

Enclosed are Two Individual
Replies to 'Disability Living
Allowance reform' questions.
Further customer comments
from the Disability Review
will be forwarded by
Access Panel.

26 JAN 2011

Yours sincerely

With compliance

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Every thing you do to get access to Blue Badge and bus passes is so complicated to get should be made more simple

Question 2

What parts of Disability Living Allowance do you think we should keep?

The mobility Part the Care Pack is lacking if you get an award of 1 or 3 years your care part is not reassessed for the whole time of the award 1 or 3 years

Question 3

What extra things do disabled people need to spend money on?

Taxis someone to come with them
on outings

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

no the same question is asked in
part 1, 2, 3. feels like the 3 first
parts are trick questions

Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

yes some people have say a heart condition some are on crutches some are in wheelchairs why lump them all together

Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

being able to afford to access the same amenities and some who doesn't have disabilities

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

by asking them every 6 months
1 year in a short form how
there needs have changed

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

both what things they have
when awarded DLA
and make £ one a year

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

by notice boards Community
Centers Doctors Surgeries
TV Radio

Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

family Doctors social workers careers
Physio OT ect -

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

think be better to see them
in there own home with a careeier
and asking family Doctor and
other profesionals that deal with them

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

once OR twice a year send
them a form ~~for~~ asking them
Have they Have any changes
in there Health

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

you could send them a form
to fill in to report any
changes

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

yes it would

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

West Merc and social
work's Dept provide these
aids at moment

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

assess them by using Parents
social work Hospitals & for
information

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

some get it some don't all
depending on how care
or high

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

you could do a data Bank
similar to Swift

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

shouldn't count

Question 20

Is there anything else you would like to tell us about our plans?

why change it if its not
Broken