

HM Revenue and Customs Structural Reform Plan Monthly Implementation Update	November 2011
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(1) Actions due to be completed in November 2011

Section	Action	Status
1.2 (vii)	Create teams of cyber crime investigators and launch cyber crime initiatives to counter increased threat of attacks on HMRC systems and customers using internet	Not complete
1.4 (iii)	Implement a 'Start-up-Hub' for new businesses	Complete
1.5 (iii)	Develop and launch a test service for software developers	Complete

(2) Actions due to be started by end November 2011

Section	Action	Status
1.5(v)	Implement a campaign to align employer and HMRC data to support a smooth pilot and implement RTI data (end Nov 2011)	Work started
1.1 (iii)	In line with the Red Tape Challenge, bring forward proposals to reduce and reform the stock of statutory instruments and regulations for which the Department has overall responsibility (end Dec 2012)	Work ongoing
1.2 (iii)	Strengthen HMRC's debt collection techniques by placing up to £1bn of lower value debt with external debt collection agencies (end Apr 2012)	Work ongoing
1.2 (viii)	Create an additional six taskforces to target evasion and serious non-compliance (end Mar 2012)	Work ongoing
1.2 (ix)	Carry out 20,000 business records checks targeting those whose records fall short of the required standard (end Mar 2012)	Work ongoing
1.2 (x)	Collect additional revenues of £2bn by April 2012; on the way to £7bn additional revenues per year 2014/2015 (end Mar 2012)	Work ongoing
1.3 (iv)	Create a data link between the registrars and HMRC to facilitate customer claims and counter fraud (end Jun 2012)	Work ongoing
1.4 (ii) (a)	Move notification of liability for the main business taxes to on-line channels for VAT (end Aug 2012)	Work ongoing
1.4 (ii) (b)	Move notification of liability for the main business taxes to on-line channels for main direct taxes (end 2013)	Work ongoing
1.4 (v)	Roll out the 'Registration Wizard' to businesses (end Apr 2012)	Work ongoing
1.4(vi)	Roll out a 'Tax Dashboard' for businesses by 2012 (end Apr 2012)	Work ongoing
1.5(iv)	Put in place and launch IT infrastructure for Real-Time Information (RTI) (end Apr 2012)	Work ongoing
1.6 (ii)	Build on Budget 2011 announcements to identify reliefs that can be removed/create a framework of new reliefs supporting businesses (end Apr 2012)	Work ongoing
1.6 (iii)	Advice submitted to OTS on reliefs ahead of Finance Bill 2012 (end Apr 2012)	Work ongoing

1.6 (iv)	Identify administrative barriers to small businesses to achieving tax compliance (end Apr 2012)	Work ongoing
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(3) Explanation of missed deadlines

In November 2011, HMRC missed the following deadlines:

Deadline missed	Reason
1.2 (vii) Create teams of cyber crime investigators and launch cyber crime initiatives to counter increased threat of attacks on HMRC systems and customers using internet	The HMRC Cyber Crime Coordinator role recruitment has closed and an appointment is about to be made and the recruitment process for 2 specialist Intelligence Analysts is currently underway. The Funding has also been secured for specialist IT kit to support the new team. Additionally an HMRC intelligence officer has now been embedded within the SOCA e-crime unit. Agreement is currently being sought to advertise for 9 specialist Cyber Crime practitioners across Government. We expect the adverts to be posted in early December.

The status of missed deadlines from previous reports is:

Deadline missed	Status	Reason
1.2 (iv) Assign additional investigators and specialists to increase targeting alcohol, tobacco and repayment fraud (end Sep 2011)	Still not complete	Adverts for the 106 investigators within Criminal Investigation (75 tobacco posts and 31 repayment fraud posts) have closed and applications are being sifted. Successful applicants will be interviewed during November/December and we still expect appointments to be made during December/January. Adverts for the 46 FTE posts in Specialist Investigations (focused on alcohol work) have closed. 19 FTE are now in post, with the remainder expected to take up duty in December/January.
1.2 (v) Recruit 300 new investigators to tackle volume crime and labour providers fraud (end Sep 2011)	Still not complete	The 200 FTEs working on volume crime have been recruited; all have now taken up post and are undergoing the foundation training programme. 82 FTE are now in place working on labour providers fraud (11 FTE have taken up post in the last month). The remaining 18 FTE are in the process of being recruited and are expected to take up duty in December/January.