<u>Annex A</u> our ref : IA/00900/11

I would request under the freedom of information act that you furnish me with statistics in relation to the Chelmsford Office for the month of April 2011, and year to date both for age groups 17-21. Importantly I would request that these figures are also broken down into weeks one, two, three and four of the month

The tables below show the pass rate by week between January and April 2011 for all candidates aged between 17 and 21. We have supplied details of tests at Chelmsford and also nationally so you are able to compare the two sets of data. This information is correct as of 13 May 2011.

DSA consider it vitally important that our work is delivered to a consistently high standard and we dedicate considerable resource to ensuring the quality and integrity of all driving tests. Our national quality assurance teams provide an independent audit of examiner performance. We have an ongoing regime of supervising a minimum of 95% of all examiners conducting live tests and we also conduct a rolling programme of independent quality assurance visits.

Our quality assurance regime for car practical tests has been accredited with continued reassessment of the ISO9001:2008 standard which is internationally recognised for the quality management of business and processes.

DSA does not set a target for pass rates as all candidates are tested against a defined standard using a common level of assessment, which we quality assure to ensure consistency of testing across the nation.

	Chelmsford			Nationally		
Week	Tests	Passes	Pass %	Tests	Passes	Pass %
Commencing	Conducted			Conducted		
02/01/2011	129	50	39%	13351	7170	54%
09/01/2011	150	67	45%	18955	9958	53%
16/01/2011	166	77	46%	18584	9404	51%
23/01/2011	82	31	38%	19665	10040	51%
30/01/2011	105	53	50%	19061	9503	50%
06/02/2011	107	36	34%	19055	9399	49%
13/02/2011	91	36	40%	18956	9591	51%
20/02/2011	130	60	46%	17246	8695	50%
27/02/2011	103	44	43%	18693	9296	50%
06/03/2011	114	60	53%	18422	9221	50%
13/03/2011	122	47	39%	17591	8845	50%
20/03/2011	67	27	40%	18077	9026	50%
27/03/2011	94	43	46%	17630	8966	51%
03/04/2011	89	30	34%	17185	8622	50%
10/04/2011	114	48	42%	17376	8943	51%
17/04/2011	103	44	43%	13272	6784	51%
24/04/2011	78	32	41%	8707	4430	51%

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