

# Questions

Re'id  
15/2/11

## Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Cost of taxis • limited availability of specialized transport. Lack of awareness • therefore provision, of equipment • support e.g - audio description in theatres are mostly only available for one performance. Cost of carer/support worker, which can be a legal requirement to enable us to take part in an activity.

## Question 2

What parts of Disability Living Allowance do you think we should keep?

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### Question 3

What extra things do disabled people need to spend money on?

Mobility aids, specialized software for computers, support workers/carers, special/adapted domestic appliances. extra heating, <sup>lighting</sup> taxis, specialized transport, life line alarms, extra laundry cost. special tools.

### Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

Explaining the criteria for claiming the different rates would make it easier to understand. It's condescending to think we cannot understand 3 rates. Because of the wide range of disability, even within the same condition, it will make it difficult to have only 2 levels.

## Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

All claims should be based on the needs of the person asking for the benefit.

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## Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

Give people a list<sup>of</sup> benefits they may be entitled to  
Someone from DWP should help & advise the  
person on how to fill the form in correctly,  
to enable the assessor to understand fully  
the persons disability & how it affects them.  
People need to be fed, kept clean, toileted  
& live in a clean & safe environment. Peoples  
health needs must be met - e.g medication, &  
health care appointments. Social & physical  
<sup>14</sup>wellbeing is maintained to prevent deterioration  
to physical or mental health.

## Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

The application form <sup>should</sup> include questions relating to health conditions & if or how it varies or fluctuates & the assessors should ~~have~~ be trained & educated to understand these.

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## Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

Yes & all aids & adaptations should be included & those you can use & get hold of easily.

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## Question 9

How could we make the way a person asks for benefit better.  
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

more care & compassion should be given as this can be a difficult time coming to terms with devastating news & people should be given information on benefits & help they may be entitled to & someone from DWP should help them fill in forms correctly to avoid delay.

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## Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

- Family & carers & the person themselves. Also health professionals.  
Go through the daily routine

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## Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

My concern is that in our own home our disability is not as obvious because we are in familiar surroundings & it will not be an accurate picture of ~~our~~ the problems we encounter outside the home.



## Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

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## Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

We should know the criteria used for claiming the benefit - each of the different rates. Reassurance that it will be as easy to ~~claim the~~ increase the benefit as it is to lose it.

## Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

Advice from someone who understands their disability, as the person may not have much awareness if newly diagnosed/registered

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## Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

helps to  
DLA provides funds to pay for aids & adaptations, especially for those who receive no other benefits, so it should be used to pay for one-off costs.

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## Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

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## Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

It is very important that we can easily access other benefits & services & ~~the~~ being in receipt of DLA has enabled this to happen.

## Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

Disabled people can often feel very vulnerable & they should know who will have this information & they should be given the opportunity to say they do not want the information shared

## Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

### Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

## Question 20

Is there anything else you would like to tell us about our plans?

Why has this consultation ~~has~~ not been widely known about? I only had knowledge of it 10 days ago & feel this has not been enough time for me to reply properly. Also the easy read questions differ from the normal questions & there are 2 less! Why is this? Hope I've sent this to correct place - this is not clear either