)	Highfield Awarding Body for Compliance	Level 2
50063716	CSkills Awards Level 2 Award in Plant Operations (Industrial Forklift Truck) (QCF)	Cskills Awards	Level 2
50063728	CSkills Awards Level 2 Award in Plant Operations (Forklift Side-Loader) (QCF)	Cskills Awards	Level 2
50063765	CSkills Awards Level 2 Award in Plant Operations (Rough Terrain Masted Forklift) (QCF)	Cskills Awards	Level 2
50065245	ASCENTIS Level 2 Award in Practical Food Safety in Catering (QCF)	Ascentis	Level 2

50067801	HABC Level 2 Award in Food Safety for Retail (QCF)	Highfield Awarding Body for Compliance	Level 2
50072328	ASCENTIS Level 1 Award in Health and Safety (QCF)	Ascentis	Level 1
50074155	EDI Level 2 Award in Food Safety for Manufacturing (QCF)	EDI	Level 2
50082516	EDI Level 2 Award in Food Safety for Retail (QCF)	EDI	Level 2
50083120	City & Guilds Level 3 Award in Security Operations (QCF)	City and Guilds of London Institute	Level 3
50084197	FDQ Level 2 Award in Food Safety for Catering (QCF)	FDQ Limited	Level 2
60000430	MPQC Level 2 NVQ Diploma in Plant Operations (Extractives - Fork Lift Trucks) (QCF)	Mineral Products Qualifications Council	Level 2
60046697	City & Guilds Level 2 Award in Forklift Truck (Counter Balance) Operations (QCF)	City and Guilds of London Institute	Level 2