

PROVISION OF SERVICES
REGULATIONS 2009: NATIONAL
APPLICABILITY OF LICENCES

Consultation

FEBRUARY 2013

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A short consultation on proposed changes to the implementing legislation for the EU Services Directive to allow for national applicability of licences

- 1. The EU Services Directive 2006/123/EC ("the Directive") was introduced principally to make it easier for service providers to sell their services anywhere in Europe, whether by establishing premises or operating temporarily across national borders. Most service sectors are covered, including, for example, accountants, builders, vets, travel agents, hairdressers and business consultants. There are also some important exceptions including, for example, financial and healthcare services. EU Member States were required to implement the Directive by 28 December 2009. In the UK the Directive was brought into force by the Provision of Services Regulations 2009 (S.I. 2009/2999) ('the Regulations'). By agreement with the devolved administrations, the Regulations apply throughout the UK. BIS has been principally responsible for the implementation process in the UK and worked closely with other Government Departments, the devolved administrations, local authorities, regulators and others in tasks such as screening legislation for compliance with the Directive.
- 1.1 However, recently the European Commission has expressed its concern over a potential violation by the UK of the Directive in the area of national applicability of authorisations, or licences to provide services. Article 10(4) of the Directive specifies that a licence granted by a competent authority (including a local authority) should be effective nationwide unless there are good reasons otherwise. It states that a licence
 - "shall enable the provider to have access to the service activity, or to exercise that activity, throughout the national territory, including by means of setting up agencies, subsidiaries, branches or offices, except where an authorisation for each individual establishment or a limitation of the authorisation to a certain part of the territory is justified by an overriding reason relating to the public interest.."
- 1.2 The Commission is concerned that the Regulations allow for '[an] exception for cases where the functions of the competent authority relate only to one country within the UK. For those cases, the authorisation granted is only valid for that particular part of the UK and nationwide validity cannot be ensured. There is no mechanism for recognition of authorisations delivered by another devolved administration.'
- 1.3 The Commission refers to Regulations 15(5) and 15(6), which implement Article 10(4). These Regulations state as follows:
 - (5) An authorisation granted by a competent authority under an authorisation scheme must enable the provider of the service to have access to the service activity, or to exercise that

activity, throughout the United Kingdom, including by means of setting up agencies, subsidiaries, branches or offices, except where an authorisation for each individual establishment or a limitation of the authorisation to a particular part or area of the United Kingdom is justified by an overriding reason relating to the public interest.

- (6) In the case of a competent authority whose functions relate only to part of the United Kingdom, references in paragraph (5) to the United Kingdom are to that part of the United Kingdom.
- 1.4 The Commission's concern is that Regulation 15(6) means that there is no presumption that a licence issued by a competent authority whose functions relate only to part of the UK (such as England, or Scotland) will apply throughout the UK, and that this breaches Article 10(4) of the Directive. The Government believes that the Commission's concerns regarding this issue may be justified. As a result we are consulting on a proposal to amend the Services Regulations 2009 throughout the UK. The aim of the amendments, outlined in more detail below, will be to require that licences apply and are recognised nationwide (including licences issued by competent authorities whose functions relate to only part of the UK), unless there are good policy reasons otherwise.

Issued: 08/02/2013

Respond by: 08/03/2013

- 1.5 Enquiries to: Magdalena Zulli, Department for Business, Innovation and Skills, 3rd Floor Orchard 1, 1 Victoria Street, Westminster, London SW1H 0ET, 0207 215 2024, magdalena.zulli@bis.gsi.gov.uk
- 1.6 This consultation is relevant to: UK and EU businesses, local and competent authorities in England, Wales, Scotland and Northern Ireland.

2. The Consultation

- 2.1 The UK is a strong and vocal supporter of the Services Directive.
- 2.2 Services account for around 70% of both EU output and EU employment, yet account for relatively low shares of intra-EU trade (24%) and investment. The aim of the EU Services Directive is to help open up the internal market in services further. It is expected to increase services output in the UK, and so to increase employment opportunities and trade.
- 2.3 The Government's principal objective in reforming the Provision of Services Regulations 2009 is to ensure that the legal requirements set out in the EU Services Directive are met. The EU Commission has stated that it applies a 'zero tolerance' policy regarding breaches of "the unconditional obligations imposed by the Services Directive." Failing to comply with the Directive could result in the Commission imposing significant fines on the UK. The Localism Act (2011) allows for the possibility for all or some of a fine, to be reclaimed from an offending authority, although the Government's aim is of course to avoid any fines.
- 2.4 In addition, ensuring that the Regulations meet the requirements of the Directive will help to facilitate the provision of services throughout the UK, which will benefit UK based service businesses.
- 2.5 In drawing up the partial impact assessment to accompany this consultation, it has not been possible to quantify the likely cost saving to business or the number of businesses affected, as insufficient evidence is available.
- Q1. Has the need to apply for an additional licence to open up an identical business elsewhere in the UK caused you to reconsider or defer expanding into new areas?
- Q2. Please give an indication of costs incurred when applying for any additional licence to operate an identical business in other areas? As far as possible please distinguish between monetary costs and time/resources spent in meeting administrative requirements. If costs vary between competent authorities, please provide a range.
- 2.6 To achieve compliance with the Directive, the Government is therefore consulting on a proposal to amend the Regulations as regards national applicability of licences. This would result in a requirement that, when issuing 'personal' licences (that is, those that do not relate to specific premises), authorities issue licences that are legally valid throughout the UK instead of only being valid in their own area, with exceptions where there is a good policy reason. Regulation 15(5) already requires this, but the exception to that principle in Regulation 15(6) would be removed. Licences granted by authorities predicated on an inspection of specific premises, and/or relating to specific premises, would be unaffected.
- 2.7 There may be cases where the remit of the licensing authority is constrained by legislation to a specific territorial area (e.g. an English county), or a part of the UK (e.g. Scotland) and the relevant authority simply does not have the legal power to issue licences that apply nationwide. To address this we also propose to introduce a requirement that licensing authorities must recognise an equivalent licence granted by another authority, whether within the same part of the UK (for instance where both the authorities are English counties) or where they are located

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- in different parts, for example England and Scotland. The Regulations do not contain such a recognition requirement at present.
- 2.8 The Government does not believe it will be possible for the UK to achieve full compliance with the Services Directive without amending the Regulations.
- 2.9 There are already plans in place to carry out a minor technical amendment to the Regulations shortly in order to reflect the transfer of responsibility for providing the Point of Single Contact (or PSC) to the Government Digital Service's new website. The Government therefore proposes to use that legislative vehicle to make the necessary changes in respect of national applicability of authorisations.

Scope

2.10 These changes will affect what might be regarded as 'fit and proper person' or 'personal' licences. Where licences are predicated on an inspection of specific premises, or relate only to such premises, these clearly cannot have national applicability.

Initial concerns raised by competent and local authorities

2.11 Initial contacts with authorities have raised questions about how the proposals would operate in practice from an enforcement point of view. For instance, where complaints are made or enforcement is required under a licence issued in one part of the UK in relation to activities in another part, authorities have asked which licensing authority would be responsible. Questions have also focused on cases where there are differing local licence requirements (so that the licences are partly but not exactly equivalent) and how these requirements would be applied to licensees operating locally under licences issued elsewhere.

How does a competent authority know who is operating in their area when there is no national database?

- 2.13 When a service provider wants to operate in another area beyond the area controlled by the issuing licensing authority, they will be required register with the relevant authority in that area. This will allow the authority to know who is operating in their area, allow the authority to check the validity of the existing licence and allow the service provider to be informed of any additional local requirements with which they will have to comply in order to operate in the area.
- 2.14 It should be noted that this is a 'Registration' not an 'Authorisation' scheme.

What about complaints against a service provider who is licensed by another authority?

2.16 In these cases the general principle would be that the original licensing authority remains responsible for investigating complaints, regardless of where in UK the service was provided. This is broadly analogous with established arrangements where a consumer buys a service across national borders. For example, a consumer living in England may buy a service (whether electronically or in person) from a provider licensed by the relevant Scottish authority. This should be disclosed to the consumer prior to sale. Any complaints would be made to the licensing authority, in this case in Scotland. BIS is currently considering whether this solution will

require extension to the legal powers of competent authorities whose powers currently extend to only part of the UK.

Q3. Do you have any views on the extension to legal powers of competent authorities in the above circumstances? If so, please provide details.

What about when the scope of the licence differs between areas?

2.18 It is foreseeable, particularly in areas such as social care, that the services that a licence holder is permitted to perform differ between authorities (for example, between Scotland and England). In these cases, the registering competent authority should, during the registration process, explain to the licensee what activities the licensee may carry out in the registering authority's area, and how any additional requirements can be met. Until these are fully addressed and a new licence (or extension to the existing licence) granted allowing full access to the profession in the relevant area, the licence holder will only be permitted to operate within the parameters of their existing licence conditions as determined by the issuing competent authority.

Q4. Do you foresee any unintended consequences resulting from this approach to national applicability? If so, please provide details.

The legal position of the UK

- 2.19 The UK is not unique within the EU in having devolved administrations. Many EU member states have federal structures or devolved regions. Examples of the former are Germany and Austria, with Italy and Spain being the latter.
- 2.20 These semi-autonomous regions have the power to enact their own legislation in certain areas and EU legislation foresees this. In fact, harmonising the various rules and regulations it is often the driving force behind EU legislation.
- 2.21 The common factor of all the various systems throughout other EU member states is that whatever the structure of the country, their legislation is underpinned by a common legal system. That is not the case in the UK where there are three distinct systems covering England and Wales, Scotland and Northern Ireland. This is further complicated by disparities between the education and social care systems in these areas. The consequence of this is that, often, licensing and registration systems are different, reflecting the systems they are designed to serve. This makes the national applicability of licences more difficult.
- 2.22 Article 10(4) of the Services Directive specifies that a licence granted by a competent authority (including a local authority) should be effective nationwide unless there are good reasons otherwise.
- 2.23 There may be valid reasons why national validity of a licence is impractical e.g. a licence to practice as a solicitor in England and Wales should not be legally valid in Scotland because the two legal systems are radically different. These instances will have to be notified to the EU Commission. In other cases, the 'default' position will be national applicability.

Q5. Can you provide a list of personal licences where national applicability would be inappropriate? Please provide reasons and/or evidence.

How the Government will take decisions

- 2.24 In order to avoid infraction and to make use of a suitable legislative vehicle schedule for the springtime of 2013, we will need to take decisions in early 2013.
- 2.25 Given that 'no change' is not a viable option, the need to act promptly so as to avoid an infraction case, and the fact that these proposals are not expected to be controversial, this consultation will run for **4 weeks**.

3. How to respond

- 3.1 When responding please state whether you are responding as an individual or representing the views of an organisation. If you are responding on behalf of an organisation, please make it clear who the organisation represents by selecting the appropriate interest group on the consultation form and, where applicable, how the views of members were assembled.
- 3.2 You can reply to this Consultation online at https://www.surveymonkey.com/s/M7VL2V8
- 3.3 The Consultation Response form is available electronically at https://www.gov.uk/government/consultations/provision-of-services-regulations-2009-national-applicability-of-licences-consultation (until the consultation closes). The form can be submitted online/by email or by letter or fax to:

Magdalena Zulli
Europe, Trade and International Directorate
Department for Business, Innovation and Skills
3rd Floor Orchard 1
1 Victoria Street
London
SW1H 0ET

Tel: 020 7215 2024 Fax: 020 7215 2234

Email: magdalena.zulli@bis.gsi.gov.uk

- 3.4A list of those organisations and individuals consulted is in Annex 2. We would welcome suggestions of others who may wish to be involved in this consultation process.
- 3.5 You may make printed copies of this document without seeking permission.
- 3.6 Other versions of the document in Braille, other languages or audio recording are available on request.

4. Confidentiality & Data Protection

- 4.1 Information provided in response to this consultation, including personal information, may be subject to publication or release to other parties or to disclosure in accordance with the access to information regimes (these are primarily the Freedom of Information Act 2000 (FOIA), the Data Protection Act 1998 (DPA) and the Environmental Information Regulations 2004). If you want information, including personal data that you provide to be treated as confidential, please be aware that, under the FOIA, there is a statutory Code of Practice with which public authorities must comply and which deals, amongst other things, with obligations of confidence.
- 4.2 In view of this it would be helpful if you could explain to us why you regard the information you have provided as confidential. If we receive a request for disclosure of the information we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances. An automatic confidentiality disclaimer generated by your IT system will not, of itself, be regarded as binding on the Department.

5. Help with queries

5.1 Questions about the policy issues raised in the document can be addressed to:

Duncan Lawson
Europe Trade and International Directorate
Department for Business, Innovation and Skills
3rd Floor Orchard 1
1 Victoria Street
Westminster
London
SW1H 0ET

Tel: 020 7215 5465

Email: duncan.lawson@bis.gsi.gov.uk

The consultation principles are in Annex 1.

6. Consultation questions

- Q1. Has the need to apply for an additional licence to open up an identical business elsewhere in the UK caused you to reconsider or defer expanding into new areas?
- Q2. Please give an indication of costs incurred when applying for any additional licence to operate an identical business in other areas? As far as possible please distinguish between monetary costs and time/resources spent in meeting administrative requirements. If costs vary between competent authorities, please provide a range.
- Q3. Do you have any views on the extension of legal powers to competent authorities in the above circumstances? Is so, please provide details.
- Q4. Do you foresee any unintended consequences resulting from this approach to national applicability? If so, please provide details.
- Q5 Can you provide a list of personal licences where national applicability would be inappropriate? Please provide reasons and/or evidence.
- 6.1 Please also read the impact assessment which is attached in Annex 3.

7. What happens next?

- 7.1 Following the close of the consultation period, the Government will publish all of the responses received, unless specifically notified otherwise (see data protection section above for full details).
- 7.2The Government will, within 3 months of the close of the consultation, publish the consultation response. This response will take the form of decisions made in light of the consultation, a summary of the views expressed and reasons given for decisions finally taken. This document will be published on the BIS website with paper copies available on request.

Annex 1: Consultation principles

The principles that Government departments and other public bodies should adopt for engaging stakeholders when developing policy and legislation are set out in the consultation principles.

http://www.cabinetoffice.gov.uk/sites/default/files/resources/Consultation-Principles.pdf

Comments or complaints on the conduct of this consultation

If you wish to comment on the conduct of this consultation or make a complaint about the way this consultation has been conducted, please write to:

John Conway, BIS Consultation Co-ordinator, 1 Victoria Street, London SW1H 0ET

Telephone John on 020 7215 6402 or e-mail to: john.conway@bis.gsi.gov.uk

However if you wish to comment on the specific policy proposals you should contact the policy lead (see section 6).

Annex 2: List of Individuals/Organisations consulted

AALA ABE Aberdeen City Council Aberdeenshire Council **ACCA** Adur and Worthing Councils Allerdale Borough Council **Amber Valley Borough Council Angus Council Animal Health** Animal Health and Welfare, Scottish Government **Antrim Borough Council Architects Registration Board** Ards Borough Council Argyll & Bute Council Armagh City & District Council **Arun District Council** Ashfield District Council Ashford Borough Council **ASPD** Association of Law Costs Draftsmen Aylesbury Vale District Council **Babergh District Council**

Ballymena Borough Council

Ballymoney Borough Council Banbridge District Council Bar Standards Board Barnet London Borough Council Barnsley Council Barrow Borough Council Basildon Borough Council Basingstoke and Deane Borough Council **Bassetlaw District Council** Bath & North East Somerset Council **Bedford Borough Council** Belfast City Council Belfast Health and Social Care Trust **BESCA** Birmingham City Council **BL** Authority **Blaby District Council** Blackburn with Darwen Borough Council **Blackpool Council** Blaenau Gwent County Borough Council **Bolsover District Council Bolton Council** Borough Council of King's Lynn and West Norfolk Borough Council of Wellingborough **Boston Borough Council**

Bracknell Forest Council Bradford Metropolitan District Council Braintree District Council BRE Breckland Council Brent Council Brentwood Borough Council Bridgend County Borough Council Brighton & Hove City Council Bristol City Council British Waterways Board Broadland District Council Bromsgrove District Council Broxbourne Borough Council **Broxtowe Borough Council Buckinghamshire County Council Burnley Borough Council Bury Council CADW** Caerphilly County Borough Council Calderdale Council Cambridge City Council Cambridgeshire County Council Cannock Chase Council

Bournemouth Borough Council

Canterbury City Council
CARB
Care and Social Services Inspectorate Wales
Care Commission
Care Inspectorate
Care Quality Commission
Carlisle City Council
Carmarthenshire County Council
Carrickfergus Borough Council
Castle Point Borough Council
Castlereagh Borough Council
CCEA
CEFAS
Central Bedfordshire Council
Ceredigion County Council
Charnwood Borough Council
Chelmsford City Council
Cheltenham Borough Council
Cherwell District Council
Cheshire East Council
Cheshire West & Chester Council
Chesterfield Borough Council
Chichester City Council
Chiltern District Council
Chorley Borough Council

Christchurch City Council
CIAT
CIBSE
City and County of Cardiff
City and County of Swansea
City & Guilds
City of London Corporation
City of York Council
Civil Aviation Authority
Clackmannanshire Council
CLAE
Claims Management Regulation
Colchester Borough Council
Coleraine Borough Council
Companies House
Construction Industry Council
Conwy County Borough Council
Cookstown District Council
Copeland Borough Council
Corby Borough Council
Cornwall Council
Cotswold District
Council for Licenced Conveyancers
Council of the Isles of Scilly
Countryside Council for Wales

Coventry City Council
Craigavon Borough Council
Craven District Council
Crawley Borough Council
Crothers, Amanda (Northern Irish Government)
Cumbria County Council
Dacorum Borough Council
DARD
Darlington Borough Council
Dartford Borough Council
Daventry District Council
DCALNI
DCELLS
DCLG
DCMS
DCSF
Denbighshire County Council
DENI
Derby City Council
Derbyshire County Council
Derbyshire Dales District Council
Derry City Council
DETI NI
Devon County Council
DfE

DFPNI
DOENI
Doncaster City Council
Dorset County Council
Dover District Council
Down District Council
Driving Standards Agency
Dudley Metropolitan Borough Council
Dumfries & Galloway Council
Dundee City Council
Dungannon and South Tyrone Borough
Durham County Council
DVLA
East Ayrshire Council
East Cambridgeshire District Council
East Devon District Council
East Dorset District Council
East Dunbartonshire Council
East Hampshire District Council
East Herts District Council
East Lindsey District Council
East Lothian Council
East Northamptonshire Council
East Renfrewshire Council
East Riding of Yorkshire Council

East Sussex County Council Eastbourne Borough Council Eastleigh Borough Council **ECMK Ltd Eden District Council Edinburgh City Council** Elmbridge Borough Council **Elmhurst Environment Agency Epping Forest District Council Epsom and Ewell Borough Council Erewash Borough Council Essex County Council Exeter City Council Faculty of Advocates** Falkirk Council Fareham Borough Council Farriers Registration Council Fenland District Council Fermanagh District Council Fife Council Flintshire County Council Food Standards Agency Forest Heath District Council

East Staffordshire Borough Council

Forest of Dean District Council Fylde Borough Council Gas Safe Register **Gateshead Council** Gedling Borough Council Glasgow City Council Gloucester City Council Gloucestershire County Council **Gosport Borough Council** Gravesham Borough Council **Great Yarmouth Greater London Authority** Greenwich London Borough Council **Guildford Borough Council Gwynedd Council H&VCA Ltd** Halton Borough Council **Hambleton District Council** Hampshire County Council Harborough District Council Haringey Council **Harlow District Council** Harrogate Borough Council Hart District Council Hartlepool Borough Council

Hastings Borough Council **Havant Borough Council** Herefordshire Council Hertfordshire County Council Hertsmere Borough Council High Peak Borough Council **Highland Council** Hinckley and Bosworth Borough Council Historic Scotland Home Office Horsham District Council **HSE Huntingdonshire District Council** Hyndburn Borough Council **ICAEW ICAS** Information Commissioner's office Insolvency Service Institute of Actuaries Institute of Legal Executives Inverclyde Council Institute of Licensing **IPA Ipswich Borough Council** Isle of Anglesey County Council

Isle of Wight Council Kent County Council Kettering Borough Council Kingston Royal Borough Council Kingston upon Hull City Council Kirklees Council Knauf **Knowsley Metropolitan Borough Council** Lambeth London Borough Council Lancashire County Council Lancaster City Council Larne Borough Council Law Society of Northern Ireland Law Society of Scotland Leeds City Council Leicester City Council Leicestershire County Council Lewes District Council Lewisham London Borough Council Lichfield City Council Limavady Borough Council Lincoln City Council Lincolnshire County Council Lisburn City Council

Liverpool City Council

Local Government Association

London Borough of Barking and Dagenham Council

London Borough of Bexley Council

London Borough of Bromley Council

London Borough of Camden Council

London Borough of Croydon Council

London Borough of Ealing Council

London Borough of Enfield Council

London Borough of Hackney Council

London Borough of Hammersmith and Fulham Council

London Borough of Harrow Council

London Borough of Havering Council

London Borough of Hillingdon Council

London Borough of Hounslow Council

London Borough of Islington Council

London Borough of Redbridge Council

London Borough of Southwark Council

London Borough of Sutton Council

London Borough of Tower Hamlets Council

Luton Borough Council

Magherafelt District Council

Maidstone Borough Council

Maldon District Council

Malvern Hills District Council

Manchester City Council

Mansfield District Council Marine Management Organisation Marine Scotland McConnell, Andrew (Scottish Government) Medway Council Melton Borough Council Mendip District Council Merthyr Tydfil County Borough Council Merton Council Mid Devon District Council Mid Suffolk District Council Mid Sussex District Council Middlesbrough Council Midlothian Council Milton Keynes Council Mole Valley District Council Monmouthshire County Council Moyle District Council **NALEO NAPIT NARIC** National Energy Services Ltd **National Proficiency Tests Council** Natural England Neath Port Talbot County Borough Council **New Forest District Council**

Newark and Sherwood District Council

Newcastle upon Tyne City Council

Newcastle-under-Lyme Borough Council

Newham London Borough Council

Newport City Council

Newry & Mourne District Council

Newtownabbey Borough Council

NIAUR

Norfolk County Council

North Ayrshire Council

North Devon Council

North Dorset District Council

North Down Borough Council

North East Derbyshire District Council

North East Lincolnshire Council

North Hertfordshire District Council

North Kesteven District Council

North Lanarkshire Council

North Lincolnshire Council

North Norfolk District Council

North Somerset Council

North Tyneside Council

North Warwickshire Borough Council

North West Leicestershire District Council

North Yorkshire County Council
Northampton Borough Council
Northamptonshire County Council
Northern Health and Social Care Trust
Northern Ireland Environment Agency
Northern Ireland Housing Executive
Northern Ireland Tourist Board
Northgate
Northumberland County Council
Norwich City Council
Nottingham City Council
Nottinghamshire County Council
Nuneaton and Bedworth Borough Council
Oadby and Wigston Borough Council
Office of Fair Trading
Office of the Registrar of Independent Schools
Ofgem
Ofqual
Ofsted
Ofwat
Oldham Council
Omagh District Council
Orkney Islands Council
Oxford City Council
Oxfordshire County Council

Pembrokeshire County Council Pendle Borough Council Perth & Kinross Council Peterborough City Council Plymouth City Council Poole Borough Council Portsmouth City Council Postcomm **Powys County Council Preston City Council Purbeck District Council** Quidos Reading Borough Council Redcar and Cleveland Borough Council Redditch Borough Council Reigate and Banstead Borough Council Rhondda Cynon Taf County Borough Council Ribble Valley Borough Council Richmond upon Thames London Borough Council Richmondshire District Council **RICS** Rochdale Metropolitan Borough Council Rochford District Council Rossendale Borough Council **Rother District Council**

Rotherham Metropolitan Borough Council

Royal Borough of Kensington and Chelsea Council

Royal College of Veterinary Surgeons

RQIA

Rugby Borough Council

Runnymede Borough Council

Rushcliffe Borough Council

Rushmoor Borough Council

Rutland County Council

Ryedale District Council

Salford City Council

Sandwell Metropolitan Borough Council

Scarborough Borough Council

Scotland Office

Scottish Borders Council

Scottish Building Standards

Scottish Environment Protection Agency

Scottish Ministers

Scottish Natural Heritage

Sedgemoor District Council

Sefton Metropolitan Borough Council

Selby District Council

Sevenoaks District Council

Sheffield City Council

Shepway District Council

Shetland Islands Council

Shropshire County Council

Slough Borough Council

Solicitors Regulation Authority

Solihull Metropolitan Borough Council

Somerset County Council

South Ayrshire Council

South Bucks District Council

South Cambridgeshire District Council

South Derbyshire District Council

South Eastern Health and Social Care Trust

South Gloucestershire Council

South Hams District Council

South Holland District Council

South Kesteven District Council

South Lakeland District Council

South Lanarkshire Council

South Norfolk District Council

South Northamptonshire Council

South Oxfordshire District Council

South Ribble Borough Council

South Somerset District Council

South Staffordshire Council

South Tyneside Council

Southampton City Council

Southend-on-Sea Borough Council

Southern Health and Social Care Trust

Spelthorne Borough Council

SQA

St Albans City and District Council

St Edmundsbury Borough Council

St Helens Metropolitan Council

Stafford Borough Council

Staffordshire County Council

Staffordshire Moorlands District Council

Stevenage Borough Council

Stirling Council

Stockport Metropolitan Borough Council

Stockton-on-Tees Borough Council

Stoke-on-Trent City Council

Strabane District Council

Stratford-on-Avon District Council

Streetworks Qualification Register

Stroma

Stroud District Council

Suffolk Coastal District Council

Suffolk County Council

Sunderland City Council

Surrey County Council

Surrey Heath Borough Council

Surveyors Ombudsman Service

Swale Borough Council

Swindon Borough Council

Tameside Metropolitan Borough Council

Tamworth Borough Council

Tandridge District Council

Taunton Deane Borough Council

Teignbridge District Council

Telford and the Wrekin Council

Tenants Services Authority

Tendring District Council

Test CA BusinessLink

Test Valley Borough Council

Tewkesbury Borough Council

Thanet District Council

The Approvals Team

The Moray Council

The Property Ombudsman Limited

Three Rivers District Council

Thurrock Council

Tonbridge and Malling Borough Council

Torbay Borough Council

Torfaen County Borough Council

Torridge District Council

Trafford Council

Tunbridge Wells Borough Council

Uttlesford District Council

Vale of Glamorgan Council

Vale of White Horse District Council

VOSA

Wakefield Metropolitan Borough Council

Walsall Metropolitan Borough Council

Waltham Forest London Borough Council

Wandsworth Borough Council

Warrington Borough Council

Warwick District Council

Warwickshire County Council

Watford Borough Council

Watkins, James (Welsh Government)

Waveney District Council

Waverley Borough Council

Wealden District Council

Welwyn Hatfield Borough Council

West Berkshire District Council

West Devon County Council

West Dorset District Council

West Dunbartonshire Council

West Lancashire Borough Council

West Lindsey District Council

West Lothian Council

West Oxfordshire District Council

West Somerset District Council

West Sussex County Council

Western Health and Social Care Trust

Western Isles Council

Westminster City Council

Weymouth and Portland Borough Council

Wigan Council

Wiltshire County Council

Winchester City Council

Windsor and Maidenhead Royal Borough Council

Wirral Borough Council

Woking Borough Council

Wokingham Borough Council

Wolverhampton City Council

Worcester City Council

Worcestershire County Council

Wrexham County Borough Council

Wychavon District Council

Wycombe District Council

Wyre Borough Council

Wyre Forest District Council

Annex 3: Impact Assessment of the consultation

Regulatory Triage Assessment	
Title of regulatory proposal	Amendment to Provision of Services Regulations 2009
Lead Department/Agency	BIS
Expected date of implementation	Q1 2013 SNR 6
Origin	EU
Date	29/01/2013
Lead Departmental Contact	Elizabeth Anastasi
Departmental Triage Assessment	Deregulation (fast track)

Rationale for intervention and intended effects

The European Commission has indicated that the UK may be in breach of part of the Services Directive 2006. The intention therefore is to amend the Provision of Services Regulations 2009 to ensure compliance with the Directive. The main licences under scope for this change are those that relate to authorising 'fit-and-proper-persons' – those where the obligations fall on the individual rather than premises, such as lawyers or doctors. The Services Directive specifies that a licence granted by a competent authority (including a local authority) should be effective nationwide unless there are good reasons otherwise. Competent authority in this context refers to the sub-national bodies that are responsible for authorising these licences.

In particular, the Commission has highlighted that individuals or businesses that require these licences and who wish to operate in different locations within the UK, may be required

to apply for the same licence under multiple competent authorities. At present, authorisation for these licences from one competent authority may only relate to one nation within the UK (England, Wales, Scotland or Northern Ireland), rather than, once issued, being automatically recognised nationwide. There is currently no mechanism for recognition of authorisations delivered by another devolved administration. This also could apply to mutual recognition of authorisations between local authorities as well as with Devolved Administrations.

The change in regulations will formalise the process of mutual recognition of authorisations between competent authorities within the UK and hence remove potentially significant unnecessary administrative burden for both individuals and businesses.

The intended impact of the change is to further streamline and reduce the administrative burden on individuals and businesses who require these licences and who want to operate within the boundaries of multiple competent authorities within the UK.

Viable policy options (including alternatives to regulation)

'Do nothing': given that the UK could well be infracted by the European Union for non-compliance of the Services Directive 2006, 'do nothing' is not considered to be a viable option.

'Amendment of regulations': In this instance, amendment to the Provision of Services Regulations 2009 to enable mutual recognition of relevant authorisations to take place (by competent authorities in both local authorities and devolved administrations) is considered to be the only ('do minimum') option.

Initial assessment of business impact

The main affected parties from this change in the regulations are expected to be:

- individuals and businesses, who are expected to benefit from the change through a reduction in administrative burden; and
- competent authorities (primarily local authorities and devolved administrations), for whom the impact should be neutral (covered in more detail below).

At present, it is unclear the extent of individuals and/or businesses that might be affected by this change and the scale of the cost savings that could be incurred. However, a number of questions are being proposed within the consultation to help elicit the necessary information. Following the consultation, the final Impact Assessment for this proposed change in regulation will incorporate any new evidence received.

The following discussion highlights the broad areas for consideration when assessing the potential impact on affected groups.

Range of impact

At present it is not possible to form a view about the range of the impact – it is not clear how many individuals or businesses seeking the types of licences considered here are affected by the change. Not all individuals or businesses may wish to operate across a wide geographical area - businesses may be single site only, or may chose to only operate branches within the boundaries of one competent authority.

Potential costs to individuals or businesses:

There are expected to be no additional (one-off or ongoing, monetised or non-monetised) costs for individuals or businesses from this amendment. As highlighted above, this change is deregulatory and should remove administrative burden from those looking to operate across a wide geographical area.

Potential benefits to individuals or businesses:

The main source of benefit is expected to come from the avoided costs associated with the reduction in administrative costs of gaining authorisation from multiple competence authorities. Once an individual or business has gained the required licence from one competent authority, there should be no further costs incurred for the duration of the licence or the activity covered.

The main calculation for this benefit would be the number of individuals or businesses affected (i.e. those that want to operate within the boundaries of multiple competent authorities) multiplied by the cost of applying for licences (direct in terms of fees, and indirect in terms of, for example, resource required).

This calculation would potentially be affected by variation in the cost of the licence that is being applied for and the number of geographical areas concerned (i.e. the number of competent authorities individuals or businesses choose to apply to).

Information on both costs and numbers affected are being sought as part of the consultation exercise, where respondents have been asked to distinguish between the potential costs attached to different types of licences (as far as possible) and whether there may be a disproportionate benefit for SMEs.

There is also a broader potential indirect benefit through the reduction of barriers to competition in each geographical market. By reducing the administrative burden to operate within each additional area, businesses may chose to operate across a wider geographical location, hence increasing competitive pressure on incumbents.

Impact on competent authorities

A number of assumptions must underpin the assessment of the impact on competent authorities:

- 1) Competent Authorities must not make a profit from the services that they provide as such revenues must only cover the costs of providing the service in question;
- 2) The provision of licence-issuing services is demand led i.e. that this activity of the competent authorities is staffed according to expected demand.

The removal of this regulatory burden is therefore expected to have a neutral impact on competent authorities as the reduction of demand for issuing of licences will be matched by an equal amount of resources required.

One-in, One-out status

This proposal is likely to be out-of-scope for One-in, One-out, as this is this ensuring minimum regulatory compliance with an EU Directive.

Rationale for Triage rating

As highlighted above, an amendment to the regulations is required in order for the UK to remain compliant with EU Directives. Further, the measure is deregulatory and should simplify procedures for individuals/businesses looking to operate across multiple jurisdictions. As such the gross cost for business falls under the threshold required for a more comprehensive assessment.

The consultation will also provide greater detail on the potential cost savings (benefits) to businesses that might be achievable. On completion of the consultation, a providing that further information has been forthcoming, the section above regarding potential costs and benefits will be revised.

Departmental signoff (SCS): Peter Stephens (ETID)Date: 1

February 2013

Economist signoff (senior analyst): Michael Williams (ETID)

Date: 31st January 2013

Annex 4: consultation response form

Please note that this response form is also available as a fully interactive online version at https://www.surveymonkey.com/s/M7VL2V8

The Department may, in accordance with the Code of Practice on Access to Government Information, make available, on public request, individual responses.

The closing date for this consultation is 08/03/2013

Name:

Organisation (if applicable):

Address:

Please return completed forms to:

Magdalena Zulli, Department for Business, Innovation and Skills, Europe Trade and International

Directorate, 3rd Floor Orchard 1, 1 Victoria Street, Westminster, London SW1H 0ET

Telephone: 020 7215 2024 Fax: 020 7215 2234

Email: magdalena.zulli@bis.gsi.gov.uk

Please indicate which of the options listed below best describes you as a respondent.

Business representative organisation/trade body
Central government
Charity or social enterprise
Individual
Large business (over 250 staff)
Legal representative
Local Government
Medium business (50 to 250 staff)
Micro business (up to 9 staff)
Small business (10 to 49 staff)
Trade union or staff association
Other (please describe)

Question 1

Has the need to ap	pply for an additional	licence to open u	up an identical	business	elsewhere
in the UK caused	you to reconsider or	defer expanding i	into new areas	?	

Comments:

Question 2

Please give an indication of costs incurred when applying for any additional licence to operate an identical business in other areas? As far as possible please distinguish between monetary costs and time/resources spent in meeting administrative requirements. If costs vary between competent authorities, please provide a range.

Comments:

Question 3

Do you have any views on the extension to legal powers of competent authorities in the above circumstances? If so, please provide details.

Comments:

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Do you foresee any unintended consequences resulting from this approach to national applicability? If so, please provide details.
Comments:
Question 5
Can you provide a list of personal licences where national applicability would be inappropriate? Please provide reasons and/or evidence.
Comments
Do you have any other comments that might aid the consultation process as a whole?
Please use this space for any general comments that you may have, comments on the layout of this consultation would also be welcomed.
Thank you for taking the time to let us have your views on this consultation. We do not intend to acknowledge receipt of individual responses unless you tick the box below.
Please acknowledge this reply

,		earch on many different topics and consultations. As your views are kay if we were to contact you again from time to time either for
•		consultation documents?
☐ Yes	☐ No	

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Department for Business, Innovation and Skills

1 Victoria Street London SW1H 0ET Tel: 020 7215 5000

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