

**1) What the DSA policy is regarding tea making facilities at test centres?**

We do not have a formal policy regarding tea making facilities for approved driving instructors (ADIs) at test centres; and therefore we do not hold any information about a policy.

Tea making facilities for ADIs are available at some test centres at the discretion of local managers and is dependent on local circumstances, such as remote locations.

**2) When will background music will be made available again at test centres?**

Background music was made available in test centres in July 2011, for those test centres who requested it.

A communication was sent to all permanent driving test centres to find out music requirements and a decision was made locally by each test centre manager.

**3) Who is responsible for the plastic cup stock at multi-purpose test centre (MPTCs)?**

Local test centre managers are responsible for the provision of plastic cups at MPTCs.

The information supplied to you continues to be protected by copyright. You are free to use it for your own purposes, including for private study and non-commercial research, and for any other purpose authorised by an exception in current copyright law. Documents (except photographs) can be also used in the UK without requiring permission for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder.

Most documents supplied by the Driving Standards Agency will be protected by Crown Copyright. Most Crown copyright information can be re-used under the Open Government Licence (<http://www.nationalarchives.gov.uk/doc/open-government-licence/>). For information about the OGL and about re-using Crown Copyright information please see The National Archives website - <http://www.nationalarchives.gov.uk/information-management/uk-gov-licensing-framework.htm> .

Copyright in other documents may rest with a third party. For information about obtaining permission from a third party see the Intellectual Property Office's website at [www.ipo.gov.uk](http://www.ipo.gov.uk).