

Postal Changes

The service for inbound and outbound mail from the Compensation Recovery Unit (CRU) is changing.

What happens now?

From 31 March 2015, we will no longer be using the DX 68560 Washington facility. After this date, all post should be sent to:

Compensation Recovery Unit,
Durham House,
Washington,
NE38 7SF.

Where to get more information

If you want more information about this specific change, please get in touch with us.

For all other business enquiries, please use the normal business contact channels.

Customer Feedback team

Tel: 0191 2252485 & 2247863

CRU.Customer.Feedback@dwp.gsi.gov.uk