



Department
for Environment
Food & Rural Affairs

T: 08459 33 55 77
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www.defra.gov.uk

Your ref:

[REDACTED]
[REDACTED]

Our ref: RFI 6270

Date: 06/02/2014

REQUEST FOR INFORMATION: Defra Issued Health Certificates issued to Kymab for Export of mice.

Thank you for your request for information about health certificates issued by Defra to Kymab for the export of mice from the UK since 23 September 2009 when Kymab was incorporated, which we received on **4 February 2014**. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Following a search of our electronic records, I have established that the information that you have requested is not held by Defra. There is no record of any applications by Kymab for export of mice on the Defra export certification database.

I attach an annex giving contact details should you be unhappy with the service that you have received.

If you have any queries about this letter, please contact me.

Yours sincerely,

Annex



Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF