

HMRC spending review 2010 Net resource and Capital DEL Settlement - excludes depreciation

	FBS Level 2	2011/12			
FBS Level 1 FBS Level 2		R-DEL £m	Income (2)	C-DEL £m	Total £m
Business taxation including SMEs Large business - ta	kling avoidance & evasion	231		0	231
Shipbuilders' relief		7.5		0	7.5
Debt collection (incl	udes work for business, B&C and individuals)	219		0	219
Customer education	and services	48.5		0	48.5
Tackling other busin	ess avoidance and evasion	568		7	575
Legal services		59		0	59
Analysis and tax de	sign	24		0	24
Business taxes total		1157	0	7	1164
Criminals and money laundering Tackling organised	criminals and money laundering	126	6	0	132
Tackling criminals and money laundering total		126	6	0	132
Individuals taxation Customer contact (i	ncludes work for business taxes)	164		0	164
Analysis and tax de	sign	24		0	24
Tacking avoidance	and evasion	91		0	91
Processing (include	s work for business taxes)	400		0	400
Individuals total		679		0	679
Valuation Office Agency Valuation Office Ag	ency (including income for services) (note 1)	7	201	6	214
Valuation Office Agency total		7	201	6	214
Change and major projects Change and major	projects	217		191	408
Change and major projects total		217		191	408
OGDs administration of National Insurance Administration of National Insurance undertaken by other government departments		65		0	65
OGDs administration of National Insurance		65		0	65
Infrastructure services Accommodation		406		0	406
Finance and interna	l audit	18		0	18
HR services		51		0	51
Commercial contract	ts for print, post etc	78		3	81
IT including front lin	e systems costs	500		80	580
Communications ar	d campaigns	16		0	16
Infrastructure services total		1069		83	1152
Benefits and Credits Contact centres		95		0	95
Tackling error and f	aud	54		0	54
Processing		119		0	119
Benefits and Credits total		268		0	268
Grand Total		3588	207	287	3950
Grand total excluding income (per chart)					3875

Note 1:Most of VOA's funding comes from external sources apart from a small amount of resource and capital funding.

Note 2: This is not the full extent of HMRC's income. However, the majority of our income is from other government departments and should be accounted for in their net DEL