# **Private Rented Sector (PRS) Working Household Survey**

# **Main Questionnaire**

# Household Characteristics (HC)

Ask all

"First I would like to ask you some questions about the people in your household"

INTERVIEWER: FOR EACH HOUSEHOLD MEMBER RECORD JUST THE FIRST NAME (OR ANY UNIQUE IDENTIFIER) FOR EACH MEMBER OF THE HOUSEHOLD. INCLUDE ANYONE LIVING HERE TEMPORARILY OR INFORMALLY, AS LONG AS IT IS THEIR MAIN RESIDENCE.

	Name	Gender	Age (exact)	Banded age (if exact not known)	Relationship to respondent	Economic Activity
1					N/A - RESPONDENT	
2						
3						
4						
5						
7						
8						
9						
10						

HC1 Is (name) male or female?

Ask all // SC for each person // Interviewer to code for respondent as well

- 1. Male
- 2. Female

# HC2 What was your/ (name)'s age last birthday?

Ask all // SC for each person // Record exact age and code by band. If exact age not know, record age band only

- 1. 16-24
- 2. 25-34
- 3. 35-44
- 4. 45-54
- 5. 55-59
- 6. 60-64
- 7. 65+
- 8. Don't know/refused

HC3 I would now like to ask how the people in your household are related to you. Ask all // SC for each person in relationship to respondent

- 1. Spouse or civil partner
- 2. Cohabitee
- 3. Son/daughter (incl. adopted)
- 4. Step-son/daughter
- 5. Foster child
- 6. Son-in-law/daughter-in-law
- 7. Parent/guardian
- 8. Step-parent
- 9. Foster parent
- 10. Parent-in-law
- 11. Brother/sister (incl. adopted)
- 12. Step-brother/sister
- 13. Foster brother/sister
- 14. Brother/sister-in-law
- 15. Grand-child
- 16. Grand-parent
- 17. Other relative
- 18. Other non-relative

HC4 Which statement on this card applies best to each person aged 16 or over in the household?

Ask of all // Showcard D // SC for each person

# INTERVIEWER: FOR AGENCY WORKERS OR THOSE WITH FLEXIBLE HOURS USE THEIR AVERAGE HOURS WORKED IN THE LAST FOUR WEEKS/MONTH

- 1. Working full time (30 hours a week or more)
- 2. Working part time (16-29 hours a week)
- 3. Working part time (Less than 16 hours a week)
- 4. Unemployed
- 5. At home/not seeking work
- 6. Long term sick or disabled
- 7. On a Government Training Scheme
- 8. Full time student
- 9. Fully retired
- 10. Other
- 11. Refused
- 12. Don't know

HC5 From this card, which of these groups do you belong to? Ask all // SC for respondent only // Showcard  $\sf E$ 

- 1. White British
- 2. White Irish
- 3. Any other white background (specify)
- 4. White and Black Caribbean
- 5. White and Black African
- 6. White and Asian
- 7. Any other mixed background (specify)
- 8. Asian Indian
- 9. Asian Pakistani
- 10. Asian Bangladeshi
- 11. Any other Asian background (specify)
- 12. Black Caribbean
- 13. Black African
- 14. Any other Black background (specify)
- 15. Chinese
- 16. Any other (specify)

# Tenure Characteristics (TC)

Ask all

"I'd now like to ask you some questions about how you rent this accommodation"

TC1 You have indicated that you rent your accommodation from a private landlord. How did you rent this property?

Ask all // SC // Read Out

- 1. Directly from the landlord
- 2. Through a lettings / management agency
- 3. Other (specify)

# TC2 Is your landlord a:

Ask all // SC // Showcard F

- 1. Private individual
- 2. Company or organisation
- 3. Friend/relative
- 4. Your/someone in the household's employer
- 5. Other (specify)

TC3 Have you signed a tenancy agreement with your landlord??

Ask all // SC

- 1. Yes
- 2. No
- 3. Don't know

TC4 How long have you personally lived at this address?

Ask all // SC

- 1. Less than three months
- 2. Between three and six months
- 3. Between six months and a year
- 4. Between one and two years
- 5. More than two years

TC5 Does your household have the whole of the accommodation to yourself/yourselves or do you share any of it, such as a kitchen or bathroom with someone outside your household (or would share if currently vacant accommodation was occupied)?

Ask all // SC // Read out

# INTERVIEWER: INCLUDE COMMUNAL BATHROOMS, KITCHENS, LIVING SPACE. DO NOT INCLUDE LANDINGS/HALLWAYS OR SEPARATE WC.

- 1. Have the whole accommodation go to TC8
- 2. Share with someone else outside household go to TC6

TC6 Do you share your accommodation with your landlord or someone else? Ask if Code 2 at TC5 // SC

- 1. My landlord go to TC8
- 2. Someone else go to TC7

TC7 Does your landlord live in the building? Ask if Code 2 at TC6

- 1. Yes
- 2. No.

TC8 How would you describe the accommodation where you currently live? Ask all // SC // Read out

INTERVIEWER: MUST BE SPACE USED ONLY BY HOUSEHOLD (NOT THE ADDRESS/DWELLING UNIT AS A WHOLE IF THIS IS OCCUPIED BY MORE THAN ONE HOUSEHOLD).

- 1. A house or bungalow go to TC10
- 2. A flat or maisonette go to TC10
- 3. A room/rooms go to TC10
- 4. A bedsit (one room with no separate bathroom) go to TC9
- 5. Or, is it something else? (specify) go to TC10

TC9 You indicated you live in a bedsit. Does it have cooking facilities? Ask if code 4 at TC8 // SC

- 1. Yes go to TC13
- 2. No go to TC13

TC10 How many rooms are there in your accommodation **excluding** kitchens and bathrooms?

Ask if code 1, 2, 3 or 5 at TC8 // SC

### INTERVIEWER: EXCLUDE DOWNSTAIRS OR SEPARATE WC.

- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 6
- 7. 7
- 8. 7+

TC11 How many of these rooms are **intended** for use as a bedroom? Ask if code 1, 2, 3 or 5 at TC8 # SC

- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 5+

TC12 And how many rooms are **actually** used as bedrooms currently? Ask if code 1, 2, 3 or 5 at TC8 // SC

- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 5+

TC13 And how many of these rooms actually used as bedrooms are shared between two or more people? This does not include bedrooms shared by couples. Ask if Code 1, 2, 3, or 5 at TC8 // SC

# INTERVIEWER: ROOMS SHARED BY COUPLES, I.E. THOSE WHERE SHARING WOULD BE EXPECTED, SHOULD NOT BE INCLUDED.

- 1. None
- 2. 1
- 3. 2
- 4. 3
- 5. 4
- 6. 5 or more
- 7. All

TC14 Was your current accommodation advertised for rent as:

Ask all // SC // Read out

- 1. Furnished
- 2. Partly furnished
- 3. Unfurnished
- 4. Don't know

TC15 When you first moved into your current accommodation, was your tenancy agreement for a fixed length of time?

Ask all // SC

- 1. No
- 2. Yes, less than six months
- 3. Yes, six months
- 4. Yes, over 6 months, up to one year
- 5. Yes, over one year
- 6. Don't know

# Property Condition (PC)

Ask all

"Now I would like to ask you some questions about your accommodation and what you think about it"

PC1 Overall, how satisfied or dissatisfied are you with your accommodation? Ask all // SC // Read Out

- 1. Very satisfied
- 2. Fairly satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Fairly dissatisfied
- 5. Very dissatisfied
- 6. No opinion (SPONTANEOUS ONLY)
- 7. Not answered

PC2 And how would you rate each of the following aspects of your accommodation?

Ask all // SC for each // Showcard F2

- 1. Very good
- 2. Fairly good
- 3. Neither good nor poor
- 4. Fairly poor
- 5. Very poor
- 6. Not answered
- 7. Don't know
- A. (How would you rate) ... the outside appearance?
- B. (And, how would you rate) ... the overall size of the property?
- C. (And, how would you rate) ... the number of rooms?
- D. (And, how would you rate) ... the layout of rooms?
- E. (And, how would you rate) ... the internal design and layout?
- F. (And, how would you rate) ... the decoration?
- G. (And, how would you rate) ... your kitchen facilities?
- H. (And, how would you rate) ... your bathroom facilities?
- I. (And, how would you rate) ... the amount of storage space?

PC3 Do you think the number of rooms in your accommodation is... Ask all // SC // Read Out

- 1. Too few
- 2. About right
- 3. Too many
- 4. No opinion (SPONTANEOUS ONLY)

PC4 How would you rate this property's state of repair? Ask all // SC // Showcard G

- 1. Excellent nothing needs doing go to PC6
- 2. Very good only minor problems go to PC5
- 3. Fairly good some problems, but not too many go to PC5
- 4. Fairly poor quite a lot of problems go to PC5
- 5. Very poor a lot of major problems go to PC5
- 6. Not answered go to PC6
- 7. Don't know

PC5 Overall, from this card, how much does the state of repair of your property affect you?

Ask if codes 2, 3, 4 or 5 at PC4 // SC // Showcard H

- 1. No trouble
- 2. Causing some inconvenience
- 3. Causing discomfort
- 4. Distressing
- 5. Not answered
- 6. Don't know

PC6 Is there central heating in...

Ask all // SC // Read Out

#### INTERVIEWER: CENTRAL HEATING INCLUDES NIGHT STORAGE HEATERS.

- 1. all your living rooms and bedrooms go to PC6a
- 2. some of these rooms but not all go to PC6a
- 3. or is there no central heating in these rooms? go to PC7

PC6a Is this central heating working?

Ask if Code 1 or 2 at PC6 // SC

# INTERVIEWER: CENTRAL HEATING INCLUDES NIGHT STORAGE HEATERS.

- 1. Yes go to PC7
- 2. No go to PC7

Do you have any other means of heating your home?

Ask all // Open text

How easy or difficult is it for you to meet your heating/fuel costs? Ask all // SC // Read Out

- 1. Very easy
- 2. Fairly easy
- 3. Neither easy nor difficult
- 4. Fairly difficult
- 5. Very difficult6. Not answered
- 7. Don't know

PC9 During the winter, can you normally keep comfortably warm in your living room?

Ask all // SC

- 1. Yes go to PC11
- 2. No go to PC10
- 3. Question not applicable go to PC11
- 4. Not answered go to PC11

# PC10 Is this because...

Ask if code 2 at PC9 // SC // Read Out

- 1. It costs too much to keep your heating on
- 2. It is not possible to heat the room to a comfortable standard? (includes heating equipment that is broken or under repair)
- 3. BOTH OF ABOVE (SPONTANEOUS ONLY)
- 4. Neither
- 5. Not answered
- 6. Don't know

# PC11 When was the property built?

Ask all // SC

INTERVIEWER: PROMPT AS NECESSARY. ACCEPT ESTIMATE/CODE YOUR OWN ESTIMATE RATHER THAN CODING 'DON'T KNOW'. FOR CONVERTED PROPERTIES, RECORD THE YEAR BUILT, NOT THE YEAR CONVERTED

- 1. Before 1900
- 2. 1900 1918
- 3. 1919 1944
- 4. 1945 1964
- 5. 1965 1990
- 6. 1991 2002
- 7. Post 2002
- 8. Don't know

# Current Rent (CR)

Ask all

"I would now like to ask you about the rent you pay for your accommodation"

CR1 How much in total does your landlord currently charge your household in rent?

Ask all // SC // Record amount

CR2 For what period does this cover?

Ask all // SC

- 1. Week
- 2. Four weeks
- 3. Calendar month
- 4. Year
- 5. Other

CR3 Does this include...

Ask all // Multicode (MC) // Read Out

- 1. Water bills
- 2. Heating bills
- 3. Other utility bills
- 4. Council Tax
- 5. Other (Specify)
- 6. None of the above
- 7. Don't know

CR4 Did you or someone in your household try to negotiate a discount on your rent with the landlord?

Ask all // SC

- 1. Yes go to CR5
- 2. No go to CR6

CR5 And what was the outcome of this?

Ask if code 1 at CR4 // SC

- 1. Pay less rent
- 2. Pay more rent
- 3. Pay about the same rent
- 4. Someone else in the household dealt with this
- 5. Don't know

CR6 To what extent are you aware or not of the levels of rent charged in your local area? When answering please consider the local area to be the area within 15-20 minutes walking distance from the property.

Ask all // SC // Read out

- 1. Yes fully aware go to CR7
- 2. Yes aware of but not in detail go to CR7
- 3. No not aware of go to CR8
- 4. Know nothing about go to CR8
- 5. Don't know go to CR8

CR7 I would like you to think about how the rent you pay compares to similar accommodation in your local area. Would you say your rent is...

Ask if codes 1 or 2 CR6 // SC // Read out

- 1. Higher than average
- 2. About average
- 3. Lower than average
- 4. Doesn't know the rent levels for similar properties (SPONTANEOUS ONLY)

CR8 When you first moved to your current accommodation did your household pay a returnable deposit to cover any damages? This does not include rent paid in advance.

Ask all // SC

# INTERVIEWER: IF DEPOSIT COVERED ONLY RENT PAID IN ADVANCE CODE AS 'NO'

# IF DEPOSIT IS TRANSFERRED BETWEEN TWO PROPERTIES OWNED BY THE SAME LANDLORD CODE AS 'YES'

- 1. Yes go to CR9
- 2. No go to PA1

CR9 Please tell me how much you paid as a deposit to your landlord or to the letting agency, excluding any rent paid in advance?

Ask if code 1 at CR8 // SC // Record amount

CR10 Can you tell me how you obtained the money to pay the deposit? Ask if code 1 at CR8 // MC

- 1. Loan
- 2. Credit Card
- 3. Borrowed from friends/relatives
- 4. Savings from wages
- 5. Savings from HB/LHA award
- 6. Savings from another benefit
- 7. Used the deposit from previous accommodation
- 8. Received help from Local Authority (e.g. rent deposit scheme)
- 9. Received help from another organisation
- 10. Other (specify)

# Previous Accommodation (PA)

Ask all

"I would now like to ask you some questions about your previous accommodation"

PA1 How many properties have you previously lived in during the last 2 years (i.e. excluding this one)?

Ask all // SC

- 1. None go to HCh1
- 2. 1 go to PA2
- 3. 2 go to PA2
- 4. 3 go to PA2
- 5. 4 go to PA2
- 6. 5 + go to PA2

PA2 Thinking about your most recent previous property, for how long were you at your previous address?

Ask if codes 2 to 6 at PA1 // SC

- 1. Less than three months
- 2. Between three and six months
- 3. Between six months and a year
- 4. Between one and two years
- 5. More than two years

PA3 Which of these applied to that accommodation?

Ask if codes 2 to 6 at PA1 // SC // Showcard I

- 1. Own outright go to PA9
- 2. Bought with the help of a mortgage or loan go to PA9
- 3. Shared ownership (part rented, part owned) go to PA9
- 4. Rented from Local Authority (council) go to PA9
- 5. Rented from Housing Association/ Trust go to PA9
- 6. Rented from private landlord, friend/relative, employer go to PA4
- 7. Lived there rent-free (including rent-free in friend's/relative's property, employers property or squatting) go to PA9
- 8. Other go to PA9

PA4 You have indicated that you rented your previous accommodation from a private landlord. How did you rent this property?

Ask if code 6 at PA3 // SC // Read Out

- 1. Directly from the landlord
- 2. Through a lettings / management agency
- 3. Other (specify)

PA5 Was your landlord a:

Ask if code 6 at PA3 // SC // Showcard J

- 1. Private individual
- 2. Company or organisation
- 3. Friend/relative
- 4. Your/someone in the household's employer
- 5. Other (specify)

PA6 Did your household have the whole of the accommodation to yourself/yourselves or did you share any of it with someone outside your household (or would have shared if vacant accommodation was occupied)?

Ask if code 6 at PA3 // SC // Read out

# INTERVIEWER: INCLUDE COMMUNAL BATHROOMS, KITCHENS, LIVING SPACE. DO NOT INCLUDE LANDINGS/HALLWAYS OR SEPARATE WC.

- 1. Had the whole accommodation go to PA9
- 2. Shared with someone else outside household go to PA7

PA7 Did you share your accommodation with your landlord or someone else? Ask if Code 2 at PA6 // SC

- 1. My landlord go to PA9
- 2. Someone else go to PA8

PA8 Did your landlord live in the building? Ask if Code 2 at PA7

- 1. Yes
- 2. No.

PA9 How would you describe your previous accommodation? Ask if codes 2 to 6 at PA1 // SC // Read out

# INTERVIEWER: MUST BE SPACE USED ONLY BY HOUSEHOLD (NOT THE ADDRESS/DWELLING UNIT AS A WHOLE IF THIS WAS OCCUPIED BY MORE THAN ONE HOUSEHOLD).

- 1. A house or bungalow go to PA11
- 2. A flat or maisonette go to PA12
- 3. A room/rooms go to PA13
- 4. A bedsit (one room with no separate bathroom) go to PA10
- 5. Or, is it something else? (specify) go to PA13

PA10 You indicated you lived in a bedsit. Did it have cooking facilities? Ask if code 4 at PA9 // SC

- 1. Yes
- 2. No

PA11 Was the house/bungalow ...

Ask if code 1 at PA9 // SC // Read Out

- 1. Detached
- 2. Semi-detached
- Terraced/end of terrace

PA12 Was the flat/maisonette in... Ask if code 2 at PA9 // SC // Read Out

- 1. A purpose-built block
- 2. A converted house/some other kind of building?

## PA13 Was your previous accommodation advertised for rent as:

Ask if codes 2 to 6 at PA1 // SC // Read out

- 1. Furnished
- 2. Partly furnished
- 3. Unfurnished
- 4. Not applicable (SPONTANEOUS ONLY)

# PA14 Why did you move?

Ask if codes 2 to 6 at PA1 // MC // Prompt if necessary

# Change in type of accommodation/property

- 1. Wanted larger accommodation
- 2. Wanted smaller accommodation
- 3. Wanted self-contained accommodation (i.e. not sharing)
- 4. Needed ground floor accommodation
- 5. Wanted different type of property/accommodation

# Move to different area/to be closer to something

- 6. To move to a better area or neighbourhood
- 7. To be closer to friends/relatives
- 8. To be near to particular school(s)
- 9. Change of Job/to be nearer to job

#### **Financial reasons**

- 10. Wanted to pay lower rent/mortgage/reduce housing costs
- 11. Difficulties paying rent/mortgage/ in arrears/repossession
- 12. Changes to Housing Benefit/Local Housing Allowance award

## **Tenancy related**

- Asked to leave/evicted Landlord selling the property/needed property for own use
- 14. Asked to leave/evicted because of rent arrears or damage
- 15. End of tenancy agreement
- 16. Problems with landlord

#### Other reasons

- 17. Change in personal circumstances
- 18. Property in poor condition/structural problems with the property (incl. being demolished)
- 19. Other (specify)

PA15 And which of these would you say is the most important factor? Ask if codes 2 to 6 at PA1 // SC

## Change in type of accommodation/property

- 1. Wanted larger accommodation
- 2. Wanted smaller accommodation
- 3. Wanted self-contained accommodation (i.e. not sharing)
- 4. Needed ground floor accommodation
- 5. Wanted different type of property/accommodation

# Move to different area/to be closer to something

- 6. To move to a better area or neighbourhood
- 7. To be closer to friends/relatives
- 8. To be near to particular school(s)
- 9. Change of Job/to be nearer to job

#### **Financial reasons**

- 10. Wanted to pay lower rent/mortgage/reduce housing costs
- 11. Difficulties paying rent/mortgage/ in arrears/repossession
- 12. Changes to Housing Benefit/Local Housing Allowance award

# **Tenancy related**

- Asked to leave/evicted Landlord selling the property/needed property for own use
- 14. Asked to leave/evicted because of rent arrears
- 15. End of tenancy agreement
- 16. Problems with landlord

#### Other reasons

- 17. Change in personal circumstances
- 18. Property in poor condition/structural problems with the property (incl. being demolished)
- 19. Other (specify)

PA16 Did you move from your previous property with the people you had lived with? Ask if codes 2 to 6 at PA1 // SC

- 1. Yes all of the people I lived with
- 2. Yes some of the people I lived with
- 3. No I moved to live on my own
- 4. No I moved in with different people
- 5. No I lived alone previously

# Housing Choices (HCh)

Ask all

"I would now like to ask you some questions about moving accommodation"

HCh1 What were the most important aspects of your current property that led you to specifically choose to move into it?

Ask all // MC

- 1. Rent level
- 2. Size of deposit
- 3. Type of property
- 4. Quality of property external
- 5. Quality of property internal (décor, heating, appliances, furnishings etc.)
- 6. Size of property
- 7. Number of rooms
- 8. Size of rooms
- 9. Access to local facilities
- 10. Location Better area/neighbourhood
- 11. Location To be closer to friends/relatives
- 12. Location To be near to particular school(s)
- 13. Location Change of Job/to be nearer to job
- 14. Other (specify)

HCh2 And which of these would you say is the most important factor?

Ask all // SC

- 1. Rent level
- 2. Size of deposit
- 3. Type of property
- 4. Quality of property external
- 5. Quality of property internal (décor, heating, appliances, furnishings etc.)
- 6. Size of property
- 7. Number of rooms
- 8. Size of rooms
- 9. Access to local facilities
- 10. Location Better area/neighbourhood
- 11. Location To be closer to friends/relatives
- 12. Location To be near to particular school(s)
- 13. Location Change of Job/to be nearer to job
- 14. Other (specify)

HCh3 When you began to search did you start by looking in this local area? When answering please consider the local area to be the area within 15-20 minutes walking distance from the property?

Ask all // SC

- 1. Yes
- 2. No
- 3. Can't remember

HCh4 Is this area the same as you were previously living in? Ask all // SC

- 1. Yes go to HCh5
- 2. No go to HCh6

HCh5 What is it about this local area that made you want to stay? Ask if code 1 at HCh4 // Open text // Go to HCh8 once answered

HCh6 Did you begin your search in the local area where you previously lived? (Local area of previous property)

Ask if code 2 at HCh4 // SC

- 1. Yes go to HCh7
- 2. No go to HCh7

HCh7 Why did you broaden your search to your current local area? Ask if code 1 or 2 at HCh6 // SC

- 1. No suitable property in previous area
- 2. Rents too high in previous area
- 3. Changed jobs
- 4. Changed personal circumstances
- 5. To be nearer friends/relatives
- 6. Found a better local area
- 7. Other (specify)

HCh8 How did you <u>first</u> find your current accommodation?

Ask all // SC

- 1. Local newspaper
- 2. Advert in local shop
- 3. Internet
- 4. Lettings/estate agent Office
- 5. Other public notice (e.g. in work, club etc)
- 6. Word of mouth
- 7. Sign outside property
- 8. Know landlord
- 9. Other (specify)

# Moving Intentions (MI)

"I'd now like to ask you a few questions about how likely you are to move from this property"

MI1 Which of the following statements best describes your attitude to moving home in the future?

Ask all // SC // Read Out

- 1. I intend to move within the next 6 months to a year go to MI5
- 2. I intend to move within a year or two go to MI5
- 3. I do not intend to move in the next two years go to MI2
- 4. Don't know go to MI5

MI2 Why do you <u>not</u> intend to move in the next 2 years? Ask if code 4 at MI1 // SC // Read Out

- 1. I want to stay in my current home go to MI3
- 2. I want to move but do not think I will be able to go to MI4
- 3. Don't know go to MI5

MI3 Why do you want to stay in your current home?
Ask if code 1 at MI2 // Open text // Go to SN1 once answered

MI4 Why do you not think you will be able to move? Ask if code 2 at MI2 // Open text // Go to MI5 once answered

MI5 What type of accommodation do you ideally <u>want</u> to move into next? Ask if code 1, 2 or 4 at MI1 or if code 2 or 3 at MI2 // SC // Showcard K

- 1. Social rented
- 2. Private rented
- 3. Owner occupied
- 4. Shared ownership / Shared equity / Intermediate rent
- 5. Other (specify)
- 6. No preference
- 7. Don't know

MI6 And what type of accommodation do you <u>expect</u> to move into next? Ask if code 1, 2 or 4 at MI1 or if code 2 or 3 at MI2 // SC // Showcard K

- 1. Social rented
- 2. Private rented
- 3. Owner occupied
- 4. Shared ownership / Shared equity / Intermediate rent
- 5. Other (specify)
- 6. No preference
- 7. Don't know

## MI7 What are your reasons for wanting to move?

Ask if code 1, 2 or 4 at MI1 or if code 2 or 3 at MI2 // MC // Prompt if necessary

# Change in type of accommodation/property

- 1. Want larger accommodation
- 2. Want smaller accommodation
- 3. Want self-contained accommodation (i.e. not sharing)
- 4. Need ground floor accommodation
- 5. Want different type of property/accommodation

# Move to different area/to be closer to something

- 6. To move to a better area or neighbourhood
- 7. To be closer to friends/relatives
- 8. To be near to particular school(s)
- 9. Change of Job/to be nearer to job

## Financial reasons

- 10. Want to pay lower rent/mortgage/reduce housing costs
- 11. Difficulties paying rent/mortgage/ in arrears/repossession
- 12. Changes to Housing Benefit/Local Housing Allowance award

## **Tenancy related**

- Asked to leave/evicted Landlord selling the property/needed property for own use
- 14. Asked to leave/evicted because of rent arrears
- 15. End of tenancy agreement
- 16. Problems with landlord

#### Other reasons

- 17. Change in personal circumstances
- 18. Property in poor condition/structural problems with the property (incl. being demolished)
- 19. Other (specify)

MI8 What is the <u>single</u> most important reason for wanting to move? Ask if code 1, 2 or 4 at MI1 or if code 2 or 3 at MI2 // SC

## Change in type of accommodation/property

- 1. Want larger accommodation
- 2. Want smaller accommodation
- 3. Want self-contained accommodation (i.e. not sharing)
- 4. Need ground floor accommodation
- 5. Want different type of property/accommodation

# Move to different area/to be closer to something

- 6. To move to a better area or neighbourhood
- 7. To be closer to friends/relatives
- 8. To be near to particular school(s)
- 9. Change of Job/to be nearer to job

#### **Financial reasons**

- 10. Want to pay lower rent/mortgage/reduce housing costs
- 11. Difficulties paying rent/mortgage/ in arrears/repossession
- 12. Changes to Housing Benefit/Local Housing Allowance award

## **Tenancy related**

- Asked to leave/evicted Landlord selling the property/needed property for own use
- 14. Asked to leave/evicted because of rent arrears
- 15. End of tenancy agreement
- 16. Problems with landlord

#### Other reasons

- 17. Change in personal circumstances
- 18. Property in poor condition/structural problems with the property (incl. being demolished)
- 19. Other (specify)

# Satisfaction with Local Area (SLA)

Ask all

"I'd now like to ask you about your local area. When answering please consider the local area to be the area within 15-20 minutes walking distance from the property"

SLA1 How satisfied are you overall with your local area?

Ask all // SC // Read Out

- 1. Very satisfied
- 2. Fairly satisfied
- 3. Neither satisfied nor dissatisfied
- 4. Fairly dissatisfied
- 5. Very dissatisfied
- 6. No opinion (SPONTANEOUS ONLY)
- 7. Not answered

SLA2 Looking at this card, what, if anything, do you <u>like</u> most about this local area?

Ask all // MC // Showcard L

#### INTERVIEWER: ALLOW RESPONDENT SUFFICIENT TIME TO READ FULL LIST.

- 1. People who live here (neighbours & other residents)
- 2. Sense of community / Community atmosphere
- 3. Shops, social & leisure facilities
- 4. Schools / education facilities
- 5. Access to health facilities
- 6. Facilities for children & young people
- 7. Access to place of worship
- 8. Types of properties
- 9. Size of properties
- 10. Amount of available parking spaces
- 11. Environment e.g. Amount of green / open spaces
- 12. Levels of noise pollution
- 13. Amount of litter
- 14. Safety & crime in area
- 15. Anti-social behaviour / neighbour problems (or lack of)
- 16. Public transport links
- 17. Distance to work
- 18. Reputation / Stigma of area
- 19. Nothing
- 20. Other (specify)

# SLA3 And what, if anything, do you <u>dislike</u> most about this local area? Ask all // MC // Showcard L

- 1. People who live here (neighbours & other residents)
- 2. Sense of community / Community atmosphere
- 3. Shops, social & leisure facilities
- 4. Schools / education facilities
- 5. Access to health facilities
- 6. Facilities for children & young people
- 7. Access to place of worship
- 8. Types of properties
- 9. Size of properties
- 10. Amount of available parking spaces
- 11. Environment e.g. Amount of green / open spaces
- 12. Levels of noise pollution
- 13. Amount of litter
- 14. Safety & crime in area
- 15. Anti-social behaviour / neighbour problems (or lack of)
- 16. Public transport links
- 17. Distance to work
- 18. Reputation / Stigma of area
- 19. Nothing
- 20. Other (specify)

# SLA4 About how far do you have to travel to your usual place of work? Ask all // SC // Read Out if required

- 1. Work at, or from home/live at work
- 2. Varies no usual place of work
- 3. Under 1 mile
- 4. At least 1 but under 3 miles
- 5. At least 3 but under 5 miles
- 6. At least 5 but under 10 miles
- 7. At least 10 but under 25 miles
- 8. 25 miles or more
- 9. Don't know
- 10. Not applicable

#### SLA5 How do you usually travel to work?

# Ask all // SC // IF MORE THAN ONE MODE, PROBE FOR MAIN ONE.

- 1. Work mainly from or at home
- 2. Train
- 3. Bus, minibus or coach
- 4. Motor cycle, scooter or moped
- 5. Car or van
- 6. Taxi
- 7. Bicycle
- 8. On foot
- 9. Other (Please specify)
- 10. Not applicable

"I have so far asked you questions about your local area, which we have defined as the area within 15-20 minutes walking distance from the property. I'd now like to ask you some questions about what your neighbourhood is to you."

SLA6 What do you identify as being your neighbourhood? Ask all // SC // Read out

- 1. Street
- 2. Block of flats
- 3. Neighbouring streets
- 4. Entire estate
- 5. Other (specify)
- 6. Don't know

SLA7 How strongly do you feel you belong to your immediate neighbourhood? Ask all  $/\!/$  SC  $/\!/$  Read Out

- 1. Very strongly
- 2. Fairly strongly
- 3. Not very strongly
- 4. Not at all strongly
- 5. Don't know

# Education and Income (EI)

"Finally, I'd like to ask you about your qualifications and income."

El1 What is your highest level of qualifications gained? Ask all // SC // Showcard M

Higher degree and postgraduate qualifications	
Degree, or degree level equivalent	
Degree, or Degree equivalent, and above	
Other Higher Education below degree level	
A levels, vocational level 3 and equivalent	
'A' levels, vocational level 3 and above	
5. GCSE/O level grade A*-C, vocational level 2 & equivalents	
Qualifications at level 1 or below	
7. Trade Apprenticeships	
Other qualifications - level unknown	
Other qualifications below 'A' level, vocational level 3 & level	
unknown	
9. Other Qualifications	
10. No Qualifications	

EI2 What kinds of income do you [and your partner/spouse] receive? Ask all // MC // Showcard N

- 1. Earnings from employment/self-employment
- 2. State retirement pension
- 3. Pension from former employer
- 4. Personal pension
- 5. Housing Benefit
- 6. Child Benefit
- 7. Job-seekers Allowance
- 8. Income support
- 9. Working Families Tax Credit, Child Tax Credit or Working Tax Credit
- 10. Other state benefit
- 11. Interest from savings and investments (e.g. Stocks and shares) 11
- 12. Other kind of regular income from outside your household e.g. Maintenance allowance, student grant, rent from another property (specify)
- 13. No source of income at all
- 14. Income from lodgers or relatives who pay for their board or lodging
- 15. (Don't know)
- 16. (Refused)

El3 What is your [or your combined with your partner's] total <u>gross</u> income from all sources, that is income <u>before</u> deductions for tax and national insurance?

Ask all // SC // Showcard O

	GROSS WEEKLY INCOME	NET <u>WEEKLY</u> INCOME	GROSS MONTHLY INCOME	NET MONTHLY INCOME	GROSS <u>YEARLY</u> INCOME			
Α	Less than £96	Less than £96	Less than £417	Less than 417	Less than £5,000			
В	£96 - £192	£96 - £170	£417 - £833	£417 - £735	£5,000 - £9,999			
С	£193 - £288	£171 - £236	£834 - £1,250	£736 - £1023	£10,000 - £14,999			
D	£289 - £384	£237 - £302	£1,251 - £1,667	£1024 - £1310	£15,000 - £19,999			
Е	£385 - £481	£303 - £369	£1,668 - £2,083	£1311 - £1598	£20,000 - £24,999			
F	£482 - £577	£370 - £435	£2,084 - £2,499	£1599 - £1885	£25,000 - £29,999			
G	£578 - £673	£436 - £501	£2,500 - £2,917	£1886 - £2173	£30,000 - £34,999			
Н	£674 - £769	£502 - £568	£2,918 - £3,333	£2174 - £2460	£35,000 - £39,999			
I	£770 or more	£569 or more	£3,334 or more	£2461 or more	£40,000 or more			
J	Don't know							
K	Refused							

# Re-contact Questions (RQ)

Ask all

"Finally, I would like to ask you about being re-contacted about this survey""

RQ1 Thank you very much for taking part in this survey. Ipsos MORI may carry out some further research on this subject in the next year or two. Would you be willing to take part?

Ask all // SC

- 1. Yes
- 2. No

RQ2 Would you be happy for Ipsos MORI to pass your name and contact details to the Centre for Housing Policy (University of York) or the Centre for Urban and Regional Studies (University of Birmingham) for them to conduct further research about this study within the next year.

Ask all // SC

- 1. Yes
- 2. No

<sup>\*</sup>Standard text for closing interview, recontact etc.\*