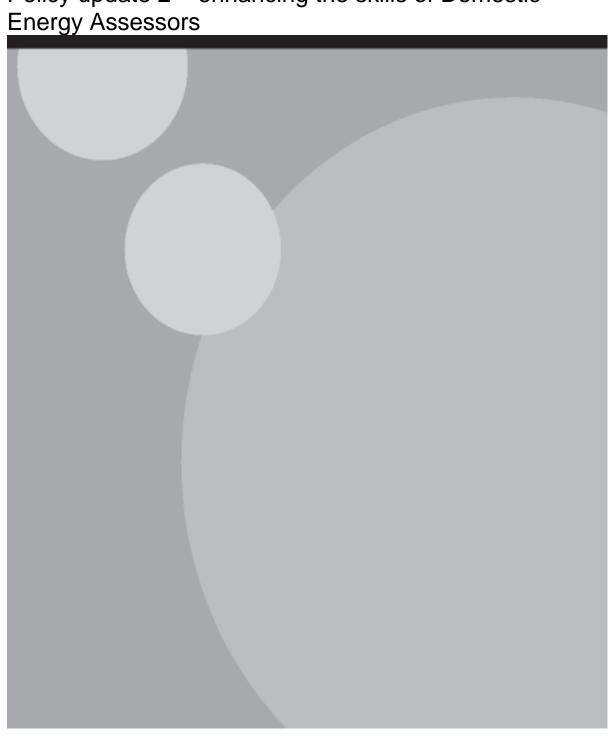


Changes to the Energy Performance of **Buildings Framework**

Policy update 2 – enhancing the skills of Domestic





Changes to the Energy Performance of Buildings Framework

Policy update 1 – enhancing the skills of Domestic Energy Assessors

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Changes to the Energy Performance of Buildings Framework

Policy update 2 - enhancing the skills of Domestic Energy Assessors

Domestic Energy Assessors are responsible for producing Energy Performance Certificates for domestic properties.

A new <u>top-up qualification</u> has been introduced which will improve the overall professionalism of Domestic Energy Assessors and help ensure Energy Performance Certificates are consistently produced to a high standard.

Only those Domestic Energy Assessors who obtain the new qualification will be permitted to continue practising after 1 April 2012.

The qualification will enhance the skills of Domestic Energy Assessors in the following areas:

- Their professional obligations to consumers;
- Knowledge and understanding of the software and methodology used to produce Energy Performance Certificates;
- The impact of recommended energy efficiency improvements on a property;
- The purpose and content of the new look domestic **Energy** Performance Certificate.

Frequently asked questions

Why do Domestic Energy Assessors need to enhance their skills? Over time, a number of skills gaps were identified and a top-up qualification was developed to address that.

Which skills in particular needed to enhanced?

- Checking any energy efficiency recommendations are appropriate;
- Better understanding of Energy Performance Certificate software;
- Collecting and retaining evidence:
- Providing a better customer service.

How much more training is involved?

The additional training is estimated to take about eight hours and is followed by an online test to prove the Domestic Energy Assessor has acquired the new additional knowledge and understanding.

How will I know that the Domestic Energy Assessor who comes to my property has passed the online test?

Only Domestic Energy Assessors that have passed the test will be permitted to continue working after 1 April.