Example notifications from the electricity supplier during the creation of a Green Deal plan

N1. Notification to bill payer after the improver signs the Green Deal plan

We understand that you have consented to a Green Deal plan arrangement (ID #). Following installation of the energy efficiency measures this will lead to payments being collected from your electricity bill.

This notification is for verification purposes only and you do not need to take any action if you agree that you have consented to a Green Deal plan arrangement.

If you have any queries, please contact the Green Deal advice line on [telephone number] or via [website address] by [date].

The date would be 14 calendar days after the date that the provider indicated that the improver had signed the Plan.

N2. Notification to bill payer after installation

We understand that installation of the energy efficiency measures under a Green Deal plan arrangement (ID #) has taken place. An annual repayment amount of [x] will be collected from your electricity bill from [start date] until [end date]. This will be based on a daily charge of [y].

This notification is for verification purposes only and you do not need to take any action if you agree that you have consented to a Green Deal plan arrangement.

If you have any queries, please contact the Green Deal advice line on [telephone number] or via [website address] by [date].

The date would be 14 calendar days after the date that the provider had entered the information into the central charge database after installation.