

**1) How many "Motorcycle" tests (Module 1 and Module 2) were conducted in the 2 year period ending 31 May 2011**

Details of the number of tests conducted are published on our website and can be found at: <http://www.dft.gov.uk/publications/dsa-practical-riding-test-statistics-motorcycle/>

This information is therefore exempt from release under section 21 (information accessible by other means) of the Freedom of Information Act (FoIA); a full explanation of this exemption can be found at Annex B.

**2) How many of those tests were cancelled within 3 days of the test scheduled to take place due to ill-health, injury, bereavement or other legitimate reason?**

**3) Of those tests (at 2 above) how many received a refund of their test fee?**

Our records show that between 1 June 2009 and 31 May 2011, 32,301 module 1 and 23,178 module 2 tests were cancelled with less than 3 days notice. Our reporting data base does not capture the reason for the cancellation or whether a refund was issued.

Whilst details of reasons for cancellations of tests and whether a refund is issued may be recorded on our test booking database, we would have to manually check each cancelled test record to establish this information. This information is exempt from release under section 12 (1) (cost of compliance exceeds appropriate limit) of the FoIA. A full breakdown of this exemption can be found at Annex C.

The appropriate limit, as prescribed by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, is £600 for Central Government and £450 for other public authorities, with staff costs calculated at a rate of £25 per hour. When calculating whether the appropriate limit is exceeded, authorities can take account of the costs of determining whether the information is held, locating and retrieving the information, and extracting the information from other documents. They cannot take account of the costs involved with considering whether information is exempt under the Act.

There were 55,479 module 1 and module 2 tests cancelled and we have estimated that it would take 3 minutes to review one record. It would take in excess of 2,773 hours to review all records which exceeds the 24 hour working limit

**4) Of those tests (at 2 above) how many were re-sold by the DSA prior to the test date/time?**

Once a test booking is cancelled it reverts back to an open slot. We are therefore not able to run a central report which identifies how many are re-sold.

To compile the requested information would involve checking each candidate booking history to find the date, time and test centre where the test was due to take place. We then would have to check test centre programmes for those dates to establish if there was an examiner with a corresponding blank slot. Each test centre has a daily programme for each examiner so a number of programmes would need checking.

Information about how many cancelled tests are re-sold is therefore exempt from release under section (12)(1) of FoIA. It has been estimated that it would take 10 minutes to check each cancelled test which equates to 9,246 hours.

**5) How many "Motorcycle" tests (Module 1 and Module 2) were conducted from 1 June 2011 to 31 January 2012?**

Information about tests conducted between 1 June 2011 and 31 December 2011 can be found on our website using the link provided at question 1.

Details of tests conducted in January 2011 is due to be published on 28 June 2011 and will be available on our website at:

[http://www.dft.gov.uk/statistics?post\\_type=release&series=driving-tests-and-instructors](http://www.dft.gov.uk/statistics?post_type=release&series=driving-tests-and-instructors) .

This information is exempt from release under section 44 (1)(a) (prohibitions on disclosure) by virtue of the Pre-release Access to Official Statistics Order 2008 which limits access to official statistics until their date of publication. As this exemption is an absolute exemption we are not required to conduct a public interest test. A copy of this exemption in full can be found at Annex D.

**6) Of those tests, how many were cancelled within 3 days of the test scheduled to take place due to ill-health, injury, bereavement or other legitimate reason?**

**7) Of those tests (at 6 above) how many received a refund of their test fee?**

Our records show that between 1 June 2011 and 31 January 2012, 7,405 module 1 and 4,514 module 2 tests were cancelled with less than 3 days notice. Our reporting data base does not capture the reason for the cancellation or whether a refund was issued.

Whilst details of reasons for cancellations of tests and whether a refund is issued may be recorded on our test booking database, we would have to manually check each cancelled test record to establish this information. This information is exempt from release under section 12 (1) (cost of compliance exceeds appropriate limit) of the FoIA. A full breakdown of this exemption can be found at Annex C.

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There were 11,919 module 1 and module 2 tests cancelled and we have estimated that it would take 3 minutes to review one record. It would take in excess of 595 hours to review all records which exceeds the 24 hour working limit

**8) Of those tests (at 6 above) how many were re-sold by the DSA prior to the test date/time?**

See response to question 4 about the process to compile this information. We have estimated that it would take in excess of 1,986 hours so therefore this information is exempt from release under section 12(1) of FoIA.

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