

HM Revenue and Customs Structural Reform Plan Monthly Implementation Update	September 2011
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(1) Actions due to be completed in September 2011

Section	Action	Status
1.2 (iv)	Assign additional investigators and specialists to increase targeting alcohol, tobacco and repayment fraud	Not complete
1.2 (v)	Recruit 300 new investigators to tackle volume crime and labour providers fraud	Not complete

(2) Actions due to be started by end September 2011

Section	Action	Status
1.1 (iii)	In line with the Red Tape Challenge, bring forward proposals to reduce and reform the stock of statutory instruments and regulations for which the Department has overall responsibility (end Dec 2012)	Work ongoing
1.2 (ii)	Strengthen HMRC's debt collection techniques by placing up to £1bn of lower value debt with external debt collection agencies (end Apr 2012)	Work ongoing
1.2 (vii)	Create teams of cyber crime investigators and launch cyber crime initiatives to counter increased threat of attacks on HMRC systems and customers using internet (end Nov 2011)	Work ongoing
1.2 (viii)	Create an additional six taskforces to target evasion and serious non-compliance (end Mar 2012)	Work ongoing
1.2 (ix)	Carry out 20,000 business records checks targeting those whose records fall short of the required standard (end Mar 2012)	Work ongoing
1.2 (x)	Collect additional revenues of £2bn by April 2012; on the way to £7bn additional revenues per year 2014/2015 (end Mar 2012)	Work ongoing
1.2 (xi)	Publish consultation documents on anti-avoidance listed schemes identified in Budget 2011 (end Oct 2011)	Work ongoing
1.3 (iv)	Create a data link between the registrars and HMRC to facilitate customer claims and counter fraud (end Jun 2012)	Work ongoing
1.4 (ii) (a)	Move notification of liability for the main business taxes to on-line channels for VAT (end Aug 2012)	Work ongoing
1.4 (ii) (b)	Move notification of liability for the main business taxes to on-line channels for main direct taxes (end 2013)	Work ongoing
1.4 (iii)	Implement a 'Start-up-Hub' for new businesses (end Nov 2011)	Work ongoing
1.4 (iv)	Put in place a digital default 'Registration Wizard' for business taxes, leading to fully automated processing for VAT (end Oct 2011)	Work ongoing

1.4 (v)	Roll out the 'Registration Wizard' to businesses (end Apr 2012)	Work ongoing
1.4(vi)	Roll out a 'Tax Dashboard' for businesses by 2012 (end Apr 2012)	Work ongoing
1.5 (iii)	Develop and launch a test service for software developers (end Nov 2011)	Work ongoing
1.5(iv)	Put in place and launch IT infrastructure for Real-Time Information (RTI) (end Apr 2012)	Work ongoing
1.6 (ii)	Build on Budget 2011 announcements to identify reliefs that can be removed/create a framework of new reliefs supporting businesses (end Apr 2012)	Work ongoing
1.6 (iii)	Advice submitted to OTS on reliefs ahead of Finance Bill 2012 (end Apr 2012)	Work ongoing
1.6 (iv)	Identify administrative barriers to small businesses to achieving tax compliance (end Apr 2012)	Work ongoing

(3) Explanation of missed deadline

In September, HMRC missed the following deadlines:

Deadline missed	Reason
1.2 (iv) Assign additional investigators and specialists to increase targeting alcohol, tobacco and repayment fraud (end Sep 2011)	All posts are in the process of being recruited. Due to the large volumes of vacancies being advertised the recruitment process is taking a little longer than expected. Take up dates will range from October to December 2011
1.2 (v) Recruit 300 new investigators to tackle volume crime and labour providers fraud (end Sep 2011)	243 have been recruited and the remaining 57 are in the process of being recruited. Due to the large numbers of posts being advertised the recruitment process is taking a little longer than expected.