

Our ref: [REDACTED]

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ

www.highways.gov.uk

16 October 2017

Dear [REDACTED]

We have now completed our search for the information you requested in your email of 18 September 2017, in relation to A27 pothole inspections. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

I will answer each of your points in turn:

1. The number of times that this pothole was reported to Highways England over the 12 months prior to the incident?

We are unable to determine the number of times the pothole in question, was reported. Defects are recorded along a particular stretch of road, however the precise location within this stretch of road is hard to log when described by outside sources, e.g. the public, police etc.

However please see attached the result of our safety inspections from August 2016 to 2017. All 5 defects found are highlighted in the spreadsheet labelled 'Pavement Safety Defects.' The approximate section of road examined, is highlighted in the attached map.

2. The date of these reports?

All dates are indicated in each of the spreadsheets attached.

3. The number of inspections of this particular section of carriageway carried out by Highways England and/or their agents over the 12 months prior to the incident?

Inspections took place 19 times, prior to the incident, as indicated in the spreadsheet 'Safety Inspections' between August 2016 and 2017.

4. The date of these inspections, the content of the subsequent condition reports and recommendations, if any, for repairs to the carriageway?

Please see attached our list of 'Safety Inspections', stating what dates the inspections took place and the condition of the road. If a safety defect is found, it is dealt with in accordance with the Asset Maintenance Operation Requirement (AMOR) guidance and timescales.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]

[REDACTED]

Team Executive - OD SE Business Management Team

[REDACTED]