

Essex Thameside Train Service Requirement

Station	Weekdays						Saturdays						Sundays and Bank Holidays					
	0700-2159 Minimum number of station calls per hour per direction	From 0500 to 0659 & 2200 to 2359 Minimum number of station calls per hour per direction	Departs to London- bound direction		Arrives Country- bound direction		0900-1959 Minimum number of station calls per hour per direction	0500 to 0859 & 2000 to 2359 Minimum number of station calls per hour per direction	Departs to London- bound direction		Arrives Country- bound direction		From 0700 to 2159 Minimum number of station calls per hour per direction	Departs to London- bound direction		Arrives Country- bound direction		
			First train (no later than)	Last train (no earlier than)	First train (no later than)	Last train (no earlier than)			First train (no later than)	Last train (no earlier than)	First train (no later than)	Last train (no earlier than)		First train (no later than)	Last train (no earlier than)			
Fenchurch Street or Liverpool Street	8	4					8	4					4					
Limehouse	6	4	0520	0010	0520	0025	6	4	0525	0005	0520	0040	4	0640	2335	0650	0010	
West Ham or Stratford	8	4	0515	0005	0525	0030	8	4	0510	2359	0525	0045	4	0635	2330	0655	0015	
Barking	8	4	0510	2355	0530	0035	8	4	0515	2355	0530	0050	4	0630	2330	0700	0020	
Upminster	4	4	0500	2345	0540	0045	4	4	0505	2345	0535	0100	4	0620	2320	0705	0030	
Ockendon	2	2	0455	2330	0540	0015	2	2	0455	2359	0515	0015	2	0710	2300	0720	2315	
Chafford Hundred	2	2	0450	2330	0545	0020	2	2	0450	2355	0540	0020	2	0705	2255	0725	2320	
West Horndon	2	2	0500	2340	0545	0050	2	2	0500	2335	0545	0105	2	0615	2310	0710	0035	
Laindon	4	2	0455	2335	0550	0055	4	2	0455	2330	0550	0110	2	0610	2305	0715	0040	
Basildon	4	2	0455	2330	0550	0100	4	2	0455	2330	0550	0110	2	0605	2300	0720	0040	
Dagenham Dock	2	2	0545	2340	0555	0030	2	2	0605	2330	0555	2350	1	0910	2210	0835	2130	
Rainham	2	2	0540	2335	0600	0035	2	2	0600	2325	0600	2355	1	0905	2205	0840	2135	
Purfleet	2	2	0535	2330	0605	0040	2	2	0555	2320	0605	2359	1	0900	2200	0845	2140	
Grays	4	4	0445	2325	0550	0045	4	4	0445	2350	0545	0020	3	0700	2250	0730	2320	
Tilbury Town	2	2	0440	2320	0610	0025	2	2	0440	2345	0630	0025	2	0655	2245	0735	2325	
East Tilbury	2	2	0435	2315	0615	0030	2	2	0435	2340	0635	0030	2	0650	2240	0740	2330	
Stanford-le-Hope	2	2	0430	2310	0620	0035	2	2	0430	2340	0640	0035	2	0645	2240	0745	2335	
Pitsea	4	4	0450	2325	0555	0100	4	4	0450	2325	0555	0115	4	0600	2255	0725	0045	
Benfleet	4	4	0445	2320	0605	0105	4	4	0445	2320	0605	0120	4	0600	2250	0725	0050	
Leigh-on-Sea	4	4	0440	2315	0605	0110	4	4	0440	2315	0605	0125	4	0555	2245	0730	0055	
Chalkwell	4	4	0435	2315	0605	0115	4	4	0435	2315	0605	0125	4	0550	2240	0735	0055	
Westcliff	4	4	0435	2310	0610	0120	4	4	0435	2310	0610	0130	4	0550	2240	0735	0100	
Southend Central	4	4	0435	2310	0610	0120	4	4	0435	2310	0610	0135	4	0550	2240	0740	0100	
Southend East	3	2	0430	2305	0615	0125	3	2	0430	2305	0615	0135	2	0545	2235	0740	0105	
Thorpe Bay	3	2	0425	2300	0615	0125	3	2	0425	2300	0615	0140	2	0540	2230	0745	0105	
Shoeburyness	3	2	0425	2300	0620	0130	3	2	0425	2300	0620	0145	2	0540	2230	0750	0115	

Note 1 - Weekdays:

Between 0500 and 0559 the minimum number of station calls at all stations in the country-bound direction is one less than the number specified in the table above (two less at Fenchurch Street, Limehouse and West Ham)

Between 0600 and 0659 the minimum number of station calls at all stations in the Country bound direction is one less than the number specified for the relevant station in the table above.

Note 2 - Saturdays:

Between 0500 and 0559 the minimum number of station calls at all stations in the country-bound direction is one less than the number specified in the table above

Note 3 - Sundays and Bank Holidays:

Between 0700 and 0859 the minimum number of station calls at all stations in both directions is half the number specified for the relevant station in the table above (one train in each direction at Grays, Dagenham Dock, Rainham, Purfleet).

Between 0900 and 0959 the minimum number of station calls at London Fenchurch Street, Limehouse and West Ham stations in the Country bound direction is one less than the number specified for the relevant station in the table above.

Between 2100 and 2159 the minimum number of station calls at each of Southend Central, Westcliff, Chalkwell, Leigh-on-Sea, Benfleet and Pitsea stations in the London bound direction is one less than the number specified for the relevant station in the table above.

Note 4 - operation outside of 05.00 - 23.59

A station call outside of 0500-2359 does not count towards the minimum number of station calls during the period 0500 - 2359 but is a separate requirement

Note 5 - station calls:

A station call means (i) in respect of London Fenchurch Street or London Liverpool Street, one arrival at and one departure from such station (e.g. so that between 0700 and 2159 on a Weekday not less than 8 passenger services are required to arrive at and not less than 8 passenger services are required to depart from London Fenchurch Street and/or London Liverpool Street per hour); and (ii) in respect of all other stations, one departure from such station in the London bound direction and one arrival at such station in the Country bound direction (e.g. so that between 0700 and 2159 on a Weekday not less than 8 passenger services per hour are required to depart from Barking station in the London bound direction and not less than 8 passenger services per hour are required to arrive at Barking station in the Country bound direction).

Note 6 - services operating into London Liverpool Street:

Each (i) arrival of a Passenger Service at London Liverpool Street station shall also count as a departure from Limehouse station in the London bound direction; and (ii) each departure from London Liverpool Street station shall also count as an arrival at Limehouse station in the Country bound direction, in each case for the purpose of assessing the Franchisee's compliance with this TSR and notwithstanding that such Passenger Services will not in fact call at Limehouse station.

Note 7 - Bank Holidays:

For the purpose of this Train Service Requirement, "Bank Holiday" excludes 25 and 26 December.

Note 8 - Direct Services

During the Morning Peak a minimum number of direct services per hour shall be provided from each station (other than London Fenchurch Street or London Liverpool Street) to London Fenchurch Street or London Liverpool Street. The minimum number of such direct services to be provided per hour from any such station shall be the same as the minimum number of station calls per hour specified for such station.

During the Evening Peak a minimum number of direct services per hour shall be provided to each station (other than London Fenchurch Street or London Liverpool Street) from London Fenchurch Street or London Liverpool Street. The minimum number of such direct services to be provided per hour to any such station shall be the same as the minimum number of station calls per hour specified for such station.