

# 50plus Nottinghamshire

LinkAge Plus

## Handy Person Services

The Handy Person Services provide Nottinghamshire residents (aged 60+ or who are disabled) with the opportunity to get small scale jobs completed around the house or garden safely, by a trained and reliable tradesman.

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# Handy Person Services

## Objectives

The aim of the project is to help ensure that vulnerable residents do not risk either their health or safety in the completion of small jobs around the home and garden.

## Activity

The service provides a single point of telephone contact within each Home Improvement Agency for people to access a referral to a trained and reliable handy person who then visits the house and gives a free quote for the job. Upon acceptance of the quote an appointment is made and the work completed at a subsidised hourly rate.

## Achievements against objectives

Typically approximately 20 referrals are completed per district each month.

## Wider achievements

The profile of the Handyperson Services has been raised across the county by word of mouth along with the more formalised advertising techniques employed. This has resulted in a steady increase in take up of the service on the grounds that it provides fast, efficient and safe completion of jobs around the home for older people. This in turn has positively impacted on the maintenance of a healthy independent lifestyle for the person involved and has contributed to minimising the number of admissions to hospital for falls.

## Resources

Each of the Handy Person Services is co-ordinated by the area Home Improvement Agency. This requires funding and staffing resources.

## Key lessons learned

The service is very popular with older people and low level practical services such as Handy Person Services is what they request in feedback.

Older people prefer paying a contribution to a service rather than receiving it free.

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## Further information

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Ref to website [www.notts50plus.co.uk](http://www.notts50plus.co.uk)

Information will be provided on the templates by the Local Authorities/PCT's etc participating in the LinkAge Plus Pilots. A template will be completed for each individual project, which in turn will be reproduced by the DWP LinkAge Programme as a two page document, which will be printed and copies made available for the delegates attending the Good Practice Events in Newcastle, Birmingham and Bournemouth.

## Related documents

See website above.

