

What we've achieved in Quarter 1 of 2012-13

This is a snapshot of our achievements for Q1 2012-13. They have been set out in the six priority areas outlined in the Corporate Plan: Better Health, Better Care, Better Value, Successful Change, Our Partners, and the DH itself.

Better Health

- We recorded an increase in new health visitors; both on the Electronic Staff Record and those working in Local Authorities and Social Enterprises;
- we confirmed 20 new or expanding sites ready to start delivering the Family Nurse Partnership Programme in the next 12 months;
- we launched the digital engagement exercise on the Long Term Conditions Strategy; receiving 500+ direct comments on the engagement site;
- we launched the 2nd phase of the Be Clear on Cancer campaign; and were nominated as best new brand by the Marketing Society;
- we launched the Start4Life maternal health campaign; visits to the site rose from 100 per day to 1000 per day; and
- we concluded the Second-hand smoke campaign in May; having received 58,400 orders for SmokeFree Kits, 36,500 orders for Quit Kits, and 450,000 visits to the SmokeFree website.

Better Care

- We appointed three co-leads for three champion groups to take forward the Prime Minister's challenge on Dementia;
- we published the interim report of the Winterbourne View review; outlining 14 key actions to transform services for people with learning disabilities and challenging behaviours;
- we completed the patient stakeholder consultation survey for introducing Patient Led Inspections; replacing the PEAT inspection programme;
- we published the outcomes of the 2nd Phase Choice Consultation;
- we enhanced the existing Choose and Book System to include Referral to Treatment (RTT) waiting times information;
- we launched the Information Service for Parents (ISP) for *'Maternity Services, Starting Well and Developing Well'*;
- we published the NHS Companion Document in response to the COPD Outcomes Strategy;

- we launched the Regional Trauma Networks in England;
- NHS111 took its 1 millionth call; now covering 10% of the population; and
- we stabilised the new governance processes following the dismantling of the National Programme for IT.

Better Value

- We successfully launched the partnership between DH and Cabinet Office to promote social enterprises and mutuals;
- we signed off all 50 PCT Cluster Plans;
- we implemented secondary legislation to support the transfer of appointments functions from the Appointments Commission (AC), and the subsequent transfer of the National Appointments Team from the AC to DH; and
- we reached an outline agreement on introducing a new system of financial control; developing a new high-level financial forecasting and management tool for use by DH, NHS CB, Monitor, and the NTDA.

Successful change

- We completed the design of high level organisation informatics functions within the Department, the NHS Commissioning Board, and the IT System Delivery Function;
- we established the HRA (Health Research Authority) Executive and non-Executive Board;
- we launched the HFEA/HTA (Human Fertilisation & Embryology Authority) (Human Tissue Authority) Transfer of Functions Consultation; and
- we established HEE (Health Education England) as a Special Health Authority.

Our Partners

- We were well on the way to delivering efficiency savings of up to 14%, by the end of the Parliamentary Term; agreed with the private sector construction companies on the ProCure 21+ Framework;
- we agreed on the recommendation for the Department, the NHS Commissioning Board, and Public Health England to progress a system wide Voluntary Sector Strategic Partner Programme; building on the existing programme ending in March 2013;
- we made a number of appointments to ALBs (Arms Length Bodies), including: the Independent Reconfiguration Panel Chair, the Commission on Human Medicines Chair, and the Chair and 16 members of the Emerging Science and Bioethics Advisory Committee;
- we transferred the leadership function from the former Workforce Directorate to the Leadership Academy;
- we published the Framework Agreements for the Commissioning Board Authority and the Health Research Authority;

- we published and agreed the ALB Performance and Capability review method; and
- we commenced new contracts for NIHR (National Institute for Health Research) Biomedical Research Centres and Units.

The DH itself

- We held the National Stakeholder Forum; with four Ministers and over 100 delegates attending;
- we commissioned a Financial Management Improvement Programme to address the outcome of a financial management self assessment;
- we responded to 99% of correspondence cases within 18 days, and 100% of FOI cases within the statutory 20 days;
- we approved the business case for a HR Shared Service;
- we ran joint workshops with the Civil Service Benevolent Fund; promoting the 'Health on your mind' campaign;
- we ran free physical health checks with our Occupational Health partner - Medigold;
- we ran bespoke workshops with the Women's Network in support of emotional resilience in the workplace; and
- we developed a detailed action plan across all five DH Directorates to ensure delivery of equality objectives.