



NIO

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Freedom of Information Team

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Thank you for your email in which you requested the following information from the Northern Ireland office (NIO):

The information should be as up-to-date as possible but not older than 3 months.

- 1. If your IT is not totally Outsourced then how many individual Staff – NOT whole/full time equivalents – are employed within your IT Department?**
- 2. To which Company or Companies are the following areas of IT Outsourced: Infrastructure?
Desktops/Laptops/Thin Clients?
Systems Development / Applications Management?
(Can you please answer the questions 3 to 8, even if your IT is Outsourced)**
- 3. How many Desktops are in use?**
- 4. How many Laptops are in use?**
- 5. How many Thin Clients are in use?**
- 6. Which Server Platform(s) and Operating System(s) do you use?**
- 7. How many Physical Servers are in use?**
- 8. How many Virtual Servers are in use?**
- 9. What is the name and job title of the most senior person in IT?**

Your request has been handled under the Freedom of Information Act 2000 (FOIA). I can confirm that the Department holds information within the scope of your request. I have answered each question below accordingly:

1. The NIO does not outsource IT. The Department of Justice are the NIO's centralised shared service ICT provider who offer IT services and support. The NIO therefore does not have a central IT department.

2(a) - In-house, Wide area network - Eircom & Cable and Wireless

2(b) – In house

2(c) - In-house, solutions developed by isoft

3. There are 214 desktops in use.



4. There are 41 laptops in use.

5. There are 15 thin clients.

6. - HP/DELL, MS Windows 2003/2008, MS SQL 2005, HP Proliant, Linux

7. There are 40 physical servers in use.

8. There are 10 virtual servers in use.

9. As per question 1, this information is not held by the NIO.

