### PROFORMA FOR THIRD PARTY HARASSMENT CONSULTATION RESPONSES

The consultation closes on 07 August 2012. Please let us have your response by that date.

When responding, it would be helpful if you could provide the following information.

Please fill in your name and address, or that of your organisation if relevant. You may withhold this information if you wish, but we will be unable to add your details to our database for future consultation exercises.

Please supply details of who has completed this response.

### **Contact details:**

Response completed by (name):	Teresa Williams
Position in organisation (if appropriate):	Snr Adviser, Equality & Diversity
Name of organisation (if appropriate):	Barnardo's
Address:	Tanners Lane Barkingside Ilford Essex IG6 1QG
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Contact e-mail address:	teresa.williams@barnardos.org.uk
Date:	27 July 2012

### **Consultation confidentiality information**

The information you send us may be passed to colleagues within the Home Office, the government or related agencies.

Information provided in response to this consultation, including personal information, may be subject to publication or disclosure in accordance with the access to information regimes (these are primarily the Freedom of Information Act 2000 (FOIA), the Data Protection Act 1998 (DPA) and the Environmental Information Regulations 2004).

If you want other information that you provide to be treated as confidential, please be aware that, under the FOIA, there is a statutory code of practice with which public authorities must comply and which deals, among other things, with obligations of confidence.

In view of this it would be helpful if you could explain to us why you regard the information you have provided as confidential. If we receive a request for disclosure of the information we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances.

I woul	ld like my response to remain confidential (please tick if appropriate):	
Pleas	e say why	
	Itomatic confidentiality disclaimer generated by your IT system will not, of itself, be ded as binding on the department.	
	Department will process your personal data in accordance with the DPA and in the rity of circumstances this will mean that your personal data will not be disclosed to tes.	third
You o	or your organisation	
Q(i)	In what capacity are you responding?	
	As an individual (if so, please go to Q1 in the main comments section)	
	On behalf of an organisation (if so, please go to Q(ii) below)	
ſ	Other (please specify)	

Q(ii)	Is your organisation	
	(please tick the box that applies to your organisation)	
	A local authority (including health authority) or local authority organisation	
	An equality lobby group or body	
	A statutory body	
	An organisation representing employers	
	A professional organisation	
	A trade union or staff association	
	A legal organisation	
	Other (please tick box and specify)	
Q(iii)	If responding as an employer, how many people do you employ? (select	one)
	Between 1 and 5 employees	
	Between 6 and 14 employees	
	Between 15 and 49 employees	
	Between 50 and 249 employees	
	250 employees or more	

Q(iv)	If responding as an employer please indicate which sector best describes (select one):	s you
	Legal services	
	Construction and/or building design	
	Communications	
	Wholesale and retail trade	
	Leisure – hotels, restaurants, pubs	
	Leisure – cinemas, theatres, museums	
	Leisure – other	
	Distribution/transport	
	Financial and/or business services	
	Electricity, gas and water supply	
	Advice and/or information services	
	Public administration	
	Education/training	
	Health and social work	
	Charity/voluntary work	
	Other (please tick box and specify)	

### Note:

In addition to the completed proforma, you can also send other supporting information if you so wish.

Completed forms should be e-mailed to the following address:-

## thirdpartyharassment@geo.gsi.gov.uk

If you are posting the form please send to:-

Third Party Harassment Consultation Responses
Government Equalities Office
Equality Law and Better Regulation Unit
Home Office
3rd Floor Fry, North East Quarter
2 Marsham Street
London SW1P 4DF

Thank you for completing this response form.

## Section A: What are your experiences of third party harassment<sup>1</sup>

	Question 1a: (Question for employees)  Have you experienced conduct that you consider would count as third party harassment at work?
,	Yes X
I	No
I	Don't know
ļ	Prefer not to say

If you have ticked yes, it would be helpful to understand more about what form of conduct you experienced. Please use the space below to provide further details and go to Question 1b

As a charity – we work with some of the most vulnerable children, young people and families. Some of whom are not receiving services from us through choice. We do have processes in place to set down expected standards of behaviour of our service users. However, given the context of our work it is almost inevitable that some of these service users will behave inappropriately toward our staff. This is not something we can completely remove from our workers experience. We accept that we have a duty of care to our staff and will support any staff that have been the subject of harassment at the hands of our service users.

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<sup>&</sup>lt;sup>1</sup> See Annex 1 for the definition of 'third party harassment' in the 2010 Act

Question 1b: (Question for employees) You have stated that you have experienced conduct that you consider would count as third party harassment at work. Did you go on to make a claim to an employment tribunal against your employer?
Yes
No
Prefer not to say
If yes, if you are happy to do so, please use the space below to outline what happened to your claim once you lodged it with the employment tribunal
If no, if you are happy to do so, please use the space below to outline your reason for deciding not to bring a claim against your employer

Question 2: (Question for employers)
Has an employee ever made a claim against you because they said they had
experienced conduct which would count as third party harassment at work?

Yes	
No	
Prefe	r not to say X
If yes,	, if you are happy to do so, please say what happened with the claim

Question 3a: (Question for those advising or acting for employers)
Have you ever advised or acted for an employer who has had an allegation of third party harassment brought against it?

Yes	
No	
Prefe	not to say
If yes	if you are happy to do so, please give details

Question 3b: (Question for those advising or acting for employees)
Have you ever advised or acted for someone claiming to have been the subject
of conduct which would count as third party harassment?

Yes	
No	
Prefe	not to say
If yes	, if you are happy to do so, please give details

## Section B: What might be the impact of repealing this provision? (for all respondents)

## Question 4: Do you agree or disagree that the third party harassment provision should be repealed?

snould be repealed?
Agree X
Disagree
Neither agree nor disagree
Don't know
Please use the space below to explain your answer
See response under 1a above. From the context of our organisation we believe it should be repealed.

# Question 5: If this provision were removed, is there any other action that the Government should take to address third party harassment at work?

Yes	
No	
Don't	know X
Pleas	e use the space below to provide further details

Question 6a: Do you think that there are further costs and benefits to repealin
the third party harassment provision which have not already been included in
the impact assessment?

Yes, I think there are further costs to include		
Yes, I think there are further benefits to include		
No, I think all costs and benefits have been included		
Don't know X		
If yes to <u>further costs</u> , please use the space below to provide detail		

Question 6b: Please use the space below to provide any comments you have on the assumptions, approach or estimates we have used

Please use the space below to provide detail

Question 7: How many third party harassment cases would you expect to be
brought each year if the third party harassment provisions were retained?

Number of cases	
Please use the space	ce below to explain your answer

Question 8: Does the consideration of the impact on equality in the impact
assessment properly assess the implications for people with each of the
protected characteristics?

Yes	
No	
If no,	please use the space below to explain your answer

Question 9: Does the Justice Impact Test in the impact assessment properly assess the implications for the justice system?		
Yes		
No		

If no, please use the space below to explain your answer

Thank you for completing this response form.

Responses will be used to help the Government assess your views on its proposal to repeal the employer liability for third party harassment of their employees provision – section 40(2)-(4) of the Equality Act 2010.