

## STATS100: DfT LOCAL BUS OPERATOR SURVEY 2011-12

This return is for operators of local bus services, registered with the Traffic Commissioner. This includes all services for which Bus Service Operators Grant (BSOG) is claimed other than community transport services.

A return is required by law under the Statistics of Trade Act 1947.

Please refer to the guidance you should have also received if you have questions on this form. If you have any further questions, or do not operate registered local bus services, please contact us:

By email: [bus.data@dft.gsi.gov.uk](mailto:bus.data@dft.gsi.gov.uk) or by phone: 020 7944 3094.

### PLEASE ENTER YOUR DETAILS:

Operator Licence Number(s)

Number of PSV licence discs held on this licence as at **31 March 2012**

Local authority in which you operated **most** of your local bus services in 2011-12 (please see list supplied in guidance)

Contact Name (in case of queries)

Phone Number

Email Address

### SECTION 1: YOUR OPERATOR'S VEHICLES AND STAFF as at 31 March 2012

#### Vehicles

1. At 31 March 2012 how many of the following **PSV vehicles** did you operate?

(a) **Buses** licensed for over 22 passengers (including standing)

(b) **Coaches** of 17 or more seats (NO standing, usually fitted with seatbelts)

(c) **Minibuses** 9 to 22 passengers (including standing)

(d) **Total number of PSVs (a+b+c)**

The next two questions relate only to **buses** [i.e. the total number given in Q2(a)]

2. Of the **buses** you operated at 31 March 2012 how many:

(a) Had an **Accessibility Certificate**, issued under the Disability Discrimination Act PSV Accessibility Regulations 2000 (wheelchair accessible designs)?

(b) Did not have the Certificate but which were low floor designs, suitable for wheelchair access?

(c) Were fitted with an **Automatic Vehicle Location (AVL)** device (e.g. GPS, beacon) that can be used to monitor punctuality?

(d) Were equipped with **live ITSO-compliant** smart readers?

(e) Were equipped with **CCTV** recording?

3. Of the **buses** you operated at 31 March 2012 how many were :

(a) Less than 2 years old?

(b) 2 to under 5 years old?

(c) 5 to under 8 years old?

(d) 8 to under 12 years old?

(e) 12 to under 16 years old?

(f) 16 to under 20 years old?

(g) 20 years or older?

#### PSV Staff

4. At 31 March 2012 how many **Full Time Equivalent staff** did you employ to do PSV work as:

(a) PSV Drivers, or other on-vehicle PSV staff?

(b) PSV Maintenance Staff?

(c) PSV Cleaning Staff?

(d) PSV Administrative/Other (to all management levels)?

(e) **Total PSV Staff employed? (a+b+c+d)**

## SECTION 2: YOUR LOCAL BUS SERVICES for year 1 April 2011 - 31 March 2012

In this section, please answer the questions in relation to your local bus services **only**.

Please refer to guidance notes for further information if required.

### Passenger boardings

5. During 2011-12 how many local passenger boardings did you carry?

- (a) **Older/disabled concessionary** passengers (where reimbursement received from a local authority under the statutory ENCTS scheme or a local enhancement)
- (b) **Youth concessionary** passengers on local services where full or partial reimbursement received from a local authority (please do **not** include your own commercial concessions or school contract services)
- (c) **Other** passengers, including commercial concessions and season tickets
- (d) **Total passenger boardings (a+b+c)**
- (e) Of the total in 5(d), if possible please provide your best estimate of the number of passenger boardings on **local authority subsidised/tendered services**

6. Please fill in the grid below for each Local Authority (please see the list supplied in the guidance) you operated in for 2011-12.

We appreciate that dividing data by Local Authority can be difficult, however, even if the figures are approximate (for example using estimated shares for each Local Authority) they are very useful to us.

**If easier to provide route level totals, please include these separately on the sheet provided**

Name of Local Authority	Older/ disabled concessionary passengers	Young concessionary passengers	Other passengers	Total passenger boardings

### Under recording of passengers

Under-recording is where estimates for patronage are lower than the reality because drivers tend to under-record bus passenger numbers, mainly due to passengers using multi travel tickets.

7. How much of the total quoted in 5d is under-recording?

**If none**, please indicate whether this is because:

- (a) We have no under-recording; or
- (b) We know there is under-recording but the figure is not adjusted.

### 'Live' vehicle kilometres operated

8. During 2011-12 how many **live** vehicle kilometres did you operate on local bus services?

'Live' kilometres means excluding any 'dead running' between depot and start/end of routes

- (a) In **Greater London**?
- (b) Outside London, on **commercial** services?
- (c) Outside London on local authority **subsidised/tendered** services?
- (d) **Total live vehicle kilometres (a+b+c)**

9. As for Q6, please fill in the grid below for each Local Authority you operated in for 2011-12.

The totals over all areas should match those in Q8.

**If easier to provide route level totals, please include these separately on the sheet provided**

Name of Local Authority	Total live vehicle kilometres	Of which <b>subsidised live</b> vehicle kilometres

## PROTECT - COMMERCIAL (when completed)

### SECTION 3: FINANCIAL INFORMATION for year 1 April 2011 - 31 March 2012

We require data for the year 1 April 2011 to 31 March 2012. However, if your standard accounting period differs from this and it is easier to provide figures on this basis please use the year which most closely relates to 2011-12 and indicate here what this is:

#### Passenger Receipts

10. The following questions relate to receipts from fare-paying passengers only:

- (a) What were the total commercial receipts you received from journeys made by **young people** who are subject to concessionary fare reimbursement?  
[i.e. the passengers given at Q5(b) ] £
- (b) What was the total commercial receipts you received from **other fare-paying** passengers, including commercial concessions and season tickets?  
[i.e. the passengers given at Q5(c)] £

If you receive revenue in contract payments from local authorities, are these mostly minimum cost, mostly minimum subsidy, or a mix?

11. As for Q6, please fill in the grid below for each Local Authority you operated in for 2011-12.  
you operated in for 2011-12.

Name of Local Authority	Receipts from <b>youth</b> concessionary passengers	Receipts from <b>other</b> <b>fare paying</b> passengers

#### Costs

12. Please can you state how much **cost** you had in the following categories in **2011-12**:

- (a) What were the total **operating costs** on **local bus** services? £
- (b) What were the total **operating costs** on **other** (non-local) services? £
- (c) What were the total **administration** costs? £
- (d) What were the **depreciation** costs? £

### SECTION 4: FURTHER INFORMATION

13.(a) Have there been any major changes that might have affected this year's results, and/or caused difference from previous years? (e.g. new or lost contracts, acquisitions etc.) Yes    
No  

(b) If yes, please give details:

(c) Do you have any further comments?

**PROTECT - COMMERCIAL (when completed)**

14. Do you operate any **scheduled (timetabled) coach services**, which do not need to be registered with the Traffic Commissioner:

- |   |     |                          |    |                          |
|---|-----|--------------------------|----|--------------------------|
| (a) As an operator in your own right?                           | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |
| (b) Under contract to another operator (e.g. National Express)? | Yes | <input type="checkbox"/> | No | <input type="checkbox"/> |

If **yes** to either (a) or (b), please briefly describe the services run

**Thank you for your time and assistance in completing this return.**

Please return in pre-paid envelope to:

DfT Bus Statistics Team, Zone 2/13, Great Minster House, 33 Horseferry Road, LONDON SW1P 4DR

**PROTECT - COMMERCIAL (when completed)**

## ROUTE LEVEL DATA for year 1 April 2011 to 31 March 2012

Please use this sheet to provide data for your individual routes as an alternative to providing figures at local authority level in Q6 and Q8 if that is easier

## Passenger boardings

[illegible]

## Vehicle kilometres

[illegible]