

Giving White Paper

One year on

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June 2012

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Foreword

Britain is a generous country. Millions of us give time and money to help others, and the impact of that generosity on our national quality of life is extraordinary. But we cannot take the givers in society for granted. We rely on a heroic minority who do most of the giving, both of time and money. For example just 8% of the population contribute 47% of total charitable donations, by giving £100 or more per month¹. As we said in the Giving White Paper, we believe that people want to live in better-connected communities in which more people are working together for the common good. This is not just about unlocking the potential for charities to improve more lives. There is ample evidence of the beneficial impact of giving on the givers. So this is also about rebuilding the trust and social capital that underpins our prosperity and wellbeing.

If we are to inspire more people to get involved, we know that a different approach is required. This can't only be about Government, because previous interventions have failed to make a sustainable difference. So our approach is to work closely with a coalition of the willing in both the business and voluntary sectors, who want to help shape a long term shift in cultural attitudes. We have also got to recognise that this is a time when many people feel they have less time and money, and may be reluctant to be asked to do more. So we are very focused on making the act of giving much easier and more compelling for a broader base of people.

The Giving Summit, which took place on the 8th May, was a good illustration of our approach. We will work closely with all those who want to help shape a long-term shift in cultural attitudes. Over 200 people took part in 18 different Action Groups, representing a diverse cross-section of business, academia and charity. That work has helped shape our forward agenda but has also generated many ideas that others are taking forward themselves.

¹ The National Council for Voluntary Organisations/Charities Aid Foundation (2010). UK Giving 2010. An Overview of Charitable Giving in the UK, 2009/2010. NCVO/CAF: London.

Executive Summary

One year on from the publication of the Giving White Paper, much has been achieved against the goals we originally set ourselves. We have made giving easier – through the roll-out of ATM giving and the investments of the Innovation in Giving fund. We have focussed on making giving more compelling – introducing new tax incentives and simplifications, match funding, and programmes aimed at encouraging social action at a young age. We are also supporting those who provide others with the opportunity to give – through the Social Action Fund and the Transforming Local Infrastructure fund.

In the year ahead we aim to focus on three priorities that allow us to broaden the culture of giving and unlock the benefits that this opens up to charities and to givers themselves.

- We aim to stimulate social action to help solve social challenges – the allocation of £40 million for social action and social innovation will fund campaigns that can inspire and help millions.
- We will continue to establish giving as a social norm – encouraging closer connections between business and charity; getting serious about payroll giving; encouraging legacy giving and the next generation of givers; while doing more to value those who give.
- We will also continue to support the providers of opportunities – by helping them embrace innovation and demonstrate their impact.

One year on: what has been achieved since the Giving White Paper

The Giving White Paper articulated important challenges: to make it easier and more compelling to give, and to support those who provide others with opportunities to give. We have been impressed by the positive response of business and civil society to those challenges, and by the numerous collaborations that have followed. Government's priority has been to encourage such co-operation and take concrete steps, both in terms of funding and policy, to meet those aims. This update is intended to highlight what we have been doing, and to celebrate a small proportion of the generous initiative being shown every day by people and organisations across the country.

I. Making giving easier

Since the publication of the White Paper, we have been proactive in encouraging new ideas to help make giving a part of everyday life. We worked closely with **LINK** to introduce **ATM giving**, which allows people to donate to charity at the push of a button when they withdraw money from the cash-point. This opportunity is now available at all 12,000 ATMs belonging to Bank Machine and RBS, with other operators to follow later in 2012 and 2013.

We have invested £10m in the **Innovation in Giving Fund** (see inset), which will identify and develop innovative platforms and approaches to giving. The fund has backed a number of exciting new developments, such as PeopleFund, it, the Good Gym and The Pennies Foundation among others.

Innovation in Giving

Through Phase 1 of the Innovation in Giving Fund – run in partnership with NESTA – we have backed over 30 exciting new platforms. We are working with NESTA to introduce some of the most innovative approaches in charities.

We have now opened Phase 2 and there is up to £7.5 million of this £10 million fund still to be invested. The focus will be on innovations that connect people with business skills to charities who need those skills. Phase 2 will also be an opportunity for pioneering Volunteer Centres to test ideas for modernising their offer.

Organisations and individuals interested in finding out more about Phase 2 should visit NESTA's website (www.nesta.org.uk).

JustTextGiving, a collaboration between Vodafone and JustGiving, harnesses the power of mobile technology to make giving appealing to a younger generation. The service allows people to make donations of up to £10 easily through text messages, with 100% of the donation going to the charity of the donor's choice. Currently, users can donate to a directory of over 16,000 charities, and 30,000 individuals have signed up in the first year of operation to give through their mobiles.

The Pennies Foundation

We're familiar with the idea of dropping the coins from our change into the charity box sitting on the shop counter.

Nowadays, these boxes are less prevalent, as people move to new ways of shopping and paying. That's where Pennies comes in. The electronic charity box is exactly the same idea, but it works when we pay by card or electronically, whether shopping on-line or in a high street shop or in a restaurant.

The Pennies Foundation received £50,000 from the Innovation in Giving Fund to support the scaling up of their platform

The effective use of technology by charities is essential to growth in giving. The **Go On campaign** has helped get charities online through their network of Digital Champions. Through their Give an Hour campaign they encourage people who are online to donate time in getting others online.

We have also acted to remove barriers that get in the way of people volunteering. For a long time, organisations that work with volunteers have been expressing their frustration with the Criminal Records Bureau (CRB) checking process. The **Protection of Freedoms Act 2012 will radically improve the "portability" of CRB certificates**, and reduce the number of regulated activities for which checks are required.

2. Making giving more compelling

Tax incentives can encourage people to give more. We announced in the **2011 Budget a lower rate of inheritance tax** for estates where 10% or more of the estate is left to charity. This has resulted in a dynamic, independent campaign – Legacy 10 – that aims to promote and encourage legacies to fully benefit from this new incentive.

We also introduced in the 2011 Budget changes to enable **gift aid to be claimed on small donations**. The Small Charitable Donations Bill has just been published and will, from April 2013, make claiming Gift Aid on small donations much easier.

We have backed innovative campaigns that aim to inspire people in new ways, by providing total match funding of £2.2m for great initiatives like the **Evening Standard Dispossessed Fund, Street Smart, Localgiving.com** and **Text Santa**. Building on this success we will launch another match challenge: **every £1 donated by a member of the public to charity through localgiving.com in September 2012 will be matched during that month (up to £500,000)**. This will be followed by a number of other exciting new targeted match funds.

Localgiving.com

Localgiving.com is a website that allows members of the public to find and give money to charities and community organisations that are based in their local area, even those that are too small to be registered with the Charity Commission.

The Cabinet Office has supported the growth of Localgiving.com through the Innovation in Giving Fund, and two recent match campaigns.

Giving, whether time or money, is hardest in communities with low levels of financial and social capital, with less tradition of working together to help themselves. It is in these areas where the biggest impact can be felt. We have already deployed 113 senior **Community Organisers** with the objective of listening, creating social cohesion and sparking social action in these communities. In order to support the work that Organisers are doing in their communities, **we have committed an extra £7.5m to support their work** following the year long training to help them get established in their communities.

Similarly, with our support Business in the Community have helped to ensure that 22 **Business Connectors** have been seconded by their employers to make better connections between local community groups and local businesses. **Big Lottery Fund** will now continue this programme with a plan to deploy 670 new Business Connectors over the next 5 years.

Business in the Community's Business Connectors are a fantastic case study in corporate engagement with local communities. The Prime Minister launched Every Business Commits as a call-to-arms for SMEs to highlight their often-unsung contribution to society. The **Trading for Good** platform that has emerged as a result of Government, business and social enterprise coming together will be a great tool to facilitate even greater engagement.

The **Community First** programme makes available to 600 of the most deprived wards some £30m of grants. These grants will be distributed by residents in line with the priorities identified by local people for their communities and matched by local resources, whether money, time or in kind. The opportunity to invest in the future of communities across the country is also provided with **£50m match funding for contributions to a national endowment** which will be a source of long-term, sustainable funding to build social capital in communities. The response to the match challenge has been impressive with £17m already invested.

Money and incentives only get us so far. We want to establish giving as a social norm. That starts with young people, over 8,000 of whom undertook **National Citizen Service** last year, contributing 250,000 hours of community service. This year, we have scaled NCS up to make 30,000 places available and have committed to provide 90,000 places in 2014.

We are continuing to support the **Citizenship Foundation** with core funding to deliver their two key programmes that work to create a culture of giving for school children, Go Givers for the primary age range and Giving Nation for secondary. Both programmes have also been awarded grants through the Social Action Fund, which will enable them to scale up and reach many more schools and young people.

Spice Time Credits

Spice has pioneered the development of complementary currencies or time credits systems in South Wales for over seven years. The Spice approach offers a 'thank you', or time credit, for helping out in the community. With funding from the Social Action Fund Spice is now able to scale-up the model in England.

We are also helping to scale up the Youth and Philanthropy Initiative, which runs competitions in schools where teams of young people pitch for grants for a local charity or community group of their choice.

Business is a crucial partner in establishing giving as a social norm. **Waitrose's Green Token Scheme** allows both their customers and employees to decide how to distribute over £3 million per year to charitable causes. This democratic model has recently been expanded into their Partner Volunteering Scheme which invites people to nominate the charities with which they would like Waitrose's staff to volunteer.

We have looked to recognise groundbreaking initiatives to support volunteering, which is why Waitrose, along with four other corporate organisations – BT, UBS Bridge Academy, Orange Rock Corps and LinkLaters – have recently received a Big Society Award from the Prime Minister.

Government, as a large employer, has a clear role to play. We want Civil Servants to volunteer 30,000 hours each year, and senior managers across the Civil Service have the promotion of volunteering as part of their assessment criteria.

Join In

Government has provided start-up funding to enable the launch of Join In. On 18/19th August (the first weekend after the Olympics and before the Paralympics), Join In will encourage everyone across the nation to head down to their local sports club. Whether sports clubs want to sign up more members, supporters or volunteers, the Join In weekend will provide a once-in-a-lifetime opportunity to attract local people – capturing the enthusiasm for sport generated by the Games.

3. Supporting those who provide others with opportunities to give

To make the best use of the skills and energy behind volunteers and those wanting to volunteer, better matching between opportunity and skills is essential. That is why we invested **£30 million in the Transforming Local Infrastructure Fund** which has benefited 74 areas across the country and provides an opportunity for local CVS and volunteer centres to sustain and upgrade their service. We have also invested in Do-it.org through the Innovation in Giving Fund to support the technological development of new search functions. It will enable organisations to search, find and connect to volunteers. This builds on the great work that other organisations are doing to help volunteers make the best use of their skills and to enable organisations to benefit from them.

We set up the **Social Action Fund** to back established programmes that are creating opportunities for more people to get involved in social action. To date we have invested over £20 million in backing a wide range of campaigns working within communities. Whether it is helping to reduce cyberbullying, getting kids more active in primary school or helping out at the local sports club in the Olympic year, more people will get the chance to join in and make a difference.

Future First

Private schools have long known the value of alumni communities. Future First champions their use in the state sector, creating social action opportunities for adults in their old school communities, including giving inspirational careers talks and acting as a volunteer mentor. With the grant from the Social Action Fund, Future First will launch a new light touch, low cost scalable service that makes building an alumni network easy and inexpensive for any state school. This will enable an estimated 500 new schools to benefit from an alumni programme, creating a pool of 75,000 potential volunteers

The year ahead: setting out the direction of travel

The Giving Summit has generated a huge amount of good will, and great ideas. We intend to focus our effort on three strategic challenges, which underpin a broad-based culture of giving:

1) Stimulating social action to help solve social challenges

Having supported and invested in many pilots and small-scale initiatives, we want to focus this year on helping good ideas from inception to scale, not only with money but also with non-financial support. The Innovation in Giving Fund has started that process, and the Social Action Fund has also identified and scaled-up proven models.

Our strategic focus for the next year will be achieving scale through partnerships between Government, charities, social entrepreneurs and business. The Innovation in Giving Fund will continue to seek out more experimental innovations. But a crucial test for this year will be taking some of the great innovations uncovered in the first round to scale so that they can touch the everyday lives of millions of people. We are particularly interested in models that encourage reciprocity, such as complementary currencies. Achieving the scale we want will mean working with major charities, employers, technology platforms and others. We will also use Challenge Prizes to find the best ideas, particularly those which mobilise people most effectively.

We have allocated up to £40 million over the next three years to support social action and social innovation. This will focus on backing mass campaigns to use social action to help to solve big

social challenges, along the lines of the Evening Standard's "Get London Reading" campaign. We will be looking to build partnerships between charities, businesses and social entrepreneurs to scale what works and back compelling campaigns that encourage people to get involved.

2) Continuing to establish giving as a social norm

We will continue to encourage any and all activity which aims to make giving a common part of everyday life. This will involve facilitating connections between business and charity, continuing to develop the next generation of givers, encouraging a higher profile for legacy giving, and rewarding those who give.

Encouraging closer connections between business and charity

We know what business and charity can do when it joins in common cause.

- **Impetus** engage the UK's city professionals, setting them to work with community groups and charities across the UK on problems as diverse as reducing reoffending and improving the life chances of the young. Social Action Fund money will directly create over 800 high-impact social action opportunities for over 1,000 professionals.
- The social enterprise **Primetimers** and "The Professionals" model being developed by **CSV**, where networks of current and newly retired professionals deploy their time and skills for community benefit, are being supported through the Social Action Fund.

Promoting business-charity collaboration will be a key focus of the Innovation in Giving Fund over the next 12 months.

The trail-blazing work of the Cabinet Office Partnerships Team has united business, charities and Government in a way that has never been done before. Working together to tackle policy challenges where we have shared objectives delivers innovative and cost-effective solutions. Recent successes include the development of a new, non government careers advice service called **plotr**, which will inspire young people about their future and tackle youth unemployment.

Getting serious about payroll giving

Payroll giving continues to be a tax effective way for employees to give to charity and a valuable cost-effective and regular source of income for charities. Yet only 2% of employers offer payroll giving schemes and only 720,000 employees donate, accounting for just 1% of all giving. This amounts to £114million; in the USA, £3 billion pounds are raised each year through the United Way payroll giving scheme.

In March 2012, we challenged payroll giving agencies to modernise and streamline their services. We are currently reviewing their proposals and assessing what action would best lead to an increase in take-up of payroll giving.

We are also engaging corporate and charity partners, in a number of trials to understand what could make payroll giving more appealing and sustainable. Some pioneering partners, such as the **Zurich Community Trust**, the **Mid-Essex Hospital Trust**, and **Home Retail Group**, have already signed up to trials, which will begin in the coming months.

Continuing to encourage the next generation of givers

We will expand National Citizen Service (NCS) and introduce an alumni programme which will harness the NCS experience and build more social action skills over the coming years. This new programme aims to connect NCS graduates with opportunities for social action so that they remain engaged in their communities all year round. In addition, the

Prime Minister has asked **Dame Julia Cleverdon** and **Amanda Jordan OBE** to lead a process of consultation with key stakeholders over the next six months to identify how government, business, the voluntary and education sectors can work together to create and support a decade of social action for young people.

Encouraging more legacy giving

The Government's objective is to make the UK a country where it is the social norm for people to give a small portion of their Will to charity. Legacy 10 has begun to gain high profile supporters of its campaign to encourage people to leave 10% of their Will and the government has asked Remember a Charity and Co-operative legal services to test small variations to the Will-writing process to establish the most effective way of encouraging people to leave a legacy gift. This could potentially raise a further £1 billion a year for good causes.

Valuing those who give

We must do more to value those who give. Although people do not look for personal reward and recognition when giving, it is important to recognise and celebrate that generosity and what it achieves. For this reason, we will renew efforts to promote the Prime Minister's **Big Society Awards**, and the newly-launched **Diamond Jubilee Award**.

The Diamond Jubilee Award will run for this year only and will focus on national organisations involved in volunteering activities and those involved in volunteering around the Olympic and Paralympic games and their legacy. Together with the **Queen's Award for Voluntary Service**, these awards shed a light over remarkable work that people carry out all around the country.

3) Supporting the providers of opportunities

Being on the side of innovation

We want to help more charities to embrace the potential of modern technology to reduce their costs and increase their income. We also want to help them respond to the growing demands of donors for better evidence of impact.

Go ON UK – bringing the benefits of the internet to every individual and every organisation in every community across the UK

“Go ON UK has an exciting vision to make the UK the world’s most digitally capable nation where no one – old or disadvantaged – and no organisation – even the smallest – is left behind. This is a big challenge. But it is a challenge all of us in Go ON UK are wholly committed to, and given the combined strength of our extraordinary partners I’m confident we can deliver an outstanding national plan that will inspire real change”.

Martha Lane Fox, Chief Executive,
Go ON UK

The Technology Action Group, led by the Charities Technology Trust, discussed how digital capability can be supported by the sector. Suggestions included consolidating and raising awareness of the support already available and generating demand by helping organisations better understand the benefits of integrating technology into how they do business. These ideas are now being developed through the recently launched Go On UK, which is working towards a national action plan this autumn.

We will support this and other initiatives that can prove their potential to increase the take up of technology, and ultimately income for charities. We will also review the extent to which Government’s requirements and processes may get in the way of adoption of technology.

Helping charities to tell an even better story

We want to help organisations to achieve greater impact by measuring it, learning from the evidence they gather, improving what they do, and attracting resource based on their proven impact.

We have been working with the social sector to drive a new programme, called Inspiring Impact, designed to accelerate the uptake of impact measurement across the UK social sector over the next decade. Inspiring Impact has been developed as a collaborative venture by the social sector, for the social sector, with the support of the Cabinet Office, Big Lottery Fund, City of London Trust and the Diana, Princess of Wales Memorial Fund. It aims to embed a cycle of impact planning, management, measurement and review in the routine operations of charities, social enterprises, foundations, commissioners, investors and government.

Annex A: Giving Summit – Action Groups

Over the two weeks preceding the Giving Summit, action groups were held to bring together over 200 giving stakeholders. Each group was brought together to discuss a particular facet of giving, and reported a number of actions for government, business, and the sector. These have been categorised according to the three themes of the Giving White Paper: making it easier to give, making it more compelling to give, and providing better support for providers of opportunities to give.

I. Making it easier to give

Government

During the action groups there were a range of areas suggested in which government might be able to offer support.

Legacy Giving

Since the Giving White Paper and the 2011 Budget, government has supported initiatives to turn legacy giving into a social norm and increase legacy donations from their current level of £1 billion. Government has supported Legacy 10 and Remember a Charity, and this was recognised and encouraged by participants in the action groups. It was also suggested there were additional ways to promote legacy giving, through encouraging people to write wills and educating them about the risks of intestacy.

Red Tape and Regulation

The Red Tape Challenge is a Cabinet Office-led government challenge to lower the regulatory burden in the UK. It was suggested that some of the administrative issues faced by charities could be considered for removal as part of this process. Where this is not possible, it was suggested that government might be able to clarify existing regulation as it applies to charities, to avoid confusion and encourage compliance.

Lobbying

One of Government's major powers is to lobby other groups on behalf of the sector. Discussions in some panels argued that government could use this power to facilitate space-sharing, either by firms, government agencies or local authorities, to educate the public and grant-giving agencies about the importance of different types of giving (such as core giving), or to encourage corporate partners to waive or reduce the fees they charge to charities.

Gift Aid:

The reforms to Gift Aid in 2000 opened tax effective giving to all taxpaying donors. Participants argued that take-up has been relatively slow, particularly for small donations – however it should be noted that amounts paid under Gift Aid have risen from about £128m to £1 billion since 2000, with around 4 times

as many claims being processed now compared to 2000. Participants noted that the Small Donations Bill will assist to some extent with take-up by smaller charities. Additional measures suggested by participants to increase Gift Aid take-up include the possibility of a Universal or annual Gift Aid declaration, the creation of a Gift Aid database, or other measures to simplify the Gift Aid process for donors and charities.

Business and Employers

Employer Supported Volunteering

There are great examples of employer supported volunteering. Firms could expand their commitment to volunteering by working with external organisations, such as Do-It or the Media Trust (where appropriate), to target their volunteers most effectively. For example by supporting the comms or IT departments of charities, by running pro-bono drop in clinics, to help charities in need of expert assistance, or by supporting and developing a charity's brand – while at the same time strengthening their own by association.

Employers could also make a more explicit statement about the importance of volunteering to the company by including volunteering as a part of employees' personal development, and making it a key part of their progression.

Payroll Giving

In addition to encouraging volunteering, more firms could sign up for payroll giving schemes. The Action Groups acknowledged that payroll giving is one of the simplest ways to give tax effectively, but argued that the system is currently imperfect.

Leading by example

Large businesses currently engaged in ESV and other CSR activities could share the benefits of these activities with their supply chains, helping to make the business case to SMEs and encouraging them to take part.

The Sector

Growth in giving can be supported by government and by employers' work with charities, capitalizing on charities' developed relationships with donors, stakeholders and each-other. As a result, there are some areas on which the sector can take the lead.

Promoting new kinds of giving

Charities can make a big difference to the types and levels of giving they receive from their donors. By encouraging and supporting legacy giving among their existing donor base, or by integrating new technologies for giving into their existing fundraising asks, new sources of revenue for charities could be opened up. It is important to know that although these new methods of giving might not see immediate returns to the charity, the giving landscape is changing, and charities that cannot adapt will be unable to serve their beneficiaries.

There is also space for charities to work together to use innovative platforms for giving, and to educate philanthropists about the importance of core giving, without which charities cannot function.

Acquiring, developing and deploying new skills

Where there are skills that charities need but do not have, they should seek to acquire them. This can be achieved by searching for the right private sector individuals to join charity boards, or by deploying current board members more effectively to approach philanthropists. Where charities have young, energetic

and tech savvy volunteers or staff, their efforts could be directed toward modernising engagement with donors.

Charities could also work to target their asks to corporates who will benefit most from partnership with *their* charity, and who are hence more likely to stay actively involved.

Some charities reported difficulty in knowing how to find or approach donors. These charities should be encouraged to use the resources of the Institute of Fundraising to help in this area.

2. Making it more compelling to give

Government

There are few areas in which it has been suggested that the lessons of behavioural science could be applied to government policy to create a social norm around giving. For example, there could be a role for government in educating the public about types of giving and innovations that have a proven track record of success. It could also use its power as an employer to incentivise giving among its employees and stakeholders.

Business and Employers

Business and employers have a number of tools available to them to make giving more compelling, either for their customers or their employees.

For customers

Financial advisory firms have a great opportunity to reach new philanthropists. Employers working in this area could include mandatory modules on philanthropy in professional qualifications. There is a culture among advisors that if clients want advice on philanthropy they will ask for it, but anecdotally this isn't true. Offering philanthropic services can be an attractive extra feature of a professional services package. Highlighting the costs of dying without a will could drive an increase in donations as people consider what they want to leave behind.

The Media Action Group suggested that media firms could assist through the establishment of a media philanthropy centre to help charities gain access to expert advice and a "kit of parts" for effectively promoting philanthropy.

For employees

Many employers currently offer incentives, such as match funding, for donations of time or money by employees. Firms could look to expand these incentives, or redesign incentives to be more effective.

There is grass-roots and board level support for giving. Many action groups raised middle-management as an obstacle. Getting buy-in at all levels is essential to expanding the good work companies are doing, and might be achieved by taking them to see the good work done by volunteers. The business case for volunteering is well established but a good 'story' is needed to convince people.

The Sector

People want good role models for giving. In the United States public figures have made large donations to charity, that have been followed by others. Charities could encourage this by helping to raise the media profile of philanthropists, particularly where they can inspire people who would not normally give.

The sector could also work together to research the impact of giving space, to provide a more compelling narrative for this kind of giving.

Recognition was important in encouraging giving, as such Action Groups suggested the development of a series of new awards for:

- Excellent journalism covering philanthropy
- Philanthropy by city workers (beacon award)
- Development and use of new technology to support giving

3. Providing better support for providers of opportunities to give

Government

The technology available for giving has progressed enormously in recent years, and it is difficult for charities to understand which options are best for them. Panels also supported the continuation of match funding, and the Innovation in Giving fund.

Business and Employers

Businesses can continue their support of the sector by increasing the number of Business Connectors, following the huge success of this scheme. There was also enthusiasm for developing London into a global capital for social investment and philanthropy. As well as continuing their current work, city organisations and industry groups could work together to make this happen.

The Sector

Technology entrepreneurs were reluctant to invest in developing tools for charities due to the high risks involved. Charities could be more active in engaging with these entrepreneurs to explain what they want, and in so doing help reduce the risks of investment and improve the quality of products developed.

Annex B: Giving Summit Action Groups

Action group question	Chair
Digital Giving and Reciprocity	Philip Colligan, NESTA
How do we build a space-giving movement?	Miranda Sawyer, Observer columnist etc.
Ensuring balanced media coverage of philanthropy?	Martyn Lewis CBE, NCVO Chair
How do we best measure and publicize impacts of donations (e.g. outcomes)?	Dawn Austwick, Esmee Fairbairn Foundation CEO
What would make legacy giving more prevalent?	Tom Hughes-Hallett, CEO Marie Curie Cancer Care CEO
Volunteering to meet support needs	Lucy de Groot, CSV CEO
How can we encourage retail banks to take up Charity Bank Accounts?	Matthew Bowcock, Chair, Community Foundation Network
Social investment	Deputy Chairman of the City Corporation's Policy and Resources Committee
What are the benefits to business of giving?	Phil Hodkinson
How do we inspire and encourage Giving in City workers earlier in their careers?	Alderman Roger Gifford
How do we get employers behind skill-based volunteering?	Sukhvinder Stubbs, Volunteering England Chair
How can professional advisors raise awareness of the opportunities and benefits of philanthropy?	Lord Robin Janvrin, HSBC Bank
Role of technology in giving money	Steve Moore, CEO, Big Society Network CEO
'Charity engagement with giving and fundraising technology'	Charles Mindenhall, Chair, Charity Technology Trust
Engaging Young People	Chris Ward, Blue Dot CEO
Diversity (in Giving and Getting) Action Group	Kavita Oberoi, Oberoi Consulting
How can the media sector best support charitable causes?	Sir Peter Bazalgette
Ethics and the educational fundraising and philanthropy	Rory Brooks, philanthropy, HEFCE Philanthropy Review