Thank you for taking the time to complete this questionnaire.

Please now seal the questionnaire in the freepost envelope provided and either leave it at the workplace collection point or, if you prefer, post it directly yourself.

Please try to return the completed questionnaire in the next two weeks.

The Workplace Employment Relations Survey is an important source of information on working life in Britain. We would like to hear your views. If you need a copy of this questionnaire in large print, please call Freephone 0800 652 4574.

# કૃપા કરી આ પ્રશ્નાવલી ભરો.

ધ વર્કપ્લેસ એમ્પ્લોયમેન્ટ રીલેશન્સ સર્વે (કામની જગાએ નોકરી સંબંધિત અવલોકન), એ બ્રિટનમાં કામ કરતી જીંદગી પર આપતી માહિતીનો એક અગત્યનો શ્રોત છે. અમને તમારા વિચાર જાણવાની ઘણી જ ઈચ્છા છે, માટે કૃપા કરીને આ પ્રશ્નાવલી ભરો. અમારી ઈચ્છા છે કે દરેક કામ કરનાર, પછી એ જે કામ કરતા હો, બધાં જ લોકો આ પ્રશ્નાવલી ભરીને પાછું મોકલાવે એ ચોક્કસ કરવું છે. જો તમને કોઈ મદદની જરૂર હોય, તો કૃપા કરીને તમારા મીત્ર અથવા કુટુંબીજનને પૂછો. અને તમને જો વધુ માહિતી અથવા મદદની જરૂર હોય, તો અમને મફત 0800 652 4574 પર ફોન કરી શકો છો. અમે તમારા જવાબને ખાનગી રીતે રાખીશું. ઘણો આભાર.

## দয়াকরে এই প্রশ্নপত্রটি পুরণ করুন

ওয়ার্কপ্লেস এম্প্রয়মেন্ট রিলেশন্স সার্ভে হলো বৃটেনের কর্মজীবন সম্পর্কিত তথ্য জানার একটি গুরুত্বপূর্ন সূত্র। আমরা আপনার মতামত জানার জন্য অত্যন্ত আগ্রহী সুতরাং দয়াকরে এই প্রশ্নপত্র পুরণ করুন। গোত্র-বর্ণ নির্বিশেষে সকল কর্মচারী-কর্মকর্তা যাতে এই ফরমটি পূরণ করে ফেরত পাঠান আমরা সে বিষয়টি নিশ্চিত করতে চাই। আপনি যদি এ ব্যাপারে কোন সাহায্য চান তাহলে দয়াকরে আপনার কোন বন্ধু বা পরিবারের সদস্যকে বলুন। এছাড়া আরো বিস্তারিত তথ্য বা সাহায্যের জন্য ফোন করুন, ফ্রিফোনঃ 0800 652 4574. আমরা সব ধরনের উত্তরের সকল ধরনের গোপনীয়তা বজায় রাখবো। অসংখ্য ধন্যবাদ।

#### 請塡妥下列問卷

工作環境僱傭關係調查(Workplace Employment Relations Survey)是關於英國工作環境的重要資訊。我們非常希望聆聽你的意見,因此,請填妥這份問卷。我們希望確保所有雇員,無論其屬何背景,均填妥並交還問卷。若有必要,你可請親戚朋友幫助你填寫。或者,你可致電免費電話 0800 652 4574,以獲得更詳細資訊。我們會對所有回應保密。非常感謝。

#### ਕਿਰਪਾ ਕਰਕੇ ਇਹ ਸਵਾਲਨਾਮਾ ਭਰੋ।

ਵਰਕਪਲੇਸ ਐਂਪਲਾਇਮੈਂਟ ਰੀਲੇਸ਼ਨਜ਼ ਸਰਵੇਅ (ਕੰਮ ਦੀ ਥਾਂ 'ਤੇ ਨੌਕਰੀ ਦੇ ਸੰਬੰਧਾਂ ਬਾਰੇ ਸਰਵੇਅ) ਤੋਂ ਬਰਤਾਨੀਆ ਵਿਚ ਕੰਮ ਦੀ ਥਾਂ 'ਤੇ ਜ਼ਿੰਦਗੀ ਬਾਰੇ ਬਹੁਤ ਸਾਰੀਆਂ ਗੱਲਾਂ ਦਾ ਪਤਾ ਲਗਦਾ ਹੈ। ਅਸੀਂ ਤੁਹਾਡੇ ਵਿਚਾਰ ਸੁਣਨ ਦੇ ਬਹੁਤ ਇੱਛੁਕ ਹਾਂ, ਇਸ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਇਹ ਸਵਾਲਨਾਮਾ ਜ਼ਰੂਰ ਭਰੋ। ਅਸੀਂ ਇਹ ਯਕੀਨੀ ਬਣਾਉਣਾ ਚਾਹੁੰਦੇ ਹਾਂ ਕਿ ਸਭ ਕਰਮਚਾਰੀ ਇਹ ਸਵਾਲਨਾਮਾ ਭਰ ਕੇ ਭੇਜਣ, ਭਾਵੇਂ ਉਹਨਾਂ ਦਾ ਪਿਛੋਕੜ ਕੋਈ ਵੀ ਹੋਵੇ। ਜੇ ਤੁਹਾਨੂੰ ਕਿਸੇ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਸੇ ਦੋਸਤ ਜਾਂ ਪਰਿਵਾਰ ਦੇ ਜੀਅ ਤੋਂ ਮਦਦ ਮੰਗੋ। ਜਾਂ ਫਿਰ ਤੁਸੀਂ ਫ਼੍ਰੀਫ਼ੋਨ ਨੰਬਰ 0800 652 4574 'ਤੇ ਫ਼ੋਨ ਕਰੋ। ਸਾਡੇ ਕੋਲ ਆਏ ਕੋਈ ਵੀ ਜਵਾਬ ਅਸੀਂ ਕਿਸੇ ਹੋਰ ਨੂੰ ਨਹੀਂ ਦੱਸਾਂਗੇ। ਬਹੁਤ ਬਹੁਤ ਸ਼ੁਕਰੀਆ।

## कृपया यह प्रश्नावली भरें।

वर्कप्लेस ऐम्प्लाइमेंट रीलेशन्स सर्वे (काम के स्थान पर नौकरी के सम्बंधों के बारे में सर्वेक्षण) से बर्तानिया में काम के स्थान पर जीवन के बारे में बहुत सी बातें मालूम होती हैं। हम आपके विचार जानने के बहुत इच्छुक हैं, इस लिए कृपया यह प्रश्नावली भर कर अवश्य भेजें। हम यह सुनिश्चित करना चाहते हैं कि सभी कर्मचारी यह प्रश्नावली भर कर भेजें, चाहे उनकी पृष्ठभूमि कैसी भी हो। यदि आपको किसी से मदद लेने की जरूरत है, तो आप किसी मित्र या सम्बंधी से मदद लें। या फिर आप फ्रीफ़ोन नम्बर 0800 652 4574 पर फ़ोन करें। हमारे पास आए कोई भी उत्तर हम किसी और को नहीं बताएंगे। बहुत धन्यवाद।

براہ کرم سوالنا ہے کو پُر کریر

ورک پلیں ایمپلائمنٹ ریلیشن سروے برطانیہ میں کا م کرنے کی زندگی کے بارے میں معلومات فرا ہم کرنے کا ایک اہم ذراجہ نے بہ آپ کی رائے جانے کی بہت زیادہ تمنار کھتے ہیں اس لئے براہ کرم سوالنا ہے کو پُر کریں ۔ہم اس بات کو بیتی بنانا چاہتے ہیں کہ تمام ملازمین ، چاہے ان کا لیس منظر کوئی بھی ہو، فارم کو پُر کرکے کوٹا دیں ۔اگرآپ کو کوئی مد دور کا رہو، تو براہ کرم کمی دوست واحباب یا گھرانے کے رکن سے پوچمیں ۔بصورت دیگر،معلومات یا مدد کیلئے براہ کرم مفت فون (فری فون) 4574 650 0800 برفون کریں ۔ہم تمام جوابات سے راز داری کے ساتھ پیش آئیں گے ۔بہت شکریہ ۔

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# The Workplace Employment Relations Survey

2004

This is a national survey of people at work. We are interested in your views about your job and your workplace.

We are asking a group of people at this workplace to complete this questionnaire. Names have been selected randomly from a list of all the people who work here and your name is among the random selection. We have chosen people in this way so that we cover the full range of employees, from management to the most junior. There is no special reason why you were picked to fill in the survey or why others that you work with were not picked. However, now that your name has come up, we would like you to complete the questionnaire. Please do not pass it on to anyone else.

#### Everything that you say in this questionnaire will remain confidential.

- Completed forms will not be shown to managers or anyone else at your workplace.
- There is a serial number on the questionnaire this is simply there so that we know who has replied and do not send out reminders unnecessarily.
- After the answers have been entered into a computer, the questionnaire will be destroyed.

The questionnaire should take no more than 15 minutes to fill in, and can be completed either at work or at home. Please return the completed questionnaire within the next two weeks.

If you need any help or want to know more about the survey, please call NatCen on: Freephone 0800 652 4574.

Please use a blue or black pen to complete the questionnaire, and try to answer every question.

Many thanks for your help.



	A. ABOUT YOUR JOB	<b>A6</b>	Do you aç about you		disagre	e with th	e follow	ing stat	ement
\1	How many years in total have you been working at this workplace? By workplace we mean the site or location at, or from, which you work.			Strongly agree	Tick (	Neither agree nor disagree		row Strongly disagree	Don't know
	Tick one box only		ob requires rk very hard						
	Less than 1 year  1 to less than 2 years	have e	ver seem to nough time						
	2 to less than 5 years	I fee	y work done el my job is						
	5 to less than 10 years		cure in this workplace	Ш			Ш	Ш	Ш
	10 years or more	my w	a lot about ork outside rking hours						
2	Which of the phrases below best describes your job here?								
	Tick one box only	A7	In genera following		much i	nfluence	do you	ı have o	ver the
	Permanent				1	ick one	box in e	ach row	
	Temporary – with no agreed end date				A lot	Some	A little	None	Don't know
	Fixed period – with an agreed end date		What tasks in y	you do our job					
\3	How many hours, including overtime or extra hours,		The pace a	nt which ou work					
	do you usually work in your job each week?			you do ur work					
	Exclude meal breaks and time taken to travel to work.		The order in	n which					
	Hours per week (to nearest hour)		The time you sh your work						
4	How many overtime or extra hours do you usually work each week, whether paid or unpaid?	A8	How satis	fied are	you wi	th the fo	llowing	aspects	of you
	If you do not usually work overtime or extra hours, please write O in the box below.	job?			Tick one box in each row				
	Overtime/extra hours per week (to nearest hour)			Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied		Don't know
\5	In the last 12 months, how often have you worked more than 48 hours a week?	achie	he sense of vement you your work						
	Tick one box only		e scope for using your wn initiative						
	Every week Two or three times a month	influenc	e amount of ce you have						
	Once a month	1	ver your job The training you receive						
	Less often than once a month  Never	The	amount of you receive						
	nevei 🗀		ob security						

Thinking of the past few weeks, how much of the time has your job made you feel each of the following?						B3 If you personally needed any of the following, would they be available to you?								
Tick one box in each row									Tic	k one l	box in ea			
		All of the time	Most of the time	Some of the time	Occasionally	Never						Yes	No	Don't know
	Tense							Working or	nly during	school te	erm times			
	Calm							Paid parental l	eave (bloc k to care t	cks of paid for young	d time off children)			
	Relaxed							Wor	rkplace nu		help with care costs			
	Worried													
	Uneasy						B4	Apart fro training h						
	Content							paid for o	r organi	ised by	your em	ployer?	•	
								Please only from your n						
	B. ABOUT	YOU	R W	ORK	PLAC	E						Tick	one box	only
												None		
31	If you person arrangements,					lowing	Less than 1 day							
			Ti	ick one	box in ea	ch row					to less that	•		
				Yes	No	Don't know					o less than	•		
			Flexi-time								10 days	-		
	Job sharing (s		II-time job eone else)				B5	Hann mall	da 4ha .	مام ماسمین	:!!		aller bassa	a t a h
	The chance to reduce		king hours				DO	How well the skills						matcn
	The chance to increase		king hours									Tick	one box	only
	Working at or f	from home	in normal						Му	own skil		h hiahar		
	Chang	ing workin	king hours									h higher it higher		
	orking the same numb	er of hours										he same		
	across fewer days (eg 3		ad of five)									bit lower		
											Mu	ch lower	Ш	
32	Thinking about or family memb at short notice	ers, if yo	ou neede	ed to tak	e a day o	ff work	<b>B6</b>	In genera workplace	l how g	jood wo	ould you	say ma	anagers	at this
	would you <u>usua</u>			or a sic	K ICIALIV	c, now		the follow		. поорп		.,,,,,,		
					one box	only			.,	Tick	one box Neither	in each		5 11
		116	·	id holiday					Very good	Good	good nor poor	Poor	Very poor	Don't know
	Tal	ke time off	se special and make	•				es to the way rganisation is						
			on leave w	•				being run Changes in				П		
			Take	sick leave			Chang	staffing es in the way						
		•		other way			yo	u do your job ncial matters,	Ш				Ш	Ш
			ouldn't tak Doesn't ap					ding budgets or profits						
			200011 t ap	יאי, ני וווט										

The work itself

B7 How helpful do you find the following in keeping you informed about this workplace?	C. YOUR VIEWS ON WORKING HERE	D. REPRESENTATION AT WORK	Do you agree or disagree with the following stateme about unions or staff associations at this workplace			
Tick one box in each row  Helpful Not Don't Not used helpful know here	C1 To what extent do you agree or disagree with the following statements about working here?	D1 Are you a member of a trade union or staff association?  Tick one box only	Tick one box in each row  Strongly Agree Agree nor Disagree disagree kn			
Notice boards	Tick one box in each row  Neither Strongly Don't agree agree nor Disagree disagree know	Yes No, but have been in the past	Unions/staff associations here			
Workplace Intranet	I share many of the values of my	No, have never been a member	take notice of members' problems and complaints			
Workplace newsletter or magazine	organisation  I feel loyal to my organisation	D2 Ideally, who do you think would <u>best</u> represent you in dealing with managers here about the following?	are taken seriously by			
Meetings between managers and employees Union or other employee	I am proud to tell people who I work for	Tick one box in each row  Employee	make a difference to what it is like to work here			
representatives — — — — — — — — — — — — — — — — — — —		Myself Trade represent- Another Somebody Union ative employee else (non-union)				
B8 Overall, how good would you say managers at this workplace are at	C2 Now thinking about the managers at this workplace, to what extent do you agree or disagree with the following?	Getting increases in your pay	E. FINALLY, ABOUT YOURSELF			
Tick one box in each row  Very South Neither Day Very Don't	Tick one box in each row	Getting training	E1 Are you male or female?  Tick one box only			
good good nor Poor poor know Seeking the views	Strongly Agree agree nor Disagree Strongly Don't disagree know  Managers here	complaint about working here	Male Female			
of employees or employee representatives	Can be relied upon to keep to their	D3 How would you describe management's general	E2 How old are you?			
Responding to suggestions from employees or employee	Are sincere in attempting to understand	attitude towards trade union membership among employees here?	Tick one box only  16 – 17 40 – 49			
representatives Allowing employees or employee	employees' views  Deal with	Tick one box only Is management	18 – 19			
representatives to	Understand about employees having to meet responsibilities	in favour of trade union membership?	22 – 29			
B9 Overall, how satisfied are you with the amount of	outside work  Encourage people to develop their skills	neutral about it?  Don't know	E3 Which of the following describes your current status?			
involvement you have in decision-making at this workplace?	Treat employees fairly		Tick one box on			
Tick one box only  Very satisfied	C3 In general, how would you describe relations between	D4 Has anyone ever asked you to join a union or staff association at your current workplace?  Yes	Single Widowed			
Satisfied	managers and employees here?  Tick one box only	No	Divorced/separated  Married or living with a partner			
Neither satisfied nor dissatisfied  Dissatisfied	Very good	D5 Is there a trade union or staff association at this	E4 Do you have any dependent children in the follow			
Very dissatisfied	Good	workplace?	age groups?			
	Poor	No  ao to E1	Tick all that app  No dependent children			
	Very poor	Don't know	Children aged 0 – 2 years			
			Children aged 3 – 4			
			Children aged 5 – 7			

E5	Do you look after or give help or support to any family members or friends who have a long-term physical or mental illness or disability, or who have problems related to old age?  Tick one box only	E8 And which, if any, of the following vocational or professional qualifications have you obtained?  Tick all that apply  Level 1 NVQ or SVQ, Foundation GNVQ or GSVQ	E11 What is the full title of your main job, eg Primary School Teacher, State Registered Nurse, Car Mechanic, Television Service Engineer, Benefits Assistant. If you are a civil servant or local government officer, please give your job title, not your grade or pay band.	E15 How much do you get paid for your job here, <u>before</u> tax and other deductions are taken out? If your pay before tax changes from week to week because of overtime, or because you work different hours each week, think about what you earn on average.
	No .	Level 2 NVQ or SVQ, Intermediate GNVQ or GSVQ		Tick one box only
	Yes, 0 – 4 hours a week	Level 3 NVQ or SVQ, Advanced GNVQ or GSVQ		£50 or less per week £2,600 or less per year
	Yes, 5 – 9 hours a week	Level 4 NVQ or SVQ		<b>£51 - £80 per week</b> £2,601 - £4,160 per year
	Yes, 10 – 19 hours a week	Level 5 NVQ or SVQ	=	£81 - £110 per week
	Yes, 20 – 34 hours a week	Completion of trade apprenticeship	E12 Describe what you do in your main job. Please describe as fully as possible.	£4,161 - £5,720 per year
	Yes, 35 or more hours a week	Other vocational or pre-vocational qualifications,	uo iuni, uo possizioi	<b>£111 - £140 per week</b> £5,721 - £7,280 per year
	ies, so of more nours a week	eg City and Guilds, RSA, OCR, BTec		<b>£141 - £180 per week</b> £7,281 - £9,360 per year
E6a	Do you have any long-term illness, health problem or disability? By long-term, we mean that it can be	Other professional qualifications eg qualified teacher, accountant, nurse		£17,261 - £9,360 per year  £181 - £220 per week £9,361 - £11,440 per year
	expected to last for more than one year.			<b>£221 - £260 per week</b> £11,441 - £13,520 per year
	Yes go to E6b No go to E7	No vocational or professional qualifications		£261 - £310 per week
				£13,521 - £16,120 per year <b>£311 - £360 per week</b>
E6b	Does this illness or disability affect the amount or type	E9 Do you use a computer for any of the following tasks as		£16,121 - £18,720 per year
	of work you can do?	part of your work?		<b>£361 - £430 per week</b> £18,721 - £22,360 per year
	Yes No No	Tick all that apply	E13 Do you supervise any other employees? A supervisor,	£431 - £540 per week
		Word processing	foreman or line manager is responsible for overseeing the work of other employees on a day to day basis.	£22,361 - £28,080 per year £ <b>541 - £680 per week</b>
E7	Which, if any, of the following academic qualification have you obtained?	Sending or receiving e-mail	the work of other employees on a day to day basis.	£28,081 - £35,360 per year
	·	Checking stock movements, availability or pricing	Yes No	<b>£681 - £870 per week</b> £35,361 - £45,240 per year
	Tick all that apply	Record keeping		£871 or more per week
	GCSE grades D-G/CSE grades 2-5 SCE O grades D-E/SCE Standard grades 4-7	Ordering or purchasing	E14 To which of these groups do you consider you belong?	£45,241 or more per year
	GCSE grades A-C, GCE 'O'-level passes, CSE grade 1	Controlling or monitoring processes or machinery	Tick one box only	E40 %
	SCE O grades A-C, SCE Standard grades 1-3	Data entry		E16 It would be helpful if you could also tell us about your hourly pay. How much do you get paid per hour, before
	1 GCE 'A'-level grades A-E	Data analysis	White British	tax and other deductions are taken out?
	1-2 SCE Higher grades A-C AS levels	Desk-top publishing	Irish 🔲	Tick one box only
	2 or more GCE 'A'-levels grades A-E	Computer-aided design	Any other white background	£4.50 or less per hour (£180 or less per week for a 40-hour week)
	3 or more SCE Higher grades A-C	Programming or compiling syntax	Mixed White and Black Caribbean	£4.51 - £5.00 per hour
	First degree,	Any other task	White and Black African	(£181 - £200 per week for a 40-hour week)  £5.01 - £14.99 per hour
	eg BSc, BA, BEd, HND, HNC, MA at first degree level	7thy other dask	White and Asian	(£201 - £599 per week for a 40-hour week)
	Higher degree, eg MSc, MA, MBA, PGCE, PhD	I do not use a computer as part of my work	Any other mixed background	£15.00 or more per hour (£600 or more per week for a 40-hour week)
	Other <i>academic</i> qualifications	Tuo not use a computer as part of my work	Asian or Asian British Indian	(2000 of more por more for a 10 hour money
	Ottlei academic qualifications	E10 Thinking about the type of work you personally do, is it	Pakistani	E17 Do you have any final comments you would like to make
	No <i>academic</i> qualifications	done at this workplace	Bangladeshi	about your workplace, or about this questionnaire?
	No academic qualifications	Tick one box only	Any other Asian background	
		Only by men	Black or Black British Caribbean	
		Mainly by men	African	
		Equally by men and women	Any other Black background	
		Mainly by women		
		Only by women	Chinese or other ethnic group Chinese	
		I am the only person doing this type of work	Any other ethnic group	