



Consultation about changing Disability Living Allowance to a new benefit

Tell us what you think

December 2010



Easy Read

DWP

Department for
Work and Pensions

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

NOT HAVING ACCESS FOR WHEELCHAIRS IN SHOPS, CINEMAS
AND OTHER PLACES THAT I COULD OR WOULD LIKE TO GO TO
AND VISIT.

Question 2

What parts of Disability Living Allowance do you think we should keep?

THE MOBILITY SCHEME (WHERE YOU CAN USE YOUR BENEFIT
TO GET A CAR) (BECAUSE IF I DID NOT GET THIS PART I WOULD
NOT BE ABLE TO GET OUT AT ALL (WOULD NEED TO USE TAXIS) +
COULD NOT GO OUT ON MY OWN)

Question 3

What extra things do disabled people need to spend money on?

(Would need the money to Buy Special Clothes Because I am)
(Unable to Buy them (or Buy material for my mum to make them for)
me) (equipment to use to help me live. ^{with} (To also Buy
creams to use on my legs and Body)

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

IT SHOULD MAKE IT CLEARER ON PROBLEMS THAT PEOPLE
HAVE TO DEAL WITH. (I HOPE NOT IF IT IS DONE
PROPERLY AND EVERYONE IS LISTENED TO FIRST)

Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

I think it should be a bit of both because some health conditions or disabilities differ from person to person. But all claims should be based on the needs of the person applying for the benefit.

Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

Listen to the disabled person that is applying for the new benefit and the problems they have to deal with in everyday life. (Being able to go out and go to places everybody goes to and be treated the same as everybody else.)

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

Day To Day Conditions in there Health can change
I could have Better Days or Bad Days (need to Be
listened TO) (when we try to TELL ~~for~~ People that)

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

yes (I need ~~no~~ to use A wheelchair (outside) +
Walking stick (inside) + (stair lift to get up and down)
stairs) (every day) (you need Take notice of all the aids
that a person needs to or could use) (Paily)

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

make Questions Clearer To Answer. also make To Forms
Not so long To Fill in (more information Sent to Person
So it is clearer To understand the new Benefit (So Persons
Don't start to Panic They will lose everything.

Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

The main carer or family of Person asking For the Benefit:
some one To listen To needs and Help the person needs
To lead a Full and Active life (and to have Questions
Clearly Said To them and not to confuse them)

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

IT CAN ONLY BRING GOOD THINGS (BECAUSE THEY CAN
TELL YOU MORE ABOUT THINGS (THAT CAN BE EMBARRASSING TO
TO TALK TO A STRANGER (ABOUT) THE PERSON THEY CARE FOR)
WILL) ~~THAT THEY~~

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

A FORM OR TELEPHONE NUMBER THAT COULD BE FREELY AVAILABLE
OR SENT SO THAT ANY CHANGES TO PERSON HEALTH COULD BE
CHECKED MORE OFTEN.) (YES IF YOU LOOKED AT A CLAIM MORE
OFTEN YOU WILL SEE PROBLEMS AND CHANGES QUICKER)

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

IF YOU MADE FORMS AND QUESTIONS EASIER TO UNDERSTAND
WE WOULD BE ABLE TO TELL YOU WHEN THINGS CHANGE
IN OUR LIVES (MAKE IT CLEARER TO UNDERSTAND THINGS
WE NEED TO TELL YOU) (ABOUT) (INSTEAD OF US TRYING TO FIND OUT
OR NOT KNOW WHAT TO TELL YOU)

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

If the new Benefit is suit all there needs and problems they have got already. (Clear Advice and Information for them to have a hand to read) (IF WOULD BE HELPFUL TO TELL PEOPLE WHERE TO GET MORE INFORMATION IF they need it)

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

IF I need additional Aids or equipment I have to pay for it myself. X IF ~~they~~ I need to Buy new equipment to help me, I would like to be able to use new Benefit to pay A one-off cost)

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

Listen To The Carer or Person That lives with them.

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Very useful when I have mentioned I claim Disability

Living Allowance) (Tell us about more Benefits we

CAN CLAIM FOR) (BECAUSE WHEN DON'T ALWAYS KNOW)

I WOULD NOT BE ABLE TO PARK A CAR IN AN ORDINARY
CARPARK SPACE BECAUSE I NEED SPACE FOR A WHEELCHAIR
TO BE PUT) (AND IT WOULD COST ME A LOT TO USE CARPARKS)

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

How THEY COPE IN EVERYDAY LIFE (BECAUSE SOMETIMES YOU
HAVE TO TELL SO MANY DEPARTMENTS THE SAME THING OVER
AND OVER AGAIN. AND FILL IN THE SAME FORMS MORE
THAN ONCE.

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

It should not make a difference at all.

Question 20

Is there anything else you would like to tell us about our plans?

HOPE THAT THE CHANGES SUIT EVERYONE THAT TRYS

TO CLAIM NEED BENEFIT AND WILL NOT CAUSE WORRY AND
CONCERNS