

1) How many staff (full head-count not WTEs) are employed in Information Technology (IT) functions?

We currently have 18 staff employed in IT functions. This is the headcount figure.

2) Do you have an internal IT team or is IT totally outsourced?

We outsource our information communications technology function but we also have a small team to manage the outsourced function.

3) If outsourced, to which company?

4) Is your IT infrastructure managed internally or outsourced?

5) If outsourced, to which company?

6) Are your desktop computers managed internally or outsourced?

7) If outsourced, to which company?

8) Is your systems development/applications management managed internally or outsourced?

9) If outsourced, to which company?

We outsource our ICT function to Capita IT Services. This includes managing the IT infrastructure, desktop computers and our systems development and applications management.

10) How many desktop computers are in use?

11) How many laptop computers are in use?

We currently have 1,919 desktop computers and 402 laptop computers in use.

12) Which server platform(s) do you use:

a) IBM/PCM mainframe: (please state which operating system(s), for example, z/OS, z/VM, z/VSE)?

We do not have a mainframe.

b) UNIX: (Please state which operating system(s), for example Sun Solaris, AIX etc)?

We currently use Solaris operating system for UNIX.

c) Microsoft Windows: (Please state which operating system(s), for example 2003, 2008 etc)?

We currently use Microsoft Windows 2003 and 2008.

d) system I?

We do not use system I.

e) others: (please be kind enough to state)?

We do not use any other server platforms.

13) How many physical servers are in use?

We have 87 physical servers in use.

14) How many virtual servers are in use?

We have one virtual server in use.

Please note that the above information is correct as of 21 March 2011.

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