

**How many times has the DSA supplied to any outside organisation the names, addresses etc of ADIs which have given their consent for this release during the periods shown below 1995- 1999, 1999-2003, 2003-2007, 2007-2011?**

We regularly survey driving instructors as part of our customer insight programme. Satisfaction surveys have been conducted annually since 1998. In the period 1998 to 2010, those surveys were conducted by external contractors, who were supplied with a sample from those on the approved driving instructor (ADI) register who had consented for their details to be shared for the purposes of research. Since 2011, the surveys have been conducted by us; ADI details have therefore not been sent to external parties.

We also release details of ADIs (who have consented) for commercial use to accredited mailing houses. We only hold this information from 2008.

In the table below, you can find the number of times ADIs' names and addresses have been supplied to any outside organisation:

Period	Customer surveys	Research purposes	Commercial use
1995 to 1999	2	0	Information not held
2000 to 2003	4	0	Information not held
2004 to 2007	4	2	Information not held
2008 to 2011	2	3	84

Please also note that ADI names and addresses have also been supplied to a printing company for the purposes of sending out our Despatch magazine. Since October 2010, this has only been available electronically once ADIs have subscribed to the service. We have no records about the number of times a list was sent prior to October 2010. At least one list would have been sent for each edition of the magazine.

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