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DWP

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Attitudes, lack of money, transport problems, lack of choice, physical barriers

Question 2

What parts of Disability Living Allowance do you think we should keep?

All of it

Ref:
~~42~~430

What extra things do disabled people need to spend money on?

Personal Support, transport, medication, ~~the~~ specialist equipment

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run? No difference, but changing it could make it more confusing. Do you think just having the 2 amounts for each part will cause any problems?

People who are on middle rate personal care could end up losing out by getting the lower rate

(5)

Question 3

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Possibly

Or do you think that all claims should be based on the needs of the person asking for the benefit?

All people should ~~not~~ have their claim based on individual need, but perhaps some ~~of~~ conditions / disabilities could allow people not to have to be reassessed regularly.

Question 4

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

Employment, socialising, learning + leisure, living how you want to live, having control, making + expressing choices.

How can we make sure that the new benefit takes into account the way a person's health condition can change?

Perhaps this could be led by primary care services?

Question 5

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

If all the aids + adaptations were taken away, how would that person manage?

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

Children grow up. Children do have thoughts, although parents do make most choices for them. Children with or without a disability need looking after.

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

OK - if people know about it

What can we do to make things better?

Tell people what they can access

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

TELL PEOPLE!

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Another struggle

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

Through Primary care?

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

Not sure really, as this benefit is about disability, the other groups shouldn't make a difference.

Question 20

Is there anything else you would like to tell us about our plans?

Don't change!

Word list

Attendance Allowance

This is money that people aged 65 or over may be able to get if they need someone to help look after them because they are disabled6

Care and support

Care and support are the services and other things that help people live full, independent, active and healthy lives.....3

Consultation

This is when the government asks what people think about their plans, and for ideas about the best ways of doing things.....2

Disability Living Allowance

This is money that someone with a disability or a health condition may be able to get to help them pay for the help and support they need2

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

Yes, please make it easier - no idea how. Perhaps everyone could be entitled to help to complete the forms.
Investing in organisations that do this would be sensible

Question 10

Who are the best people to tell us about the needs of the person asking for benefit? A range of people that includes the individual + those that know them best
What information will we need to make it clear what the person can and cannot do?

Perhaps giving a range of scenarios would be helpful. If I say "I walk the dog" but what I mean is "I take the dog out while sitting on my mobility scooter" - this is not
16 giving a true picture of my mobility.

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

I think in some situations an independent person who is a stranger will hamper the process, unless the person is supported by someone they know

Question 12

What should we use to decide how often we should look at a claim again and check it? *PCT input*

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

Yes.

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

Make them trust you. These days a lot of people keep their heads down as they assume you want to take money off them. Perhaps clarity on how the decisions are made might help.

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

Reading + writing, guidance on terminology, support to appeal.

Yes it would help, but you need to fund the organisations that help.

Question 15

How do disabled people pay for their aids and adaptations at the moment? *Any way they can.*

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

A lump sum choice might be helpful - perhaps it ~~could~~ could be added to a personal budget for some people, but don't take away the ~~the~~ regular payment option.