

# 50plus Nottinghamshire

LinkAge Plus

## Transport Voucher Scheme

The Transport Vouchers Scheme is available to residents in the county who are aged 50 plus and who cannot access or undertake certain services/activities without additional help. In particular those who:

- struggle to use public transport;
- have no access to a car or voluntary car driver;
- are not regular Dial-A-Ride users.

---

# Transport Voucher Scheme

## Objective

By providing better access to public transport the scheme aims to:

- enable people to have a better quality of life;
- give those over 50 years of age greater independence;
- have an impact on service users health, well-being and social inclusion;
- increase independence, health and well-being;
- help people who are isolated in a variety of different ways either because of rural living, lack of family support or problems using public transport.

## Activity

- Residents are issued with two £5 vouchers per month to use towards the cost of a return taxi journey. 39 taxi companies are part of the scheme. Taxi journeys must start in Nottinghamshire but can go out of the county. Only one £5 voucher may be used per journey.
- Since the schemes inception across the county of Nottinghamshire in June 2007 to the end of February 2008, 4,157 return journeys have been made by those registered with the scheme.
- In February 2008, 2,204 aged 50 plus were registered with the scheme. The number of registrations continues to grow each month with over 3,000 people registered at the end of May 2008.

## Achievements against objectives

In February 2008 a questionnaire was distributed to the 2024 people registered with the scheme. The response rate of the questionnaire was 54%.

## Findings

- 51% of respondents stated that the scheme had enabled them to become more independent.
- 58% stated that they were more able to access medical treatment/doctors/dentist as a result of the vouchers.
- 35% of people were more able to visit family and friends.
- 21% of respondents were more able to attend leisure or social events.

---

## Wider achievements

This scheme has opened up the debate about the transport needs of older people in general. Specifically for those who cannot make use of a concessionary bus pass.

## Resources

- Staffed phone line for application.
- Administration.
- Cost of printing the vouchers and producing publicity.
- Systems and processes for administration including payment and audit.
- Publicity and promotion costs.
- Taxi companies consistent roll out across all areas.

## Key lesson learned

The scheme is difficult to regulate and the demand is likely to be very high.

## Further information

For more information or to register with the scheme:

Tel: 0115 934 0723 (10am to 2pm Monday to Friday)

Robin Riley Tel: 0115 977 4520

Ref to website: Nottinghamshire 50 Plus Website [www.notts50plus.co.uk](http://www.notts50plus.co.uk)

## Related documents

Nottinghamshire Transport Voucher Pilot Scheme – Nottinghamshire County Council's Pilot Transport Voucher Scheme Questionnaire

