

Can you please provide answers to my following questions?

- 1) a) How many theory tests were taken in the last year for Car, Bike, ADI, LGV and PCV?  
b) Of these tests taken, what was the pass rate?

The table below shows the number of tests taken and pass rates for the requested categories of test in the 2011/12 financial year:

	Tests conducted	Pass rate %
Car	1,371,494	60.8
Bike	66,294	79.5
ADI pt 1	8,725	50.5
LGV Multiple choice (MC)	27,452	78.9
LGV Hazard Perception (HPT)	27,116	81.4
PCV MC	7,275	77.8
PCV HPT	7,276	79.7

- 2) For car tests failed, what was the reason for failure; multiple choice, hazard perception or both?

For a candidate to pass their theory test, they must meet the minimum pass score. For cars and motorcycles they must score 43 out of 50 in the multiple choice section and 44 out of 75 for the hazard perception test. Full details of the minimum pass score can be found at:

[http://www.direct.gov.uk/en/Motoring/LearnerAndNewDrivers/TheoryTest/DG\\_4022534](http://www.direct.gov.uk/en/Motoring/LearnerAndNewDrivers/TheoryTest/DG_4022534)

Attached at Annex B is a table showing the full range of scores achieved in both the hazard perception and multiple choice parts of the test in the 2011/12 financial year.

- 3) a) How many practical tests were taken in the last year for Car, Bike, ADI, LGV and PCV?  
b) Of these tests taken, what was the pass rate?

You asked for details of practical tests conducted and passed; this information is due to be published on 28 June and 6 July 2012 and will be available on our website at <http://www.dft.gov.uk/statistics/series/driving-tests-and-instructors/>. This information is exempt from release under section 44 (1)(a) (prohibitions on disclosure) by virtue of the Pre-release Access to Official Statistics Order 2008 which limits access to official statistics until their date of publication. As this exemption is an absolute exemption we are not required to conduct a public interest test. A copy of this exemption in full can be found at Annex C.

- 4) How many call centre buildings are occupied by Pearson Vue staff?  
5) Where are these call centres based?

Pearson Vue use one call centre and this is based in Manchester.

- 6) How many call centre staff are employed by Pearson Vue to deal with DSA enquiries?

**7) How many staff do Pearson Vue employ to for DSA related work?**

**8) Do Pearson Vue or the DSA own the theory test and call centre buildings/ offices?**

DSA do not own any of the buildings that Pearson Vue use. We do not hold details of staff used or details off ownership of buildings used by Pearson Vue as they are not contractually obliged to provide us with this information

**9) How much is the Pearson Vue contract worth?**

The contract is worth £25 – 35 million per year.

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents supplied by the Driving Standards Agency will be protected by Crown Copyright. Most Crown copyright information can be re-used under the Open Government Licence (<http://www.nationalarchives.gov.uk/doc/open-government-licence/>). For information about the OGL and about re-using Crown Copyright information please see The National Archives website - <http://www.nationalarchives.gov.uk/information-management/uk-gov-licensing-framework.htm> .

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party see the Intellectual Property Office's website at [www.ipo.gov.uk](http://www.ipo.gov.uk).