

11th February 2011

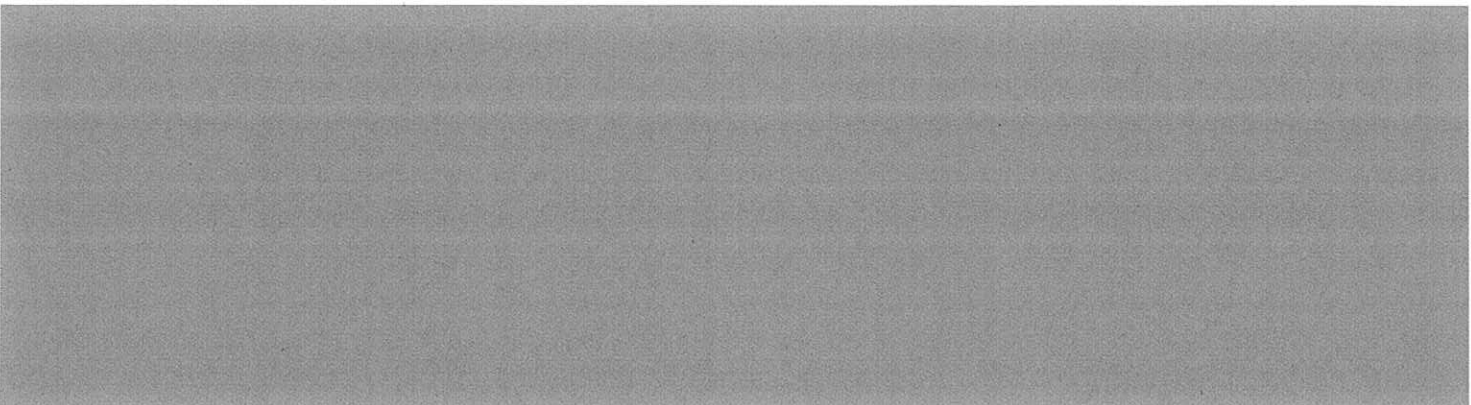
Dear Sir/Madam,

**Re: Disability Living Allowance Reform – Easy Read Consultation
Document Question 18**

These are the individual questions which attendees at our event answered independently – please note the questions are the same but the numbering different from the Easy Read consultation document.

This question is Q.18 from the Easy Read Consultation Document.

Yours sincerely,



6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

No if other agency want details they
can ask -

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Concerned about the confidentiality of information. Difficult one.
Every case could be different.

Have a "general" telephone no.
whereby whoever can be directed
to relevant dept with info.
(New system/call centre).

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I WOULD RATHER NOT WANT MY DETAILS GOING AROUND FOR ANY TOM DICK OR HARRY, IF YOU HAVE NOTHING TO HIDE YOU DONT MIND REPEATING THE INFORMATION.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

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No any dept may know about
me,

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Information could be set up as a data base therefore accessible to all relevant departments, with permission of parent.

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**Record Information regarding the Disabled
Persons lack of ability!**

i.e. the severity of the Disability/or Ability!

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No. To share would cut down on form filling and repeating the same questions, less on could cut down anxiety and stress.

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If a person is entitled to a benefit and is a receipt, then that should be logged on to the government website, of course making sure personal information is guarded. This will properly help duplicating the work and asking repetitive questions.

7/11/2011

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might cut down on the red Tape

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I BELIEVE THAT THIS IS
ALREADY SHARED BY WORKS AND
PENSIONS AND OTHER DEPT.
AT THE PRESENT

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

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BRILLIANT QUESTION!

THE FORMS THAT HAVE TO BE COMPLETED ARE RIDICULOUS - SO LONG WINDED!

IT WOULD BE FANTASTIC IF GOVERNMENT DEPARTMENTS COULD SHARE THE INFORMATION GIVEN.

I WOULD HAVE NO PROBLEMS WITH ANY INFORMATION BEING PASSED ON TO OTHER DEPT'S, AS LONG AS IT WAS BEING PASSED ON "SECURELY" & TO THE RIGHT PEOPLE.

THIS WOULD SAVE A LOT OF TIME, & THE NEED TO COMPLETE THE SAME FORMS / QUESTIONS, 10 TIMES OVER!

- 1102 2011
6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

- 1) From my point of view I hate trying to explain Bipolar & how it affects me. It stresses me out & increases the speed of the episodes of low / negative moods.
- 2) Only relevant medical details regarding the nature of disability should be shared.
- 3) Need to know:
 - Doctors / Hospitals
 - Mental Health
 - Social Services
 - DWP / D.E.A
 - Family
 - Local & All.
 - Welfare Rights Advisors
 - Agencies who specialise in helping disabled people get work. (upon request to you, with the clients signed permission)

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NHS COSTS OF PRESCRIPTIONS.
HOUSING BENEFITS

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Only the Basic of Details should be shared,
Person Details should be a 1-2-1 issue.

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when person moves to a new area - should be able to transfer to a new services automatically without having to find doctor etc. Leave + withdrawn process to then find new OT / physio / etc.

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1. I do not know only tell them

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On a need to know basis. Just the facts e.g. our ~~son~~ child has a disability list her difficulties. but no need to go into personal difficulties or details about other family members

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I would be happy for different governmental departments to be able to access common information on our child.

e.g. Social Services

- DLA

- Child Benefit

- NHS services

I would not be happy with personal information about our child being given to voluntary organisations / charities without prior consent from us.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

ALL INFORMATION ABOUT THE DISABILITY

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

All the relevant departments should liaise together to save disabled people having to give their particulars time and time again

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EVEN THE RELEVANT COUNCIL DEPARTMENTS
DONT SHARE THE BASIC INFORMATION.

SHARING OF BASIC INFORMATION ABOUT DISABILITY,
ILLNESSES ETC WOULD BE OK. HOPEFULLY THIS
WOULD MAKE EACH DEPT SENSITIVE TO
THE PERSONS NEEDS WHEN CONTACTING THEM.

eg NOT TRYING TO RING A DEAF PERSON
SENDING BRAILLE INFO TO A BLIND PERSON
IF THIS HAD PREVIOUSLY BEEN REQUESTED

SHARING KNOWLEDGE OF ^{OTHER} BENEFITS RECEIVED IS OK

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No there isn't because I have nothing to hide so if they want to share information that's fine.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

If a person has a lifelong severe physical and/or learning disability they should not have to repeatedly reapply for benefits or support.

We all hope that conditions will improve but some disabilities will render a person completely dependent for all of their life.

There should be distinctions between levels of disability.

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PEOPLE WITH
GENUINE DISABILITIES WOULD PROBABLY
NOT MIND.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

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I would ~~prefer~~ be happy to share all information with Government Departments.

6. **What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?**

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

THE ONLY INFORMATION ANYBODY NEEDS TO KNOW IS THE BASIC
ANY BELIEF OR CONDITION THAT COULD BE USED AGAINST THAT PERSON
FILLING IN THE FORM REMAINS ON THAT FORM THAT IS WHY WE HAVE A
DATA PROTECTION ACT

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

if it meant not having to face numerous interviews i'd happily have all info on file.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

AS I HAVE CLEARLY STATED ON SHEET. 4 .
I HAVE ATTENDED MANY ASSESSMENT BOARD MEETINGS
AND IN MY FIRM OPINION, ONCE INFORMATION HAS BEEN
GATHERED BY THE RELEVANT DEPARTMENT ABOUT AN
INDIVIDUAL AND DOCUMENTED ACCORDINGLY, THERE
IS NO REASON FOR ANY INDIVIDUAL TO UNDERGO
FURTHER EMBARRASSING ASSESSMENT, THEREFORE,
I CAN'T SEE ANY REASON WHY OTHER SERVICES
CAN'T SHARE THIS DATA THUS ELIMINATING
ANSWERING THE SAME OLD QUESTIONS

6. **What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?**

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

It seems that every time one accesses another agency or provider, a new assessment is needed, and this is a major source of irritation to clients. There are proposals in *Liberating the NHS* documents about sharing of information. There is also much talk of a single assessment process. Sharing of information between agencies must be encouraged, but only provided the Data Protection and confidentiality issues can be sorted.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

I WOULD NOT MIND MY INFORMATION BEING
SHARED. MY CONCERN WOULD BE HOW SECURE
THIS INFORMATION WOULD BE KEPT.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

No objection to any information being shared with other services or government departments.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Any information about my health or money that is relevant for them to know.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Things that are relevant to the person's disability what they can or can't do.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

if a person has lifelong multiple disabilities
it makes sense for medical professionals
who are involved in their care to be able
to confirm their entitlement to benefit.
This would remove a great burden from
their carers and families.

6. What information about the disabled person could we share with services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

ACTUAL DISABILITY

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

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*WHERE CERTAIN ILLNESSES ARE CONCERNED
LOCAL DOCTORS SHOULD BE THE BEST PERSON
TO INFORM THE LOCAL NHS ABOUT THE PERSONS AILMENTS*

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

ALL INFORMATION THAT EXPLAINS HOW YOU HAVE DIFFICULTIES WITH
LIVING, HOW YOUR WELL BEING IS AFFECTED, AND THE STRESS
GOVERNMENT DEPARTMENT PUT PEOPLE UNDER

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Have A Personal File Which Each Organisation
CAN SHARE, WHICH HAS THE FOLLOWING INFO E.G

NAME

ADDRESS

AGE

DATE OF BIRTH

NATURE OF DISABILITY

CARE NEEDS

Mobility needs

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

A Data Base like the Police have to check licences would be ideal

Not every client wants to disclose what they consider as their own "private" information.

So Staff should be trained to recognise when someone does not want to "talk" and NOT force the issue

Safss

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

- Information about the actual disability so they don't have to keep repeating it - this would be frustrating - share this with appropriate other professionals
- might not be appropriate to share all financial information with other parties.
- All information should be treated with confidentiality, on a need to know basis.

G.F.M

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

I think that information should be shared with all appropriate agencies in local and central government and also with appropriate voluntary sector agencies.

Any shared information would have to be strictly protected.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

*They can share how the disability affects them on a daily basis
what provisions are ~~prep~~ provided
from the benefit*

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

All information Shared -

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

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Any information shared may well be a good idea, nonetheless this information should not be used to discriminate against the individual, society or charity, involved with that person.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

** Everything thats needed to know to prevent having to explain circumstances everytime in contact with someone new.*

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

I think anyone who needs to know your information about you can have it as long as the benefits are an advantage to the person it is about.

6. **What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?**

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Im not sure.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Keep the relevant information on record if the disability is going to be life long. I have cerebral palsy and I am profoundly deaf, that will never get any better. It is humiliating seeing an assessor every 6 months for my ESA benefit. I should not have to keep on going through this for every benefit.

6. **What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?**

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Should ask permission before sharing any information. Don't share anything without asking.

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Personal Details
medical information

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

All relevant information that would make it quicker and easier to get a response. There may be things that should not be shared and I want the option to lock those pieces of information so that only I can give authority for them to be unlocked.

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In accordance with the DDA, it is the organisations that should not discriminate; therefore the legal obligation is on them to become informed.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Be happy for information to be shared by government departments where that would be of benefit to a disabled person.

Not happy to share information with organisations outside of government unless legitimate people.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

It all depends, but it would stop you filling out forms all the while, doing the same thing, just do it once.

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

I AM QUITE HAPPY TO TELL YOU IN PERSON
OR ON THE PHONE

YOURS

11 FEB 2011

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What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Information is not shared with others to avoid duplication, so have to repeat it all the time or they lost the important file of yours & sorry business.

However, I do not like having to repeat things over & over again.

Not to share data without my consent / permission on each occasion.