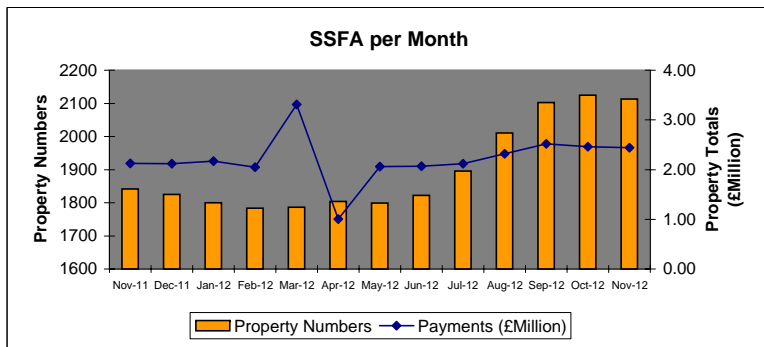
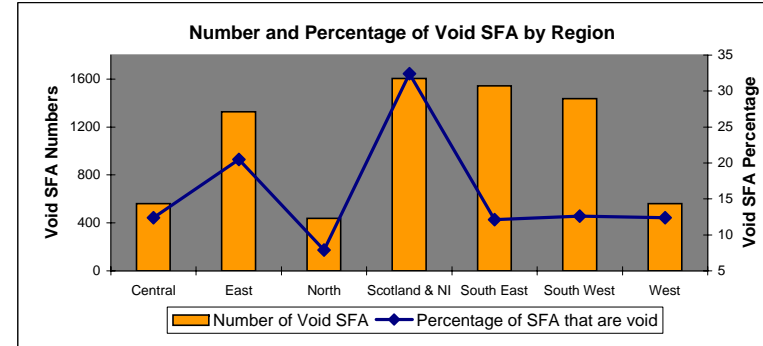
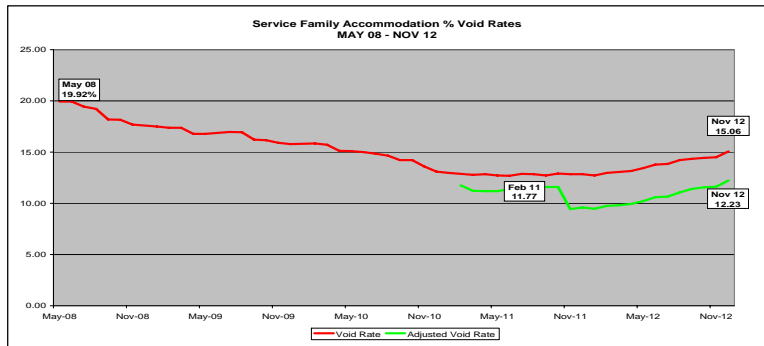
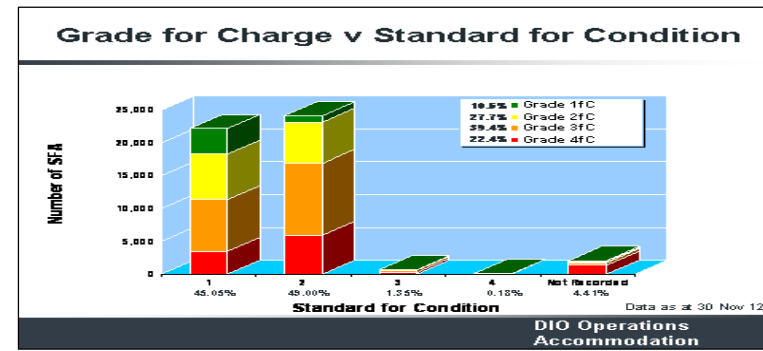
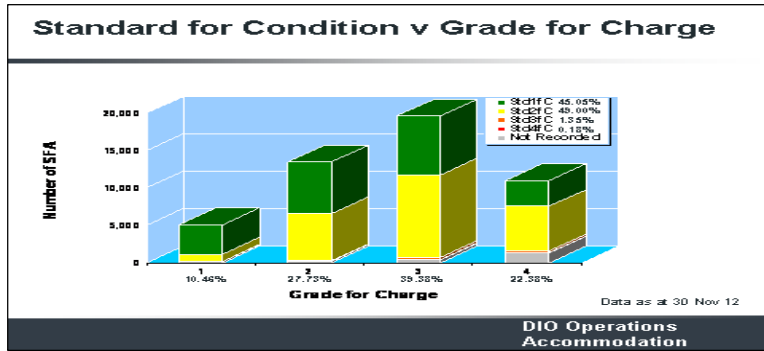


DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs) - NOVEMBER 2012

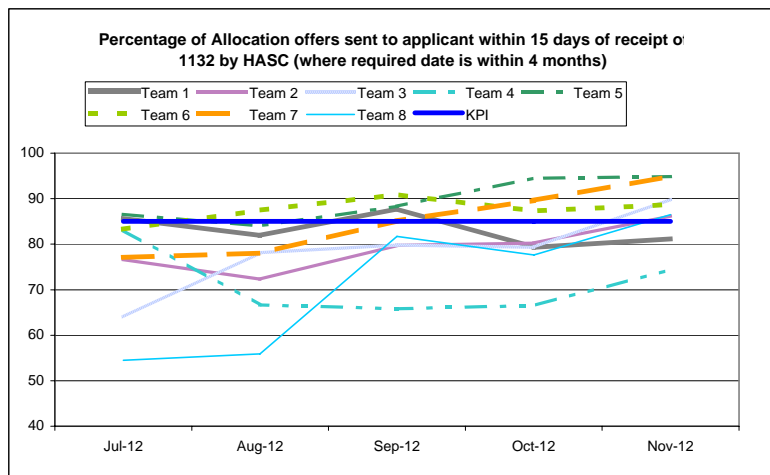
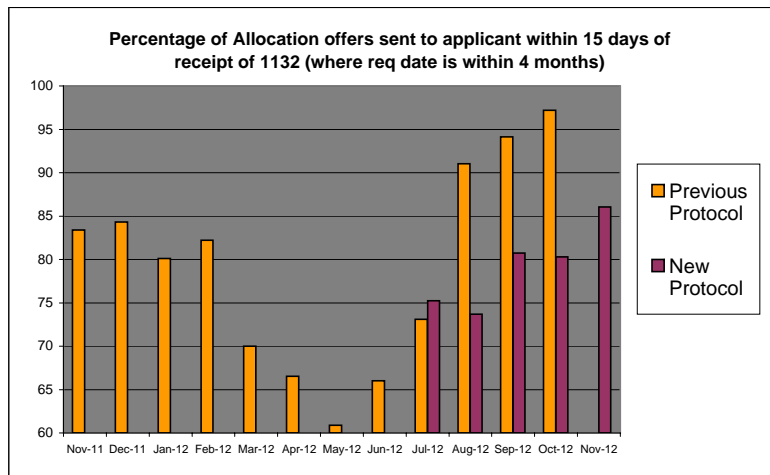
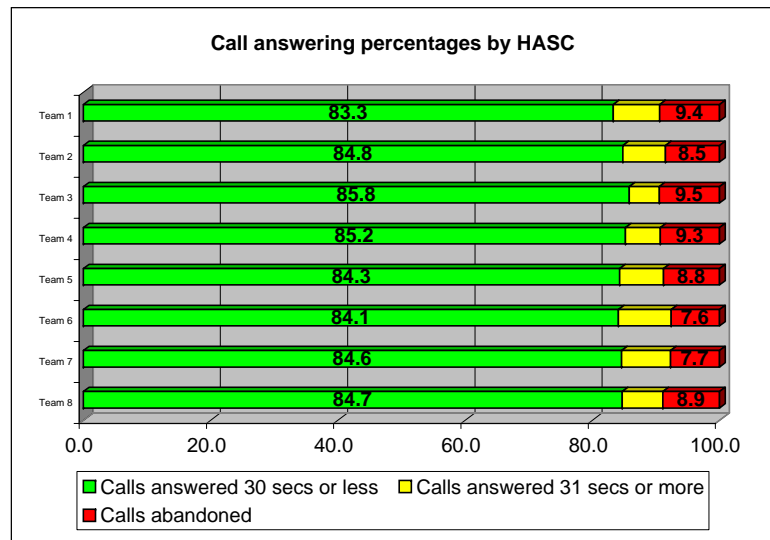
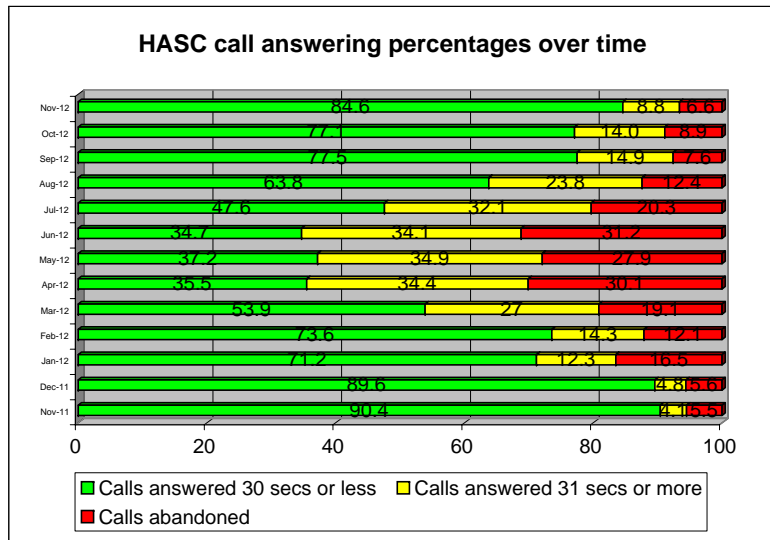
STRATEGIC FRAMEWORK



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

OPERATIONAL PERFORMANCE

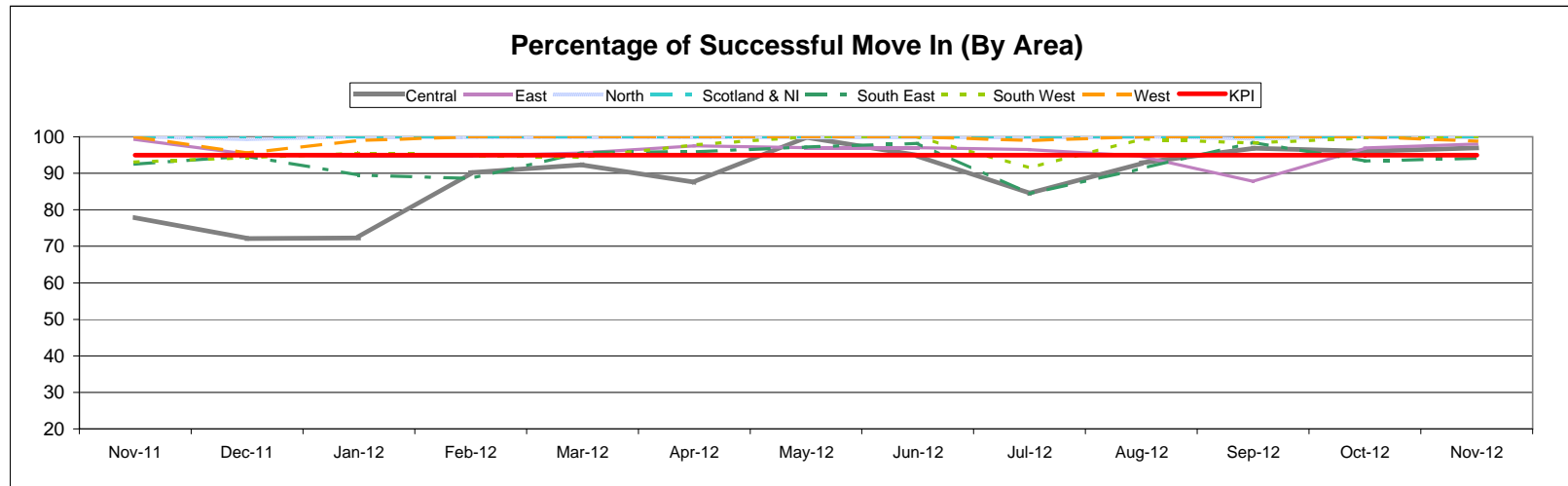
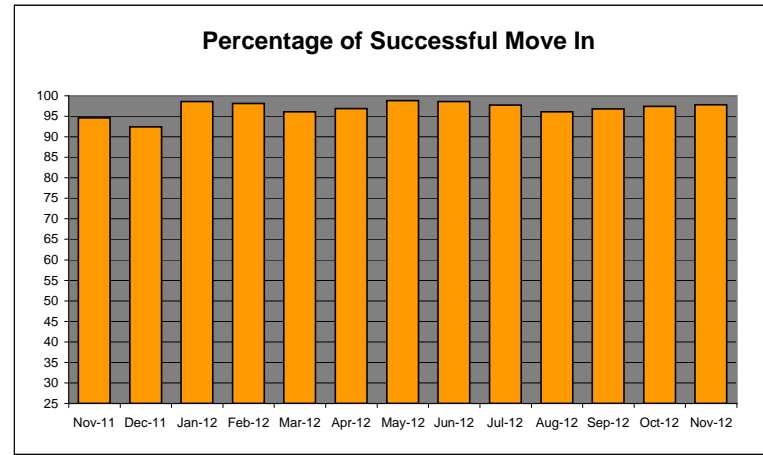
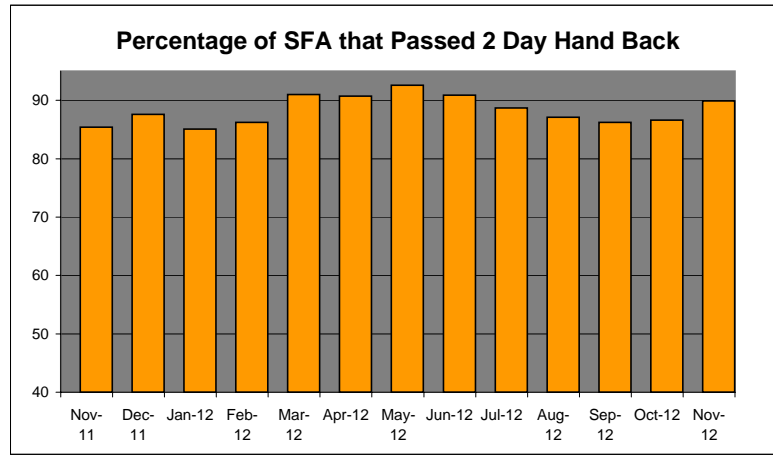
Application & Allocation



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

OPERATIONAL PERFORMANCE

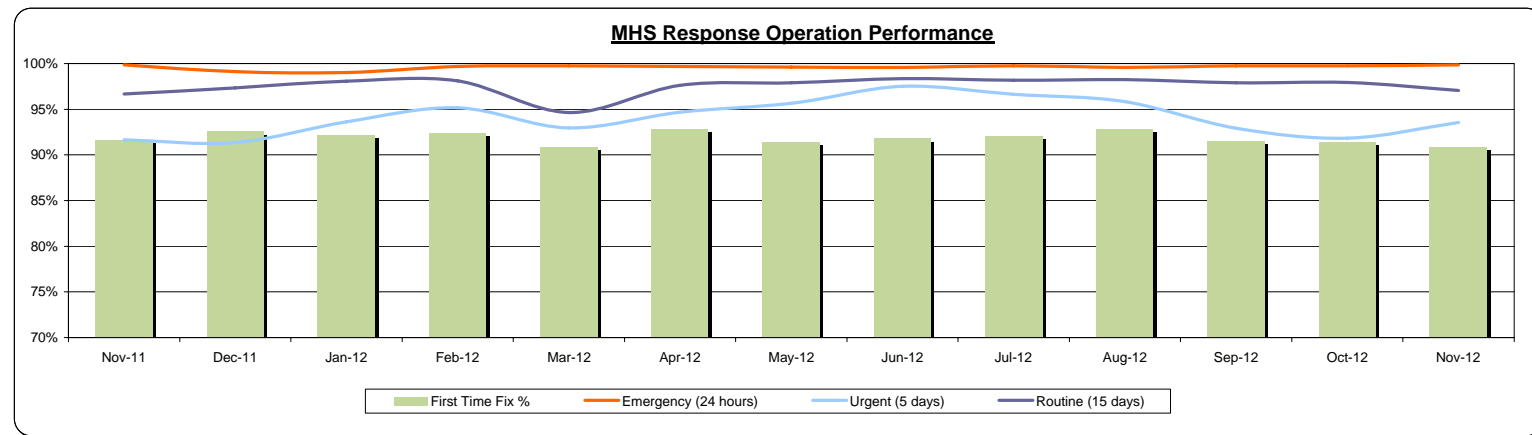
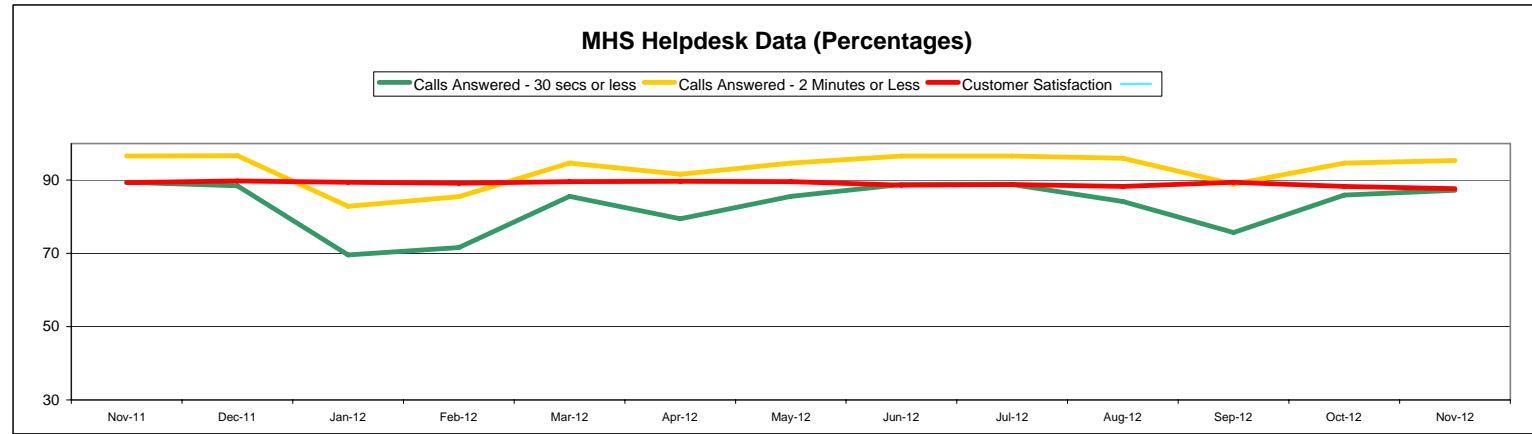
MOVE IN



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

OPERATIONAL PERFORMANCE

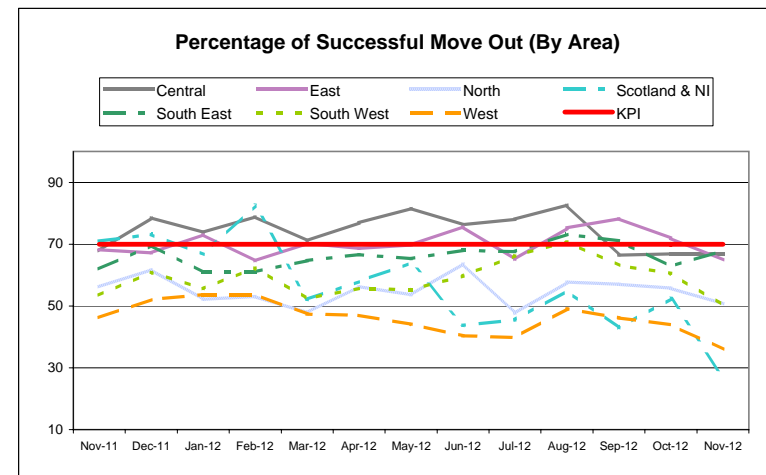
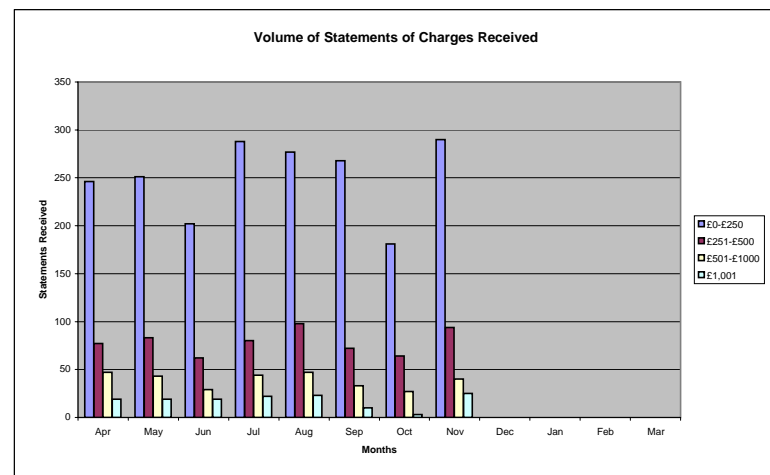
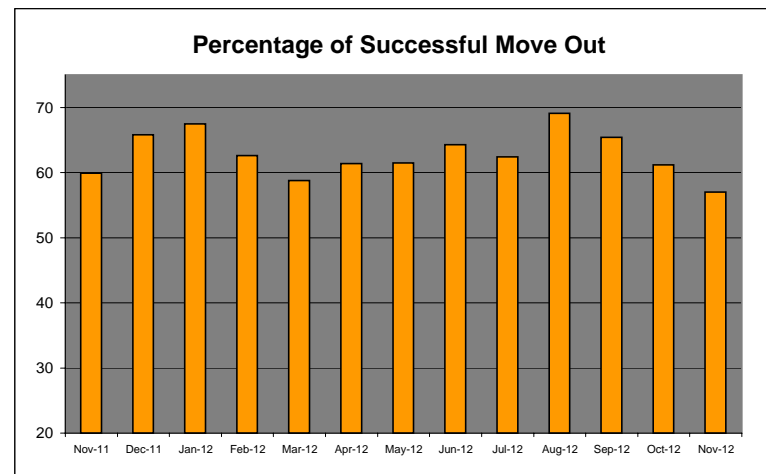
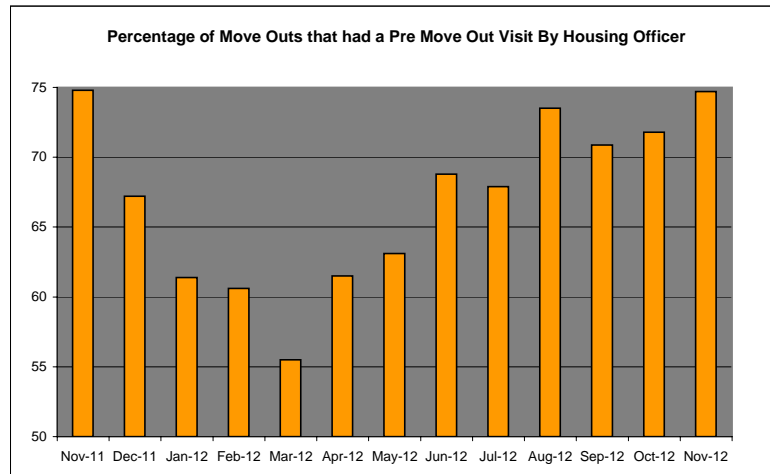
RESPONSE MAINTENANCE



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

OPERATIONAL PERFORMANCE

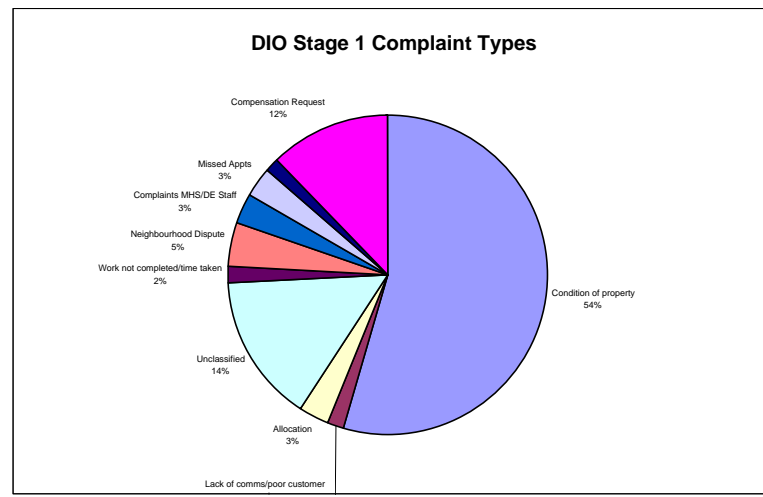
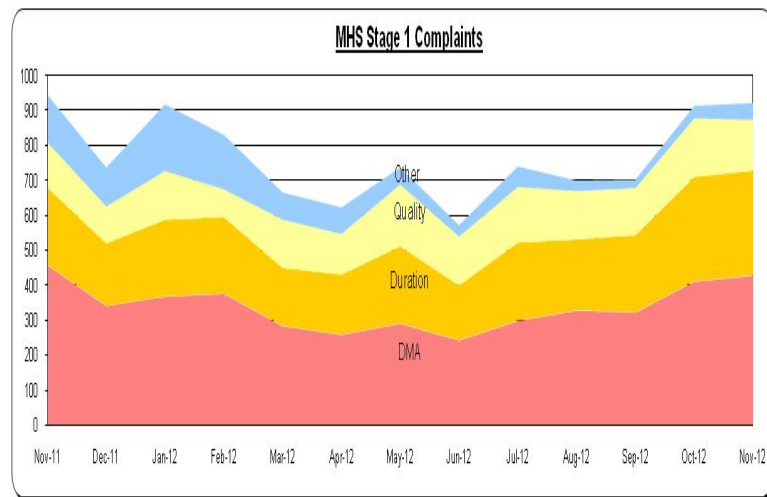
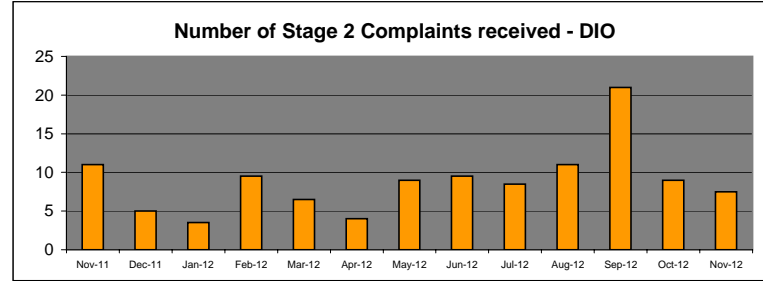
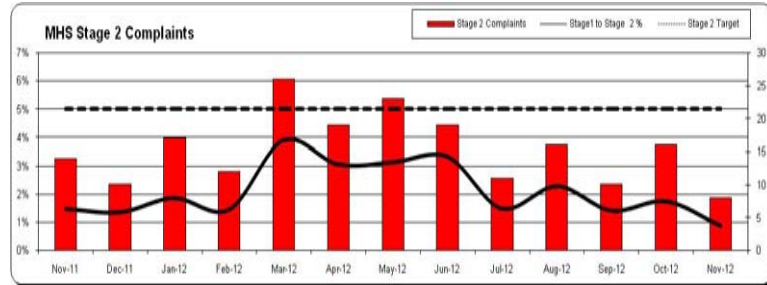
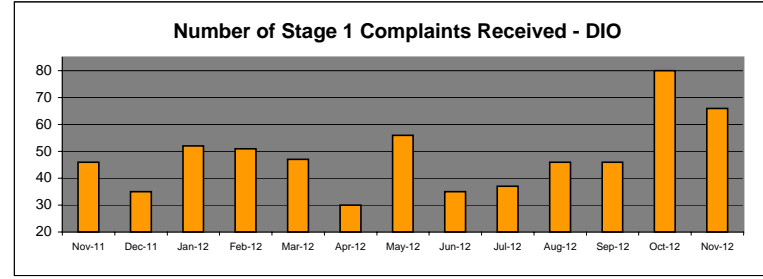
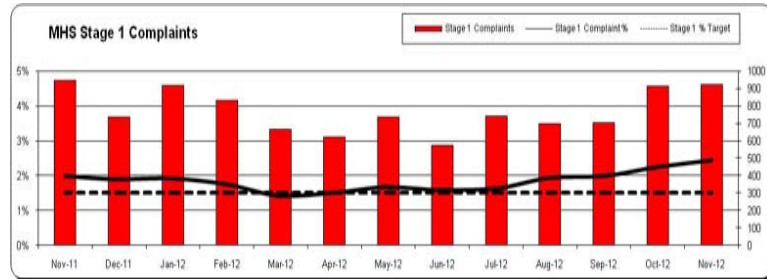
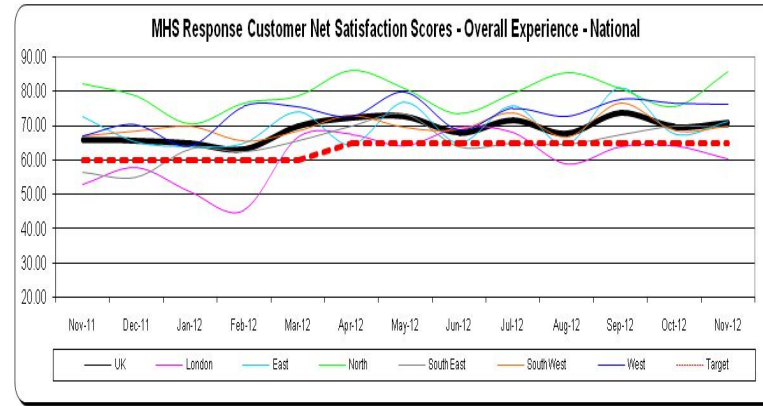
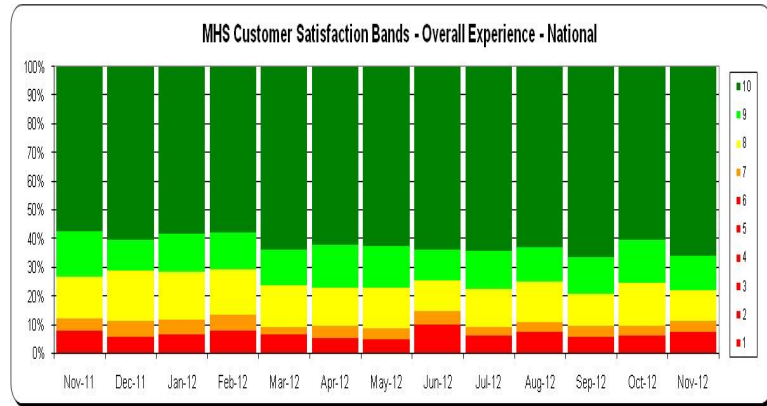
MOVE OUT



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

OPERATIONAL PERFORMANCE

CUSTOMER SATISFACTION



DIO OPERATIONS ACCOMMODATION - KEY PERFORMANCE INDICATORS (KPIs)

TLB PERFORMANCE

